



SFU



**Ask - Explore - Discover**

SFU Library Annual Report 2012-13

*Hastie*





**ON THE COVER:**

A scene from "Convocation Mall", by Joanne Hastie, which SFU presented in November 2011 to Ryan Beedie in celebration of his family's \$22-million gift to the business faculty, subsequently renamed the Beedie School of Business.



## Message from the University Librarian

During 2012-13, the SFU Library continued to expand its support of SFU's research, learning and community engagement agendas. More than 30 activities aligned with the library's 2011-2016 strategic plan are moving forward. Some highlights of these activities are outlined in this annual report. I hope you will find it enlightening and inspiring.

I invite you to learn more about our activities. There are many ways to stay connected to the SFU Library:

- Sign up for our e-newsletter, at [www.lib.sfu.ca/whats-new/newsletter](http://www.lib.sfu.ca/whats-new/newsletter).
- Follow us on social media including Facebook at [www.facebook.com/SFULibrary](http://www.facebook.com/SFULibrary) and Twitter at [@sfu\\_library](https://twitter.com/sfu_library).
- Visit us in person at one of our three campus library locations.

**Chuck Eckman**  
University Librarian and  
Dean of Library Services



## Research Services

### COLLECTIONS

Collections received a \$100,000 budget increase this year to meet serial price increases and programming growth. The increase, combined with a continued strong Canadian dollar, enabled the library to renew all current subscriptions, but it was not large enough to allow increases to book allocations.

### NEW RESOURCES

- Alternative: An International Journal of Indigenous People (print and online).
- The Benezit Dictionary of Artists (database).
- Cartographica (current e-journal and archive).
- Harvard University Press e-books (2011-13).
- IBISWorld (database).
- IEEE/Wiley e-books (2013 and 1974-2010 backlist).
- International Historical Statistics, 1750-2010 (database).
- London Review of Books (online).
- Medieval and Early Modern Sources Online (database).
- Nature Climate Change (e-journal).
- Nature Reviews Neurology (e-journal).
- Nature Reviews Rheumatology (e-journal).
- A new collection of Red Guard publications. Part 3, a comprehensive

**Special Collections has digitized thousands of original drawings from the library's collection of editorial cartoons published in Canadian newspapers between 1952 and the present.**



compilation of tabloids in the provinces. Oakton, Va., Center for Chinese Research Materials, 2007, c2005. (52 v. print).

- PsycTESTS (database).
- SPIE e-books Collection: 1989-2013 (Society of Photo-optical Instrumentation Engineers).
- Standard and Poor's netAdvantage (database).
- Sustainable Organization Library (database - includes e-books and e-journals).

### CATALOGUING

This year, the library digitized more than 6,000 postcards focusing on British Columbia between 1900 and the Second World War. The collection is the first to include latitude and longitude data as well as place-name data for each item. It can be accessed at <http://i.sfu.ca/nxwJel>.

In 2011, the library acquired more than 2,500 documentary films collected over some 30 years when the legendary Kitsilano video-rental store Videomatica closed its doors. This year, we catalogued about half the collection, which includes about 2,300 DVDs and 500 VHS tapes.

### PUBLISHING AND DIGITIZATION SERVICES

This is the third year of the library's Scholarly Digitization Fund. In 2012-13, it awarded more than \$34,000 to 10 projects to digitize material for deposit in Summit, the library's open-access institutional repository. They include:

- Peter Anderson (Communication): Digitization of Prof. Anderson's policy studies, government submissions, conference papers and other material, most of which chronicle the early use of communication systems for community development and other social applications.
- Bill Reid Centre for Northwest Coast Art Studies: Digitization of the George F. Macdonald Field Photography collection of photographs from 1966-75



documenting archaeological digs and the monumental art of the Tsimshian and Gitksan peoples of British Columbia.

- Elise Chenier (History): Bachelors and China Dolls: Sex and Race in Postwar Toronto's Chinatown, 1920-1970. Digitization of photographs from a private collection and of newspaper articles about Chinese Canadians and white women (China dolls) in Toronto's Chinatown, published from 1920-62 (due to copyright restrictions) in the Toronto Chinese press. It will also include interviews on everyday life in Toronto's Chinatown and the experiences of mixed-race couples and children there.
- Andrea Geiger (History): Japanese Canadian Oral History Digitization Project. The continuation of a 2011 project to digitize the Japanese Canadian Oral History Collection held by the Japanese Canadian National Museum in Burnaby. SFU will host these digitized oral histories including more than 400 tapes of 1-2 hours each. The collection includes interviews with Japanese Canadians on topics ranging from early immigration to their participation in various industries before the Second World War including fishing, farming and forestry, and internment during the Second World War.
- Gerontology Research Centre: Money awarded to offset part of the cost of producing a web-ready video of selected portions of the 21st John K. Friesen conference "Innovations in Home Care: A Public Policy Perspective."
- Margaret Linley (English): SFU Lake District Collection scholarly digitization project to create a digital archive of the university's rare 18th- and 19th-century editions of English Lake District travel and landscape books held in SFU Library's Special Collections. The project will overhaul the original online bibliography and substantially expand access to the collection. The funding will cover Phase 1 of the three-phase project.
- Alexis Ohman (Archaeology): Digitization of "Codrington Papers: West Indies Correspondence" from microfilm. This project will create a digital archive of the Codrington family's West Indies correspondence. The Codringtons held numerous estates throughout the Caribbean and the archive will be of value to historians, archaeologist and other researchers in plantation studies.
- annie ross (First Nations Studies): Making Due with Us, Justice: Community and Homeland. This project will make available Aboriginal oral testimonies. These are

***Students at work in the Bennett Library.***



video interviews with B.C. people with first-hand experiences concerning social and environmental justice, such as Ernie Crey, Lori-Ann Ellis and Jamie Lee Hamilton, and concerning freedom of speech and wild salmon with Alexandra Morton and Don Staniford, among others.

- Gary Teeple (Sociology): Canadian Farmworkers Union Project. Phase 2 of the Canadian Farmworkers Union (CFU) Project, an SFU online resource. It will include digitizing and preserving CFU multimedia assets held by SFU Library's Special Collections and making them available online. The assets include three videos produced by the union, 30 oral history interviews with CFU principals and recently acquired 35mm negatives and photos of CFU activities in the 1980s.
- SFU Women's Centre: SFU Women's Centre Live and Digitized. Selected publications and records of the SFU Women's Centre will be digitized for this project to show the work of the centre since its inception in 1974.

SFU's Central Open Access Fund has also been in existence for three years. In 2012, the fund supported 58 SFU-authored papers publishing in open access journals. The fund covered article-processing charges for faculty and graduate student authors totaling \$63,600. Recipients included authors

**Special Collections head Eric Swanick shows off a 19th-century printing press to English professor and Print Culture MA program coordinator, Margaret Linley, during a tour of the Bennett Library's new second-floor printing room.**



from the faculties of Applied Sciences, Arts and Social Sciences, Education, Environment, Health Sciences and Science.

The library also extended its one-year pilot subscription to **lynda.com**, the online software training website, to an unlimited number of users. Our past subscription for six simultaneous users was frequently exceeded.

Fraser Library added numerous tools including handsaws and digital calipers to its collection for School of Interactive Arts and Technology students.

### RESEARCH COMMONS

SFU's Research Commons (RC) marked its first full year in 2012 supporting the university community's research endeavors, particularly graduate students, during all stages of the research lifecycle.

Highlights included expansion of the Read-Ahead writing service, recommendations for qualitative analysis support, a new webpage—**www.researchcommons.sfu.ca**—and a streamlined thesis formatting and support service, now situated within the Research Commons.

The RC offered numerous workshops and presentations on a wide range of topics at all three campuses, reaching more than 650 graduate students. Topics included: thesis template and resources, Refworks, time management, finding statistics, writing and researching a literature review, author rights and choosing citation management software.

The Dean of Graduate Studies Office and the RC also co-hosted workshops supporting entrants in the university's inaugural 3-Minute Thesis (3MT) competition and a session entitled "Getting the most out of the graduate student-supervisor relationship".

Requests for Read-Ahead more than doubled over the previous year, from 57 to 120 students. The service pro-

vides intensive and extended support for graduate students writing theses and other pieces with a longer deadline.

The new RC webpage showcases the student research services available through the Research Commons, SFU Library, the Student Learning Commons, SFU generally and beyond.

The RC acquired a campus license beginning in 2013 for NVivo, a leading qualitative data-analysis software package, to support student and faculty researchers working with non-numerical, very rich text-based and/or multimedia information. In the coming year, we will establish support and training for the software and qualitative data analysis in general.

The RC assumed responsibility for the Theses Office in 2012 and made significant revisions to its website to streamline information and instruction on thesis formatting and submission. Between September 2012 and March 2013, the office provided more than 450 graduate student appointments.

The library moved ahead with plans for a collaborative Research Commons space in 2012, to be located temporarily in the southeast corner of the Bennett Library's 7th floor (formerly Maps). The new facility will open for students during the spring 2014 term.

#### **DOCUMENT DELIVERY AND MEDIA RESOURCES**

While the library handles the majority of its interlibrary loan requests domestically, more than 13 per cent must be filled internationally, up from 11 per cent only three years ago. These requests are either of greater complexity or for harder to obtain materials. For example, the interlibrary loans unit routinely obtains material—both published and unpublished—from Oceania, the United Kingdom, Germany, France, Italy and Eastern Asia for our patrons. We also conduct extensive communications for single requests on behalf of SFU scholarly research



projects. Document Delivery staff now also receive theses—work that was previously done in the library management office.

The Media Resource Centre (MRC) continues to be busy. All patrons can now borrow from the collection, which was previously restricted to current SFU faculty, students and staff. This year, staff also began adding the Videomatica documentary collection to the circulating MRC collection.

#### **LIAISON LIBRARIAN PROGRAM**

In addition to participating in daily operations at their respective branches, liaison librarians work with one or more departments where they develop subject-specific expertise to provide guidance and support for learning, research and teaching. SFU liaison librarians are organized into five functional teams—information services, instruction, collections, scholarly communication and eBranch. The information services team was closely involved in planning for the co-located service desk with Loans staff during the ongoing Bennett renovation.

The eBranch team developed a plan for an SFU Library Facebook page in 2012, which the library's social media team launched in February 2013.

The instruction team's activities included working with Loans and recruitment (Student Services) staff to streamline inter-

***The library's annual Celebration of SFU Authors day is a university-wide event.***





***Some of the undergraduate students who work as part-time peer writing/learning facilitators in the Student Learning Commons, which offers services at all three campuses.***

national baccalaureate school visits and workshops, conducting re-imagined Discover Your Library workshops and adapting a popular plagiarism tutorial for Canvas, SFU's new learning management system.

The collections and scholarly communications teams focused mainly on operational tasks and planning for major projects this year.

The former marketing and outreach team was disbanded in 2012 and members were assigned to other teams that were then asked to designate one member each to a new marketing roundtable that includes a new library communications manager.

### **SPECIAL COLLECTIONS**

During 2012-13, Special Collections acquisitions included the Emily McWhinney collection of some 2,600 rare books and the MayWorks, Trade Union Research Bureau and Betty Krawczyk archives. Additions to existing collections include the Thesen and Beaulieu papers, the Jim Rimmer printing collection, Doukhobor materials and the Canadian Farmworkers Union papers. Other additions supplemented SFU's Sir Arthur Conan Doyle materials, Daryl Duke papers, a large Persian book collection and editorial cartoons from Greg Harrop and Ingrid Rice. Displays in 2012-13 included Reg Lissel paste papers, Alcuin Society Design Award winners, a display acknowledging 2012 gifts/donors and another

entitled "I Never Knew You Had That". Several publications acknowledged Special Collections research during the year.

## **Teaching and Learning**

### **STUDENT LEARNING COMMONS**

The Student Learning Commons (SLC) was involved in three major program launches and expansions this year:

- WriteAway, a new service in B.C. giving students at participating institutions including SFU the opportunity to receive online writing assistance, which engaged students in seven SFU courses during the Spring 2013 pilot.
- Academics First, a program that promotes academic success among first-year student athletes through a suite of activities including a workshop series, 30 small-group success teams and 12 hours per week of supported study hall. Graduate facilitators delivered most of the activities with training and support from SLC staff that also trained nine varsity athletes to serve as peer learning coaches for more junior athletes.
- The Academic Enhancement Program was expanded to the School of Engineering Science, with support from the Faculty of Applied Sciences, after receiving a grant from the Teaching and Learning Centre. The SLC was successful in securing funding from the university's English as an



Additional Language (EAL) implementation project to expand undergraduate writing support for EAL students. This funding allows for the hiring of an additional writing services coordinator and additional graduate facilitators for 2013-14 and 2014-15, as well as an assessment of the impact of the expanded services.

The SLC continued to be one of the major partners in SFU's Back on Track (BOT) program. The three-semester program offers students who have been required to withdraw from the University a second chance to achieve academic success in an environment offering a high level of support and accountability. The SLC BOT team delivered 709 learning plan consultations in 2012-13.

### INFORMATION AND INSTRUCTION

Information and instruction highlights this year included:

- Planning for co-located service desk with Loans, as part of the Bennett Library renovations. This included a re-evaluation of our print reference collection—a select portion of which will move to the new, more visible and easier-to-access location—and gathering more data on reference questions.
- Continuing our long-time service philosophy of going to where the users

are by putting more and better self-help materials on the library's public webpages and increasing support to online and virtual services, such as text/SMS.

- More convergence between information and instruction services, as researchers can use more library learning materials from any location, any time.
- Launch of the library's Facebook page and evolution of the Twitter team into the social media team.

## User Experience

### ACCESS SERVICES

The use of our physical collection declined slightly this year (see table, p.18). The one exception was reserves lending which saw an increase of close to five per cent. This year a self-checkout workstation was moved into the Reserves area and it proved to be very popular with patrons so the increase in activity was absorbed with current staffing levels.

The library added 18 more laptops for loan, with 73 laptops now available on loan at the checkout counter. In the fall and spring terms we experienced long line-ups of people waiting to borrow returned laptops. We hope these

*The library has plenty of quiet places to study such as this one at the Vancouver campus.*





**Yosef Wosk with SFU's president Andrew Petter (left) and library dean Chuck Eckman at the opening ceremony of the Wosk Student Learning Commons at Belzberg Library**

additions will alleviate the situation.

### **BENNETT LIBRARY RENEWAL**

The Bennett Library used soft funds to paint several interior walls requiring refreshed surfaces. The university architect's office selected a palette of colours and the work proceeded over two months. The new appearance drew many positive comments from students and faculty. The library proposed two renovation projects for funding from university priorities funds: 1) A major renovation of the third floor services to create additional student study space and consolidate information and circulation services points in the centre; and 2) A project to create a Research Commons space on the seventh floor. Both project proposals were approved and work will take place during the 2013-14 fiscal year.

### **BELZBERG LIBRARY**

Belzberg Library renovations were finally completed with the opening of the Wosk Student Learning Commons (SLC), a collaborative student space and home for academic writing, learning and research support services. The glass-enclosed room features moveable furniture and whiteboards, comfortable lounge seating and a cozy fireplace. A celebration on Oct. 31

honoured Yosef Wosk, whose donation made the beautiful new space possible.

Library use remained high in 2012-13 with more than 183,000 people coming into the library and 33,520 user contacts, an increase of three per cent over the previous year. The library is more welcoming and open and activity more visible because of the renovations to the main floor, upgrades to workstations and new features such as powered laptop counters.

We doubled the number of lending laptops to 16 and added phone chargers to the equipment students can borrow. Both have proven very popular, with equipment lending up almost 50 per cent over last year.

As part of the virtual campus infrastructure project, we installed mobile video-conference equipment in the SLC. The equipment has already facilitated inter-campus meetings and communication and will provide opportunities to deliver library, SLC and RC workshops to all three campuses.

### **FRASER LIBRARY**

Library use remained steady within 2012-2013 with more than 317,000 people coming into the library. During fall and spring terms, Fraser Library is consistently full with every seat and team room in use. The library remained open for extended hours during April and December exam periods, receiving exceedingly positive feedback from students and Surrey campus partners. Liaison librarian Holly Hendrigan wrapped up Fraser Library's successful Txt Us pilot project and presented her recommendation to expand the service to library administration. Liaison librarian Shane Plante coordinated a year-long expanded pilot subscription to video-training website **lynda.com** and chaired the evaluation committee. Fraser librarians and media coordinator Adrian Bisek created a library promotion video, viewable on YouTube at <http://i.sfu.ca/xbg1Le>.



## Community Engagement

Fraser Library head Baharak Yousefi coordinated SFU Library's contribution to the first SFU Public Square Community Summit by organizing "Big ideas for libraries in communities", which attracted an overflow crowd at the Vancouver campus. Belzberg Library supported the "Alone Together" summit with a book display and online resource list on combating isolation in our communities. Belzberg Library head Karen Marotz participated on the planning committee for the TD National Reading Summit hosted by the SFU Library and held at the Vancouver campus in May 2012.

The library's social media team launched the SFU Library Facebook page in early 2013. The library's Twitter feed @sfu\_library had more than 1,200 followers at last count. It provides a fast and effective means of two-way communication with library users and a powerful tool for collecting feedback that allows us to improve service.

Other highlights of community engagement:

- Small Business Accelerator: Mark Bodnar worked with partners at UBC and Vancouver Public Libraries and others to build and promote this resource.
- National Novel Writing Month: The Bennett Library provided space for weekly "write-ins" by on-campus participants.

### PUBLIC KNOWLEDGE PROJECT (PKP)

The PKP's Open Journal Systems software currently supports publishing of more than 8,000 scholarly journals in more than 20 languages on every continent except Antarctica. With the September 2012

release of the Open Monograph Press software, PKP now promises to dramatically transform humanities and social science publishing and provide critical technical support for open textbook initiatives.

### B.C. ELECTRONIC LIBRARY NETWORK

Through consortial licensing, resource sharing and coordination of collaborative services, the B.C. Electronic Library Network (BC ELN) enables partner libraries to collectively offer their learners far more than what each library could offer alone. For BC ELN, 2012 was a year of strengthening existing resources and services and exploring exciting new initiatives emerging in the post-secondary sector.

Highlights included:

- A 133-per-cent increase in learner resources offered.
- An expanded range of learner resource formats, including more e-book packages, streaming videos and more open-access resources.
- Answering more than 22,000 learner questions on the AskAway post-secondary virtual reference system.
- Conducting a proof-of-concept trial of the WriteAway online writing support program in summer 2012 and launching a successful pilot of the service in spring 2013 with five participating institutions. They include SFU, the College of the Rockies, Douglas College, Kwantlen Polytechnic University and the University of British Columbia.
- Participation in provincial open education meetings concerning digitization and scholarly communication initiatives.

**Food for Fines month  
at the Fraser Library.**



## Donations

We are grateful for all donations to the library, but due to limited space only gifts of \$100 or more are listed here.

### \$1,000 OR MORE

Santa Aloï  
Marilyn Baker  
Peter Bartl  
Derek Beaulieu  
Craig Berggold  
Stephen Bett  
Gloria Chu  
D and M  
Publishers Inc.  
Cathy Daminato  
Anne-Marie Dekker  
Charles Eckman  
Edward and Emily  
McWhinney  
Foundation  
Alan Fotheringham  
Raoul Grossman  
Graham Harrop  
Brian Hayden  
Bill Jeffries  
Marilyn Kansky  
Bradley Keith  
Nora Kelly  
Allan Kiss  
Betty Krawczyk  
Don D. Kugler  
Chun-Chun Lam  
Hugh Lindsay  
Don MacLachlan  
Laura Marks  
Ralph Maud  
Thomas McGauley  
Ted McWhinney  
Jim McWilliams  
Robert Miles  
Leigh Milroy  
M.F. Theresa  
Mulligan

Catherine Murray  
Eleanor Nichol  
Adrian Raeside  
James Rainer  
Ingrid Rice  
Alan Rudrum  
Will Rueter  
Sandra Shreve  
June Sturrock  
Eric Swanick  
Sharon Thesen  
Madeleine Thien  
Videomatica Inc.  
Trish Webb  
Richard Welch  
Michael Wilkie  
Marnie Worbets  
Darrell Zarn  
Jerry Zaslove

### \$100-\$999

Predrag Acimovic  
The Alcuin Society  
Judith Alexander  
Margery Allen  
Richard Allen  
Keith Antonelli  
Neal Baldwin  
Aidan Ballantyne  
James Barbour  
Norbert Bartels  
Sylvia Bell  
Ron Belvedere  
Gwen Bird  
Pat Blunden  
Noreen Bollerup  
Christopher Bond  
James Boothroyd  
Lisa Bourgault  
Ronald Brinnen  
Michelle Brisebois  
Donna Bulmer  
Barbara Campbell  
Canadian Centre  
of Science and  
Education  
Lynn Capling

David Cender  
Liny Chan  
Habib Chaudhury  
Colin Chisholm  
Janine Chow  
Percy Christon-Quao  
Susan Clark  
Sharon Clements  
Shaughn Clements  
Gordon Coleman  
Audrey L. Cook  
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Irwin Cotler  
Barbara Coughlin  
Brian Coyle  
Jodi Cristall  
Dallas Cristofoli  
Yichun Dai  
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Leah George-Wilson  
Cornelia Gerhardt  
Jason Gigliotti  
John Gilson  
John Gives

Vera Godavari  
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Toni Jones  
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Kari Karlsbjerg  
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Michael Kenny  
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Linda Knutsen  
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Susana Lam  
Tommy Lau  
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Man Lee  
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Thomas Lewis  
Sheng Li  
Mark Lianza  
Imogene Lim  
Janet Litke  
Edison Liu  
Wei Liu  
Lillian Lo  
Christopher Locke



Ian Lockhart  
Augustine Loo  
Catherine Louie  
Xinren Ma  
Gwyn MacGregor  
Barney Magnusson  
Anne Magusin  
Jill Mandrake  
Jane-Anne Manson  
Christine Manzer  
Alivia Maric  
Karen Marotz  
Andre May  
Della McClaren  
Dione McConnachie  
Gerald McDole  
Brenda McIntyre  
Janis McKenzie  
Wesley McLeod  
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Alan McNulty  
Christine Megas  
Paul Mendes  
Barbara Merlo  
Donna Meyers  
Stephen Miller  
James Mills  
Patricia Mitchell  
Glenn Morgan  
Ante Nazor  
Marjorie Nelles  
Betty Nelson  
Tracy Nemeth  
Peter Nemetz  
Karin Newton  
Amy Ng  
Donna Nikl  
Erik Nilsen  
Patsy O'Dell  
Glenn Ohlhauser  
John Park  
Nancy Petersen  
Patricia G. Peterson  
Julian Plamondon  
Shane Plante  
Lynn Poile

Gisele Pomerleau  
Gordon Priest  
Susan Ptice  
Ryan Quee  
David Quon  
Louis Remedios  
Lorraine Rheault  
Bruce Richardson  
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Wyn Roberts  
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Sharon J. Saberton  
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Steven Schacter  
Nicolas Schmitt  
John Sennett  
Mark Seong  
Roy Shephard  
Janice Shepherd  
Frederick Shum  
Ruth Silverman  
Kevin Sit  
Wayne Skipper  
Marilyn Sleath  
Roger Smith  
Timothy Southam  
Tammy L. Spink  
Michael Spittle  
Jonathan Stainsby  
Stephen Steele  
Ferdinand Stefanus  
James Stibbard  
Margaret Stirling  
Arthur Stock  
Zoe Strand  
Robert Strang  
Yuen Sum  
Matsuji Tajima  
Joseph Taylor  
Telus  
Roy Teo  
Paul Thompson  
David Tong  
Pik Totemwongse  
Corey Trueman

Mariken Van Nimwegen  
Ann-Marie Vaughan  
Sharon Von Hollen  
Markus Wachowski  
Tim Walker  
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Beverly Weidman  
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Peggy White  
Paul Whitney  
Ann Wilson  
Jean Wilson  
Kenneth Wong  
Monica Yagi  
Maria Yerema  
Erin Younger  
Michael Zastre  
Nataie Zhao

**A 'cat beard' poster  
advertises the  
library's subscription  
to video-training  
website [lynda.com](http://lynda.com).**



**Learn software  
from anywhere**

with SFU Library's  
1-year pilot subscription  
to [lynda.com](http://lynda.com).



## Staff Highlights

### NEW HIRES

- Ania Dymarz (Mar. 2013 - Information and Instruction)
- Charlee Jennings (Feb. 2013 - Fraser Library)
- Sarah Acres (Jan. 2013 - Management)
- Katie Gunther (Jan. 2013 - Information and Instruction)
- Ashley Van Dijk (Jan. 2013 - Information and Instruction)
- Michael Chang (Dec. 2012 - Fraser Library)
- Susie Smith (Dec. 2012 - Library Management)
- Tommy Chung (Dec. 2012 - Document Delivery Services)
- Melanie Hardbattle (Oct. 2012 - Special Collections)
- Cindy Olsen (Oct. 2012 - Cataloguing)
- Travis Walker (Sept. 2012 - Access Services)
- Jody Spink (Sept. 2012 - Access Services)
- Sandi Morrison (Sept. 2012 - Access Services)
- Baharak Yousefi (Jul. 2012 - Fraser Library)

### NEW ROLES

- Sandra Wong (Mar. 2013 - interim supervisor, serials unit)
- Frances Dodd (Mar. 2013 - interim supervisor, acquisitions unit)
- Don Taylor (Mar. 2013 - copyright officer, Collections)
- Alex Lee (Jan. 2013 - library assistant, Access Services)
- Andrea Cameron (Dec. 2012 - assistant head and liaison librarian for business and criminology, Fraser Library)
- Soo Oh (Nov. 2012 - loans and equipment supervisor, Fraser Library)
- Enrique Cruz (Nov. 2012 - cataloguing and technical assistant, Cataloguing)
- Carmel Richter (Oct. 2012 - library secretary, Library Management)
- Chuk Goodin (Sept. 2012 - loans supervisor, Access Services)
- Patrick Wong (Sept. 2012 - fines processor, Access Services)

- Elaine Shu (Sep. 2012 - acquisitions approvals assistant, Acquisitions/Serials)

### GOODBYES

- Thyra Mulder (Mar. 2013 - Access Services)
- Leslie Rimmer (Jan. 2013 - Information and Instruction)
- Brenda Anderson (Dec. 2012 - Library Receiving)
- Ron Gill (Aug. 2012 - Cataloguing)
- Geoff Barnes (Jul. 2012 - Cataloguing)
- Rachelle Marcha (Jul. 2012 - Library Management)
- Tasmin Tanghe (Jun. 2012 - Information and Instruction)
- Yasmin Jamal (Jun. 2012 - Information and Instruction)
- Lynette Dookie (May 2012 - Acquisitions/Serials)
- Todd Mundle (Apr. 2012 - Collections)

### ACTIVITIES

#### Moninder Bubber

Bubber, M. (2012, February). *Canada-India Information Exchange and Networking: Opportunities and Challenges*. Organized and Chaired the Panel for Shastri Indo-Canadian Institute's B.C. Symposium: Weaving a Sustainable Web Between India and Canada, Feb.7-8, 2013, Vancouver, B.C. <http://i.sfu.ca/PZlknv>.

#### Mark Jordan

Jordan, M. and Mumma, C. (2012, October). *CURATECamp iPres 2012*. Day-long preconference workshop at the 9th International Conference on Preservation of Digital Objects, Toronto, Ont. <http://i.sfu.ca/SkdBYK>.

Jordan, M., Bird, G., McFarland, D. and Sprout, B. (2013, March). *COPPUL Digital Preservation and Curation Workshop*, Vancouver, B.C.

Jordan, M., Cocchia, A., Daniels, C., Ellis, M., Joseph, P., Lew, S. and Robertson, T. (2013, April). *Evergreen International 2013*



Conference, Vancouver, B.C. <http://eg2013.sitka.bclibraries.ca>.

#### **Karen Marotz**

Marotz, K. (2012, May). *TD National Reading Summit III: A Reading Canada*. Conference organized for National Reading Campaign, Vancouver, B.C. <http://i.sfu.ca/MdnQKG>.

#### **Brian Owen**

Owen, B. and Siemens, R. (2012, June). *Toward Operationalising and Sustaining Open-Access in a Canadian Context*. Symposium organized for Canadian Federation for Humanities and Social Sciences Congress, Waterloo, Ont. <http://i.sfu.ca/fyNOPs>.

#### **Ashley Van Dijk**

Van Dijk, A. (2013, March). *Mentor*. 3rd Annual Speed Mentoring Workshop organized in collaboration by the University of the Fraser Valley Library and Information Technology Alumni and Student Association, Abbotsford, B.C.

#### **Baharak Yousefi**

Yousefi, B. (2012, September). *Oh the Places We'll Know: Big Ideas for Libraries in Communities*. Symposium organized for SFU Public Square Community Summit, Vancouver, B.C. <http://i.sfu.ca/mQgtbS>.

### **PRESENTATIONS**

#### **Marcus Barnes**

Barnes, M. (2012, June). *Drupal with CONTENTdm Digital Collections*. Presentation at Drupal Camp Vancouver, Vancouver, B.C.

#### **Mark Bodnar**

Bodnar, M., McCauley, A. and Jantzi, L. (2012, May). *Business Research: Buried Treasures and Secret Strategies*. Panel presentation co-ordinated by the Business Librarians of B.C. group for the B.C. Libraries Conference, Richmond, B.C. <http://i.sfu.ca/RbXPYU>.

Bodnar, M. and McCauley, A. (2012, May). *Moving from "no" to "no, but let's talk"*. Business reference as a consultation process. Presentation co-ordinated by the Business Librarians of B.C. group for the B.C. Libraries Conference, Richmond, B.C.

#### **Charles Eckman**

Eckman, C. (2013, June). *The Emerging Global Research System: Fast and Open*. Address at LIBER Annual Conference 2013, Munich, Germany.

Eckman, C. (2013, June). *Scholarly Publishing in the 21st Century: Crisis or Opportunity?* Panellist at meeting of the Canadian Association of Learned Journals, Victoria, B.C.

Eckman, C. (2012, October). *What's Ahead for the Big Deal?* Address at CRKN AGM, Halifax, N.S.

Eckman, C. (2012, October). *Cost-Sharing: Past, Present and Future*. Address at CRKN AGM, Halifax, N.S.

Eckman, C. (2012, June). *SFU Libraries Implementing Open Access: Seven Initiatives*. Congress 2012, Canadian Federation for the Humanities and Social Sciences, Waterloo, Ont.

#### **Elaine Fairey**

Fairey, E. and McKenzie, J. (2012, June). *"If it ain't broke, why fix it?"; Simon Fraser University Library's Liaison Librarian Service Review*. Presentation at the Canadian Library Association Conference, Ottawa, Ont.

Fairey, E. and Nishimura, S. (2012, May). *Student Drivers: Building Collaborative, Student-Focused, Online Learning Services in B.C.* Presentation at the British Columbia Library Association Conference, Richmond, B.C.

Fairey, E. and Benn, L. (2012, May). *Taking the Commons to the Students – the B.C. WriteAway Initiative*. Presentation

at the Canadian Learning Commons Conference, Calgary, Alta. <http://hdl.handle.net/1880/49086>.

#### **Holly Hendrigan**

Hendrigan, H., Koscielski, Y. and Taylor, D. (2012, May). *Mad Men of SFU*. Presentation at the British Columbia Library Association Conference, Richmond, B.C.

#### **Mark Jordan**

Jordan, M. (2012, April). *Preservation of Digital Theses at SFU*. Presentation at the Council of Prairie and Pacific University Libraries Digital Preservation Workshop, Calgary, Alta.

Jordan, M. (2012, May). *Drupal CONTENTdm Integration*. Presentation at the CONTENTdm Community Webinar.

Jordan, M. (2012, August). *Integrating Islandora and Archivematica*. Presentation at IslandoraCamp 2012, Charlottetown, P.E.I.

Jordan, M. (2013, January). *A Framework for International Nodes in Private LOCKSS Networks*. Presentation at Aligning Digital Preservation Across Nations Meeting, International Digital Curation Conference, Amsterdam, The Netherlands.

#### **Calvin Mah**

Mah, C. (2012, February). *Log Analysis - Detecting Compromised IDs*. Presentation at the SFU LAN Administrators Meeting, Burnaby, B.C.

#### **Donna McGee-Thompson**

McGee-Thompson, D., Silverman, R. and Funaro, M. (2012, May). *Peer Coaches: The Next Step in Skill Development for Peer Tutors*. Presentation at the Canadian Learning Commons Conference, Calgary, Alta. <http://hdl.handle.net/1880/49133>.

#### **Sunni Y. Nishimura**

Fairey, E. and Nishimura, S. (2012, May). *Student Drivers: Building Collaborative, Student-Focused, Online Learning Services in B.C.* Panel presentation at British Columbia Library Association Conference, Richmond, B.C.

#### **Brian Owen**

Owen, B., Mitchell, C. and Schiff, L. (2012, April). *The California Digital Library and the Public Knowledge Project Partnership*. Presentation at Coalition for Networked Information (CNI) Spring Meeting, Baltimore, Md. <http://i.sfu.ca/SHJeVe>.

Owen, B. (2012, September). *Transforming Scholarly Publishing: From a Closed Book to an Open Digital Platform* Speaker at TRUTH (Teaching and Research Using Technology in the Humanities) Symposium, University of Victoria, B.C.

Owen, B. and Godolphin, J. (2012, October). *CARL-CRKN Open Access Working Group (OAWG) Report: Implementing Open Access*. Canadian Research Knowledge Network AGM, Halifax, N.S.

Owen, B., Hui, B., Schiff, L. and Smecher, A. (2012, November). *Public Knowledge Project: From Open Source to Community Source*. Presentation at Digital Library Federation Forum, Denver, Colo. <http://i.sfu.ca/mYMwic>.

Owen, B., Lorimer, R., Mitchell, D. and Whiteley A. (2013, January). *Open Access to Social Sciences and Humanities Research*. Presentation at Technology, Knowledge and Society Conference, Vancouver, B.C.

#### **Shane Plante**

Plante, S. and Yousefi, B. (2012, May). *Moving at the Speed of Light in the Open Universe: 12 Lightning Talks on Open Access, Open Data and Open Source*. Presentation at the British Columbia Library Association Conference, Richmond, B.C.



**Sylvia Roberts**

Roberts, S., Graebner, C. and Cameron, A. (2012, May). *Making sense of statistics at the reference desk*. Workshop at the British Columbia Library Association Conference, Richmond, B.C.

**Penny Swanson**

Swanson, P., Chan, W., Andrews, S., Woodcock, L. and Stuart, N. (2012, November; 2013 March). *Cataloguing with RDA*. Workshop sponsored by the British Columbia Library Association, Victoria and Vancouver, B.C.

**Nicole White**

White, N., Ray, L. and Rosseel, T. (2012, May). *Academic Research Commons: From Concept to Reality*. Presentation at the British Columbia Library Association Conference, Richmond, B.C.

White, N. (2012, October). *Evolution of Scholarly Communication: Expanding Access to Research*. Presentation at Thompson Rivers University, Kamloops, B.C.

**Ashley Van Dijk**

Van Dijk, A. (2013, March). *UFV's Library Technician Post-Diploma Certificate Lightning Talk*. Presentation at the 3rd Annual Speed Mentoring Workshop, Abbotsford, B.C.

**Sandra Wong**

Wong, S. and Janyk, R. (2012, May). *Managing Electronic Resources with Open*

*Source Software*. Timberline Acquisitions Conference, Timberline Lodge, Ore.

Wong, S. (2012, June). *CUFTS ERM: reSearcher: Open Source Software for Libraries*. American Library Association Annual Conference, Anaheim, Calif.

**PUBLICATIONS****Gordon Coleman**

Coleman, G. (2012). *Overview of Canadian University Libraries*. Tokai Region University Library Conference Journal, 57. [www.nul.nagoya-u.ac.jp/tokai](http://www.nul.nagoya-u.ac.jp/tokai).

**Mark Jordan**

Jordan, M., Mumma, C. and Ruest, N. (2012, December). *CURATEcamp iPres 2012. Ariadne 70*. [www.ariadne.ac.uk/issue70/ipres-curatecamp-2012-rpt](http://www.ariadne.ac.uk/issue70/ipres-curatecamp-2012-rpt).

Jordan, M. and Ruest, N. (2012, October). *BagIt Profiles Specification*. <https://github.com/ruebot/bagit-profiles>.

**Brian Owen**

Owen, B. and Stranack, K. (2012, April). *The Public Knowledge Project and Open Journal Systems: Open Source Options for Small Publishers*. Learned Publishing, 25 No. 2. <http://i.sfu.ca/ZoVNmi>.

**Baharak Yousefi**

Yousefi, B. (2012, September). *The Library: A Community's Place to Gather. The Vancouver Sun*. <http://i.sfu.ca/plbSML>.

**Fraser Library at  
SFU's Surrey campus**



## Library Statistics

	2011/12	2012/13
<b>PHYSICAL COLLECTION</b>		
Physical Volumes	2,944,292	2,979,175
Print subscriptions	3,872	3,565
Usage	722,979	687,440
<b>DIGITAL COLLECTIONS</b>		
Online items	5,684,452	5,924,970
Electronic subscriptions	52,253	71,488
Usage	7,914,693	10,314,994
<b>SERVICES</b>		
Number of students instructed	29,241	26,109
Number of instructional sessions	977	898
Number of consultations	5,796	5,893
In Person visits	2,076,898	1,910,298
Website visits	3,609,118	3,294,649
<b>STAFF (FTE)</b>		
Librarians	41.80	44.74
Administrative and Professional	14.00	15.00
Support Staff	81.32	79.54
Student employees	10.50	8.56







The SFU logo consists of the letters 'SFU' in a white, bold, sans-serif font, centered within a solid red rectangular background.

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