



# **SFU LIBRARY ANNUAL REPORT 2006/07**

**SFU**

## TABLE OF CONTENTS

Message from the University Librarian.....	2
Collections .....	3
Services .....	4
Student Learning Commons .....	6
Technology & Special Projects.....	7
WAC Bennett Library.....	8
Samuel and Frances Belzberg Library .....	8
Fraser Valley Real Estate Board Academic Library.....	9
BC Electronic Library Network .....	9
Events & Outreach.....	10
Exhibits .....	11
Building The 21st Century Library Together.....	12
Staff Highlights .....	16
Library Statistics .....	21

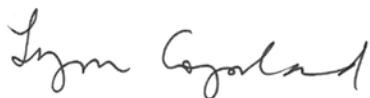
---

## MESSAGE FROM THE UNIVERSITY LIBRARIAN

Each year it is a pleasure to reflect on how SFU Library has grown and changed, and how our environment continues to present ever greater opportunities to expand services and access to academic resources. It is ironic that the heady growth focuses on two seeming extremes – the online and the rare or fragile materials – yet it is intriguing the extent to which they reinforce one another. We acquire the original editorial cartoons to preserve a slice of our history, seen through the creative eyes of a few rare individuals; we create digital images to share these precious resources beyond the confines of the Special Collections vault; in turn, these online images impel the curious to visit SFU Library to study the originals. The same may be said of the Harrison Brown photo collection of 1930's China and our Lake District Collection.

In another dimension, the licensing of a plethora of online journals and other resources brings knowledge to the desktop of researchers and students, who are then able to communicate with each other as never before, contributing to the continual expansion of academic knowledge. Still further, our participation in two Canada Foundation for Innovation initiatives will bridge print and online scholarly communication in Canadian Humanities and Social Sciences (HSS), complementing the Canadian Research Knowledge Network project which brings HSS online resources to the desktops of Canadian scholars.

2006/2007 has been another year of successful activity for SFU Library thanks to the contributions of Library staff and to the continuing support of the University Administration.



Lynn Copeland  
University Librarian

## COLLECTIONS

The scope of our collections continues to broaden to keep pace with the University's expanding teaching and research agendas. This year we paid particular attention to adding resources for Health Sciences and new programming at the Surrey campus. As in past years, 60 per cent of the collection budget was spent on serials and the remaining 40 per cent on monographs and other one-time purchases. We introduced significant numbers of e-books from publishers Springer and Sage to complement our existing collections from Oxford University Press, Elsevier, Wiley, and others.



Usage statistics continued to increase significantly indicating that the expanding online collection is matching the interests of the SFU community. For instance, the Oxford English Dictionary was searched more than 80,000 times last year. In 2006/07, the 7,500 most used journals accounted for over 820,000 article downloads, and an average of 108 articles were downloaded per title.

Donor support is critical in helping the Library keep up with the rapid generation of information resources. We purchased the newly released 20th and 21st century House of Commons Parliamentary Papers with funds from the Alumni Library Endowment Fund and the BC Hydro Library Trust Renewal Endowment Fund.

### Significant new resources

- Canadian Centre for Occupational Health & Safety's Academic support program
- Cold Spring Harbor Protocols
- CumInCAD
- Film and television literature index online
- Gutenberg - e
- Index Islamicus online
- Institutional Investor journals, including historical archive
- International Index to the Performing Arts
- JSTOR Biological Sciences Collection
- Lexis Nexis Academic, web version
- Patrologia Latina Database
- Sage Reference online
- Scottish women poets of the romantic period
- Springer e-books
- Taylor & Francis journals online
- Town to Town database
- Wall St. Journal historical archive online
- Washington Post historical archive online
- World Development Indicators online

"...the improvements that this library has made in the last two years are exceptional. I am impressed with the additional training and support services available plus the access to electronic resources online that have allowed my papers to become 'A' papers."  
-Undergrad student

## Special Collections and Rare Books

In 2006-07, our editorial cartoon collection expanded with donations from Graham Harrop, Dan Murphy, Roy Peterson, and Mike Apsey. On the literary front, we acquired first installments of papers from Christian Bok, Larissa Lai, and Kevin Roberts. We also added New Star Books and the periodicals Artichoke and West Coast Review to our publisher archives.

Other highlights included a collection of British Columbia travel/settlement and tourism materials to 1930; manuscripts, postcards and a large collection of letters including many from Peter Verigin, Anastasia Holoboff, and Fedosia Verigin to our already strong Doukhobor collection; books on books/book history material, including additional Jim Rimmer/Pie Tree Press & Type Foundry items and Charles van Sandwyk's Twenty-one Years, Twenty-one Prints; and the libraries of Miriam Waddington, Fred Candelaria, Roy Miki, Peter Buitenhuis, and the William and Gertrude Cleveland Collections.

## SERVICES

### Ask Us



“Students often feel embarrassed to ask questions - this is less intimidating than going to the library.”  
- Undergrad student about Ask Us Here

In 2006, our collaborative chat reference service with the University of Victoria expanded to *AskAway*, involving all BC post-secondary and public libraries. With this expansion, we were able to increase the number of hours per week the service is available from 44 to more than 60. From September 2006 to April 2007, 1,676 users accessed *AskAway* via the SFU Library website.

*Ask Us Here*, operating in the West Mall Complex, north and south AQ concourses, and Segal Centre, provides opportunities for librarians to discuss student projects and to engage with faculty in the places where they teach and conduct research. Librarians' individual meetings with students also increased 14 per cent.

The Journals and Microform Assistance Desk experienced decreased traffic for the fourth year in a row due to the increase in the number of e-journals and the corresponding decrease in the number of print journal subscriptions. Still, JAMA staff continued to provide excellent service by familiarizing themselves with the quirks of newer e-journal publisher sites and aggregator databases. With a decreased budget

for 2007/08, we reluctantly decided to replace the in-person service on the 6th floor with a telephone hotline beginning in May 2007. This will enable staff to focus on higher priority activities.

### **Instruction**

Course-integrated and general instruction continued to increase in 2006/07 in response to user demand. Drop-in programs remained popular, such as the Essay Architecture Fair offered in conjunction with the Health and Counselling Centre and Student Learning Commons. Library instruction was also provided in programs such as Foundations of Academic Literacy. Librarians explored and experimented with new technologies (Elluminate software) to design and deliver instruction in an online environment. Interest in the Library's *Understanding and Avoiding Plagiarism* online tutorial increased sharply and is now integrated in courses in 16 disciplines.

### **Loans**

We added two self-checkout machines and a self-service shelf for holds and document delivery items to improve customer service. Our popular laptop lending program now consists of 50 machines available for four hour loans. Five digital projector kits were also made available for loan so students can practice presentations in the group study rooms on the 2nd floor. In addition, specially-designated rooms in the Library can now be booked online by students with disabilities.

Renovations to the Reserves area included the installation of a security gate, a wheelchair accessible workstation, and a re-modelled counter. An online service for faculty who wish to place materials on reserve was also implemented.



“The challenge I now face is figuring out the key words to find relevant information and trying to manage the various pathways and interconnections I come across. I have attended a few of the library’s workshops on searching and found them very valuable.

Even though my life revolves around the laptop, teaching and learning, admittedly I still find myself rather overwhelmed with learning new processes for searching and keeping track of information. So please keep the workshops coming!”

-Graduate student

## STUDENT LEARNING COMMONS

“I think the learning session is helpful, since these are the very practical things that we will encounter in learning/classes. I would say more and more of these should be set up for students, especially for the first year students.”  
-MACM 101 student

“It was a nice review and refresher for me, and it actually really helped me to clear my head and organize my ideas.”  
-Student participant, Essay Writing Blues workshop

The Student Learning Commons (SLC) officially opened its doors in Fall 2006 with the mandate to assist and support students in their academic pursuits across all three SFU campuses. The SLC provides a visible and accessible gateway to a wide variety of student academic support services including writing and learning support, library research assistance, in-class presentations, and computer help.

SLC services are delivered by writing and learning coordinators, a graduate peer writing facilitator, and student peers. Assistance is provided through a mix of workshops, personal consultations, online resources, and classroom collaborations with faculty and other instructors. Online registration makes it easy for students to register for workshops or to book consultations. The SLC experimented with e-tutoring techniques for individual graduate students and will continue to explore this possibility.

The SLC works with Library Reference and Academic Computing Services (ACS) to provide integrated access to reference, writing, learning, and technical assistance at Bennett Library. This includes offering a number of joint academic writing and research workshops. The close physical proximity and cooperation of Library Reference, SLC, and ACS technical support creates a comprehensive resource and service node for student academic assistance at the University. The Theses Office also moved to the SLC area, further integrating academic support for graduate students.



## TECHNOLOGY & SPECIAL PROJECTS

With scores of online journals, books, and images, the Library's website is an indispensable resource for students, faculty, staff, and community users. In fact, it is one of the most highly accessed SFU websites after the University home page. In Spring 2007, we launched a redesigned website to conform with the university's new visual identity, consolidate information, and improve functionality and ease of navigation.

SFU Library is a partner in the Public Knowledge Project (PKP), which was the sole Canadian winner in the first annual Mellon Awards for Technology Collaboration. PKP won the prize for scholarly communication software for its Open Journal Systems and Open Conference Systems. Open Journal Systems is used by more than 1,000 journals worldwide and SFU Library now hosts more than 70 of these journals including portals for Vietnam, Bangladesh, and Nepal.

Other digital projects included; scanning SFU theses; scanning and uploading the papers of organizations in Vancouver's Downtown Eastside, in collaboration with Professor Cynthia Patton, as part of the Community Health Online Digital Archive Research Resource (CHODARR); adding more than 500 new editorial cartoons; continuing the digitization of the Chinese Times; and scanning books for students with disabilities.

SFU Library is leading the project to create a Metadata Toolkit for AlouetteCanada. The toolkit will provide software, standards, and best practices to assist participants from libraries, archives, museums, and other cultural organizations in generating the metadata needed to build sustainable digital collections.

The Canada Foundation for Innovation also confirmed funding for two large-scale, national projects, Synergies and the Canadian Knowledge Research Network, which the Library will participate in over the next several years.



"Thank you for your most timely response. Such service, those folks at SFU are blessed to have such skill and dedication in their librarians."

-External  
community user

## WAC BENNETT LIBRARY

“This is a great improvement! I love the new space.”  
- Faculty member



WAC Bennett Library was built more than 40 years ago when ideas about the role of the academic library were very different than they are today. Renovations have helped us transform our spaces to support the range and complexity of services we now provide. With funding from the Alumni Endowment Fund, the media collection moved from its cramped space on the 5th floor to the newly built Media Resource Centre on the 3rd floor in January 2007. We also created Student Learning Commons office space and made improvements to the Loans, Document Delivery, and Processing areas.

The widespread use of laptops has created increased demand for wireless access and power sources. With funds from the Library Campus Campaign, we added 28 double outlets at the window café tables and lower coffee tables in the student lounge on the 3rd floor. We also upgraded the wireless network throughout the library.

## SAMUEL AND FRANCES BELZBERG LIBRARY

“[the] best library experiences are when it’s fun – when librarians take a genuine interest in my research and are able to contribute

new books or ideas – when the person stops a minute and joins me in my quest.”  
- Faculty member



Belzberg Library added 2,277 volumes to its collection while relocating less used items and multiple copies to Bennett Library to create shelf space. During 2006/2007, Belzberg Library completed a review of services, collections, and space and recommended a model that would best serve the library needs of an expanding SFU Vancouver campus. The review made 22 recommendations for enhancements to hours, liaison, instruction, and other services, and identified additional resource requirements. The plan is being implemented in stages as funding becomes available.

## FRASER VALLEY REAL ESTATE BOARD ACADEMIC LIBRARY

Library staff and collections moved into their new space at the Surrey campus in Summer 2006. The new library marries aesthetics with functionality and provides more space for collections, services, and studying. Library hours have been extended to include evenings and weekends, and new games and equipment have been added to the Games Room.

On March 13, 2007, President Michael Stevenson dedicated the library at SFU Surrey as the Fraser Valley Real Estate Board Academic Library. An endowment fund has been established to provide long-term support for acquisitions and special projects.

### Surrey Snapshot

- 23,000 square feet
- 20,000 volumes stacks capacity
- 250 seats
- 56 public workstations
- Silent study, team rooms, and pods



“The new library here at Surrey is terrific, as is the staff, and with the place coming to life this week with students, it will surely become a real hub of activity for students wanting to access its holdings and technical capabilities.”  
-Surrey Program Director

## BC ELECTRONIC LIBRARY NETWORK

BC Electronic Library Network (BC ELN) is housed at SFU Library and funded by the BC government to support all BC publicly-funded postsecondary libraries. BC ELN led the involvement of post-secondary libraries in the *AskAway* virtual reference service. The success of *AskAway* has been phenomenal since its launch in October 2006 by the Honourable Minister of Advanced Education Murray Coell and the Honourable Minister of Education Shirley Bond.

BC ELN became the administrative centre for the Electronic Health Library of BC which provides the academic and health care communities of British Columbia with easy access to online health library resources.

In addition, BC ELN completed two important strategic planning documents; the visionary 2006 - 2011 *Strategic Plan*, with a central goal to be a Post-Secondary Leader in Library, Learning, and Community Networking, and *Strategies, Outcomes / Milestones and Yardsticks of Success for 2006 - 2008*.

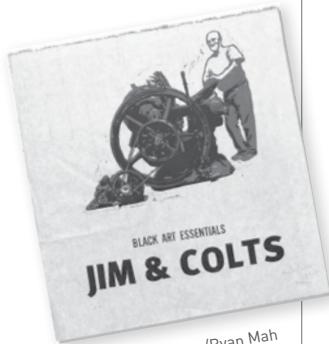
“ELN is us. That is, ELN is really the partner libraries working with ELN staff to create a successful partnership that in turn makes us all better, or at least better able to provide services to students and faculty.”

-Kim Isaac,  
Library Director,  
University College of  
the Fraser Valley

## EVENTS & OUTREACH

### Share the Enthusiasm series

- "Collecting Ticknor & Fields: Items Relating to the Remarkable Nineteenth Century Boston Publishing House"; Dave Carlin, October 19, 2006.
- "In Search of Churchill: The Making of a Collection and a Bibliography"; Ron Cohen, March 15, 2007.



Credit: Scott Polzen/Ryan Mah

### The Annual Yosef Wosk – Friends of Special Collections – Alcuin Society Lecture

- "Rimmerfest: An Evening to Celebrate Jim Rimmer and His Many Achievements"; Robert Bringhurst, Dick Kouwenhoven, Charles van Sandwyk, and Denise Carson Wilde, November 25, 2006.

### Readings in Special Collections and Rare Books

- Darren Wershler-Henry; June 20, 2006.
- Robert Kroetsch (with West Coast Line); September 14, 2006.
- Jeff Derksen and Kim Duff; October 19, 2006.
- Annabel Lyon; November 16, 2006.
- Roy Miki's book launch; November 23, 2006.
- Steve Collis; January 25, 2007.
- Erin Mouré (with West Coast Line); February 19, 2007.
- Bill Gaston; February 22, 2007.
- Timothy Taylor; March 20, 2007.

### Outreach

SFU Library engaged in a wide range of outreach activities on and off campus to inform the wider community about the services, resources, and programs available through the Library.

- SFU Open House events in June 2006.
- Student Services fairs for new and transfer students at the beginning of each semester.
- Week of Welcome events during Fall orientation.
- New Faculty Orientation Benefits Fair in August 2006.
- Learning and Instructional Development Centre's Tutor Assistant/ Tutor Marker Days at the beginning of Fall 2006 and Spring 2007 semesters.
- Workshop on subject-based research for visiting reference librarians from Burnaby Public Library.
- Word on the Street festival.

- Regular tours for high school and university student groups and visiting library professionals.
- Faculty information package distributed in December 2006.

## EXHIBITS

### Library Diversity Working Group

- Dr. Ambedkar and Human Rights
- Canadian Census Day
- Convocation 2006: A Taste of SFU Graduate Scholarship
- World Peace Forum
- A World Fit for Children (raising awareness around child exploitation, poverty, war, etc...)
- Ability Beyond Disability
- Diversity Media Collection
- Christmas/Season's Greetings
- Black History Month
- Chinese New Year: Year of the Pig
- Freedom to Read Week

### Special Collections and Rare Books

- Tony Power's collection and the New York Times list of 'Best Fiction of the Last 25 Years'
- Alcuin Society Book Design Award Winners 2005
- Selections from Canadian Bookbinders and Book Artist Guild's A Book Mosaic: A Portfolio Collection of Work by Book Artists from Across Canada (Toronto, 2005)
- Jim Rimmer and his Pie Tree Press & Type Foundry
- Gifts to Special Collections in 2006
- Wesley W. Bates and his wood engravings



“Congratulations for putting on a fine and informative display on the media and diversity. This is an excellent way to let the SFU community know of some of the good and educational films available at SFU library.”

-Faculty member

## BUILDING THE 21ST CENTURY LIBRARY TOGETHER

SFU Library continues to be a leader in the provision of user-focused services and cutting-edge technologies thanks to the generosity of its donors. In 2006/07, donor support allowed the Library to expand its print and electronic collections, open the Student Learning Commons in a high-profile space at Bennett Library, create a film preview room, and provide additional laptops for loan.

With funds raised through the annual Campus Campaign, we purchased five audio visual kits for students to practice presentations and added laptop power sources to the 3rd floor lounge. It is a source of pride and inspiration to see staff, faculty, and retirees, from the Library and the broader SFU community, give so generously to benefit present and future generations of students.

### Gifts\*

Judith Alexander	Carol Botting	Mary Cox
Margery Allen	J. Derek Brackley	Anna Craig
Richard Allen	Karen S. Brady	Bonnie Craig
Ted Altar	Robin Braidwood	Roberta Craig
Clare Appavoo	Amanda Brittain	Alan Craighead
Gary Arca	Edward Brown	Dallas Cristofoli
Judith Arter	Maureen Brown	Keith Dawson
Barbara Atnikov	Rob Butler	Heather De Forest
Brad Babcook	Caryn Cameron	Paul Delleman
Maureen Bader	Robert Campbell	Beatrice Donald
Lydia Baggott	Terrence Casella	Michael Doyle
Ronald Baker	David Cender	Keith D'Souza
Thomas Baker	Lawrence Chan	Stella Du
Neal Baldwin	Liny Chan	Sandra Dueckman
Paul Baldwin	Sau Chang	Heather Dumka
Kenna Ball	Sherry Chen	Michael Dyck
James Barbour	Kenneth Cheung	Freda Eddy Sumeke
Simon Beaulieu	Colin Chisholm	Gregory Edge
KC Bell	Linda Chiu	Essam Elashi
Ron Belvedere	Janine Chow	Peter Eng
Erwin Berg	Lonnie Chrobak	Michael Epp
Michelle Berner	Chu On Fok and Wai Yuk Fok	Janelle Erickson
James Bertoia	Foundation	Leo Eutsler
Gwen Bird	Tina Cicchetti	Elizabeth Farmer
Richard Bitcon	Bill Claridge	James Feaver
Pat Blunden	Olive Clark	Patricia Finlay
Mark Bodnar	Gordon Coleman	Elaine Fleming
Noreen Bollerup	Lynn Copeland	Kim M.R. Floeck
James Boothroyd	Joan Cosford	Kin Fong
Jose Botero	Barbara Coughlin	Bruce Gardner

\*Due to space restrictions, only donors who have contributed \$100+ are listed. We are grateful for all donations to the Library.

Timothy Garrish  
Ross Gentleman  
Carole Gerson  
David Gillespie  
Neil Gillespie  
Patrick Gilligan-Hackett  
John Gives  
Nicole Gjertsen  
Vera Godavari  
Carole Goldsmith  
Keith Gosse  
Lisa Graham  
Nelson Grant  
H.R. Gray  
Percilla Groves  
Elizabeth Gudaitis  
Lynne Guinet  
Apollo Guy  
Brian Hamman  
Iris Hardy  
Judith Harper-Kelley  
Mary Harris  
Melissa Hartfiel  
Roderick Henderson  
Patricia Higgins  
Fung Ho  
Kwok Ho  
Arnild Hognestad  
Brian Hollington  
Deborah Holloway  
O. Barry Holmes  
Peter Hopkins  
Ward Horan  
Vladimir Hornof  
Paul Houle  
Rob Howardson  
Henry Hui  
Geoffrey Hultin  
Gordon Hutchinson  
David Hylands  
Jean Illingworth  
Sonja Inkster  
Grace Etsuko Tryphaena Inoue  
Leonard Jang  
David W. F. Jang  
Wayne Janzen

Mariela Johansen  
Shona Johansen  
Deborah Johnson  
Richard Johnson  
Robert Johnson  
Paulette Johnston  
Mel Kaushansky  
Bradley Keith  
Rollie Keith  
Carol Kennedy  
Kenneth Ketchum  
Kurt Killer  
Tony Kim  
Steve Kloster  
Norman Konradson  
Keri Korteling  
Barrie Kovish  
Michelle Kwan  
Jeffrey Lai  
Chun-Chun Lam  
Mike Langille  
Christy Lapi  
Christine Lawson  
Deanna Lee  
Renee Lenobel  
Victor Leung  
Yuri Lewis  
Ye-Fee Liang  
Robert Lightbody  
Imogene Lim  
Hugh Lindsay  
Janet Litke  
Ian Lockhart  
Stewart Lockwood  
James Lyall  
Sabine Mabardi  
Scott Mackenzie  
Tracy Maclean  
Barney Magnusson  
Christine Mah  
Maureen Malanchuk  
Gisele Malpass  
Joanne Manley  
Jeannette Mansell  
Christine Manzer  
Michael Marek

Karen Marotz  
Richard Marsh  
John Martin  
Doug Mathias  
Elder Matias  
Della McClaren  
Stephen P. McCoach  
Darren McDonald  
Monique McDonald  
Bill McFadden  
Dale McFadden  
Mike McIlroy  
Shirley McKinley  
Mark McMahan  
Ward A. McMahan  
Robert McMorran  
Alice McNeil  
Fiona McQuarrie  
Christine Megas  
Daisy Megli  
Sharon Midgley  
Robert Miles  
Ainslie Mills  
Patricia Mitchell  
Monique Mizoguchi  
Jim Moore  
Jacqueline Mousseau  
Andre (Andy) Moutinho  
Theresa Mulligan  
Todd Mundle  
Patricia Murphy  
Gerry Naito  
Jean Nakamura  
Kimberley Nazaroff  
Betty Nelson  
Wendie Nelson  
Tom Nesbit  
Karin Newton  
Vincent Nguyen  
Erik Nilsen  
Robin Nordman  
Tim Norman  
Tara O'Coffey  
Susan Oesterle  
Elizabeth O'Hea  
Astrid Opsetmoen

Margaret Otte  
Man-kei Pak  
Murphy Pang  
John Park  
Rosemary Patterson  
Rory Payment  
Donna Peachey  
Henry Penner  
Richard Percy  
Keith Perkins  
Julian Plamondon  
Stephen Plunkett  
Gisele Pomerleau  
Gordon Priest  
Robert Punnett  
David Quon  
Mark Ransom  
John Raynsford  
Wayne Reardon  
Lorraine Rheault  
Heather Rhodes  
Erika Ricker  
Greg Riddell  
Wolfgang Riemer  
Sylvia Roberts  
David Robinson  
Diane Rogers  
Patricia Rosseel  
Alan Rugman  
Sharon J. Saberton  
Nina Saklikar  
Sophie Salcito  
Diana Samchuck  
F. Sawatsky

Steven Schacter  
Peter Schaub (deceased)  
Marian Scholtmeijer  
Anton Richard F. Schweighofer  
Susan Senkler  
John Sennett  
Jason Shantz  
Robin Sharpe  
Jennifer Shedden  
Jugdeep Sidhu  
Kyle Simpson  
Kevin Sit  
Marilyn Sleath  
Alvin Smith  
Lynne Smith  
Susan Smyth  
Norris Spence  
Michael Spittle  
Robert Stainer  
James Stibbard  
Shirley Stockdill  
Craig Strachan  
Diane Stuart  
Edward Sullivan  
David Tanner  
Donald Taylor  
Lawrence Taylor  
Thomas Tong  
Ruby Toor  
Lyn Tretiak  
Sandy Tsui  
Joanne Ueland  
Mary Unger  
Kal Uppal

James Van Overbeek  
Christopher J. Varley  
Wendy A. Vitter  
John Vokes  
Andrew Vukusic  
Farida Wahab  
Rory S. Wallace  
Bill Walters  
Esther Walton  
Barbara Weinstein  
Michael Weir  
James West  
Steven Westman  
Joanne White  
Peggy White  
Douglas Wilson  
Joan Wilson  
Andrew Wong  
Cho Wong  
Joseph Wong  
Kenneth Wong  
Darryl Wood  
Angela Woods  
Paul Woodward  
Michael Wortis  
Yosef Wosk  
Johnson Wu  
Ximao Wu  
Monica Yagi  
Bhree Young  
Donald Zadravec  
Angelo Zappacosta  
Michael Zastre

## Gifts-in-kind

Gordon Adair  
Alcuin Society  
Brock Anderson  
Robert Anderson  
Mike Apsey  
Ronald Baker  
Richard Banner  
Geoffrey Beley  
Darlene Bigus-Doheny  
Janet Blanchet  
James Blohm  
George Bowering  
Toby Brooks  
Steve Brown  
Brian Burtch  
Edward Byrne  
Philip Candelaria  
Stewart Candelaria  
Rhona Charron  
Raymond Chow  
Sharon Clements  
William Cleveland (deceased)  
Joan Collins  
H. Basil S. Cooke  
Ann Cowan  
May Cutler  
Richard Debo  
Jeff Derksen  
Ron Dies  
Jacob Eyferth  
Maggie Fankboner  
Michael Fellman  
Christopher Fragassi  
David Fraser  
R. Fraser

William Gaston  
Carole Gerson  
Kuldip Gill  
Carole Goldsmith  
Peter E. Greig  
Robert Hackett  
Graham Harrop  
Charles Hou  
International Academic  
Committee on Cyprus  
Daniel Jans  
Linda Johnston  
Brian Jones  
John S. Keenlyside  
Michael Kenny  
Norman Klenman  
Charles Krieger  
Ernest Krieger  
Don Kugler  
Elizabeth Lane  
Yi Li  
Jiawen Lin  
Jane Martin  
Matsuki Masutani  
Ralph Maud  
Ian McLean  
Thomas McLeod  
Edward McWhinney  
Hemant Merchant  
Kathy Mezei  
Roy Miki  
David Mirhady  
National Gallery of Canada  
Andre Obadia  
Bryan Ottho

Jeffry Pelletier  
Roy Peterson  
Anthony Podlecki  
James Rainer  
Ingrid Rice  
Kevin Roberts  
Wyn Roberts  
Ronald Roesch  
Stu Ross  
Alan Rudrum  
Rozellen Saunders  
Matthew Scott  
Roy Shephard  
Paul St Pierre  
Douglas Stead  
David Stouck  
June Sturrock  
Eric Swanick  
Reiko Tagami  
Barry Truax  
United Power  
Will C. Van Den Hoonard  
Jonathan Waddington  
Marcus Waddington  
Fred Wah  
Yvonne Walls  
John Webster  
Bethiah Weisgarber  
Mark Winston  
Charles Wrong  
Jerry Zaslove  
Angie Zhang  
Meguido Zola

## STAFF HIGHLIGHTS

### Appointments

- Colleen Alstad was hired as liaison librarian for Political Science and Sociology and Anthropology at both the Burnaby and Surrey campuses, and for Education and the Explorations Program in Surrey.
- Liza Eurich was hired as a Library Assistant at SFU Surrey.
- Patty Gallilee was appointed Acquisitions and Serials Division Head on a continuing basis.
- Mark Jordan was seconded to work on the Alouette Metadata Toolkit project.
- Alisa Kuan was appointed Library Assistant.
- Hon Lam was appointed Library Assistant.
- Grace Lee was appointed Library Assistant.
- Iris Lee was appointed Library Assistant.
- Ioanna Luita was appointed Library Assistant.
- Megan Monteforte was appointed Library Assistant.
- Soo Oh was hired as a Library Assistant at SFU Surrey.
- Alyssa Polinsky joined the Library as the Communications, Advancement, and Grants Officer.
- Hope Power joined Surrey Library and the Reference Division full-time to cover Nicole Gjertsen's maternity leave.
- Dietmar Stoll was promoted to Ordering/Receiving Assistant in the Acquisitions unit.
- Belinda Thompson moved to the position of Acquisitions Assistant.
- Greg Tourino was hired as liaison librarian for Computing Science and Engineering Science at both the Burnaby and Surrey campuses, and liaison for Science and Business at Surrey.
- Matthew Williams was appointed Library Assistant.
- Patrick Wong was appointed Library Assistant.

### Retirements

- Emily Sheldon, longtime Senior Library Assistant.

### Presentations and Publications

#### Gwen Bird

Co-Publication: "‘We own it’: Dealing with perpetual access in big deals"; *Serials Librarian* (2006) 50: 179-196.

Presenter: "Collection Management in a university library"; LIBR 580 Presentation, School of Library, Archival & Information Studies, UBC, Vancouver, March 2007.

#### Mark Bodnar

Presenter: "On Business Reference & Research and the Use of Aggregator Databases in that Respect, with Particular Attention Paid to the Illustrative Case of LexisNexis Academic"; LIBR 557 Presentation, School of Library, Archival & Information Studies, UBC, Vancouver, February 2007.

**Anita Cocchia**

Co-Presenter: "Multi-type Collaboration: Providing Library Services Across the Life Span"; British Columbia Library Association Conference, Burnaby, April 2006.

<<http://eprints.rclis.org/archive/00006445/>>

**Gordon Coleman**

Co-Presenter: "Academic Integrity: Emerging Partnerships for Librarians, Faculty and Students"; British Columbia Library Association Conference, Burnaby, April 2006.

<<http://eprints.rclis.org/archive/00006207/>>

Co-Presenter: "Knowledge Ontario: Virtually Yours? AskOntario, 24/7 Virtual Reference Services for Ontario"; Ontario Library Association Super Conference, Toronto, February 2007.

**Lynn Copeland**

Publication: "There be dragons: learning management and library systems in Canada." IFLA Journal [2006], v.32, no.3: 200-208. <<http://www.ifla.org/V/iflaj/IFLA-Journal-3-2006.pdf>>

Presenter: "Community, scholars, librarians: the Multicultural Canada Digitization Project"; International Federation of Library Associations Conference, Seoul, August 2006.

Presenter: "Libraries in the 21st Century"; Coquitlam University Womens' Club; Coquitlam, January 2007.

Presenter: "Open source information technology for academic libraries"; Faculty of Information and Management Studies, University of Western Ontario, London, February 2007.

Presenter: "Library Statistics: what's needed and what's new"; Vancouver Association of Law Libraries, Vancouver, March 2007.

Co-Presenter: "Libraries 2020: support for students, research and e-learning"; submission to the BC Campus 2020 commission, November 2006.

**Heather De Forest**

Co-Presenter: "Getting Hired in Higher Education: Success Stories from New Academic Librarians"; Academic Librarians in Public Service presentation, School of Library, Archival & Information Studies, UBC, Vancouver, October 2006.

**Elaine Fairey**

Co-Presenter: "Academic Integrity: Emerging Partnerships for Librarians, Faculty, and Students"; British Columbia Library Association Conference, Burnaby, April 2006.

**Natalie Gick**

Presenter: "Library as Place: The SFU Surrey Library"; Academic Librarians in Public Service Meeting, Malaspina University-College, Nanaimo, December 2006.

**Amanda Goldrick-Jones**

Publication: "Open-source 'good guys'? An analysis of the Sakai web site's ethos."; Rhetorics, Musings, and the Tangled Web on blog.ca, January 2007.

<[http://glamorousgrammar.blog.ca/2007/01/29/open\\_source\\_good\\_guys\\_an\\_analysis\\_of\\_the~1647607](http://glamorousgrammar.blog.ca/2007/01/29/open_source_good_guys_an_analysis_of_the~1647607) >

Publication: "The 'Learn' Adventure - an online teacher's reflections on building and sustaining 'community' using an open-source course management system."; Livejournal.com, February, 2007. <<http://glamgrammar.livejournal.com/269.html>>

Co-Publication: "Social Software: Building Bridges to a Global Community"; A five-lesson web-module examining forms of social software and their uses in the classroom UBC Education Curriculum Studies Moodle, Vancouver, December 2006.

Presenter: "Supporting Student Writing in a Learning Commons"; Conference on College Composition and Communication, New York, March 2007.

Co-Presenter: "An 'Ethics' of Community Building in Technical/Professional Communication: Comparing Face-to-Face and Online Student Teams"; Congress of the Humanities and Social Sciences, Toronto, May 2006.

### **Carole Goldsmith**

Publication: "Art Books, books in art: the Canadian chronicle"; ARLIS/NA 34th Annual Conference Proceedings, 2006.

### **Carla Graebner**

Co-Publication: "Identity Theft and Libraries"; Feliciter (2007) 53:2.

### **Mark Jordan**

Publication: Putting Content Online: A Practical Guide for Libraries; Chandos, Oxford, 2006.

Presenter: "From the Big Picture to Those Pesky Details: Starting a Digitization Project in Your Library"; British Columbia Library Association Conference, Burnaby, April 2006.

Presenter: "How to write a book in 4 months: Mark's awesome adventure"; SFU Library Staff Development Day, Burnaby, May 2006.

Presenter: "The CARL metadata harvester and search service"; ETD 2006: The 9th International Symposium on Electronic Theses and Dissertations, Quebec City, June 2006.

Presenter: "Drupal Hacks for Libraries"; Access 2006, Ottawa, October 2006.

Presenter: "The CARL metadata harvester and search service"; CARL Scholarly Communications Group Meeting, Vancouver, November 2006.

Presenter: "Success Stories For Total Digital Collection Management"; Ontario Library Association Super Conference, Toronto, January, 2007.

Presenter: "Electronic Resource Management at SFU Library"; LIBR 557 Presentation, School of Library, Archival & Information Studies, UBC, Vancouver, February 2007.

Presenter: "The AlouetteCanada Metadata Toolkit"; Canadian Heritage New Media Fund Recipients' Meeting, Montreal, February 2007.

Co-Presenter: "Encyclopedia of Canada's Peoples", Multicultural Canada Conference, Vancouver, May 2006.

### **Heather Morrison**

Publication: "Evidence Based Librarianship and Open Access"; Evidence Based Library and Information Practice 1(2): 46-50, 2006.

<<http://ejournals.library.ualberta.ca/index.php/EBLIP/article/view/49>>

Publication: "Open Access for the Medical Librarian"; Journal of the Canadian Health Libraries Association [2006] Volume 27, Number 3, 69-73. <<http://pubs.nrc-cnrc.gc.ca/jchla/jchla.html>>

Publication and Co-Presenter: "Usage Statistics and Scholarly Communications"; In Strauch,

Katina P. and Steinle, Kim and Bernhardt, Beth R. and Daniels, Tim, Eds. Proceedings 26th Annual Charleston Conference, Charleston, 2006.

Publication: "The Imaginary Journal of Poetic Economics"; Scholarly Blog at <<http://poeticeconomics.blogspot.com>>

Presenter: "Creators of the Commons"; Copyright in Libraries: the Digital Conundrum, Preconference to Canadian Library Association Conference, Ottawa, June 2006.

Presenter: "Open Access in Physics and Chemistry: A Tale of Two Disciplines"; McGill Library School, Distance presentation, November 2006.

Co-Presenter: "Creating a Digital Commons"; British Columbia Library Association Conference, Burnaby, April 2006.

Co-Presenter: "Libraries Sharing Technology for Sharing"; British Columbia Library Association Conference, Burnaby, April 2006.

Co-Presenter: "Open Access for the Medical Librarian"; Canadian Health Libraries Association Conference 2006, Vancouver, May 2006.

Co-Presenter: "Open Access: Policy, Academic, and University Perspectives"; Canadian Library Association Conference, Ottawa, June 2006.

Co-Presenter: "Open Access in Practice"; 26th Annual Charleston Conference: Issues in Book and Serial Acquisitions, Charleston, SC (US). November 2006.

Co-Presenter: "Wiki/Blog Workshop"; Electronic Brainstorm: Wild Ideas!, American Society for Information Science & Technology, Distance Presentation, November 2006.

### **Todd M. Mundle**

Presenter: "Academic Libraries"; LIBR 501 presentation, School of Library, Archival & Information Studies, UBC, Vancouver, October 2006 and February 2007.

### **Sunni Nishimura**

Co-Presenter: "AskAway: BC's Virtual Reference Service"; LIBR 540 Presentation, School of Library, Archival & Information Studies, UBC, Vancouver, February 2007.

### **Brian Owen**

Presenter: "Software @ SFU Library: A Work in Progress"; Open Source and Sustainability Conference, Oxford, April 2006.

Presenter: "Social Web"; PLSB Gateway & Privacy Symposium, Vancouver, February 2007.

Co-Presenter: "Open Access: Three Perspectives"; British Columbia Library Association Conference, Burnaby, April 2006.

### **Alyssa Polinsky**

Publication: "A Celebration of Craft and Community." aq [April 2007]: 19-22.

### **Trish Rosseel**

Presenter: "Real-time Approaches to Reference Service: The Future is Now"; Vancouver Community College Professional Development Day, Vancouver, June 2006.

Co-Presenter: "AskAway: Making Collaborative Virtual Reference Work"; Education Institute, Vancouver, March 2007.

Panelist: "Sakai-Library DG Roundtable: The Librarian's Role in Sakai"; Sakai Conference, Vancouver, June 2006.

**Eric Swanick**

Publication: "The Jim Rimmer Collection"; CBBAG Newsletter 24, no.4 [Autumn 2006]: 6-7

Publication: "The Incline Press Collection"; aq [November 2006]: 14-17.

Publication: "Jim Rimmer: A Checklist"; Special Collections & Rare Books, SFU, Burnaby, 2007.

Publication: "Simon Fraser University's Special Collections & Rare Books: A Brief Introduction"; Bibliographica no. 7 [Spring 2007]: 5-7.

**Penny Swanson**

Co-Presenter: "Cataloging for the 21st Century: Rules and Tools for Cataloging Internet Resource Workshop"; Burnaby, November 2006.

**Ian Song**

Co-Publication: "The impact of Technology on Chinese Library Collections and Services"; The Impact of Technology on Asian, African, and Middle Eastern Library Collection, ed. R.N.Sharma, Lanham, Maryland: Scarecrow, 2006: 76-90.

Presenter and Publication: "Promoting Open Access to Scholarly Data: A Case Study of the Electronic Thesis and Dissertation (ETD) Project at the Simon Fraser University Library"; 20th International CODATA Conference, Beijing, October 2006. Published in Data Science Journal (March 2007): 70-78.

Presenter: "The Voice of A Community: Chinese Times Digitization Project"; Multicultural Canada Conference, Vancouver, May 2006.

**Donald Taylor**

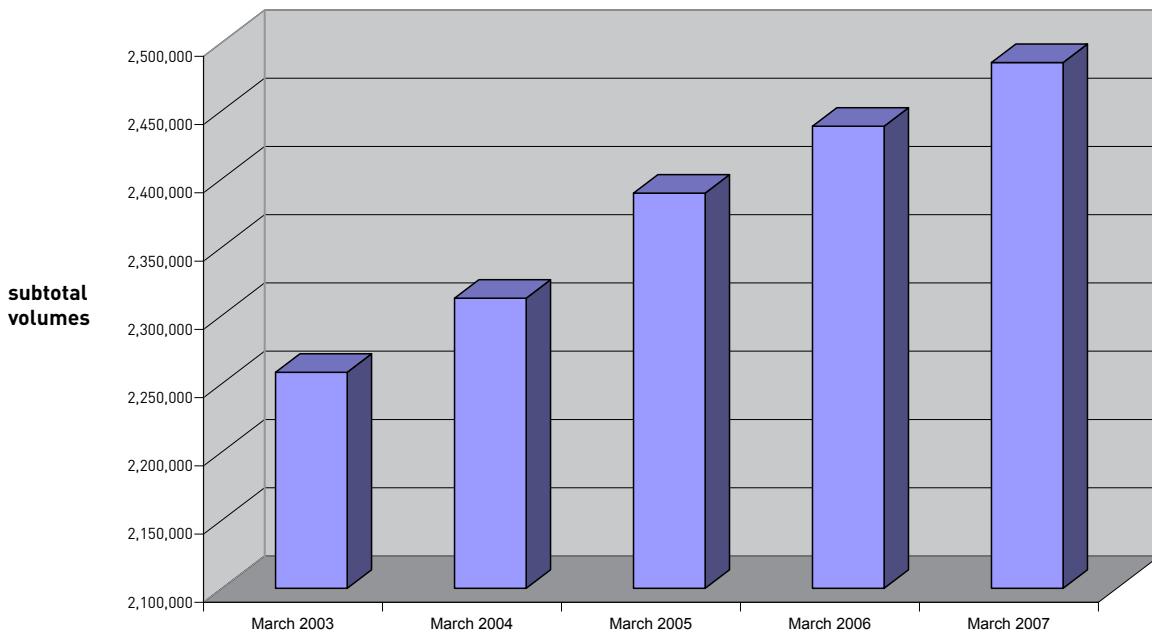
Presenter & Publication: "How Usage Based Pricing Can Level the Playing Field"; In Strauch, Katina P. and Steinle, Kim and Bernhardt, Beth R. and Daniels, Tim, Eds. Proceedings 26th Annual Charleston Conference, Charleston, 2006.

Co-Presenter: "Collecting E-resources Use Data"; American Library Association Mid-Winter Conference, Seattle, January 2007.

# LIBRARY STATISTICS

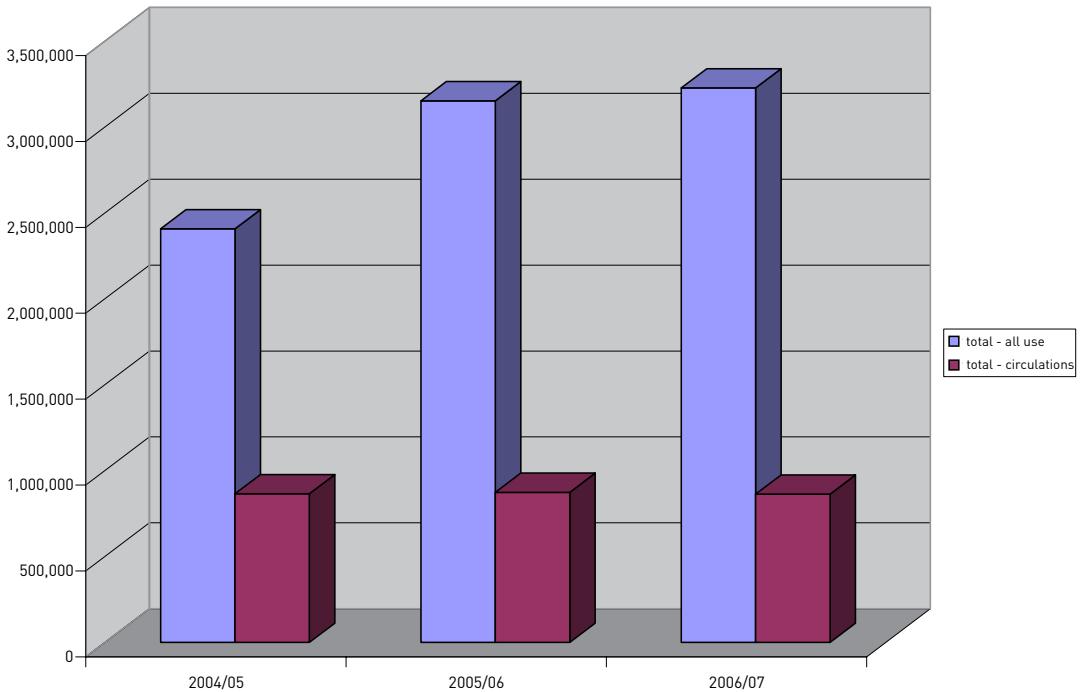
## (a) Collections

	March 2006	Growth 06/07	March 2007
Books	1,237,024	35,710	1,272,734
Journals	280,244	3,714	283,958
Statistics Canada reports	6,552	178	6,730
Surrey Volumes	11,881	5,319	17,200
Belzberg Volumes	14,234	54	14,288
Micro material volumes	914,785	7,084	921,869
<b>Subtotal Volumes</b>	<b>2,438,605</b>	<b>46,686</b>	<b>2,485,291</b>
Audiovisual, other	184,292	12,933	197,225
Digital Formats	683,785	81,688	765,473
Print Subscriptions	6,464	-417	6,047
Electronic Subscriptions	37,125	10,248	47,373



**(b) Collection Use**

	Bennett	Belzberg	Surrey	Total 2006/07	Total 2005/06	% Change
General Collection Loaned 06/07	464,906	23,175	26,500	514,581		-8%
05/06	518,853	21,618	16,522		556,993	
Equipment Loaned Used in Library	43,191	N/A	71,544	114,735	61,118	88%
06/07	202,637	4,935	4,427	211,999		-8%
05/06	222,739	6,142	2,179		231,060	
Journal/ Database Connections	N/A	N/A	N/A	2,290,640	2,212,866	4%
E-Reserves* Downloads	N/A	N/A	N/A	73,688	65,891	12%
Sent To Other Libraries	N/A	N/A	N/A	16,584	19,633	-16%
Distance Ed. Deliveries	N/A	N/A	N/A	5,286	5,066	4%
<b>Total - all use</b>				<b>3,227,513</b>	<b>3,152,627</b>	<b>24%</b>
<b>Total - circulations</b>				<b>863,185</b>	<b>873,870</b>	<b>-1%</b>
Items Received From Other Libraries	N/A	N/A	N/A	22,030	29,576	-26%
Media Bookings	N/A	N/A	N/A	2,353	2,231	6%



**(c) Services**

	Reference Questions			Instruction - number of students		
	2006/07	2005/06	% change	2006/07	2005/06	% change
Bennett	35,670	39,925*	-11%	16,284	14,068*	16%
Belzberg	8,524	11,000*	-23%	932	759	23%
Surrey	7,476	3,067	144%	3,923	4,049	-3%
SLC Workshops	N/A	N/A	N/A	1,650	N/A	N/A
SLC Orientations	N/A	N/A	N/A	3,134	N/A	N/A
Ask Us Here	318	317*	0%			
Ask Us Live	1,900	1,202	51%			
Ask a Librarian	1,596	1,581	1%			

\*incorrect number reported in 2005/06 Annual Report





SIMON FRASER UNIVERSITY  
LIBRARY

WAC Bennett Library  
SFU Burnaby  
8888 University Drive  
Burnaby, BC V5A 1S6  
Tel: 778.782.4084  
[www.lib.sfu.ca](http://www.lib.sfu.ca)

Samuel and Frances Belzberg Library  
SFU Vancouver  
515 West Hastings Street  
Vancouver, BC V6B 5K3  
Tel: 778.782.5050  
[www.lib.sfu.ca/about/belzberg/](http://www.lib.sfu.ca/about/belzberg/)

Fraser Valley Real Estate Board  
Academic Library  
SFU Surrey  
250 – 13450 102nd Avenue  
Surrey, BC V3T 0A3  
Tel: 778.782.7411  
[www.lib.sfu.ca/about/surrey/](http://www.lib.sfu.ca/about/surrey/)