The GODOT Cookbook

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Introduction

Launched from a link embedded in your library’s databases, GODOT provides direct links to your fulltext collections, using the CUFTS knowledge base, and also reveals holdings in your catalogue or in other locations.

GODOT also works closely with interlibrary loan systems (including the open source OpenILL) and integrated library systems to provide direct or mediated interlibrary loan requests for your users.

GODOT is open source software developed at the Simon Fraser University Library.

This guide is designed for libraries wanting an overview of what GODOT can do for their library, and how to make some common configuration changes. This is not intended to be an exhaustive description of every option available in GODOT. For more detailed, technical information, please consult the GODOT Administration Guide, available on our web site, or contact us directly.

Contact Information

Any questions about GODOT should be directed to researcher-support@sfu.ca.
Terminology

Auto-Requesting
Auto-Requesting is an option allowing GODOT to select the most appropriate library to send a request, rather than requiring the user to make the selection. Auto-Requesting can HIDE the libraries that have matching holdings (to minimize screen content) or can SHOW the holdings (providing additional information to users who may prefer to travel to the other institution rather than ordering a copy).

Extended Services
In addition to linking citations to fulltext, GODOT also provide extended services, including local and remote catalogue searching for the citation, interlibrary loan requesting for the citation, Internet searching for the citation, and bibliographic management of the citation (via RefWorks or Citation Manager).

Knowledge Base
A knowledge base is an online database of fulltext resources (targets) used for link resolving. CUFTS is the knowledge base used by GODOT.

Link Resolving
Link resolving is the ability to link a citation in one library resource to the fulltext content in another resource. Link resolving software consists of a linking engine (GODOT), which places the links in the citations, and a knowledge base (CUFTS) that allows the linking engine to know what fulltext content is available for a particular library.
Patron API (Application Program Interface)
A patron API is a tool that allows GODOT to interact directly with the patron database from different integrated library systems. GODOT currently has patron APIs for Innovative and Voyager.

Sources
Sources are the databases and indexes that contain a link (such as GODOT’s 'Where Can I Get This?') in their result lists.

Targets
Targets are the various collections of full-text journals available to different libraries. Some of these are found in aggregated databases (e.g., Academic Search Elite), others are from full-text electronic collections (e.g., Science Direct), and some are open access (e.g., Directory of Open Access Journals).
What Can GODOT Do?

One of the most important functions of GODOT is to place a link in library databases (e.g., Where Can I Get This?) to search for a copy of an article.

However, GODOT can also help users find the article in the library’s print collection, in the collections of other libraries, or on the Internet. It also facilitates resource sharing between libraries, and allows users to organize their citations in bibliographic management software.

The following set of examples shows the variety of different results GODOT may encounter, and some of the configuration options that are available to you.

GODOT Examples

One Fulltext Match Found, Local Print Holdings Available

This is an example of a GODOT link in America: History and Life from ABC-CLIO.

Figure 1: GODOT Link in America: History and Life
When clicked, the link produces a new window for the GODOT information screen to appear in. In this example, GODOT has found that a copy of the article is available for SFU Library users via ScienceDirect:

![Figure 2: GODOT Screen with One Fulltext Result](image)

To make this connection, GODOT checked SFU Library’s CUFTS knowledge base, and found that the *Journal of Historical Geography* had been activated, and the available coverage period included this year of the journal (2004). Clicking the linked title will take users directly to an article–level match in ScienceDirect:
If SFU Library had only activated this journal from 1990 – 2003, for example, the link would not have appeared on the GODOT screen, because this is a 2004 article.

Not all target databases allow GODOT to link to the fulltext. Occasionally, only issue, journal, or database-level links are available from CUFTS.

To find out more about the CUFTS Knowledge Base, read the CUFTS Administration Guide, available on the reSearcher web site.

In addition to the fulltext of the article, GODOT has also checked the library catalogue, and discovered a match as well. This connection was made using the Z39.50 search protocol. Clicking the View Details link on the GODOT screen provides a summary of the print holdings:
Figure 4: Summary of Print Holdings

Your library can choose whether to make this summary holding information displayed or hidden by default, depending on their preference for providing more or less information on the user interface. See the Configuration section for instructions.

GODOT also provides the user with the opportunity to check other library catalogues for a copy of this article. If you wish, GODOT will allow your library to hide this request link if either fulltext or local print copies are found by GODOT. To find out more, see the Configuration section on Blocking Requests.

GODOT also provides users with a link to Google to search for the article. The title of the article is placed in quotations and searched as a phrase to enhance relevance. This can be useful if no fulltext is found, and you wish to search for an open access copy. It may also uncover related information, such as the author’s web site or research notes.

Figure 5: Internet Phrase Searching

![Google Search Screenshot](image)

Tip: Find maps by searching for a street address with city or zip code
Other search engines can be added, or the option can be removed altogether. See the section on configuring your GODOT interface for more information.

Next, GODOT offers users the opportunity to save their citation in a bibliographic management tool such as reSearcher’s open source Citation Manager, or in RefWorks. Your library can choose to show both only one of the tools, both, or can remove this option completely. See the section on configuring your GODOT interface for more information.

![RefWorks from GODOT](image)

**Figure 6**: RefWorks from GODOT

Finally, a Help link is provided, explaining how to use the GODOT screen. A library can link to any document they wish, and use whatever wording is most appropriate. See the section on configuring your GODOT interface for more information.
In addition to the multiple configuration options mentioned above, it is also possible for a library to change much of the wording, the colours, headers, footers, etc. on the GODOT screen. See the section on configuring your GODOT interface for more information.

**Multiple Fulltext Found, Local Print Holdings Available**

In this example, the link from the CSA interface leads to a GODOT screen with two fulltext links.

GODOT has provided two fulltext links because copies of the article were found in two different resources in CUFTS, from two different providers (in this case, EBSCO Academic Search Elite and Ingenta Connect).
When multiple fulltext links are found from resources from the same provider (e.g., Academic Search Elite, Alt-Health-Watch, and Business Source Elite are all from EBSCO), CUFTS can deduplicate the results and only show one (see the CUFTS Administration Guide for details). When the links are from different providers, however, both will be shown (as in the figure above). This provides users with alternate choices in case of unexpected technical difficulties with one of the sources.

**Fulltext Found, No Local Print Holdings Available**

In some cases, GODOT will find fulltext, but not any local holdings in your catalogue. This is an example from EBSCO:
In the following screen, we get a link to the fulltext, but GODOT has searched the local catalogue, not found a match, and as a result, does not place a catalogue link on the screen:

**Figure 11: No Local Print Holdings Found**

**No Fulltext Found, Local Print Holdings Available**

This is an example of a GODOT link in Web of Science:
Figure 12: GODOT Link in Web of Science

When no fulltext is found, GODOT places a statement instead of a link. You can change the wording of this text to anything you wish. See the section on configuring GODOT for details.

Figure 13: No Fulltext Found

No Fulltext Found, No Local Print Holdings Available

This is an example of a GODOT link in OCLC:
In this case, no fulltext, nor any local print holdings, have been found. Notice the message has changed to indicate this. Again, you can configure the wording of this message as you wish.

This is a situation where the Google link may be useful to uncover an open access copy of the article (see Figure 5: Internet Phrase Searching).
Searching Remote Catalogues

When no local holdings are available, users can take advantage of GODOT’s ability to facilitate interlibrary loan requesting. Clicking the “Search other libraries / Request this item” link (again, the wording is up to you), initiates a Z39.50 search of multiple pre-configured library catalogues (see the Configuration section for details), and results in a second GODOT screen:

![Remote holdings found](image)

**Figure 16**: Remote holdings found

GODOT’s search has discovered copies at four libraries. Clicking the “view details” link provides a summary of holdings for each institution, in much the same way as for the local catalogue on the first GODOT screen. You can also choose to hide or expand this information by default (see the Expanding Print Holdings Information by Default section).
In the above example, you can see the holdings information for the four libraries, but can only request the interlibrary loan using the Request This Item Now link. This is called Auto-Requesting, because GODOT chooses which of the four libraries to request the item from, based on the prioritized list of libraries set up by SFU. The Configuration section provides instructions on prioritizing your remote library choices and on setting up Auto-Requesting.

**GODOT without Auto-Requesting**

Without Auto-Requesting activated, each library on the list has its own Request link, and the user must choose which location to order the item from. You can see this in the following example from the University of Victoria:
Figure 18: Requesting without Auto-Requesting
GODOT with Auto–Requesting Hidden

![Ask Godot: Results](image)

**Figure 19**: Requesting with Auto–Request and holdings hidden

When Auto–Requesting is activated, you can also choose to hide the holdings of remote libraries, and focus users’ attention on the Request link, as in the above example from the University of Winnipeg.

**Requesting When No Remote Holdings Are Found**

GODOT allows libraries to decide whether or not to allow users to place requests for items that have not been found in any of the preconfigured remote library catalogues.
Figure 20: No remote holdings found

If this is permitted, the wording for the message can be configured. If it is not allowed, no Request link will be provided. See Adding Request Link When No Local or Remote Holdings Are Found for details.

Making the Request

When a user clicks on a request link, you can set GODOT to provide an intermediary message if your library has either print or electronic holdings. To learn how to configure this option, see Blocking Requests When Holdings Found.

Figure 21: Holdings found message
If your library does not have any holdings, this message will not appear.

**Authorizing the Request**

Libraries using the Innovative Interfaces (III) or Voyager integrated library system can take advantage of a patron API (application program interface) which allows it to interact with GODOT. In the following example, you can see how the patron API allows SFU’s GODOT to authenticate interlibrary loan requests against the III patron database:

![Figure 22: Authenticating using the patron API](image)

Once authenticated, GODOT and III continue to work together to populate the request form with borrower information. This saves the user from having to enter this personal data:
Figure 23: Borrower information form

Contact us to find out more about patron APIs.

For libraries that cannot take advantage of the patron API, there will be no authentication screen for their users, and no borrower information will be entered into the request form. Instead, users will see this form:
Users will need to fill in their personal information and send the request.

**Blocking Requests When Holdings Found**

GODOT gives you the ability to block requests when it finds a match for the citation in your collection, whether online or in print. Notice in the example below that holdings have been successfully found, and that no option to request is provided:

![Borrower information form without patron API](image)

**Figure 24**: Borrower information form without patron API
The main consideration with request blocking is that users will be prevented from requesting even when there is a technical problem with the online fulltext and it is unavailable, or when the needed print issue is missing.

It is also possible to simply provide a warning, and then let the user continue with their request:

**Figure 25**: Blocked requesting

**Figure 26**: Warning message

**Book Searching**
All of the previous examples of GODOT have been from a journal article search. It is important to remember that GODOT can also search for books in your library catalogue, or in remote library catalogues:

Using the citation information provided in the MLA Bibliography by EBSCO, GODOT is able to search for the book:

In this example, a match was successfully located. However, if no holdings were found, a remote catalogue search, and ultimately, an interlibrary loan request, could be conducted, just as with a journal article.
Inter−Branch Requesting

Some GODOT libraries, such as SFU, have multiple branches (e.g., Burnaby Mountain Campus, Vancouver Campus, and the Surrey Campus). GODOT allows users to request from one location to another. In the following example, a user at SFU Burnaby has discovered a book at the Vancouver (SFU Downtown) Campus:

![Search other libraries / Request this item link](image)

**Figure 29**: Branch holdings

The user may use the Search other libraries / Request this item link to start the requesting process, which will send the item to Burnaby:
The user selects Request this item Now and authenticates if a patron API is available:

They are then taken to the request form, where they will add any additional information required, including the branch library for picking up the request:
See the section on Configuring ILL Request Form for details on setting up your patron request form for intercampus borrowing.

**GODOT Screens from Other Libraries**

Most of the example screens have been from the SFU Library’s GODOT profile. Many other libraries also use GODOT, and have modified the interface to meet their own library’s identity and preferences.
At Concordia, they have added their own header and have changed the default background colour. They have also chosen to have the fulltext options hidden by default, but to expand the print holdings by default. See section Expanding Fulltext Options by Default for details on making this change.

They are also using plain text on the Help section, rather than a link. The section on
Changing Help Link shows how to do this for your library.

Concordia has also disabled any links to bibliographic management software.

![Kwantlen University College's GODOT](image)

**Figure 34**: Kwantlen University College’s GODOT

Unlike the previous example from Concordia, Kwantlen University College has set their fulltext options to be expanded by default, and have collapsed their print holdings by default.

They have disabled the Internet searching (see Remove Internet Searching), have blocked requests because local holdings have been found by GODOT, and have also used plain text for their Help section.
Malaspina University College has collapsed the fulltext options and expanded the print holdings.

They have also included three Internet search options, enabled the Citation Manager link, and used their virtual reference button for their Help section.

Now that you have seen some examples of GODOT in action, we’ll look at how you can edit your configurations to make GODOT work for your library.
Databases Using GODOT

An increasing number of databases can now support GODOT linking and all of the major platforms are now OpenURL-compliant. To see a list of GODOT sources, including instructions for activating the links, see the reSearcher web site:

http://researcher.sfu.ca/index.php/godot/sources
Customizing GODOT

Getting Started

For COPPUL and BC ELN libraries, go to:

http://godot.lib.sfu.ca:7888/GODOTConfig/config.cgi

Log in with your user name and password. This will take you to your main screen for configuring GODOT.

![Main GODOT Configuration Screen](image)

**Figure 36**: Main GODOT Configuration Screen

Along the left menu bar you can see the four main sections: Sandbox, Configuration, Templates, and Style Sheets. If you are logged in as a GODOT administrator, you will also see Global configuration options.
Sandbox

The Sandbox allows you to experiment with your GODOT configurations before making them ‘live’ for your users. If you click on “main holdings – screen 1”, you will see a sample search in the initial GODOT screen, with your new changes.

Clicking on “main holdings – screen 2” shows a sample of the second GODOT screen, displaying the results of searching remote catalogues, again, with your new changes in place.

Depending on the kinds of changes you wish to make to GODOT, you will need to work in the Configuration, Templates, or Style Sheets sections.

Configuration

Select Configuration from the left menu bar. This section controls many features in GODOT, such as activating Auto-Requesting, Request Blocking, Internet Searching, etc.

![Figure 37: Configuration Groups](image)

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Templates

This section will allow you to change the wording, header or library logo, footer, and other functions of your GODOT screens. You will encounter some programming language in these templates, but you only need to concentrate on the text or HTML that you wish to change. No programming knowledge is required!

<table>
<thead>
<tr>
<th>TEMPLATE GROUP</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>main screen layout</td>
<td>Headers, footers, etc.</td>
</tr>
<tr>
<td>main screen content</td>
<td>Main GODOT screen with citation display, fulltext and print holdings, ILL request</td>
</tr>
<tr>
<td>main screen miscellaneous</td>
<td>Helper templates, variables setup, etc.</td>
</tr>
<tr>
<td>patron information</td>
<td>Collect patron information screens: authentication and patron details</td>
</tr>
<tr>
<td>request information</td>
<td>Request information screens: acknowledgements, etc.</td>
</tr>
<tr>
<td>warning screen</td>
<td>&quot;Your library has holdings&quot; warning screen for ILL requests where local holdings were found</td>
</tr>
<tr>
<td>incomplete citation form</td>
<td>Article form requesting extra article information if the citation is incomplete</td>
</tr>
<tr>
<td>SFU DocDirect passwords</td>
<td>Screens for entering password information when placing DocDirect requests</td>
</tr>
</tbody>
</table>

Figure 38: Template groups

When you choose one of the Template Groups, you will see a list of Basic Templates:

<table>
<thead>
<tr>
<th>DISPLAY LEVEL</th>
<th>basic</th>
<th>intermediate</th>
<th>advanced</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>BASIC TEMPLATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>TEMPLATE</td>
</tr>
<tr>
<td>---------</td>
</tr>
<tr>
<td>config_page_footer</td>
</tr>
<tr>
<td>config_page_header</td>
</tr>
</tbody>
</table>

Figure 39: Basic templates
For advanced changes, choose either Intermediate or Advanced Display Levels to see all of the associated templates.

**Style Sheets**

This section allows you to change the colours, font sizes, font faces, etc. in your GODOT screens. It works the same way as any other Cascading Style Sheet in HTML.

![CSS](image)

**Figure 40: CSS**

**Testing Tool**

In addition to using the Sandbox to test your changes, you can also use this testing tool to run sample GODOT searches for your library. The Testing Tool is available at:
http://godot.lib.sfu.ca:7888/GODOT/example_citations.html

![GODOT Example Citations](image)

**Figure 41: Example citations**
Configuration Options

This section will walk you through several configuration options for GODOT.

Display Search Messages on GODOT Screen

By default, searching information details are provided on your GODOT screen:

![Search message display]

*Figure 42: Search message display*
To remove this information (unless an error is encountered, in which case a message will be forced onto the screen) go to the Configuration Menu.

Choose Sites That Use GODOT, and then the Display Configuration Group:

![Display configuration group](image)

**Figure 43**: Display configuration group

From here, check Display parallel server error messages only:

![Display configuration screen](image)

**Figure 44**: Display configuration screen

Press the Submit button to complete the change.

**Adding a Popup Searching Information Window**

It is possible to have GODOT create a popup window letting users know that the system is searching:
To enable this, go to the Configuration Menu. Choose Sites That Use GODOT, and then the Display Configuration Group:

From here, check the Use JavaScript popup window for messages:
Press the Submit button to complete the change.

Remove Citation Management

From the Configuration Menu, choose Sites That Use GODOT, and then the Display Configuration Group:

![Display configuration group](image)

**Figure 48:** Display configuration group

From here, remove the check from the Display citation manager links:

![Display citation manager option](image)

**Figure 49:** Display citation manager option

Press the Submit button to complete the change.

Remove Back to Database Link

When the GODOT screen is opened in the same browser window as the database that it linked from, GODOT will add a “Back to Database” link, allowing users to easily return to their search. Databases that open the
GODOT screen in a new window will not display this “Back to Database” link.

To remove this link, go to the Configuration Menu, choose Sites That Use GODOT, and then the Display Configuration Group:

![Figure 50: Display configuration group](image)

From here, remove the check from the Display Back to Database link:

![Figure 51: Back to Database option](image)

Press the Submit button to complete the change.

**Remove Internet Searching**

GODOT provides the option to check the article title of the citation in a search engine. This can be particularly useful when no holdings are available, but an open access version might be online somewhere. It can also help to uncover related material, such as the author’s web site.
From the Configuration Menu, choose Sites That Use GODOT, and then the Display Configuration Group:

![Figure 52: Display configuration group](image1)

From here, remove the check from the Display Internet search engines links:

![Figure 53: Search engine option](image2)

Press the Submit button to complete the change.

**Expanding Fulltext Options by Default**

From the Configuration Menu, choose Sites That Use GODOT, and then the Display Configuration Group:
From here, add a check to Expand fulltext by default:

Press the Submit button to complete the change.

Expanding Print Holdings Information by Default

From the Configuration Menu, choose Sites That Use GODOT, and then the Display Configuration Group:

From here, add a check to Expand holdings by default:
Selecting Remote Catalogues for Journal Searching

GODOT will allow your users to search other library catalogues for journals (see Searching Remote Catalogues). You can select which libraries your users can search and order from.

From the Configuration Menu, choose Sites That Use GODOT, and then the Holdings Screen Configuration Group:

![Configuration Group Table]

**Figure 58: Holdings screen configuration group**

If you simply want your GODOT profile to search all of the libraries, in no particular order, just check Search Sites Not Specified in Journal Ranking. If you do wish to select and order the remote catalogues, click on the configure link:

![Figure 57: Expand holdings option]

Press the Submit button to complete the change.
This will expand the screen to offer you a long list of library catalogues (sites) to choose from, by NUC code:

From the Site list, select a library. Unless you want the library’s search results to appear on your first GODOT screen (i.e., your own catalogue), leave the Display Group and Search Group blank. If you are not using Auto-Requesting, leave that field blank as well.

You can place the remote library catalogues in priority order using the Add Before or Add After buttons. This will place your new choice either before or after the library that is currently checked (BVAS in the figure above). The Delete button will remove a library from your list, but you can always add it back in. For example, selecting the Delete button in the figure above would remove BVAS from the list.
Selecting Remote Catalogues for Book Searching

In addition to allowing your users to order journal articles, GODOT also facilitates book requesting as well. These are treated separately from journals in GODOT. To configure your list of remote library catalogues for book requesting, go to the Configuration Menu, choose Sites That Use GODOT, and then the Holdings Screen Configuration Group:

![Figure 61: Holdings screen configuration group](image)

If you simply want your GODOT profile to search all of the libraries, in no particular order, just check Search Sites Not Specified in Non-Journal Ranking. If you do wish to select and order the remote catalogues, click on the configure link:

![Figure 62: Holdings screen configuration](image)

This will expand the screen to offer you a long list of library catalogues (sites) to choose from, by NUC code:
From the Site list, select a library. Unless you want the library’s search results to appear on your first GODOT screen (i.e., your own catalogue), leave the Display Group and Search Group blank. If you are not using Auto-Requesting, leave that field blank as well. You can place the remote library catalogues in priority order using the Add Before or Add After buttons. This will place your new choice either before or after the library that is currently checked (BVAS in the figure above). The Delete button will remove a library from your list, but you can always add it back in. For example, selecting the Delete button in the figure above would remove BVAS from the list.

Requesting Methods for Journals and Books

GODOT allows libraries to deal with requests in a number of different ways. The orders can be sent directly to the lending institution (D = Direct Requesting), orders can be made to go through your library’s interlibrary loan department (M = Mediated Requesting), and requests can be blocked from a particular lending institution (N = Not Allowed Requesting).
To set your requesting methods, go to the Configuration Menu, choose Sites That Use GODOT, and then the Borrowing Options Configuration Group:

![Borrowing options configuration group](image)

**Figure 64**: Borrowing options configuration group

This will give you the Borrowing Option screen:

![Borrowing options](image)

**Figure 65**: Borrowing options

If you want all of your journal requests to be Mediated, Direct, or Not Allowed, you can use the Default Journal Request Type field to select D, M, or N.

You can set this for books as well, using the Default Non-Journal Request Type field.

If you wish to have different values for different lenders, use the Configuration link. This will expand the screen to reveal a long list of lends (by their NUC code):
You can now select an individual library, set the type of request you’d like to associate with it, and check Add Before or Add After (to position it on the list below it). For example, you may wish to allow Direct requesting for journals from the University of Alberta (AEU), but have Mediated requesting for journals from the University of Lethbridge (ALU).

Notice in the figure above that SFU–Burnaby (BVAS) has indicated that no requests will be allowed from SFU–Burnaby to SFU–Burnaby, using the BVAS N value.

Repeat this procedure for book requesting. The settings can be different from the values you selected for journal requesting (i.e., Direct requesting for journals from the University of Alberta, but Mediated requesting for books from the University of Lethbridge).

When you have finished, click the Submit button.
Enabling Auto–Requesting (Shown or Hidden)

By default, GODOT places a request link next to each remote library catalogue that has matching holdings (see Figure 18: Requesting without Auto–Requesting), and requires users to decide which library to request from.

Another option is to enable Auto–Requesting, which replaces the individual request links, with a single request link (see Figure 19: Requesting with Auto–Request and holdings hidden). With Auto–Requesting, the request will be sent to the highest ranked library with holdings (see Selecting Remote Catalogues for Journal Searching).

To do this, go to the Configuration Menu, choose Sites That Use GODOT, and then the Auto–Requesting Group:

![Auto-requesting configuration group](image)

Figure 67: Auto–requesting configuration group

From the Auto–Requesting configuration screen, check Turn on Automatic Requesting Feature for Journals, and decide whether to show the associated holdings (see Figure 16: Remote holdings found) or not (see Figure 19: Requesting with Auto–Request and holdings hidden):

![Auto-requesting configuration](image)

Figure 68: Auto–requesting configuration

Repeat this procedure for books.
When you have finished, click the Submit button.

Blocking Requests

Your library may wish to block the option to make an ILL request if your library has a copy of the journal or book. To do this, go to the Configuration Menu, choose Sites That Use GODOT, and then the Blocking Configuration Group:

![Blocking configuration group](image)

From the Blocking configuration screen, you will have a number of options to choose from:

![Blocking configuration](image)

Option 1: Users cannot order from another library, if available at your site.
Option 2: Users can order from another library, even if available at your site.
Option 3: Users can order from another library, but with a warning message; any Direct requests will be changed to Mediated.
Option 4: Users can order from another library, without a warning message; any Direct requests will be changed to Mediated.
Option 5: Users can order from another library, but with a warning message; Request type is not changed.

You also have the option to choose whether or not to consider fulltext articles (links found in CUFTS) as holdings for the purposes of blocking. This is turned on by default, but your library may have a reason for deactivating it.

See Configuring the Warning Message for instructions on modifying the text of the warning message.

When you have finished, click the Submit button.

Adding Request Link When No Local or Remote Holdings Are Found

Your library has the option to provide users with a request link when no local or remote holdings have been found. For example, if an SFU user is searching for the article “Critical Pedagogy and Higher Education” from the journal *Educacion: Revista de la Universidad de Costa Rica*, they will quickly discover that it is not available in fulltext, nor in print, from the SFU Library:
They will also find out that it is also not available from any of SFU’s pre-configured remote libraries:

Notice the unique message provided. If the user chooses to proceed with the request, it will automatically be mediated through the SFU ILL office.

To set this up, go to the Configuration Menu, choose Sites That Use GODOT, and then the Request Link Configuration Group:
From the Request Link Configuration Screen, add check boxes where appropriate. Using the dropdown menus, select the action you’d like GODOT to take for both journal and non-journal requests. Any necessary text can be included at this point as well:

![Request link configuration](image)

If you are using a patron API (see Figure 23: Borrower information form), you can also set limits for different kinds of users, using the configure link. This will expand the screen with additional options:

![Patron type limits](image)

Add the patron type and message for each one you wish to include.
Remember to press Submit when you’ve finished.

Displaying Multiple Catalogues on First Screen

For some libraries, having only one library catalogue search on the first GODOT screen is not enough. They may have a special relationship with other institutions and need to have that reflected in GODOT. See this example from BCOU, where Thompson Rivers University and SFU are both on the initial GODOT screen:

![Figure 76: Multiple catalogues on initial screen](image)

To do this, go to the Configuration Menu, choose Sites That Use GODOT, and then the Holdings Screen Configuration Group:

![Figure 77: Holdings screen configuration group](image)
From there, select the first library catalogue you wish to appear on the initial GODOT screen by clicking on the configure link:

![Holdings screen configuration](image1)

**Figure 78:** Holdings screen configuration

This will expand the screen to offer you a long list of library catalogues (sites) to choose from, by NUC code:

![Holdings screen sites](image2)

**Figure 79:** Holdings screen sites

From the Site list, select a library. To ensure that library’s search results appear on your first GODOT screen, set the Display Group and Search Group both to 1 (see the example for BVAS, BVASB, and BVASS). If you are using Auto-Requesting, make sure these are set to SHOW.

You can add the second library catalogue in priority order using the Add Before or Add After buttons. This will place your new choice either before or after the library that is currently checked (BVAS in the figure above). The Delete button will remove a library from your list, but you can always
add it back in. For example, selecting the Delete button in the figure above would remove BVAS from the list.

Remember repeat this for non-journals as well:

![Figure 80: Ranking non-journals](image)

Hit the Submit button when you have finished.

### Configuring ILL Request Form

Once your users have placed an ILL request, they will receive a patron information form to complete. For libraries using a patron API (see Figure 23: **Borrower information form**), much of this information will be filled in for them. For libraries without a patron API, however, a screen like this one will appear:

![Figure 81: Borrower request form](image)
To modify this screen, go to the Configuration Menu, choose Sites That Use GODOT, and then the Request Form Group:

![Request form configuration group](image)

**Figure 82:** Request form configuration group

From the Request Form Configuration Screen, you can make each field either mandatory (use and required), optional (use by not required), or disabled (do not use):

![Request form configuration](image)

**Figure 83:** Request form configuration

For fields that you may wish to add values (e.g., for multiple patron types), you can use the configure link next to each choice. In the example below, Students and Faculty/Staff have been added. To add Graduate Students, External Borrowers, etc., simply type in the new patron type and click Add Before or Add After (this will not only add them to the form, but will also determine their place on the list):
Other options include creating a list of departments, providing a list of pickup locations, or payment options. Remember to hit the Submit button when you have finished modifying the fields.

Modifying the Request Messages

GODOT gives you the option to send a confirmation screen to users before they complete their request. GODOT also allows you to provide users with an acknowledgement screen and/or email informing them that their request has been successfully placed.

To enable these options, go to the Configuration Menu, choose Sites That Use GODOT, and then the Request Confirmation Group:

![Request confirmation configuration group](image)

From the Request Confirmation Configuration Screen, you activate the confirmation screen by checking the box. You can also use the checkbox to enable the acknowledgement screen. GODOT also provides the option to send the user an acknowledgement email message as well, and lets you configure the text:
Enabling Catalogue Searching

If you would like GODOT to search your catalogue (and allow other GODOT libraries to search your catalogue), you will need to enable Z39.50 searching. To do this, go to the Configuration Menu, choose Site Catalogue, and then the General Catalogue Group:

![General catalogue configuration group](image)

**Figure 87**: General catalogue configuration group

From the configuration window, add the information most appropriate to your library:

![General catalogue configuration](image)

**Figure 88**: General catalogue configuration
Now that you have identified your catalogue, you can next add your Z39.50 settings. Return to the General Catalogue Group, and choose z3950. In the configuration window, add the information most appropriate for your library:

![Figure 89: Z39.50 configuration](image)

Your systems administrator should be able to supply the host, port, and database name. If your system requires an ID and password, enter them here. If you have a searchable system ID field, check the box.

Other fields are available in this window, but the defaults should be appropriate for most configurations.
Template Options

This section will take you through various template changes for your GODOT profile.

Changing the Header or Library Logo

To add your own header or library logo to your GODOT screens, choose the Main Screen Layout Template Group, and look for the config_page_header template. In the Sandbox column, click on the Edit button:

![Figure 90: Page header template](image)

In the Editing window, type or paste in your header information. The templates accept HTML:

![Figure 91: Editing the page header template](image)
Select the “Submit” button from the bottom right corner. Go to the Sandbox and view your changes.

If you are happy with your choices, return to the Main Screen Layout Template Group and select the TRANSFER arrow to make your changes “live” for all to see:

![Figure 92: Activating template changes](image)

**Changing the Footer**

To add your own footer to your GODOT screens, choose the Main Screen Layout Template Group, and look for the config_page_footer template. Follow the previous instructions for the changing the header.

Remember, this is YOUR version of GODOT, and you can add anything (or nothing) to the user interface, as you wish.

Examples include:
- reSearcher is a COPPUL open source development project
- Return to Library Article Index page
- Return to Library Home Page
Changing Help Link

To change the text of the Help link, choose the Main Screen Content Template Group, and find the config_help_url template. In the Sandbox column, click on the Edit button:

![Figure 93: Help template](image)

In the Editing window, type in your Help URL information:

![Figure 94: Adding a link to the help template](image)

BC ELN has provided a generic help URL that libraries in BC may wish to use. It is available at:

http://www.eln.bc.ca/godot/Godothelp.htm

Some examples of wording are:

- Need help?
- Need additional help?
- Ask us for Help
Not finding what you need? Ask us!
Please contact the information desk at [phone number]
Ask a librarian
Ask [our] library
Contact us for assistance
Help with placing an ILL request
Help from a Reference Librarian via Ask us Live!
Help from a Reference Librarian via Ask us e-mail
If you require assistance, please contact a librarian at ...

If you would prefer to have text instead of a link, add it here:

```
EDIT TEMPLATE

if you require assistance, please contact a librarian at the following numbers:
<BR>604.599.2105 (Surrey)
<BR>604.598.2638 (Richmond)
<BR>604.599.3212 (Langley)
```

**Figure 95**: Adding text to the help template

Select the “Submit” button from the bottom right corner. Go to the Sandbox and view your changes.

If you are happy with your choices, return to the Main Screen Content Template Group and select the TRANSFER arrow to make your changes “live” for all to see.

**Changing Wording on the GODOT screen**

**Local Print Holdings Text**

Text is displayed when local print holdings are found:
To modify the text “This item may be available in print at the SFU Library:”, go to the Configuration Menu, choose the Main Screen Content Template Group, look in the Intermediate templates and find the main_holdings_screen' template:

<table>
<thead>
<tr>
<th>TEMPLATE</th>
<th>ACTIVE</th>
<th>TRANSFER</th>
<th>SANDBOX</th>
<th>INTERMEDIATE TEMPLATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>config_catalogue_title</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>config_main_holdings_title</td>
<td>❌</td>
<td></td>
<td></td>
<td>Title for the detailed holdings catalogue screen</td>
</tr>
<tr>
<td>main_holdings_contact_us</td>
<td>❌</td>
<td></td>
<td></td>
<td>Displays a link to help, could be used for other contact links</td>
</tr>
<tr>
<td>main_holdings_related_info</td>
<td>❌</td>
<td></td>
<td></td>
<td>Displays links to other online resources such as Google and Teoma.</td>
</tr>
<tr>
<td>main_holdings_screen</td>
<td>❌</td>
<td>❌</td>
<td>❌</td>
<td>Displays the main holdings screen, including citation, fulltext, print holdings, related information...more</td>
</tr>
</tbody>
</table>

Figure 97: Main holdings screen template

In the Edit window, find the default text and make your changes:

```plaintext
{{ INCLUDE main_holdings_print 
    # request_link = '',
    # check_link = '',
    groups = ['1' = 'This item may be available in print at the SFU Library:',
              '2' = 'For your information,

    this item is owned by:']
```

Figure 98: Editing the main holdings screen template

Remember to use the 'Submit' button when you've made your changes, and to use the 'Transfer' arrow to move the changes from the Sandbox to Active.
Requesting Text

Text is displayed to direct users to search other libraries when local holdings are not found:

![Remote holdings text](image)

**Figure 99**: Remote holdings text

To modify this text, go to the Configuration Menu, choose the Main Screen Content Template Group, look in the Intermediate templates and find the main_holdings_screen' template:

<table>
<thead>
<tr>
<th>TEMPLATE</th>
<th>ACTIVE</th>
<th>TRANSFER</th>
<th>SANDBOX</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>config_catalogue_title</td>
<td></td>
<td></td>
<td></td>
<td>Title for the detailed holdings catalogue screen</td>
</tr>
<tr>
<td>config_main_holdings_title</td>
<td></td>
<td></td>
<td></td>
<td>Title for the main holdings page</td>
</tr>
<tr>
<td>main_holdings_contact_us</td>
<td></td>
<td></td>
<td></td>
<td>Displays a link to help. could be used for other contact links</td>
</tr>
<tr>
<td>main_holdings_related_info</td>
<td></td>
<td></td>
<td></td>
<td>Displays links to other online resources such as Google and Teoma</td>
</tr>
<tr>
<td>main_holdings_screen</td>
<td></td>
<td></td>
<td></td>
<td>Displays the main holdings screen, including citation, fulltext, print holdings, related information</td>
</tr>
</tbody>
</table>

**Figure 100**: Main holdings screen template

In the Edit window, find the default text and make your changes:

```plaintext
[% IF page.scnro == 1 %]
[& INCLUDE main_holdings_scnro heading = 'Use the link below if not available at the SFU Library OR for an inter-campus / Telebook (Distance Education, Faculty of Education) request:
link = 'Search other libraries / Request this item'
scnro = 2
```

**Figure 101**: Editing the main holdings screen template
Remember to use the 'Submit' button when you've made your changes, and to use the 'Transfer' arrow to move the changes from the Sandbox to Active.

**Remote Print Holdings Text**

Text is displayed on the second GODOT screen when remote print holdings are found:

![Remote holdings text](image)

**Figure 102:** Remote holdings text

To modify this text, go to the Configuration Menu, choose the Main Screen Content Template Group, look in the Intermediate templates and find the main_holdings_screen' template:

<table>
<thead>
<tr>
<th>TEMPLATE</th>
<th>ACTIVE</th>
<th>TRANSFER</th>
<th>SANDBOX</th>
</tr>
</thead>
<tbody>
<tr>
<td>config_catalogue_title</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
</tr>
<tr>
<td>config_main_holdings_title</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
</tr>
<tr>
<td>main_holdings_contact_us</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
</tr>
<tr>
<td>main_holdings_related_info</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
</tr>
<tr>
<td>main_holdings_screen</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
</tr>
</tbody>
</table>

**Figure 103:** Main holdings screen template

In the Edit window, find the default text and make your changes:
Remember to use the 'Submit' button when you've made your changes, and to use the 'Transfer' arrow to move the changes from the Sandbox to Active.

**Internet Searching Text**

Text is displayed offering the option to search the Internet for holdings:

![Check the web for this item: Google](image)

**Figure 105**: Internet searching text

To modify this text, go to the Configuration Menu, choose the Main Screen Content Template Group, look in the Intermediate templates and find the main_holdings_related_info' template:

![Table: Main Holdings Screen Template](image)

**Figure 106**: Main holdings screen template
In the Edit window, find the default text and make your changes:

![EDIT TEMPLATE]

**Figure 107:** Editing the main holdings screen template

Remember to use the 'Submit' button when you've made your changes, and to use the 'Transfer' arrow to move the changes from the Sandbox to Active.

**Changing the Search Engine**

In addition to changing the wording of the Internet Search section, you can also modify the search engines that are included. In this example, the library has included three search engines:

![Check the web for this item:]

- Google
- Google Scholar
- Teoma

**Figure 108:** Multiple Internet search engines

To do this, go to the Configuration Menu, choose the Main Screen Content Template Group, look in the Intermediate templates and find the main_holdings_related_info' template:
In the Edit window, add the following changes:

Figure 110: Editing the main holdings screen template

If you would like to add a different search engine, you will need to consult their documentation to discover the format of their search query URL (e.g., http://s.teoma.com/search?q=%22$\text{query}\%22). Contact us for further information.
Remember to use the 'Submit' button when you've made your changes, and to use the 'Transfer' arrow to move the changes from the Sandbox to Active.

**Adding RefWorks to GODOT**

To add a link to Refworks to your GODOT interface, make the following changes to your GODOT templates. From the Configuration Menu, choose the Main Screen Content Template Group, and find the 'config_main_holdings_refworks' template, under the Advanced Templates.

In the Edit window, add:

```
[% SET link = 'Refworks' %]
[% SET proxy = 'http://proxy.lib.sfu.ca/login?url=' %]
```

You will need to add your library’s own proxy prefix.

Next, from the same Template Group, edit the 'main_holdings_citation_capture':

```
main_holdings_citation_capture

Figure 112: Citation capture template
```

Remove the '#' symbol from this line:
Next, go to the Intermediate Templates for the same Template Group, and choose 'main_holdings_screen':

![Figure 113: Main holdings screen template](image-url)

Near the bottom of the Editing window, find this line:

```plaintext
[% INCLUDE main_holdings_cm %]
```

Delete it and replace it with this line:

```plaintext
[% INCLUDE main_holdings_citation_capture %]
```

Remember to use the 'Submit' button when you've made your changes, and to use the 'Transfer' arrow to move the changes from the Sandbox to Active.

Finally, if you have not already activated citation management linking for the GODOT screens in the Configuration section, do so now. See Remove Citation Management for details.
Configure “No Holdings Found” Messages

You can create a unique message for your GODOT users when no electronic holdings are found or when no electronic or print holdings are found:

![Image](Figure 115: No holdings found message)

From the Configuration Menu, choose the Main Screen Content Template Group, and find the config_no_fulltext_available_text template. In the Sandbox column, click on the Edit button:
In the Editing window, insert the following line information:

```html
<div id="config-no-fulltext-available">This article is NOT available electronically [% UNLESS print_available %] or in print [% END %] at the University of Somewhere Library</div>
```

Select the “Submit” button from the bottom right corner. Go to the Sandbox and view your changes.

If you are happy with your choices, return to the Main Screen Content Template Group and select the TRANSFER arrow to make your changes “live” for all to see.

### Configuring the Warning Message

If your library has activated the warning message informing users that your library appears to have a copy of the requested item, you may wish
to modify the wording of the text. To do this, go to the Warning Screen Template Group:

![Warning screen template group](image1)

**Figure 117:** Warning screen template group

From here, choose the `config_your_library_has_warning_text` template:

![Warning screen template](image2)

**Figure 118:** Warning screen template

In the Editing window, modify the text:

![Editing the warning screen message](image3)

**Figure 119:** Editing the warning screen message
Style Sheet Options

Changing the Background Colour

To change the background colour of your GODOT screens:

1. Select Style Sheets from the left menu bar.

2. Click on the middle Edit icon in the SANDBOX column.

3. Within the edit screen find:

   ```
   body {
     background: #D0DEED;
     font-family: Arial, sans-serif;
     margin: 0px;
   }
   ```

4. Change the hexadecimal colour code (#D0DEED) to anything you wish (e.g., #FFFFFF is white).

5. Select the “Submit” button from the bottom right corner.

6. Go to the Sandbox and view your changes.

If you are happy with your choices, return to the Style Sheets section and select the TRANSFER arrow to make your changes “live” for all to see.

Changing the Font

To change the font on your GODOT screens:
1. Select Style Sheets from the left menu bar.

2. Click on the middle Edit icon in the SANDBOX column.

3. Within the edit screen find:

   ```
   body {
       background: #D0DEED;
       font-family: Arial, sans-serif;
       margin: 0px;
   }
   ```

4. Change the font-family code (Arial, sans-serif;) to anything you wish (e.g., Verdana, sans-serif;).

5. To change the font size, add a font-size value (e.g., 12pt) to the body:

   ```
   body {
       background: #D0DEED;
       font-family: Arial, sans-serif;
       font-size: 12pt;
       margin: 0px;
   }
   ```

6. Select the “Submit” button from the bottom right corner.

7. Go to the Sandbox and view your changes.

If you are happy with your choices, return to the Style Sheets section and select the TRANSFER arrow to make your changes “live” for all to see.

## Changing the Link Colour

To change the link colour on your GODOT screens:
1. Select Style Sheets from the left menu bar.

2. Click on the middle Edit icon in the SANDBOX column.

3. Within the edit screen find:

   ```
   a {
       text-decoration: none;
       color: blue;
   }
   ```

4. Change the colour (blue;) to anything you wish (e.g., red; OR #FF0000;).

5. Select the “Submit” button from the bottom right corner.

6. Go to the Sandbox and view your changes.

If you are happy with your choices, return to the Style Sheets section and select the TRANSFER arrow to make your changes “live” for all to see.

Contact us if you are interested in making more advanced CSS changes to your GODOT profile.
Creating a Citation Finder

Citation Finder is a blank form you can add to your web site that will allow users to enter citation information and produce a GODOT search. This will let them know if you have the article or book in your library, and place a request if necessary.

Figure 120: Citation finder

Hitting the Submit button will activate GODOT:
To create your own Citation Finder form, add this HTML code to any webpage:

```html
<form method="POST" action="http://stalefish.lib.sfu.ca:7888/godot/hold_tab.cgi">
  <input type="hidden" name="sid" value="SAMPLE:InstallTesting">
  <input type="hidden" name="hold_tab_branch" value="BCLF">
  <table width="100%">
    <tr>
      <td align="right"><b>citation type:</b></td>
      <td>
        <select name="genre">
          <option value="article">article</option>
          <option value="journal">journal</option>
          <option value="book">book</option>
          <option value="bookitem">book chapter</option>
          <option value="conference">conference</option>
          <option value="preprint">preprint</option>
          <option value="proceeding">proceeding</option>
        </select>
      </td>
    </tr>
    <tr>
      <td align="right"><b>article title:</b></td>
      <td><input type="text" name="atitle" size="60" maxlength="120"></td>
    </tr>
    <tr>
      <td align="right"><b>book/journal title:</b></td>
      <td><input type="text" name="title" size="60" maxlength="120"></td>
    </tr>
    <tr>
      <td align="right"><b>issn:</b></td>
      <td><input type="text" name="issn" size="60" maxlength="120"></td>
    </tr>
    <tr>
      <td align="right"><b>isbn:</b></td>
      <td><input type="text" name="isbn" size="60" maxlength="120"></td>
    </tr>
  </table>
</form>
```

Figure 121: GODOT screen from citation finder
It is important to change the value in this line to your own NUC code:

```html
<input type="hidden" name="hold_tab_branch" value="BCLF">
```

You can remove any of the genre values you’d don’t require (e.g., conferences) or any of the lesser used fields (e.g. part). You are also able to change the order of any of the genres or fields. You can also change any of the text (e.g., start page can become Start Page).