



University Librarian

Lynn Copeland has been confirmed as University Librarian for the term May 1, 2000 to August 31, 2005. When announcing her appointment, Bruce Clayman, SFU's Vice-President Research, wrote "Ms. Copeland has done an excellent job as University Librarian, Pro Tem, for the last two years and was the overwhelming choice of the Selection Committee."

Planning Process

Lynn has begun working with the other library managers to gather information for the next three-year plan, to take effect in July 2001. Faculty and student feedback from surveys and focus groups will help establish priorities. Lynn thinks new ideas will also come from library staff members.

Collections Allocation Review - Actions Update

In response to the Collection Allocation Task Group Report¹, Todd Mundle, Head of Library Collections, has developed an action plan², working with faculty representatives and liaison librarians to identify needed resources and fund requirements.

To address two major anomalies identified by the report, Communication

The known challenges ahead include major space concerns. At the current collection rate, the library building will run out of room for new material in 2005, despite increasing reliance on electronic resources. The current plan to address this space challenge is to develop the Automatic Retrieval Centre, SFU's own ARC. Lynn anticipates that we will continue to strengthen our collections and expand services such as our instruction programme. Another major activity ahead will be an External Review near the end of Lynn's current term. She notes "we'll keep trying to improve the ventilation, a perennial problem in this older building."

Faculty Relations

One unexpected result of Lynn's role as University Librarian is that she is pleasantly surprised to be recognized on campus, outside of the library. She has enjoyed being on the Senate where discussions of the library's role and library issues contribute to the strong, principled, academic values of the University's leadership. Recently, Lynn has been meeting with individual Deans about the new Canada Research Chairs to suggest infrastructure money available might be used for library collections to support the research programs of these faculty members.

Often, when faculty and Lynn have a chance to discuss their interests and concerns, joint projects and new resources benefit the whole SFU community. Through a discussion with Mary Ann Gillies of the English department, the Library came to co-sponsor a speaker with a strong interest in electronic publishing. This led to material from the Print Culture Programme going online through the Library's web site. After a conversation with Rowland Lorimer from the School of Communication about the SFU Library's embryonic Electronic Document Centre, he suggested the library could provide a Western Canadian mirror site for Coach House Books, a small Canadian literary publisher that has gone completely online. Both these exchanges between faculty and the University Librarian have led to an enhanced Electronic Document Centre offering unique SFU items online for the community.

SFU Library is proud to have had our University Librarian chosen from among our own staff. Lynn's direction to create a flexible organization, able to respond to change, challenges and supports us all in our efforts to serve the SFU community.

and Education collections are being upgraded. The Education faculty, in consultation with liaison librarian Percilla Groves, is identifying the necessary textbooks and other curriculum materials, children's books, article databases and journals needed to address their needs. Sylvia Roberts, liaison librarian for the School of Communication, will work with library representative Alison Beale to ascertain new journal subscriptions needed by faculty members.

¹ Complete report at <<http://www.lib.sfu.ca/kiosk/collections/allocations/repfinal.htm>>.

² Action plan at <<http://www.lib.sfu.ca/kiosk/collections/allocations/allocaction.htm>>.

Collections Allocation (cont'd)

Todd is also working to respond to the collection needs of other departments identified in the Report. For instance, Earth Sciences has identified a list of journals that are essential for research and teaching in the Department. While not all the titles can be purchased, most of the top titles chosen by the Earth Science faculty can be. Adjusting existing budgets will also eventually result in a separate fund for Molecular Biology and Biochemistry, Humanities, and Statistics.

Other departments are taking the opportunity to optimize their collection expenditures. Psychology has cancelled one third of their existing journal subscriptions and replaced them with subscriptions that are a better match for current research and teaching emphases.

It has been agreed that contingency funding will be provided each year "for the purchase of expenditures for monographs for new faculty and new departments and purchase of new electronic resources or other materials." This allows flexibility in responding to the requirements of new faculty and departments and will allow participation in library consortium purchases as they arise. In 2000/01, the contingency fund is \$50,000. Anyone with questions or comments about these collection changes should contact Todd Mundle, Head of Collection Management at tmundle@sfu.ca or at 291-3263.

Ejournals database launched

We are pleased to announce the launch of the Electronic Journals Database (EJDB) to provide an integrated listing of online journals available to SFU users. The EJDB, linked from the SFU Library home page under "Electronic Journal Collections", contains links to over 2700 ejournals from individual publishers and from the EBSCOHost and ABI/Inform full-text databases. You can search by title, subject, or organization.

netLibrary Ebooks

Do you ever find yourself wondering about the nature of heaven and Euclidean geometry with no reliable scholarly research available? Help is at hand! You can now access an online copy of *Space from Zeno to Einstein: classic readings with a contemporary commentary* from SFU Library's new ebooks collection via your home or office computer.

In co-operation with 6 other university libraries in Western Canada, the SFU Library has made a joint purchase of 1083 ebooks through netLibrary, covering topics from a wide variety of disciplines. These ebooks have been selected from scholarly publishers, including Cambridge University Press, MIT Press, Oxford University Press, Harvard Business School Press, and Oryx Press. For details on finding and using netLibrary ebooks, search for the "netlibrary" FAQ on the Library's Help/Search site web page.

The digital Doukhobor Collection: A blend of old and new

This summer the SFU Library received funding from Young Canada Works to digitize part of a collection of Doukhobor material received as a donation. The donor, John Keenlyside, was delighted, noting that this is exactly what collectors like



Peter Verigin and Anastasia Holoboff, c. 1920's.

to see when they make a donation because it makes the material accessible. Already a Doukhobor scholar has emailed "thanx a million, thrilling to have some of this stuff at (my) fingertips."

The Doukhobor Collection database contains approximately 120 primary source items dating from 1898 to 1930, largely dealing with the settlement of the Doukhobors in late 19th - early 20th century Canada.

Among these items are a variety of scanned manuscripts, photographs, books and book chapters, magazine articles, and financial documents.

Although most of the manuscripts are in English, the collection does include some items that are in Russian, such as circular letters from the Christian Community of Universal Brotherhood (CCUB) and some of Peter V. Verigin's personal letters. An English translation is provided for some of these items. You can find the collection as part of the Electronic Document Centre at <http://edocs.lib.sfu.ca/projects/Doukhobor-Collection/>.

Did you know?

In 1999/2000, at the SFU Library:

- Over 90,000 reference questions were answered
- Liaison librarians gave more than 300 library instruction classes to more than 6600 students
- We acquired more than 44,000 new books
- Over 21,000 books and articles were borrowed from other libraries for our users

See the complete *SFU Library Annual Report 1999/00*, at <http://www.lib.sfu.ca/libs/reports/annrp.htm>, for a record of our achievements and directions.

Research enquiries

Bennett Reference Desk	291-5735
(Burnaby campus)	
Belzberg Reference Desk.....	291-5051
(Harbour Centre)	
Email reference service	libask@sfu.ca

New appointments



Cathrine Wanczycki is the new half-time Library Advancement Officer. Cathrine is situated in the Library Management office as an Advancement Office employee. Ralph Stanton continues to be responsible for gifts-in-kind in his new

position as Head of Special Collections and Rare Books. Cathrine will pursue new funding resources for library endowments and special projects such as the Automated Retrieval Centre (ARC).

Cathrine's undergraduate degree in communications led to a variety of publishing experiences, including work at the Canadian Museum of Civilization and as a researcher for Bill Richardson. She is currently a part-time graduate student in the School of Library, Archival and Information Studies at UBC.



Nina Saklikar has been appointed Liaison/ Collections Librarian at the Bennett Library. She liaises with the Department of Sociology and Anthropology, including Latin American Studies, and the School of Resource and

Environmental Management. Nina is also responsible for establishing access to electronic journals through the new Electronic Journals Database.

Prior to her appointment at SFU, Nina was a librarian in the Science and Technology Division of the Vancouver Public Library, where she managed the health and environmental science collections and the divisional web page. Nina possesses a Master of Library Science degree from UBC and a BA in Communication from Simon Fraser University. Welcome back, Nina!

Information Desk in Action

In May 2000, the new Information Desk was launched, providing an expanded, integrated service point on the 6th floor of the Bennett library. This service focuses on helping researchers locate specific journals, books, and microforms, verify citations, search databases and capture search results at their point of need, as a complement to the in-depth research assistance available from the Reference Desk on the 3rd floor. Over 1100 questions were answered in the first month of operation, 21% more questions than at the two service points on that floor in May 1999.

The Information Desk is staffed Monday to Friday, 9 to 5, by staff who bring expertise from throughout the Library in periodical processing, microforms, interlibrary loan, cataloguing, library systems, and loans/circulation. The University Librarian, Lynn Copeland, does a regular shift as well.

Sylvia Roberts, Head of the Library's Information Services Unit who manages these operations, notes "Staff are tremendously satisfied to have this public service opportunity. Not only does work at the Information Desk increase their knowledge base and their understanding of other parts of the library but it also provides individual staff with a sense of how their main work impacts library users."

User response has been favourable. One Info Desk staff member reported assisting someone new to the library to find back issues of a journal. When the print issue was not

available, they found the full-text in an electronic source and so avoided the wait for interlibrary loan. Later, the patron said, "You've helped me with enough information to do it on my own, from my office on campus."

We want to know!

The SFU Library wants feedback from our users so we can serve you better! Feedback forms are available at the Reference Desk and Checkout Counter on the main floor of the library. Replies are posted on the 5th floor (next to the SouthEast elevator) and 6th floor (near Photocopiers – Centre Area). You can also Contact Us online through a link in the upper left hand corner of every page of the Library web site.

Quiet Study Areas

In response to recent feedback about noise in the library, we've established designated Quiet Study Areas on floors 4-7 in the Library. Floor 5 has a new Silent Study Room at the East end. Group study space is available in the Northeast corner of the 2nd floor for those who need to discuss their work.

In September, we received the following anonymous comment: "I have just today discovered your very silent study room #5102 – thank you. After reading some of your other feedback comments I can see you are responding to students needs. That's very much appreciated."

Special Collections and Rare Books staff changes



From left to right, **Heather Ann Tingley** (Wordsworth Collection), **Ralph Stanton**, (Head of Special Collections and Gifts), **Tony Power** (Contemporary Literature Collection and manuscripts), **Enrique Cruz** (Theses Assistant), and **Judith Polson** (Library Assistant).

Liaison Librarians

Liaison Librarians serve as information specialists for each academic department at SFU. They communicate news about Library resources, services and policies, manage the collections budget for their departments, create information guides, and provide library classes. Contact your Liaison Librarian for details.

Archaeology	Heather-Ann Tingley	291-3315	<i>tingley@sfu.ca</i>
Biological Sciences	Natalie Gick	291-4173	<i>ngick@sfu.ca</i>
Business Administration	Mark Bodnar	291-3044	<i>mbodnar@sfu.ca</i>
Chemistry	Natalie Gick	291-4173	<i>ngick@sfu.ca</i>
Communication	Sylvia Roberts	291-3681	<i>sroberts@sfu.ca</i>
Computing Science	Marjorie Nelles	291-3269	<i>nelles@sfu.ca</i>
Contemporary Arts	Carole Goldsmith	291-3268	<i>wisdom@sfu.ca</i>
Criminology	Jack Corse	291-4359	<i>corse@sfu.ca</i>
Earth Sciences	Marjorie Nelles	291-3269	<i>nelles@sfu.ca</i>
Economics	Mark Bodnar	291-3044	<i>mbodnar@sfu.ca</i>
Education	Percilla Groves	291-3139	<i>groves@sfu.ca</i>
Engineering Science	Marjorie Nelles	291-3269	<i>nelles@sfu.ca</i>
English	Heather-Ann Tingley	291-3315	<i>tingley@sfu.ca</i>
Executive MBA	Karen Marotz	291-5054	<i>marotz@sfu.ca</i>
French	Percilla Groves	291-3139	<i>groves@sfu.ca</i>
Geography	Cindy Swoveland	291-4656	<i>swovelan@sfu.ca</i>
Gerontology	Nina Smart	291-5051	<i>nsmart@sfu.ca</i>
History	Jack Corse	291-4359	<i>corse@sfu.ca</i>
Humanities	Carole Goldsmith	291-3268	<i>wisdom@sfu.ca</i>
Kinesiology	Natalie Gick	291-4173	<i>ngick@sfu.ca</i>
Latin American Studies	Nina Saklikar	291-5861	<i>nsaklika@sfu.ca</i>
Liberal Studies	Mike McIntosh	291-5051	<i>mmcintos@sfu.ca</i>
Linguistics	Heather-Ann Tingley	291-3315	<i>tingley@sfu.ca</i>
Mathematics & Statistics	Marjorie Nelles	291-3269	<i>nelles@sfu.ca</i>
Molecular Biology & Biochemistry	Natalie Gick	291-4173	<i>ngick@sfu.ca</i>
Philosophy	Mike McIntosh	291-5051	<i>mmcintos@sfu.ca</i>
Physics	Marjorie Nelles	291-3269	<i>nelles@sfu.ca</i>
Political Science	Jack Corse	291-4359	<i>corse@sfu.ca</i>
Psychology	Percilla Groves	291-3139	<i>groves@sfu.ca</i>
Publishing	Nina Smart	291-5051	<i>nsmart@sfu.ca</i>
REM	Nina Saklikar	291-5861	<i>nsaklika@sfu.ca</i>
Sociology & Anthropology	Nina Saklikar	291-5861	<i>nsaklika@sfu.ca</i>
Women's Studies	Carole Goldsmith	291-3268	<i>wisdom@sfu.ca</i>

User needs assessment

This autumn, we are conducting a survey to gather input from members of the SFU community about their level of satisfaction with current library services and their interest in potential services.

The surveys have been distributed to all faculty and to randomly selected graduate and undergraduate students. The outcome of the surveys, and focus groups following, will be used in developing the Library's next three year plan.

Psych lab success

This September, more than 700 psychology students began to use the literature of their discipline with the help of SFU librarians. Percilla Groves, Liaison Librarian for Psychology, in consultation with Russell Day, Senior Lecturer and Lab Instructor in the Psychology Department, co-ordinated the development and delivery of over 50 classes for Psych 100 and Psych 102 students.

Students learned about the scholarly publication process and how to search PsycINFO to identify suitable articles for their first assignment. Many of these research skills will be transferable to other courses.

Acknowledging the contributions of Perce and the other librarians, William Krane, Chair of the Psychology Department, wrote "The ability of the library to offer the many sessions needed is a real bonus. This is an excellent service that benefits students at all levels and we are grateful for it."

Liaison librarians in all departments offer customized, course-integrated instruction at the request of faculty members. Please contact your liaison librarian if your students would benefit from this instruction.