



SFU

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W.A.C. Bennett Library

Library

SFU Library Annual Report 2008-09



It's a magical land where every book and application I've wanted for years is free for all to borrow.

-Tweet about the SFU Library

I have been very impressed with SFU Library services and support. Your team is amazing at supporting those of us who are entrenched in research. Thanks again.

-Graduate Student



Message from the University Librarian

It's always great to receive kudos about the services and collections we provide at the SFU Library. Occasionally we get complaints about the library and we do try to respond to those as well. Our new, aptly named feedback system, *Piping Up*, will make it easier for you to send in your comments or suggestions.

Recently, a group of twenty-five librarians, publishers, faculty members, and information technology specialists met to consider the question, 'How should we be rethinking the research library in a swiftly changing information landscape?' The results are published in *No Brief Candle: Reconceiving Research Libraries for the 21st Century* (<http://www.clir.org/pubs/abstract/pub142abst.html>). These are issues that confront librarians at SFU and the thoughtful report is worth a look. It begins with a quote from George Bernard Shaw:

Life is no brief candle to me. It is a sort of splendid torch which I have got hold of for the moment, and I want to make it burn as brightly as possible before handing it onto future generations.

For many of us, the ideas that grew out of the meeting are very familiar and guide our work: support the university's research agenda, form coalitions with researchers; use technology and collaborate with other libraries to reduce costs; embrace change; and work with researchers and administrators to consider new means of scholarly communication which will strengthen research and reduce costs.

Over the past year, and particularly as we enter FY 2009/10, we are engaged in a major reduction in collection purchasing power; the possibility that new means of scholarly publishing may help reduce our expenditures without a decline in the quality of our collections is a ray of hope in this otherwise less than happy situation.

*Lynn Copeland
University Librarian and Dean
of Library Services*



Collections

Despite budget pressures and a decline in buying power we continued to build the collection to support research and teaching at SFU, spending over \$2.7 million on new books and \$6 million on journals, databases, and other online sources. Nevertheless, with roughly 90% of the collections budget spent in US dollars, the dramatic loss in buying power of the Canadian dollar impacted us significantly. This

Mary Lynn Stewart, Chair of Women's Studies, wrote an article for the Bulletin of the Canadian Historical Association extolling the benefits to scholars of Center For Research Libraries membership and praising SFU Library's service.

was mitigated to a great extent through purchasing US dollars at a very advantageous rate and through a year-end infusion of one-time funding, leaving us at a breakeven point at yearend. Part of the mitigation included a reduction in monograph spending.

Despite the bad economic news, we were able to acquire a number of good new products, partly through the Canadian Research Knowledge Network Digital Content Initiative, which was in part funded by the Canada Foundation for Innovation and the BC Knowledge Development Fund.

This year we saw an increase in the use of the Center For Research Libraries (CRL) through Document Delivery Services (DDS). CRL filled faculty requests for hard to find materials and was praised by faculty for the great resources obtained.

Walter Piovesan has been working with other Data libraries in BC to develop a province-wide, web-based service for accessing data files and documentation. The new service offers GIS data sets and will include a NESSTAR data server for online data analysis of selected Canadian data surveys. Social science survey data such as the census and the omnibus survey from Statistics Canada and SLID (Survey of Labour Income Dynamics) are now available through the Data Liberation Initiative. A new interface called ABACCUS makes it much easier to search and browse all the available datasets including DMTI Spatial, Ortho Photos and Canadian Business Patterns. These services are available at the research data library website: <http://www.lib.sfu.ca/research-data-library/data>

New resources

- Medline with Full text
- Early English Prose Fiction
- S&P Emerging Markets
- Tests in Print
- Dance in Video
- State Papers Online (1509 - 1714)
- Thesaurus Linguae Graecae
- Women, War & Society
- Columbia International Affairs Online (CIAO)
- Hein Online
- OpticsInfoBase

Through the Canadian Research Knowledge Network (CRKN) Digital Content Initiative:

- ALPSP Learned Journals Collection
- New Palgrave Dictionary of Economics Online troy.lib.sfu.ca/record=b5408640
- Periodicals Archive Online
- CAIRN
- InteLex Past Masters
- Oxford University Press e-book collection (5000+ selected titles)
- Cambridge University Press e-book collection (2400+ selected titles)
- Taylor & Francis HSS e-book collection (11,000+ selected titles)
- Canadian Publishers Collection (e-books; 8000+ selected titles)
- Adam Matthew collections of primary materials:
 - China: Trade, Politics and Culture, 1793-1980
 - Eighteenth Century Journals I & II
 - Mass Observation Online
 - Medieval Travel Writing
 - Slavery, Abolition and Social Justice, 1490-2007
- Classical Scores Library
- Theatre in Video

Special Collections

Significant acquisitions by donation include:

- Book Arts/Book History: Alcuin Society 2007 Design Award winners, Takao Tanabe/Periwinkle Press fonds, additional William Hoffer material, and 10 Kelmscott Press imprints, private press books and ephemera.
- More *Room of One's Own*, Cynthia Flood, Pat Lowther material (background work by Toby Brooks), Bill Gaston, Shani Mootoo, George Stanley as well as new fonds from Timothy Taylor, Keith Harrison, and Sandy Shreve.
- Important editorial cartoons from Robert Bierman, Graham Harrop, Bob Krieger, and two new additions: Geoff Olson and Charlie Mays. 7500 of these cartoons are now searchable online.
- Punk collection: 700 new posters and more than 100 records and CDs, as well as small collections of papers from John Armstrong and Ellie O'Day.
- Fascinating new acquisitions: more Tamahnous theatre material, a calligraphy and writing/printing collection, the final shipment of Harrison and Hilary Brown material, Richard Chambers BC mountain material (many photos), and the Kohaly Photographic Collection of Indo-Canadians settling in BC pre-1950.
- Several significant book collections, most of which went to the general collection, include: Allan Twigg's gift of 631 volumes, the Lebanese Cultural Association/BC Council's gift of 146 books all in Arabic, and Mrs. Nassispour's gift of nearly 800 volumes in Farsi.



Several SLAIS students assisted in ongoing collections. Karine Burger inventoried the Shani Mootoo papers. Jo-Ann Slieman completed biographical entries for Hou, St. Pierre, Robertson and Gaston. Tim Atkinson completed job shadowing in early April (reworked the CFW inventory). Tania Alekson digitized over 300 Vancouver Punk posters. Nicole Stocking completed inventories to Tanabe fonds, additional Hoffer materials, Charles van Sandwyk, and Margison. Courtney Mumma completed inventory of Michael Turner. Laura Fortier completed inventory to Lisa Robertson. Meaghan Scanlon inventoried the Bill Gaston papers and Erica van Damme inventoried *Room of One's Own*.

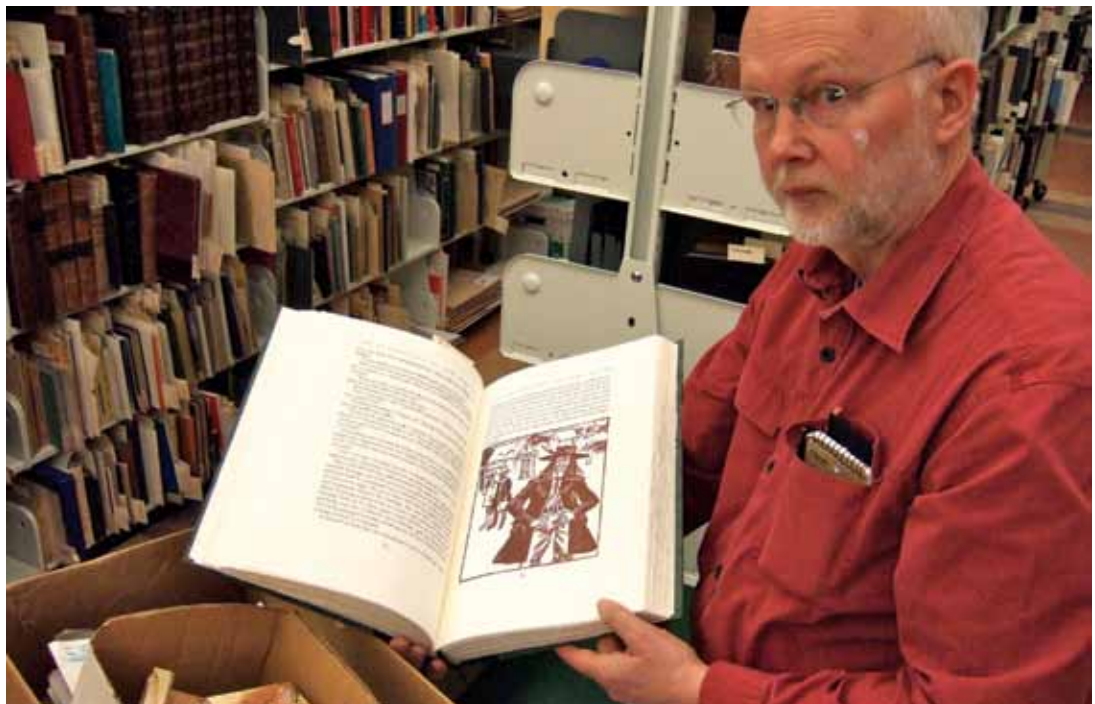
Through a partnership with the UBC School for Library, Archival and Information Studies (SLAIS), three students received credit for their Professional Experience course while working productively in the SFU Library. Cataloguing librarian Penny Swanson supervised

Maria Qiong who did subject analysis on SFU Business theses, Candice Fong who did subject analysis on SFU Science theses and Nazzi Torabi who catalogued books in Farsi.

With Young Canada Works funding, Marla Bissky digitized nearly 1,200 John Larter editorial cartoons and many of those by Krieger. She went on to work on the BC Printing Arts project funded by the Irving K. Barber Learning Centre. Terry Rutherford completed preservation work on several Special Collections items and Rosaleen Hill completed a report entitled *Simon Fraser University Special Collections Audio-visual Preservation Strategy*.

Many of our inventories are now available on the web, giving much greater access to SFU Special Collections. Over one hundred inventories have been reported to the British Columbia Archival Inventory Network.

*Special Collections
librarian Eric
Swanick shows a
recently acquired
volume from Pie
Tree Press.*



Services

The Library continues to put a high priority on its services to students and faculty. Key to their usefulness is the degree to which they articulate with SFU's courses and research. We continue to incorporate new activities and technologies to meet the requirements of a university growing in size and complexity.

New Twists and Tweets

This year, in addition to regular paper and web postings, the Library started using Twitter as a way to highlight activities that people might not know about, such as the Food for Fines initiative, the many Library databases available to faculty and students, author readings, training opportunities, and our collection of editorial cartoons. Twitter followers we know about include other librarians, a 1st-year SFU Communications students group, a group of Business students, the TSSU, a civic jobs posting group, and SFU Student Central. So although we haven't invested much time or energy into our tweets, we are reaching more people all the time. Point Twitter to: twitter.com/sfu_library.

Services, such as the interactive online reference service *Askaway*, continue to thrive. We have improved our feedback mechanism by moving to a completely online version of both postings and responses.

The Library's Plagiarism tutorial was installed in 39% more WebCT courses this year, reaching a total of 3,344 students. Rebecca Dowson and Percilla Groves experimented with offering office hours in the English and Psychology departments. Ask Us Here interactions increased 11% over last year, as the team continued to try new strategies, such as altering times of service and locations around campus. Coordinator Heather De Forest says the service increases liaison librarians contact with faculty and administrators, as well as providing extended periods in an informal setting

with students who wouldn't normally visit the library.

Student Learning Commons

Student Learning Commons activities continue to grow, both in reach and in offerings. English as an additional language programming is offered to students in general and in specific programmes such as the Computing Science Dual Degree program, graduate Business, TechOne and international programs. New programming geared toward graduate and honours students were developed for launch in Summer 2009. The SLC-Computing Science joint Academic Enhancement program is so

successful that it is now an undergraduate requirement and has been adopted in several other departments.

The Student Success

Program pilot, offered to 'Required to Withdraw' students was a success and is now a regular offering under the name 'Back on Track'. In Surrey, the Student Learning Commons added a campus-specific "Technical Peer Educators" program to support SIAT students.

Library Reference and Student Learning Commons staff continue to work toward a holistic academic learning support unit, exemplified by their close physical and administrative ties.

An Ask-

Away widget was added

to the Ask A Librarian webpage in February, which contributed to an overall increase in questions coming through the SFU portal, from 2,517 to 3,167, an increase of 26% over last year. SFU librarians answered 1,288 AskAway questions in 2008/09, an increase of 60% over last year.

Digitization of Theses

For up to 30 years hundreds of theses sat on library shelves and had to be checked out or read on microfiche. But this year the Library completed the project to digitize and put them all online where they were quickly indexed by Google. Within weeks, people began reading and using them. The Library has received dozens of requests for permission to reprint, and much praise for making this resource available to the world. Information from SFU theses has since been utilized by such varied patrons as the US Geological Survey, Legal Aid Alberta, various native bands, the Canadian Border Services Agency, the Canadian Museum of Civilization and countless universities all over the world.

The Library is also moving to an entirely web-based student submission registration

and record-keeping system with upload capacity for thesis PDFs and other digital files, and direct report access for Graduate Records. In preparation of this, starting in Fall 2008, students were given the option to voluntarily provide PDF copies along with their print versions. 25% of students chose to do so in Fall 2008 and 78% during the Spring 2009 submission period. This provides higher quality editions for the Library's electronic thesis collection, and provides experience for the move to 100% digital submission.

Technology

The Library's reputation as a technologically innovative organization continued to grow on a number of different fronts, especially around the development and/or adoption of open source software.

At the local level, all Library staff were moved to the new SFU Connect system for email and other community services on time and with a minimum of disruption. The migration of the Library's website to Drupal, a popular and widely used content management system, commenced and was already generating interest from other campus units. Work also began in conjunction with SFU's IT Services on testing and implementing Shibboleth, a federated identity system, for access to the Library's extensive range of licensed electronic resources.

At the regional and national level, the Library played a key role in several grant-funded collaborative ventures, notably Digital Collection Builder (previously known as the Alouette Canada metadata toolkit). This package was released as open source software in mid-2009 under the auspices of Canadiana.org. The Library also participated in COPPUL's LOCKSS project (Lots of Copies Keep Stuff Safe) being adopted by many libraries to maintain long term access to digital resources. The COPPUL project focused on digital collections of local

Dear Lynn,

I am writing regarding the program that has seen you digitize past theses. An early thesis of mine was one of those digitized and I want to offer some words of praise particularly to Todd Mundle and his team. It is a wonderful thing to have provided public access to so many theses through this project.

When my thesis was digitized a poor quality microfiche copy from the early 1980s was used as the source. I was distressed. However, I contacted Todd Mundle and within a week his small team had produced a new very clean copy of the thesis online. I was extremely impressed with the thoughtful and professional way my concerns were handled.

I have enjoyed a quick look at some of the theses produced by several of my cohort after I had left the university. It has been very pleasing to see the quality of the research they presented but equally pleasing to see the quality of the reproductions – the visible record of the university's accomplishments.

--extracted from an email sent by a professor at an Australian university

interest that are not likely to be preserved elsewhere. Work was also completed on the Canadian Heritage funded Multicultural Canada project, a web site providing access to a large, diverse range of digital content – newspapers, photographs, audio clips, etc – from many of Canada’s ethnic communities. The Library has applied for a second grant in order to expand the content and improve access to it.

The Library’s continued role in open source software development contributed to SFU’s international profile. The scanning room is digitizing back issues of the *Philanthropist* journal, for importing into Open Journal Systems. This is the third journal that SFU Library has completely digitized and helped make available. Digitization work on the Multicultural Canada material was completed in May.

The Library website was migrated to the Drupal Content Management System this year. A new guest login system and procedures went live in early March.

Synergies

Last year was the Library’s second year working on the CFI funded *Synergies* project. *Synergies* is Canada’s Social Sciences and Humanities Research Infrastructure—a not-for-profit platform for the publication and the dissemination of research results in social sciences and humanities published in Canada. In conjunction with SFU’s Canadian Centre for Studies in Publishing the Library works closely with *Synergies* partners at the other regional, and national, nodes. The alpha release of the national *Synergies* platform will provide access to Canadian scholarly journals and other digital content in the humanities and social sciences in mid-2009.

reSearcher

The Library’s open source software suite provides a link resolver, federated search tool, and electronic resource management for elec-



Mark Jordan, Head of Library Systems.

tronic resources provided by vendors. The new version of the CUFTS ERM (electronic resource management) system generated additional interest in our reSearcher software with numerous queries and several new sites from around the world including Cuba, Mexico, Ireland, and the United States. The Library also completed its workflow review and implementation of the CUFTS software for local use by Collections and Processing staff.

Public Knowledge Project (PKP)

PKP open source software, especially Open Journal Systems (OJS), continued to enjoy wide uptake and numerous accolades. Over 4,500 journals now use the OJS software. The project continued with an aggressive release schedule including many refinements and new features for all major modules. We began a major re-architecting of the core PKP software and the design and preliminary programming for Open Monograph Press, an entirely new module and the first one to be based on the PKP Web Application Library.



WAC Bennett Library

This year a Popular Reading collection from the Burnaby Public Library was added on the sixth floor of the WAC Bennett Library.

A portion of the large group study area on the second floor was converted to a more serene area with easy chairs, window tables, bench seating and planters. The area was finished off with carpet and a wood lattice wall separating it from the open tables. The rest of the group study area was equipped with electrical outlets for use with borrowed or personal laptops.

Belzberg Library

Library services are being provided for 30 classes in the SFU NOW program designed for part-time students studying nights and weekends. Other liaison highlights focused on enhanced services and collections, including targeted information literacy instruction for Urban Studies and Public Policy, Telebook service extension to Master of Publishing students dur-

ing their internship, and an agreement with Business Administration to deposit MBA projects in the SFU Library Institutional Repository.

Student Learning Commons services downtown expanded. SLC coordinators taught 14 classes on writing, critical thinking, grammar and learning skills to 111 students. Consultation times increased to 6 hours per week, and peers and coordinators met individually to assist 46 students. Promotion of Library and SLC services was enhanced through the use of a Student Services website and email bulletin directed at students taking classes at the Vancouver campus.

The imminent move of the School for the Contemporary Arts to the new Woodward's building in January 2010 has significant library collections, space and budget implications. In consultation with faculty and the Contemporary Arts liaison librarian, the Head, Belzberg Library completed a report and plan for library support to the School with resource and space requirements.

Belzberg Library's support for the university's community outreach initiatives included hosting a video exhibition of photographs for a World AIDS Day conference.

Fraser Valley Real Estate Board Academic Library (Surrey)

At the SFU Surrey Library the focus continues to be on growth. Liaison librarians continue to provide course-integrated instruction to increasing numbers of classes (4% over 07/08) and students (19% over 07/08). Library staff answered 172% more questions in 08/09 than 07/08.

Fifteen new carrels with chairs were purchased to increase study space in the Library. While the gate count grew by 18%, in-library use of materials was 82% higher than the

previous year. The team rooms and silent student room are well-used, fully occupied during much of the Fall and Spring terms.

Music and sound effect CDs grew from 175 to more than 800, a growth rate of 359%. The sound effects will be put on the computer network to improve student access.

SLC Surrey added a “Technical Peer Educators” program to support IAT students.

BC Electronic Library Network

The BC ELN co-organized *West Beyond the West: the BC Digitization Symposium*. More than 170 representatives from BC archives, education, historical societies, libraries, museums, and other affiliated organizations came together on December 1st and 2nd, 2008 to learn about digitization initiatives underway in British Columbia and across the country and to contemplate the transformative potential for researchers of putting our collective historical resources online.

BC ELN licenses more than 90 databases for partner libraries at an average cost savings of 40%. Jointly negotiated by the post-secondary, public, and K-12 sectors, the Multi-Sector Bundle supports lifelong learning and was launched August 2008. It includes key EBSCO databases such as Academic Search Premier, Business Source Premier, Canadian Reference Centre, and Consumer Health Complete, as well as major reference works including World Book Advanced and the Encyclopedia of British Columbia, and more than ten other databases.

Events and Outreach

Talks, Readings etc.

April

Anita Brau Badami

September:

George Stanley and Indran Amirthanayagam

October

Celebration of the donation of Indo-Canadian materials (Kohaly and CFW)

Molly Peacock and Gail Anderson-Dargatz

Nicholas Basbanes

November

Priscilla Coit Murphy “The Not So *Silent Spring*—What One Book Did.” The Annual Yosef Wosk—Friends of SFU Special Collections—Alcuin Society Lecture.

Christian Bök and the Robin Blaser evening (Blaser subsequently received an honorary doctorate from SFU in April but passed away the following month at 83.)

February

Michael Turner

March

Steven Galloway

Sharon Thesen

Exhibits

Charles Olson MAXIMUS IV V VI archive

Takao Tanabe/Periwinkle Press

Robin Blaser; Mike Apsey Collection of editorial cartoons on the ‘softwood lumber wars’

Celebration of 2008 donors/donations



Donations

Gifts

We are grateful for all donations to the Library, but only donors who contributed \$100 or more are listed here due to limited space.

John Ahern
Judith Alexander
Margery Allen
Ted Altar
Douglas Andrews
Nello Angerilli
Janet Antonio
Clare Appavoo
John Appleton
Gary Arca
Barbara Atnikov
Brad Babcook
Maureen Bader
Chris Baker
Thomas Baker
Nadine L.S. Baldwin
Sophie Bartek
Norbert Bartels
Brian Bealle
Ron Belvedere
Vernon Bennington
Judith Bergstrand
Lenore Berkeley
James Bertoia
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Karen E. Blanchard
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Terrence Casella
Shona Cekelis
David Chalmers
Kenneth Chan
Liny Chan
Margaret Chan
Alex Chang
Kenneth Cheung
Bruce Chin
Chinese Freemason
Society of Canada
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Janine Chow
Vincent Chu
Tina Cicchetti
Olive Clark
Gordon Coleman
Barbara Cooper
Sharon Cooper
Lynn Copeland
Barbara Coughlin
Dallas Cristofoli
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Department
of Canadian
Heritage
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Patty Gallilee
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Michael Gasher
Ross Gentleman
Carole Gerson
Warren Gill
John Gives
Vera Godavari
Carole Goldsmith
David Gorrill
Carla Graebner
Lynne Guinet
Apollo Guy
Gena Hahn
Rob Halliday
Brian Hamman
H.David Harms
Mary Harris
Melissa Hartfiel
Trude Heift
Roderick Henderson
Brian Hollington
Deborah Holloway
Alan Hooper
Peter Hopkins
Ward Horan
Paul Houle
Rob Howardson
Geoffrey Hultin
David Hylands
Jean Illingworth
Jackie Ing
Jim Intihar
Eric Irvine
Arlene Jackson
Yasmin Jamal

Leonard Jang
Wayne Janzen
Bindy Johal
Robert Johnson
Faith Jones
Gary Judd
Lizabeth Kalt
Jennifer Keeling
Bradley Keith
Kurt Killer
Robert Kim
Steve Kloster
Guenther Krueger
So Kwan
Vivian Lai
Keith Lam
Bruce Leighton
Renee Lenobel
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Imogene Lim
Hugh Lindsay
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Christopher Locke
Stewart Lockwood
Jill Logan
Catherine Louie
Henry Macht
Barney Magnusson
Ramanjot Mangat
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Jane-Anne Manson
Christine Manzer
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Wendie Nelson
May Nembhard
Tom Nesbit
Karin Newton
Joan Nicholson
Erik Nilsen
Dwight Noda
Julie Norden
Cara Nunn
Patsy O'Dell
Nancy O'Krafka
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Bruce Pennington
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Stephen Plunkett
Therese Poland
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Ian Todd
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Corey Trueman
Chi Tse
Sandy Tsui
Kuljit Uppal
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James Van Overbeek
Christopher J. Varley
John Vokes
Edward Wakulchik
Bill Walters
Allan Warnke
Joanne White
Nicole White
Peggy White
Frances Wilmeth
Joseph Wong
Kenneth Wong
Sandra Wong
Shue Tuck Wong
Michael Wortis
Yosef Wosk
Allan Wotherspoon
Meng Xu
Monica Yagi
Maria Yerema
Donald Zadavec
Ezio Zanatta
Angelo Zappacosta

Gifts in kind

Heribert Adam
Caroline Adderson
Alcuin Society, The
Mike Apsey
Brent Ash
Jill Bain
Rebecca Bateman
Sabine Bitter
Robert Bringhurst
Carellin Brooks
Toby Brooks
Brian Burtch
Habib Chaudhury
H. Basil
S. Cooke
Ann Cowan
D & M Publishers
Jamie Dewinetz
Barbara Diggins
Sandra Djwa
E.M. Gibson Inc.
Stuart Farson
Dora Fitzgerald
Cynthia Flood
William Gaston
Edward Gibson
Carole Goldsmith
Yolande Grise
Douglas Hampton
Keith Harrison
Eric Hershberg
Fayme Hodal
Daniel Jans
Bill Jeffries
William Kelton
Michael Kenny
Rollie Kent
Ernest Krieger
D.D. Kugler
Andrea Lebowitz
Alma Lee
David Lester
Kenneth Lester

Richelle Lester
Paul Li
Terry Loychuck
Ralph Maud
Charlie Mayrs
James McArthur
Ted McWhinney
Roy Miki
Stephen Miller
David Mirhady
Daniel F. Murphy
Lami Nassirpour
William Papove
James Rainer
Ingrid Rice
Greg Richards
John Richards
Alan Rudrum
Clem Schaub
Matthew Scott
Ian Seale
Roy Shephard
Sandra Shreve
Charlie Siegel
George Stanley
Michael Stevenson
Jake Stone
Robert Strang
Janet Strayer
June Sturrock
George Suart
Gordon Swan
Eric Swanick
Takao Tanabe
Timothy Taylor
Michael Turner
Alan Twigg
Ann Vicente
Carl Walker
Charles Wan
Kathleen Watson
Shue Tuck Wong
Jerry Zaslove

Staff Highlights

This was a year of many changes at the Library:

- Gisele Pomerleau, Division Head, retired.
- Joanne Mein, Stacks Maintenance staff, retired.
- Scott Mackenzie was appointed Head of Access Services.
- Kurt Bolko joined Library Systems.
- Todd Holbrook rejoined Library Systems.
- Hope Power became Liaison Librarian for Education/Political Science.
- Rebecca Dowson became Liaison Librarian for English and History.
- Sylvia Roberts was acting Surrey Campus Librarian.
- Mark Bodnar was Liaison Librarian for Communications/REM.
- Yolanda Koscielski was appointed interim Business Librarian.
- Donald Taylor was Acting Head, Document Delivery Services & Media Services.
- Carole Goldsmith retired in August 2009.
- Natalie Gick was appointed acting Head of Collections Management.
- Brenda Philip provided SIAT and Criminology liaison services at SFU Surrey.
- Holly Hendrigan became the Surrey Education/Arts & Social Sciences liaison.
- Greg Tourino left for a position at North Carolina State University.

Presentations and Publications

Mark Bodnar

- Presenter: "Bringing Down the Walls: Re-imagining libraries for today's students"; McGraw-Hill Ryerson Teaching, Learning, & Technology Conference, SFU.

Gordon Coleman

- Co-presenter: "Website Redesign with Drupal", BC Library Conference.
- Co-presenter: "Issues in Learning Objects and Course Management Systems: Promotion, Cooperation, and Sharing", BC

Library Association Conference.

- Co-presenter: "AskAway: Improv Reference", BC Library Conference.
- Co-presenter: "ALPS LINK: A Repository of Learning Objects for Librarians", WILU.

Lynn Copeland

- Recipient: Public Knowledge Project Community Contribution Award, July 2009.
- Invited speaker: West Beyond the West Digitization Symposium. (Vancouver) (December 2008) "*BC Postsecondary Library Digitization Initiatives*".
- Invited speaker: Access 2008 (Hamilton, Ont.) (Sept. 2008). "*Synergies 1.5*", with Rea Devakos and Mary Westell.
- Presenter: "*Multicultural Canada*", IFLA Multicultural Services Preconference. Vancouver, BC.

Heather De Forest

- Co-presenter: "Ain't on the Globe and Mail Bestseller List 2008"; BC Library Association Conference.
- Co-presenter: "Movin' on Out: Academic librarians in hallways, classrooms, pubs and more!"; BC Library Conference.
- Publication: De Forest, Heather. "Review of *The New Inquisition: Understanding and Managing Intellectual Freedom* by James LaRue", *Reference and User Services Quarterly*, (Summer 2008) 47: 404-405.

Elaine Fairey

- Co-presenter: "*Building Bridges: Collaborations at the Heart of the Learning Commons*", Canadian Learning Commons Conference.

Carla Graebner

- Co-presenter: "When the zombies invade, will your library be ready?" with Brian Owen, Barbara Jo May, Lorna Mackie, BC Library Association Conference.

Faith Jones

- Presenter: "The Poetess' Mixed Blessing: Esther Shumiatcher-Hirschbein and the Gender of Writing," Association of Canadian

Jewish Studies, Congress of the Humanities and Social Sciences.

- Editorial board member: Bridges: a Jewish Feminist Journal.

Christine Manzer

- Co-presenter: "More than CUFTS - Understanding and managing e-serials", BC Library Association Conference.

Karen Marotz

- Presenter: "Belzberg Library Services and Collections", School of Library, Archival & Information Studies.

Donna McGee Thompson

- Publication: Cukierman, D. & McGee Thompson, D. (2008). *The Academic Enhancement Program in Computing Science: Helping students succeed in post secondary studies; listening to students' voices as we expand*. Proceedings of WCCCE 2008, May 2008.
- Co-presenter with Reimer, L. *The Student Success Program at SFU: The facilitators' perspective*. Presentation at the Learning Specialists Association of British Columbia spring conference.
- Co-presenter with Cukierman, D. *The Academic Enhancement Program in Computing Science at SFU*. Presentation at the Learning Specialists Association of British Columbia spring conference.
- Co-presenter with Cukierman, D. *The Academic Enhancement Program (AEP) in Computing Science at SFU: Understanding today's students and helping them succeed by integrating learning strategies into the classroom*. McGraw-Hill Ryerson Teaching, Learning & Technology Conference.

Janis McKenzie

- Coordinator/Convenor/Facilitator: "Going Over to the Dark Side...And Seeing the Light: Tapping Your Inner Manager (redux)"; BC Library Association Conference.
- Convenor/Presenter: "Bring It On: Welcoming—and Dealing with—User-

generated Content from Self-publishing to Web 2.0"; BC Library Association Conference.

- Co-convenor/Presenter: "Ain't on the Globe & Mail Bestseller List"; BC Library Association Conference.
- Panelist: "Standing Out While Fitting In—Succeeding in Academic Library Culture"; panel discussion for BCLA/Academic Librarians in Public Service.
- Publication: McKenzie, Janis. "Little Brother by Cory Doctorow, We read banned books, and other stuff too", The (unofficial) blog of the BCLA's Intellectual Freedom Committee.

Heather Morrison

- Presenter: "Open Access Publishing", Celebration of Research and Scholarship, Kwantlen University College, Surrey Campus.
- Presenter: "Open Access, Authors' Rights and the Commons". Canadian Library Association Preconference, Vancouver.
- Presenter: "Special Issue: Topics in Scholarly Communications. A Distance Presentation for Joan Cherry's Class", University of Toronto Faculty of Information Studies.
- Presenter: "Open Access in the Sciences". McGill Library School, Distance Presentation.
- Co-presenter: "Open Access and Canadian Libraries: Taking a Position". Canadian Library Association Conference, Vancouver.
- Convenor: "Evolving landscape of scholarly communications in BC". BC Library Association Conference.
- Publication: Waller, Andrew and Heather Morrison. "From the CLA Task Force on Open Access". Feliciter, 2008, vol. 54, n. 2, p. 50.
- Publication: Morrison, Heather and Andrew Waller. "Open access and evolving scholarly communication: An overview of library advocacy and commitment, institutional repositories, and publishing in Canada", College & Research Libraries News 69(8): pp. 486-490.

- Publication: Morrison, Heather and Waller, Andrew. "Open Access for the Australian Medical Librarian". Health Inform, 2008 Spring.

Tim Mossman

- Presenter: *Drawing a Blank?*, Poster Presentation. Language Issues in English-medium Universities: A Global Concern, International Conference 2008, University of Hong Kong.

Sunni Nishimura

- Co-presenter: "AskAway: Improv Reference"; BC Library Association Conference Presentation, Richmond BC, April 2008.

Brian Owen

- Co-presenter: Round Table Session "Libraries and the Push toward Open Access Scholarly Monographs", ACRL Conference, Seattle.
- Co-presenter: One day workshop "PKP Open Access Publishing", Berlin 6 Open Access Conference, Dusseldorf, Germany.
- Panelist: "The Public Knowledge Project: providing open source software for OA publishing", Open Access Day, UBC Library.
- Panelist: "Shibboleth & CRKN", Canadian Research Knowledge Network AGM, Montreal, Quebec.
- Panelist: "Open Access to Scientific

Brian Owen, Associate University Librarian for Processing and Systems.



Publications: Who Wins and Who Loses?", IEEE Engineering in Medicine and Biology Society Conference, Vancouver.

- Co-presenter: "The Crisis in Scholarly Publishing", CLA Conference, Vancouver.
- Panelist: "The Knowledge Web – The Role of the Networked Library", BCNET Conference, Vancouver.
- Panelist: Pre-Conference Session on "Free Beer Anyone?...Leveraging the Power of Open Source Software for Your Organization", BC Library Association Conference, Richmond, BC.
- Panelist: "BC Pines – Implementation of the Evergreen Open ILS for BC Libraries."
- Panelist: "When the Zombies Invade Will Your Library be Ready?" BC Library Association Conference, Richmond, BC.

Shiraz Ramji

- Poetry: Ramji, Shiraz (March 20) Pilots for Global Peace. Al-Ameen, 172, p. 30.

Nina Smart

- Presenter: "The Passionate Librarian" British Columbia Literacy forum online talk.
- Presenter: "The Passionate Librarian" WILU Lightning Strike, Kelowna, BC.

Eric Swanick

- Swanick, Eric. "[Jim Rimmer] A Partial Bibliography", in Pie Tree Press: Memories from the Composing Room Floor.../by Jim Rimmer. Kentville, NS, Gaspereau Press, 2008. pp. 117-124.
- Swanick, Eric. "The Indo-Canadian Collection", AQ: The Magazine of Simon Fraser University, 9, no. 18 (November 2008): 20-23. ill.

Don Taylor

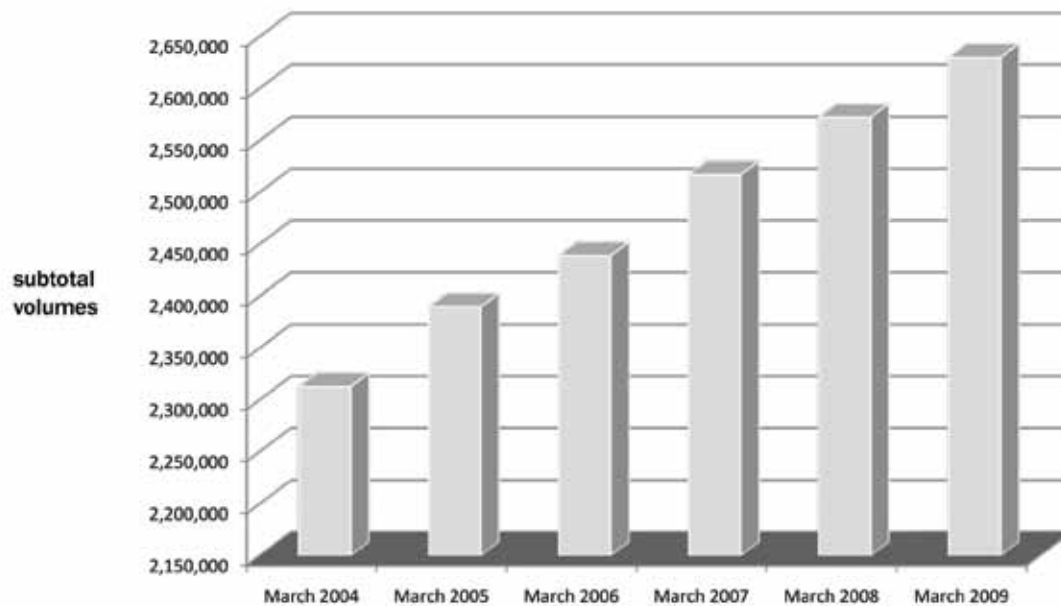
- Co-presenter: "More than CUFTS: Understanding and managing e-serials", BC Library Association Conference, Richmond, BC.

Library Statistics

Collections

	March 2008	Growth 08/09	March 2009
Books	1,311,971	39,722	1,351,693
Journals	287,227	3,337	290,564
Statistics Canada Reports	6,932	7	6,939
Surrey Volumes	23,259	3,704	26,963
Belzberg Volumes	15,085	1,725	16,810
Micro Material Volumes	928,092	8,716	936,808
Subtotal Volumes	2,572,566	57,211	2,629,777
Audiovisual, other	202,604	6,495	209,099
Digital Forms	2,973,136	997,337	3,970,473
Print Subscriptions	6,655	-103	6,552
Electronic Subscriptions	41,898	29,941	71,839

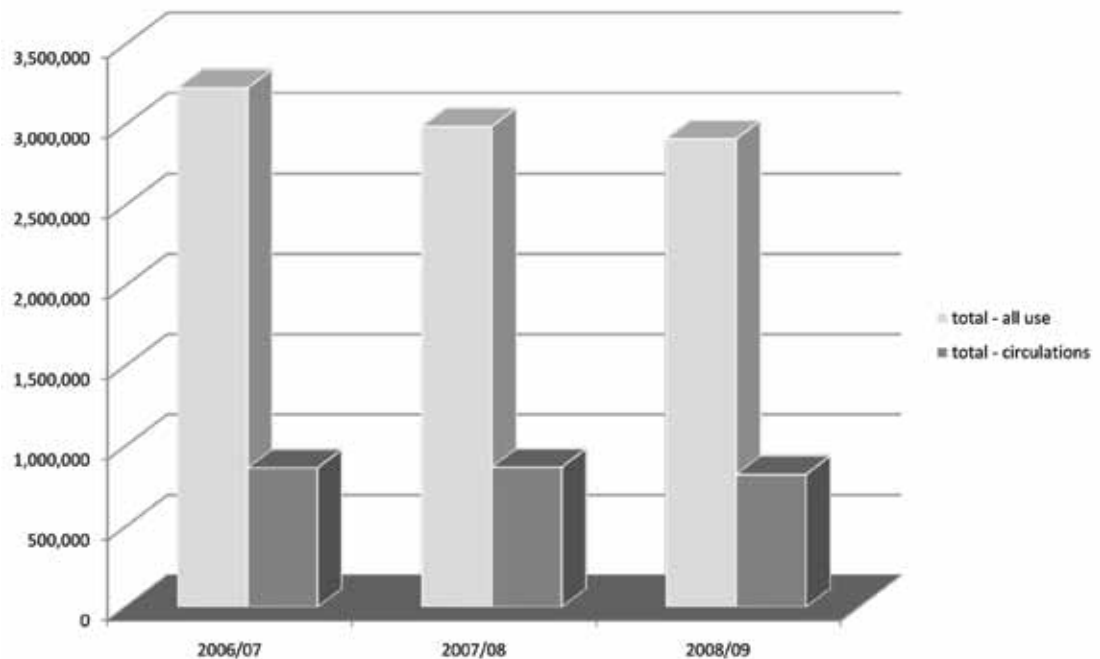
Collection growth over the last five years



Collection Use

	Bennett	Belzberg	Surrey	Total 08/09	Total 07/08	% Change
General Collection				451,466		-4%
08/09	389,567	25,316	36,583		470,963	
07/08	415,009	23,540	32,414			
Equipment Loaned	59,714	N/A	104,592	164,306	157,621	4%
Used in Library	170,423	6,971	11,372	188,766	220,265	-14%
Journal Database Connections	n/a	n/a	n/a	2,064,623	2,069,230	0%
*E-Reserves Downloads	n/a	n/a	n/a	24,015	52,002	n/a
Sent to Other Libraries	n/a	n/a	n/a	14,677	14,285	3%
Distance Ed. Deliveries	n/a	n/a	n/a	3,393	4,464	-24%
Total Use	n/a	n/a	n/a	2,911,246	2,988,830	-3%
Total Circulations	n/a	n/a	n/a	823,287	867,598	-5%
Items Received from Other Libraries	n/a	n/a	n/a	14,031	16,633	-16%
Media Bookings	n/a	n/a	n/a	2,122	2,037	4%

*Total count of PDF downloads available only from November 2008 to March 2009.



Services

	Reference Questions			Instruction - number of students		
	2008/09	2007/08	% change	2008/09	2007/08	% change
Bennett	30,831	30,920	0%	13,213	14,761	-10%
Belzberg	8,711	8,061	8%	850	578	47%
Surrey	21,198	11,273	88%	4126	3,483	18%
SLC Workshops	n/a	n/a	n/a	4810	2,383	102%
SLC Orientations	n/a	n/a	n/a	8997	4,885	84%
Ask Us Here	338	297	14%			
Ask Us Live	3219	2,517	28%			
Ask a Librarian	1705	1,732	-2%			

Carole Goldsmith with the library's recorded music collection. Goldsmith retired in 2009.





SIMON FRASER UNIVERSITY
LIBRARY

WAC Bennett Library
SFU Burnaby
8888 University Drive
Burnaby, BC V5A 1S6
Tel: 778.782.4084
www.lib.sfu.ca

Samuel and Frances Belzberg Library
SFU Vancouver
515 West Hastings Street
Vancouver, BC V6B 5K3
Tel: 778.782.5050
www.lib.sfu.ca/about/belzberg/

Fraser Valley Real Estate Board
Academic Library
SFU Surrey
250 – 13450 102nd Avenue
Surrey, BC V3T 0A3
Tel: 778.782.7411
www.lib.sfu.ca/about/surrey/