This past year was one marked by both continuity and change for the SFU Library. With strong University support, the Library continued to build general and special collections that are responsive to diverse needs of SFU students and researchers. The Student Learning Commons attracted new clients to its range of service programs supporting student academic success. The SFU Library is renown for technology-based innovations in user services and this past year saw many new developments. In reference services a new mobile website and Fast Search were added. Scholarly publishing programs were enhanced through free journal hosting services for faculty and students as well as funding support to faculty for the digitization of scholarly works. These are just a sampling of the service programs that thrived during the past year and were led and delivered by a highly-competent cadre of professional staff at all levels.

The past year was also marked by transition and new challenges. As the new Dean, I initiated a strategic planning process building upon the achievements of the previous strategic plan. The process involved a range of in-depth stakeholder consultations, staff interviews and research into the state of academic libraries worldwide. The word cloud on the facing page is derived from the transcript of the Library’s strategic planning retreat that marked the culmination of this process.

The Library was also an active partner in the new President’s envision>SFU process. We conducted a significant self-study as part of a formal external review of our programs. The Library became the third department on campus to be “Green Leaf Certified”, part of the University-wide Green Offices campaign.

The Library moved forward with several new strategic initiatives. A new financial sustainability model was developed for the Public Knowledge Project. Steps were taken toward establishment of a Research Commons in the second floor of Bennett Library. Planning began for a major remodel of the Bennett Library third floor as well as the creation of a Student Learning Commons space at the Belzberg Library.

The Library at SFU is thriving due to the dedication of its staff and the role that it clearly serves in support of learning and research at SFU. We look forward to working with SFU and engaging with the broader community in the coming years.

Chuck Eckman
University Librarian and Dean of Library Services
Research Services

Collections

As more and more collections are acquired in digital form, the library has increasingly turned its attention to cooperative digital preservation solutions. The library joined CLOCKSS, a trusted community-governed digital archive, to complement our existing memberships in LOCKSS (Lots of Copies Keep Stuff Safe) and Portico. Even so, building our collection of print books remains a core activity, one to which we devoted over $1.5 million last year. We also used detailed analysis of e-book usage at SFU to move toward purchasing electronic books in a more targeted fashion.

The SFU Library has a well-respected tradition of valuing faculty and student input for collection building. We have begun a new method of e-book selection whereby a group of titles are added to the library catalogue prior to purchase. Use of a given book by SFU readers above a certain threshold then triggers its purchase. This guarantees that we acquire only books in demand by the community.

Cataloguing

During the year 69,784 electronic monographs were added to OPAC, the online catalogue. The number of e-monographs catalogued individually went up 54% bringing the total number of electronic monographs in our catalogue to 692,858.

To keep up with the transition from print to digital, the cataloguers were trained to catalogue three types of electronic monographs. They were also trained on two kinds of sound recordings. The number of sound recordings catalogued increased by 71%. The cataloguers also completed a number of projects that weeded thousands of items from the system, and ensured that items would be found correctly using the Library’s new Fast Search.

Publishing and Digitization Services

The first year of SFU’s Central Open Access Fund has been a success. From its inception in February 2010, the fund paid $39,000 in article processing charges for 28 faculty and graduate student authors who published in Open Access journals.

The Library also launched a Scholarly Digitization Fund in 2010, awarding over $35,000 to eight small projects for digitization of material to be stored in the SUMMIT institutional repository. The projects were:

- John Welch (REM/Archaeology): digitizing materials from White Mountain Apache Tribe in Arizona.
- Paul Budra (English): further digitization of Special Collections’ punk posters, the magazine Snotrag and 15 minutes of music.
- Stephen Collis (English): digitization of selected Robin Blaser audio tapes in Special Collections.
- Mark Leier (History): digitization of 297 mai ’68 posters in Special Collections.
- Leith Davis (English and Centre for Scottish Studies): digitization of audio tapes of oral histories of Scottish immigrants to Canada.
- Gerontology Research Centre: digitizing paper studies and reports published by the Gerontology Research Centre.
- Indigenous Student’s Centre: digitization of works of aboriginal scholarship carried out at SFU or of interest to SFU and the wider aboriginal community.

Special Collections head Eric Swanick shows the fascinating Wundercabinet: The Curious Worlds of Barbara Hodgson and Claudia Cohen to Brian Owen, Associate University Librarian for Processing and Systems.
• Gender, Sexuality, and Women’s Studies: digitizing the Ruth Wynn Woodward collection of scholarly papers in the GSWS department.

SUMMIT is the new SFU institutional repository which was developed to showcase and preserve the research, scholarship and artistic works of SFU faculty and graduate students. SUMMIT provides centralized web-based long-term access to all types of SFU scholarly output, including documents, datasets, images, audio, video, and more. Material stored in SUMMIT is quickly indexed by Google and becomes available world-wide. Works are stored and maintained by the library, ensuring their availability over time as technology changes.

Document Delivery & Media Resources
This year the Library formally adopted a service policy whereby all SFU patrons receive equal Inter-Library Loan treatment. Before this change, undergraduate students could only request items from libraries where direct requesting was available. Now everyone gets the same service as graduates, faculty and staff.

Public Knowledge Project
The Public Knowledge Project (PKP) is an SFU-based initiative to make accessible the results of publicly-funded research through free open access publishing. This partnership between SFU, Stanford University and other partners turned 13 years old this year. Open Journal Systems (OJS), PKP’s flagship module, is now used to publish over 10,000 journals worldwide. The system also has free modules for running conferences and (very soon) publishing monographs, among other things.

Next year the primary grant funding for PKP will end, so it must become self sustaining. A budget of $1M/yr is needed. As the lead institution, SFU Library is contributing $100,000 while other sponsoring institutions, fee for services, and government grants will make up the rest. PKP journal support including online journal hosting is free for SFU faculty and students.

New Resources
• American Antiquarian Society (AAS) Historical Periodicals Collection
• American Geophysical Union (AGU) journal archive
• British Newspapers 1600–1900 (Gale)
• Business Monitor online
• Byzantinische Zeitschrift, online archive
• Canadian Points of View Reference Centre (EBSCO)
• Computer and Communications Security Abstracts
• Confidential Print Middle East, 1839-1969 (Adam Matthew)
• Counseling and Therapy in Video, Part 2 (Alexander Street Press)
• Digital Dissertations, upgraded to full text
• Environment Complete (EBSCO)
• Films on Demand (Canada): Humanities and Social Sciences
• Financial Times Online Archive, 1888-2006
• Illustrated London News archive
• Journal of Gang Research archive
• Keesings Record of World Events online archive
• Literary Criticism Online
• HW Wilson retrospective indexes online
• Oxford Bibliographies Online
• Political Science Complete (EBSCO)
• Sage Reference Methods Online
• State Papers Online Part III (Gale)
• Underground and Independent Comics (Alexander Street Press)
• Victorian Popular Culture (Adam Matthew)

Special Collections
New resources added to Special Collections in 2010/11 include the Valhalla Wilderness Society papers, Kuldip Gill papers, Al Neil papers, Drawing the Line (photography), bpNichol film elements, a large collection of BC postcards, an archive of BC book prize winners, and the archives of James Delgado, Daryl Duke, and editorial cartoons by Adrian Raeside, Sid Barron, and Al Beaton.

The following groups and individuals added to their resources already held in the Library: Alcuin Society Design Award winners, Harry Jerome, Jim Rimmer/Pie Tree Press, Alan Twigg, Gerry Gilbert, D&M Publishing, David Myers gay history, Norman Klenman, The Stormy Petrels of BC Sherlock Holmes Society, Talon Books, Lisa Robertson, Shani Mootoo, Christian Bök, Graham Harrop, Robert Bierman, Geoff Olson, Ingrid Rice, Dan Murphy, and Len Norris.

Post No Bills, an exhibit of SFU’s Vancouver Punk poster collection was held at the Museum of Vancouver in January and February 2011. Several literary readings were organized by Special Collections this past year.

A recent National Post article discussed ten under-rated Canadian writers. SFU is proud to hold the papers of three of them: Caroline Adderson, Lynn Coady and Bill Gaston.

“Your Punk Rock collection…based in ephemera, will be crucial in later years to an understanding of the popular culture scene. If the universities don’t collect them, who will collect them and make them available to scholars?” —Chester Gryski, Toronto lawyer and book collector.

“I am thrilled to tell you that I have been accepted in the [masters] program. I know that my success is due to the team of people that have supported me throughout the process and you were part of that team. I would like to thank you from the bottom of my heart for all your efforts.” —email to the Student Learning Commons.
Teaching & Learning

Student Learning Commons
Over 3000 undergraduate and graduate students booked or dropped in for individual consultations with SLC Peers, Facilitators, and Coordinators in 2010/11, a 22% increase. Graduate student consultations increased 77% over all. Nearly 1,400 motivated students attended 117 open registration workshops offered at all three campuses.

The SLC also organized a comprehensive program of graduate workshops on topics such as literature reviews, alerting services, presentation skills, and dissertation planning. These were delivered by SLC coordinators, librarians, and faculty.

SLC Director Elaine Fairey worked with BC post-secondary library and writing colleagues to plan the WriteAway project, a collaborative provincial online writing support service intended as a companion to the well-established AskAway chat reference service.

For the Back On Track program, SLC staff gave 39 Getting Started sessions, over a thousand one hour learning plan consultations, and co-facilitated 35 sections of the BOT 120 weekly seminars and 13 sections of the BOT 140 bi-weekly seminars with Health and Counseling Services counselors.

Information and Instruction
Substantial numbers of students sought in-person library information and assistance with research papers, while use of the online AskAway service rose dramatically with 30% more questions coming through the SFU portal this year. SFU researchers continue to be the heaviest users of this online reference service, making up close to 23% of the AskAway total, while SFU librarians answer about 9% of the total BC AskAway questions.

Library instruction classes reached almost 30,000 undergraduate and graduate students across all campuses, and librarian Yolanda Koscielski coordinated the launch of a new version of the popular Understanding and Avoiding Plagiarism self-marking tutorial, now based on Drupal software. This online tutorial has become one of the Library’s most-used web pages, with approximately 18,000 page views to date.


User Experience

Mobile website
The Library launched a mobile version of its public website, the first smartphone-optimised website on campus. It includes a computer availability tool to help users locate Library computers not in use by others.

New Search and Access Tools
Access to the Library’s collections was significantly improved by the launch of several new tools. Fast Search provides one search access to a large proportion of the Library’s licensed journals, databases, and to the Library catalogue. Another new tool called Library Search provides search results from multiple library services, including Fast Search, course reserves, and locally digitized collections, all from a single search box. In addition, Library users now have access to myLibraryRecord through SFU Connect, which allows them to easily renew and request materials without having to enter their Library barcode number.

Access Services
Overall lending, circulation and usage statistics were all up slightly (see annual statistics p. 18). The turnstile count was also up almost 5% to total over 1.5M as the library continued in its role as the central hub for the university.

Bennett Library Renewal
Task forces have developed plans for the Bennett Library 3rd and 2nd floor remodelling. Third floor changes will enhance the character of the Bennett entry and service provision creating a much more welcoming space with a coffee shop and a common area for public events. The second floor renovation focuses on creating a Research Commons in close collaboration with Graduate Studies.

Research Commons
The Research Commons will blend technology and traditional resources to serve as a center for a range of scholarly activities from collaborative digital projects to individual scholarship. Library and technical experts will provide the services and technical infrastructure to support faculty and graduate student research and community building.

Belzberg Library
Plans have been developed for the creation of a Student Learning Commons on the first floor of the Belzberg Library. External funding is being provided by Dr. Yosef Wosk with construction anticipated in Fall 2011. Other major activities include the development of a core collection and the implementation of library services to support the relocated School for the Contemporary Arts at SFU Woodward’s.

Belzberg Library continued to experience strong community use, with an 18% increase in cards issued to community, reciprocal and non-credit borrowers.

With the relocation of Contemporary Arts material downtown, more borrowers were finding...
the material they needed on-site. Delivery of films and videos for classroom bookings grew by almost 50%, reflecting the increase in SCA courses. 3500 collection items were transferred from Bennett to Belzberg to support Contemporary Arts in its new location.

**Surrey Library**
The Library Equipment collection, which is available to all students, was expanded beyond laptops and projectors to include digital audio recorders and noise-cancelling headphones. Students are making good use of the Library for studying and group work with no seats available during peak periods. Both gate count and use of materials are up 11% from last year.

**Community Engagement**

**Electronic Library Network**
BC-ELN took on the licensing of performance rights for feature films after the dissolution of the Advanced Educational Media Acquisition Centre [AEMAC], and negotiated a reduction in fees for all partner libraries, even with the addition of a major new studio.

ELN also renegotiated the software license with zero cost increase for the BC province’s virtual reference service AskAway. In addition, ELN facilitates partner library resource sharing through Inter-Library Loans, and administers the Electronic Health Library of BC.

**reSearcher**
Developed entirely at SFU, reSearcher is an award-winning integrated suite of free open source products for locating and managing electronic information resources, designed for use by students and researchers in academic libraries. The three main modules of reSearcher are:

- CUFTS: Open Source Serials Management
- GODOT: Open Source Link Resolving
- Open Knowledgebase

reSearcher enables libraries to provide students and researchers with streamlined access to an integrated array of information resources.

**SLC outreach activities**
The Student Learning Centre gave orientations for 6,676 students, faculty and others. These presentations provided information about the SLC programs and services. The SLC prepared materials for new faculty and participated in the annual Celebration of SFU Authors event.
The Library received a $350,000 grant from Citizenship and Immigration Canada under the auspices of the Community Historical Recognition Program to create a digital, interactive website and resource that tells the entire story of the Komagata Maru incident.

In 1914, a crowded ship from Hong Kong carrying 376 passengers, including many would-be immigrants from Punjab India, arrived at the port of Vancouver. The ship was refused entry to Canada and after several months of protracted negotiations, the Komagata Maru was escorted from the harbor and returned to India. In 2006 the government of Canada apologized for the incident.

The project will bring together documents from archives in Ottawa, Victoria and Vancouver, including interviews, poetry, novels and artwork from public and private collections. An interactive version of SFU history professor Hugh Johnston’s book, *The Voyage of the Komagata Maru*, will be featured. Where possible, content will be available in both English and Punjabi. The official launch will take place in March 2012.

In a related initiative, the SFU Library is partnering with UBC’s Chinese Canadian Stories project, another CHRP funded initiative. SFU Library will be contributing systems expertise to assist in the development of the website and associated databases.

**Live in for Literacy**

The Library took part in Live in for Literacy—a nationwide student-run campaign that raised money to build libraries in the third world. Two students lived in the library for one week, collecting over $4,000 in a very successful campaign.

Scott Mackenzie, Head of Access Services supported the event because it involves students in the community and fits with the way the library’s goal to provide a comfortable place for students and community outreach. The students’ tents were located on the 3rd floor of the Library, just east of the main entrance. Live in for Literacy is likely to become an annual event.
Talks, Readings & Visits

- Rebecca Dowson and Mark Bodnar co-presented a session on first-year assignments for VSB teacher-librarians.
- Percilla Groves, Carla Graebner, and Sylvia Roberts organized and presented at the Annual Gathering of Librarians Interested in Government and Legal Information.
- Yolanda Koscieliski, Leslie Rimmer and Jenna Thomson hosted a Luncheon of Science Librarians.
- Janis McKenzie presented a session on performance management to a SLAIS HR Management class.
- Members of the SFU Library Diversity Working Group Baharak Yousefi, Ivana Niseteo, Heather De Forest and Moninder Bubber mounted several displays in the Library entrance including Gay Pride, Open Access Week, Convocation and National Aboriginal Day.
- Eric Swanick organized the Jim Rimmer Memorial held at Harbour Centre on 25 April 2010 with over 200 people in attendance.
- “Post No Bills” was an exhibit of SFU’s holdings of Vancouver Punk posters at the Vancouver Museum in Jan & Feb 2011.
- Special Collections held literary readings:
  - 23 Sept, John Pass and Theresa Kishkan
  - 4 Nov, Brad Cran and Gillian Jerome
  - 18 Nov, Susan Holbrook
  - 11 Feb, Michael McClure (2 readings)
  - 4 Mar, Clint Burnham & Steve Collis
- Belzberg librarians provided tours and presentations to the Langara Library Technicians’ Program and the Learning Specialists of BC.
- Weekly High School Games Nights were held in the Surrey Library from Oct to Apr.

- Annie Jensen presented a library instructional workshop on primary sources at SFU Surrey, for a U. Fraser Valley History class.
- Natalie Gick provided a library tour and a talk on Careers in Academic Librarians to LIBT 161 students from U. Fraser Valley.
- Through the SFU Staff Mobility Initiative, Donna McGee Thompson visited libraries at Malmö University (Sweden), Maastricht University (Netherlands), U. Amsterdam, and U. Leeds (England).
- Ewa Schmitz, IT Services Librarian from Malmö University (Sweden) visited the Library for a week in May and gave a presentation on “Library as a Village”.

One of the digital resources made available through the Library’s Komagata Maru project, showing some of the Punjabi immigrants who were turned away from Canada in 1914.

A context map, part of the Library’s strategic planning process completed this year.
Donations
Gifts
We are grateful for all donations to the Library, but only donors who contributed $100 or more are listed here due to limited space.

Louella Akiatan
Judith Alexander
Margery Allen
James Allworth
Ted Altar
Douglas Andrews
Keith Antonelli
Clare Appavoo
John Appleton
Barbara Atnikov
Chris Baker
Thomas Baker
Neal Baldwin
Aidan Ballantyne
James Barbour
Geoff Barnes
Susan Beachy
Sylvia Bell
Ron Belvedere
Vernon Bennington
Judith Bergstrand
James Bertoia
Margaret E. Bezdan
Gwen Bird
Roberta Blair
Karen E. Blanchard
Pat G Blunden
Mark Bodnar
Noreen Bollerup
Christopher Bond
James Boothroyd
Amanda Brittain
Richard Brolly
Donna Bulmer
Barbara Campbell
Phil Cappellini
Jessica Cawthon
John Chak
Liny Chan
Margaret Chan
Henry Cheng
Kenneth Cheung
Linda Chiu
Janine Chow
Tony Chung-To Chow
Gloria Chu
Tina Cicchetti
Olive Clark
Susan Clark
Murray Cockle
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Rebekah Ann Colhoun
Henry Collins
Barbara Cooper
Lynn Copeland
Frank Corno
John Corse
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Susanna Fok
Charlotte French
Timothy Garrish
Michael Genge
Carole Gerson
Paul Gezi
Beth Gillespie
John Gives
Vera Godavari
Carole Goldsmith
Helen R. Gray
Chester Gryski
Lynne Guinet
Brian Hamman
H. David Harms
Mary Harris
Melissa Hartfiel
Robert Johnson
Lizabeth Kalt
Ayaz Karim
Jennifer Keeling
John S. Keenlyside
Bradley Keith
Alexandra Kenyon
Aliisa King
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Theresa K. Ko
Eva Kuchar
Celine Lagace
Chun-Chun Lam
Tommy Lau
Christine Lawson
Man Lee
Bruce Leighton
Alfred Chi Man Leung
Eva Leung
Imogene Lim
Hugh Lindsay
Janet Litke
Helene Littmann
Wei Liu
Christopher Locke
Catherine Louie
Xinren Ma
Henry A. Macht
Jason Mackenzie
Barney Magnusson
Ken Mah
Rodney Mah
Jane-Anne Manson
Christine Manzer
Shaun Marlatt
Karen Marotz
Richard Marsh
Frank Martino
Gordon Mattson
Della McClaren
Darren McDonald
James F. McIntosh
Janis McKenzie
Shirley McKinley
Mark McMahon
Robert McMorran
Jim McQueen
Robert Millick
Ainslie Mills

“Thank you so much for everything!
Although I was skeptical at first, I had an amazing time in BOT and I learned a lot about myself as well as some great skills...I really appreciate your support throughout this whole experience. Thank you again.
—BOT (Back On Track) student via the Learning Commons.
Patricia Mitchell
Jacqueline Mousseau
M.F. Theresa Mulligan
Todd Mundle
Patricia Murphy
Jason Naisby
Jean Nakamura
May Nembhard
Tom Nesbit
Donna Nikl
Erik Nilsen
Dwight Noda
Paul Paul Nursey
Patsy O'Dell
Mary Anne O'Hara
John Park
Julian Plamondon
Stephen Plunkett
Gordon Priest
David Quon
Renaissance Books
Norio Renovich
Alan Reynolds
Lorraine Rheault
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Sylvia Roberts
Sharon Rowe
Sharon J. Saberton
Shamim Saberton
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Ruth Silverman
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Kevin Sit
Lynne Smith
James Stibbard
Philip Stigger
Margaret Stirling
Arthur Stock
Arnoud Stryd
Yuen Sum
Andrea Svecova
Matsuj Tajima
David Tanner
Linda Taunton
Greg Taylor
Joseph Evans Taylor
Blair G Thompson
Paul Thompson
Keith Thompson
Armilda Ting
Thomas Tong
Thomas Truchan
Corey Trueman
Leslie Ty
Joanne Ueland
James Van Overbeek
Moira Rose Vane
Farida Wahab
Kevin Wainwright
Bill Walters
Scott Watson
Jim Weibelzahl
Ivo Welch
John Willinsky
E.J. Ted Willis
Frances Wilmeth
Andrew Wong
Choy L. Wong
Glen Wong
Kenneth Wong
Sandra Wong
Chandra Woodhouse
Yosef Wosk
Johnson Wu
Wai Wu
Chris Yamamoto
Maria Yerema
Donald Zadravec
Sandra Zanatta
Michael Zastre
Aleksandra Zielinski

Gifts in Kind
Alcuin Society, The Nelson Ball
Julian Benedict
Ronald Michael Bierman
Theodorus Bierman
Sadhu Binning
Harvey Blackman
BC Book Prizes
B.C. Police Commission
Peter Borwein
Pieter Botman
Toby Brooks
Brian Burttch
Habib Chaudhury
Bruce Clayman
Alan E Clutchev
D & M Publishers Inc.
Paul Delany
James Delgado
Fred Deuel
Barbara Diggins
CM Finlayson
Roedy Green
Graham Harrop
Brian Hayden
Fayme Kimberly Hodal
Richard Holdaway
Eve Hunnings
R. Hurlbut
Allan Jacques
Daniel Jans
Bill Jeffries
John S. Keenlyside
Nora Kelly
William R Kelton
Michael Kenny
Norman Klenman
Rudi Kovanic
Ernest Krieger
D.D. Kugler
Alma Lee
Richelle Lester
Laura Marks
Jim Marsh
Ralph Maud
James McArthur
Stephen McBride
James F McIntosh
Jim McWilliams
Peggy Meyer
Roy Miki
Leigh Milroy
William F.E. Morley
Geoffrey Leo Olson
Geoffrey Poitras
Pat Preston
Adrian Raeside
Ingrid Rice
Ron Riter
Kevin Roberts
Wyn E Roberts
Alan Rudrum
Will Rueter
Shaundehl Runka
Mark S.C. Scott
Matthew Scott
David Sheldon
Roy J Shephard
Sim Publishing
H. Michael Stevenson
Susan Stewart
June Sturrock
Eric Swanick
Jim Taylor
Alan Twigg
Valhalla Wilderness Society
Donna Webb
Darren Wershler
Jerry Zaslove
Alan Zisman

From Left, Ada Li, Timofey Nosov and Kymberly McGarvie, students involved in Live in for Literacy, a student-run initiative that raised over $4,000 to help build school libraries in India.
Staff Highlights

New
• Charles Eckman (Sept. 2010 - Dean)
• Andrea Cameron (Feb. 2011 - Liaison for Psychology, Urban Studies & Public Policy)
• Adrian Bisek (Sept. 2010 - Library Assistant)
• Darlene Joe (July 2010 - Loans)
• David Keopfler (Sept. 2010 - Loans)
• Virginia Hong (Aug. 2010 - Advancement)
• Joanie Wolfe (Jan. 2011 - Theses)

Goodbyes
• Sherrie Sutcliffe (Dec. 2010 - Loans)
• Kathryn Ricketts (July 2011 - SLC)
• Siavash Miri (Nov. 2010 - Programmer)
• Liza Eurich (Aug. 2010 - Library Assistant)
• Percilla Groves (July 2011 - Reference)
• Penny Simpson (Jan. 2011 - Theses)

Staff activities
Rebecca Dowson
• Co-chair, with Hope Power: ALPS section of BCLA for 2010-2011.

Carla Graebner
• Organizer: “Copyright in Canada: Bill C-32, fair dealing, and you”; Panel discussion as part of Open Access Week at SFU, October 2010.

Yasmin Jamal
• Convenor: “Harnessing the power of Discovery Layers for Information Literacy”; The Workshop for Instruction in Library Use Conference (WILU), McMaster University, May 2010.

Donna McGee Thompson

Ruth Silverman

Cynthia Wright

Presentations and Publications

Gwen Bird
• Presenter: Collection Management in a University Library, LIBR 520, School of Library, Archival & Information Studies (SLAIS), UBC, October 2010.

Mark Bodnar

Gordon Coleman
• Co-presenter: “Librarian Career Paths”; LIBR 501 Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, April 2010.

Rebecca Dowson
• Co-presenter, with Mark Bodnar: “Mapping the great unknown: Helping your students overcome hidden research roadblocks.”; Vancouver School Board’s Teacher-Librarians May Update Meeting, May 2010.
• Co-presenter, with Baharak Yousefi: “Towards an Information Critic: Helping your students become better researchers”; SFU TA/TM Day (Fall 2010 & Spring 2011)
• Presenter: “Navigating the Information Maze”;

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SFU FASS Idea Exchange Series, Jan 2011.

**Chuck Eckman**

**Natalie Gick**

**Carla Graebner**
- Co-presenter: “How to protect the library from the undead”; BCLA Conference, Penticton, BC, April 2010.

**Nicole Gjertsen**

**Mark Jordan**
- Presenter: “How a product like CONTENTdm can fill your day.” LIBR 551 Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, February 2011.

**Yolanda Koscielski**
- Co-presenter: “Getting Hired in Higher Ed”; ALPS/BCLA panel session at the School of Library, Archival & Information Studies (SLAIS), UBC, November 2010.

**Christine Manzer**

**Karen Marotz**
- Presenter: “Belzberg Library community and services”; Tour and presentation, Library Technicians’ Program, Langara College, March 2011.

**Donna McGee Thompson**

**Janis McKenzie**
- Presenter: “Performance Management”; LIBR 571 Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, June 2010.
Heather Morrison
• Presenter: “The role of the research library in an emerging global public sphere”, Keynote, LIBER Conference, Aarhus, Denmark, Jun 2010.
• Co-presenter: “Open access journals support in Canada”, Canadian Association of Learned Journals AGM, Montreal, June 2010.

Sunni Nishimura

Brian Owen
• Co-presenter: “How to Protect Your Library from the Undead.” BCLA Conference, Penticton, BC, April 2010.

Leigh Anne Palmer

Shane Plante
• Co-presenter: “Author Rights: Retain Your Copyright”; Open Access Week, SFU, Oct 2010.

Shiraz Ramji
• Publication: Ramji, Shiraz (2010) Poetry - Canadian Food Guide (a Hip-Hop song); The Peak, 136/7 (October 18) p. 25

Ruth Silverman

Kathryn Ricketts
• Presentation: Embodied Poetic Narratives, Transforming Literacy Conceptions, Language & Literacy 2, University of Victoria, May 2010.
• Presentation: Those who are left standing: Exploring creative practices attending to grief, Canadian Society for the Study of Educations, University of Quebec, May 2010.
• Presentation: Creative Embodiment and Dramatization as a Means to Literacy, Investigating Our Practices, UBC, June 2010.
• Presentation: BodyHeat Surveillance: Performing technology in poetic spaces of surveillance, encounter, and intimacy, Poetic Inquiry, University of PEI, October 2010.
• Presentation: Don’t Just Stand There, Learning Specialists of British Columbia, Simon Fraser University, December 2010.
• Presentation: A Wound Creates the Sky, Narrative, Arts-Based post Approaches to Social Research, Arizona State University, Jan 2011.

Eric Swanick

Don Taylor


Staff grants & awards
Brian Owen
• Co-applicant: Knowledge Synthesis: Research and Innovation in Digital Scholarly Communication and Knowledge Mobilization, Social Sciences and Humanities Research Council of Canada (SSHRC) 2010.

Donna McGee Thompson
• Recipient and participant: SFU Staff Mobility Initiative, Feb 2011.
**Library Statistics**

<table>
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<th>Growth 10/11</th>
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<td>943,087</td>
<td>6,477</td>
<td>949,564</td>
</tr>
<tr>
<td><strong>Subtotal Volumes</strong></td>
<td>2,665,610</td>
<td>40,339</td>
<td>2,705,949</td>
</tr>
<tr>
<td>Audiovisual, other</td>
<td>258,352</td>
<td>11,359</td>
<td>269,711</td>
</tr>
<tr>
<td>Digital Formats</td>
<td>4,878,283</td>
<td>74,990</td>
<td>4,953,273</td>
</tr>
<tr>
<td>Print Subscriptions</td>
<td>6,133</td>
<td>-2,029</td>
<td>4,104</td>
</tr>
<tr>
<td>Electronic Subscriptions</td>
<td>63,499</td>
<td>4,276</td>
<td>67,775</td>
</tr>
</tbody>
</table>

**Collection growth over the last five years**

<table>
<thead>
<tr>
<th>Services</th>
<th>March 2006</th>
<th>March 2007</th>
<th>March 2008</th>
<th>March 2009</th>
<th>March 2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bennett</td>
<td>22,032</td>
<td>29,496</td>
<td>-25%</td>
<td>21,599</td>
<td>16,568</td>
</tr>
<tr>
<td>Belzberg</td>
<td>7,279</td>
<td>7,796</td>
<td>-7%</td>
<td>778</td>
<td>776</td>
</tr>
<tr>
<td>*Surrey</td>
<td>11,147</td>
<td>20,091</td>
<td>-45%</td>
<td>5,223</td>
<td>4,696</td>
</tr>
<tr>
<td>SLC Workshops</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>5,183</td>
<td>4,622</td>
</tr>
<tr>
<td>SLC Orientations</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>6,676</td>
<td>8,007</td>
</tr>
<tr>
<td>Ask Us Here</td>
<td>258</td>
<td>314</td>
<td>-18%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AskAway</td>
<td>4,952</td>
<td>3,822</td>
<td>30%</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Ask a Librarian</strong></td>
<td>1,440</td>
<td>1,645</td>
<td>-12%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*New statistics collection system implemented
**E-mail reference
<table>
<thead>
<tr>
<th>Collection Use</th>
<th>Bennett</th>
<th>Beilzberg</th>
<th>Surrey</th>
<th>Total 10/11</th>
<th>Total 09/10</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Collection</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10/11</td>
<td>354,048</td>
<td>29,371</td>
<td>40,978</td>
<td>424,397</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09/10</td>
<td>344,304</td>
<td>27,255</td>
<td>34,468</td>
<td>406,027</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment Loaned</td>
<td>74,457</td>
<td>1,876</td>
<td>104,111</td>
<td>180,444</td>
<td>161,649</td>
<td>12%</td>
</tr>
<tr>
<td>Used in Library</td>
<td>156,693</td>
<td>5,214</td>
<td>8,176</td>
<td>170,083</td>
<td>167,660</td>
<td>1%</td>
</tr>
<tr>
<td>Journal Database Connections</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>3,237,893</td>
<td>2,594,916</td>
<td>25%</td>
</tr>
<tr>
<td>Sent to Other Libraries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>11,825</td>
<td>14,015</td>
<td>-16%</td>
</tr>
<tr>
<td>Distance Ed. Deliveries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>3,032</td>
<td>3,632</td>
<td>-17%</td>
</tr>
<tr>
<td>Total Use</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>4,027,674</td>
<td>3,406,127</td>
<td>18%</td>
</tr>
<tr>
<td>Total Circulations</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>789,781</td>
<td>752,983</td>
<td>5%</td>
</tr>
<tr>
<td>Items Received from Other Libraries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>9,886</td>
<td>12,094</td>
<td>-18%</td>
</tr>
<tr>
<td>Media Bookings</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>1,557</td>
<td>1,893</td>
<td>-18%</td>
</tr>
</tbody>
</table>