It’s always great to receive kudos about the services and collections we provide at the SFU Library. Occasionally we get complaints about the library and we do try to respond to those as well. Our new, aptly named feedback system, Piping Up, will make it easier for you to send in your comments or suggestions.

Recently, a group of twenty-five librarians, publishers, faculty members, and information technology specialists met to consider the question, ‘How should we be rethinking the research library in a swiftly changing information landscape?’ The results are published in No Brief Candle: Reconceiving Research Libraries for the 21st Century (http://www.clir.org/pubs/abstract/pub142abst.html). These are issues that confront librarians at SFU and the thoughtful report is worth a look. It begins with a quote from George Bernard Shaw:

Life is no brief candle to me. It is a sort of splendid torch which I have got hold of for the moment, and I want to make it burn as brightly as possible before handing it onto future generations.

For many of us, the ideas that grew out of the meeting are very familiar and guide our work: support the university’s research agenda, form coalitions with researchers; use technology and collaborate with other libraries to reduce costs; embrace change; and work with researchers and administrators to consider new means of scholarly communication which will strengthen research and reduce costs.

Over the past year, and particularly as we enter FY 2009/10, we are engaged in a major reduction in collection purchasing power; the possibility that new means of scholarly publishing may help reduce our expenditures without a decline in the quality of our collections is a ray of hope in this otherwise less than happy situation.

Lynn Copeland
University Librarian and Dean of Library Services
Collections

Despite budget pressures and a decline in buying power we continued to build the collection to support research and teaching at SFU, spending over $2.7 million on new books and $6 million on journals, databases, and other online sources. Nevertheless, with roughly 90% of the collections budget spent in US dollars, the dramatic loss in buying power of the Canadian dollar impacted us significantly. This was mitigated to a great extent through purchasing US dollars at a very advantageous rate and through a year-end infusion of one-time funding, leaving us at a breakeven point at yearend. Part of the mitigation included a reduction in monograph spending.

This year we saw an increase in the use of the Center For Research Libraries (CRL) through Document Delivery Services (DDS). CRL filled faculty requests for hard to find materials and was praised by faculty for the great resources obtained.

Walter Piovesan has been working with other Data libraries in BC to develop a province-wide, web-based service for accessing data files and documentation. The new service offers GIS data sets and will include a NESSTAR data server for online data analysis of selected Canadian data surveys. Social science survey data such as the census and the omnibus survey from Statistics Canada and SLID (Survey of Labour Income Dynamics) are now available through the Data Liberation Initiative. A new interface called ABACCUS makes it much easier to search and browse all the available datasets including DMTI Spatial, Ortho Photos and Canadian Business Patterns. These services are available at the research data library website: http://www.lib.sfu.ca/research-data-library/data

Mary Lynn Stewart, Chair of Women’s Studies, wrote an article for the Bulletin of the Canadian Historical Association extolling the benefits to scholars of Center For Research Libraries membership and praising SFU Library’s service.
New resources

- Medline with Full text
- Early English Prose Fiction
- S&P Emerging Markets
- Tests in Print
- Dance in Video
- State Papers Online (1509 - 1714)
- Thesaurus Linguae Graecae
- Women, War & Society
- Columbia International Affairs Online (CIAO)
- Hein Online
- OpticsInfoBase

Through the Canadian Research Knowledge Network (CRKN) Digital Content Initiative:

- ALPSP Learned Journals Collection
- New Palgrave Dictionary of Economics Online trojy.lib.sfu.ca/record=b5408640
- Periodicals Archive Online
- CAIRN
- InteLex Past Masters
- Oxford University Press e-book collection (5000+ selected titles)
- Cambridge University Press e-book collection (2400+ selected titles)
- Taylor & Francis HSS e-book collection (11,000+ selected titles)
- Canadian Publishers Collection (e-books; 8000+ selected titles)
- Adam Matthew collections of primary materials:
  - China: Trade, Politics and Culture, 1793-1980
  - Eighteenth Century Journals I & II
  - Mass Observation Online
  - Medieval Travel Writing
  - Slavery, Abolition and Social Justice, 1490-2007
- Classical Scores Library
- Theatre in Video

Special Collections

Significant acquisitions by donation include:

- More Room of One’s Own, Cynthia Flood, Pat Lowther material (background work by Toby Brooks), Bill Gaston, Shani Mootoo, George Stanley as well as new fonds from Timothy Taylor, Keith Harrison, and Sandy Shreve.
- Important editorial cartoons from Robert Bierman, Graham Harrop, Bob Krieger, and two new additions: Geoff Olson and Charlie Mayrs. 7500 of these cartoons are now searchable online.
- Punk collection: 700 new posters and more than 100 records and CDs, as well as small collections of papers from John Armstrong and Ellie O’Day.
- Fascinating new acquisitions: more Tamahnous theatre material, a calligraphy and writing/printing collection, the final shipment of Harrison and Hilary Brown material, Richard Chambers BC mountain material (many photos), and the Kohaly Photographic Collection of Indo-Canadians settling in BC pre-1950.
- Several significant book collections, most of which went to the general collection, include: Allan Twigg’s gift of 631 volumes, the Lebanese Cultural Association/BC Council’s gift of 146 books all in Arabic, and Mrs. Nassispour’s gift of nearly 800 volumes in Farsi.

Through a partnership with the UBC School for Library, Archival and Information Studies (SLAIS), three students received credit for their Professional Experience course while working productively in the SFU Library. Cataloguing librarian Penny Swanson supervised Maria Qiong who did subject analysis on SFU Business theses, Candice Fong who did subject analysis on SFU Science theses and Nazi Torabi who catalogued books in Farsi.

With Young Canada Works funding, Marla Bissky digitized nearly 1,200 John Larter editorial cartoons and many of those by Krieger. She went on to work on the BC Printing Arts project funded by the Irving K. Barber Learning Centre. Terry Rutherford completed preservation work on several Special Collections items and Rosaleen Hill completed a report entitled *Simon Fraser University Special Collections Audio-visual Preservation Strategy*.

Many of our inventories are now available on the web, giving much greater access to SFU Special Collections. Over one hundred inventories have been reported to the British Columbia Archival Inventory Network.
Services

The Library continues to put a high priority on its services to students and faculty. Key to their usefulness is the degree to which they articulate with SFU’s courses and research. We continue to incorporate new activities and technologies to meet the requirements of a university growing in size and complexity.

New Twists and Tweets

This year, in addition to regular paper and web postings, the Library started using Twitter as a way to highlight activities that people might not know about, such as the Food for Fines initiative, the many Library databases available to faculty and students, author readings, training opportunities, and our collection of editorial cartoons. Twitter followers we know about include other librarians, a 1st-year SFU Communications students group, a group of Business students, the TSSU, a civic jobs posting group, and SFU Student Central. So although we haven’t invested much time or energy into our tweets, we are reaching more people all the time. Point Twitter to: twitter.com/sfu_library.

Services, such as the interactive online reference service Askaway, continue to thrive. We have improved our feedback mechanism by moving to a completely online version of both postings and responses.

The Library’s Plagiarism tutorial was installed in 39% more WebCT courses this year, reaching a total of 3,344 students. Rebecca Dowson and Percilla Groves experimented with offering office hours in the English and Psychology departments. Ask Us Here interactions increased 11% over last year, as the team continued to try new strategies, such as altering times of service and locations around campus. Coordinator Heather De Forest says the service increases liaison librarians contact with faculty and administrators, as well as providing extended periods in an informal setting with students who wouldn’t normally visit the library.

Student Learning Commons

Student Learning Commons activities continue to grow, both in reach and in offerings. English as an additional language programming is offered to students in general and in specific programmes such as the Computing Science Dual Degree program, graduate Business, TechOne and international programs. New programming geared toward graduate and honours students were developed for launch in Summer 2009. The SLC-Computing Science joint Academic Enhancement program is so successful that it is now an undergraduate requirement and has been adopted in several other departments.

The Student Success Program pilot, offered to ‘Required to Withdraw’ students was a success and is now a regular offering under the name ‘Back on Track’. In Surrey, the Student Learning Commons added a campus-specific “Technical Peer Educators” program to support SIAT students.

Library Reference and Student Learning Commons staff continue to work toward a holistic academic learning support unit, exemplified by their close physical and administrative ties.
Digitization of Theses

For up to 30 years hundreds of theses sat on library shelves and had to be checked out or read on microfiche. But this year the Library completed the project to digitize and put them all online where they were quickly indexed by Google. Within weeks, people began reading and using them. The Library has received dozens of requests for permission to reprint, and much praise for making this resource available to the world. Information from SFU theses has since been utilized by such varied patrons as the US Geological Survey, Legal Aid Alberta, various native bands, the Canadian Border Services Agency, the Canadian Museum of Civilization and countless universities all over the world.

The Library is also moving to an entirely web-based student submission registration and record-keeping system with upload capacity for thesis PDFs and other digital files, and direct report access for Graduate Records. In preparation of this, starting in Fall 2008, students were given the option to voluntarily provide PDF copies along with their print versions. 25% of students chose to do so in Fall 2008 and 78% during the Spring 2009 submission period. This provides higher quality editions for the Library’s electronic thesis collection, and provides experience for the move to 100% digital submission.

Technology

The Library’s reputation as a technologically innovative organization continued to grow on a number of different fronts, especially around the development and/or adoption of open source software.

At the local level, all Library staff were moved to the new SFU Connect system for email and other community services on time and with a minimum of disruption. The migration of the Library’s website to Drupal, a popular and widely used content management system, commenced and was already generating interest from other campus units. Work also began in conjunction with SFU’s IT Services on testing and implementing Shibboleth, a federated identity system, for access to the Library’s extensive range of licensed electronic resources.

At the regional and national level, the Library played a key role in several grant-funded collaborative ventures, notably Digital Collection Builder (previously known as the Alouette Canada metadata toolkit). This package was released as open source software in mid-2009 under the auspices of Canadiana.org. The Library also participated in COPPUL’s LOCKSS project (Lots of Copies Keep Stuff Safe) being adopted by many libraries to maintain long term access to digital resources. The COPPUL project focused on digital collections of local

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Dear Lynn,

I am writing regarding the program that has seen you digitize past theses. An early thesis of mine was one of those digitized and I want to offer some words of praise particularly to Todd Mundle and his team. It is a wonderful thing to have provided public access to so many theses through this project.

When my thesis was digitized a poor quality microfiche copy from the early 1980s was used as the source. I was distressed. However, I contacted Todd Mundle and within a week his small team had produced a new very clean copy of the thesis online. I was extremely impressed with the thoughtful and professional way my concerns were handled.

I have enjoyed a quick look at some of the theses produced by several of my cohort after I had left the university. It has been very pleasing to see the quality of the research they presented but equally pleasing to see the quality of the reproductions – the visible record of the university’s accomplishments.

--extracted from an email sent by a professor at an Australian university
interest that are not likely to be preserved elsewhere. Work was also completed on the Canadian Heritage funded Multicultural Canada project, a web site providing access to a large, diverse range of digital content – newspapers, photographs, audio clips, etc – from many of Canada’s ethnic communities. The Library has applied for a second grant in order to expand the content and improve access to it.

The Library’s continued role in open source software development contributed to SFU’s international profile. The scanning room is digitizing back issues of the *Philanthropist* journal, for importing into Open Journal Systems. This is the third journal that SFU Library has completely digitized and helped make available. Digitization work on the Multicultural Canada material was completed in May.

The Library website was migrated to the Drupal Content Management System this year. A new guest login system and procedures went live in early March.

**Synergies**

Last year was the Library’s second year working on the CFI funded Synergies project. Synergies is Canada’s Social Sciences and Humanities Research Infrastructure—a not-for-profit platform for the publication and the dissemination of research results in social sciences and humanities published in Canada. In conjunction with SFU’s Canadian Centre for Studies in Publishing the Library works closely with Synergies partners at the other regional, and national, nodes. The alpha release of the national Synergies platform will provide access to Canadian scholarly journals and other digital content in the humanities and social sciences in mid-2009.

**reSearcher**

The Library’s open source software suite provides a link resolver, federated search tool, and electronic resource management for electronic resources provided by vendors. The new version of the CUFTS ERM (electronic resource management) system generated additional interest in our reSearcher software with numerous queries and several new sites from around the world including Cuba, Mexico, Ireland, and the United States. The Library also completed its workflow review and implementation of the CUFTS software for local use by Collections and Processing staff.

**Public Knowledge Project (PKP)**

PKP open source software, especially Open Journal Systems (OJS), continued to enjoy wide uptake and numerous accolades. Over 4,500 journals now use the OJS software. The project continued with an aggressive release schedule including many refinements and new features for all major modules. We began a major re-architecting of the core PKP software and the design and preliminary programming for Open Monograph Press, an entirely new module and the first one to be based on the PKP Web Application Library.
WAC Bennett Library
This year a Popular Reading collection from the Burnaby Public Library was added on the sixth floor of the WAC Bennett Library.

A portion of the large group study area on the second floor was converted to a more serene area with easy chairs, window tables, bench seating and planters. The area was finished off with carpet and a wood lattice wall separating it from the open tables. The rest of the group study area was equipped with electrical outlets for use with borrowed or personal laptops.

Belzberg Library
Library services are being provided for 30 classes in the SFU NOW program designed for part-time students studying nights and weekends. Other liaison highlights focused on enhanced services and collections, including targeted information literacy instruction for Urban Studies and Public Policy, Telebook service extension to Master of Publishing students during their internship, and an agreement with Business Administration to deposit MBA projects in the SFU Library Institutional Repository.

Student Learning Commons services downtown expanded. SLC coordinators taught 14 classes on writing, critical thinking, grammar and learning skills to 111 students. Consultation times increased to 6 hours per week, and peers and coordinators met individually to assist 46 students. Promotion of Library and SLC services was enhanced through the use of a Student Services website and email bulletin directed at students taking classes at the Vancouver campus.

The imminent move of the School for the Contemporary Arts to the new Woodward’s building in January 2010 has significant library collections, space and budget implications. In consultation with faculty and the Contemporary Arts liaison librarian, the Head, Belzberg Library completed a report and plan for library support to the School with resource and space requirements.

Belzberg Library’s support for the university’s community outreach initiatives included hosting a video exhibition of photographs for a World AIDS Day conference.

Fraser Valley Real Estate Board Academic Library (Surrey)
At the SFU Surrey Library the focus continues to be on growth. Liaison librarians continue to provide course-integrated instruction to increasing numbers of classes (4% over 07/08) and students (19% over 07/08). Library staff answered 172% more questions in 08/09 than 07/08.

Fifteen new carrels with chairs were purchased to increase study space in the Library. While the gate count grew by 18%, in-library use of materials was 82% higher than the
previous year. The team rooms and silent student room are well-used, fully occupied during much of the Fall and Spring terms.

Music and sound effect CDs grew from 175 to more than 800, a growth rate of 359%. The sound effects will be put on the computer network to improve student access.

SLC Surrey added a “Technical Peer Educators” program to support IAT students.

**BC Electronic Library Network**
The BC ELN co-organized *West Beyond the West: the BC Digitization Symposium*. More than 170 representatives from BC archives, education, historical societies, libraries, museums, and other affiliated organizations came together on December 1st and 2nd, 2008 to learn about digitization initiatives underway in British Columbia and across the country and to contemplate the transformative potential for researchers of putting our collective historical resources online.

BC ELN licenses more than 90 databases for partner libraries at an average cost savings of 40%. Jointly negotiated by the post-secondary, public, and K-12 sectors, the Multi-Sector Bundle supports lifelong learning and was launched August 2008. It includes key EBSCO databases such as Academic Search Premier, Business Source Premier, Canadian Reference Centre, and Consumer Health Complete, as well as major reference works including World Book Advanced and the Encyclopedia of British Columbia, and more than ten other databases.

**Events and Outreach**

**Talks, Readings etc.**

*April*
Anita Brau Badami

*September:*
George Stanley and Indran Amrithanayagam

*October*
Celebration of the donation of Indo-Canadian materials (Kohaly and CFW)
Molly Peacock and Gail Anderson-Dargatz
Nicholas Basbanes

*November*
Christian Bök and the Robin Blaser evening (Blaser subsequently received an honorary doctorate from SFU in April but passed away the following month at 83.)

*February*
Michael Turner

*March*
Steven Galloway
Sharon Thesen

**Exhibits**
Charles Olson MAXIMUS IV V VI archive
Takao Tanabe/Periwinkle Press
Robin Blaser; Mike Apsey Collection of editorial cartoons on the ‘softwood lumber wars’
Celebration of 2008 donors/donations
Donations

Gifts
We are grateful for all donations to the Library, but only donors who contributed $100 or more are listed here due to limited space.

John Ahern
Judith Alexander
Margery Allen
Ted Altar
Douglas Andrews
Nello Angerilli
Janet Antonio
Clare Appavoo
John Appleton
Gary Arca
Barbara Atnikov
Brad Babcock
Maureen Bader
Chris Baker
Thomas Baker
Nadine L.S. Baldwin
Sophie Bartek
Norbert Bartels
Brad Bealle
Ron Belvedere
Vernon Bennington
Judith Bergstrand
Lenore Berkeley
James Bertoa
Margaret E. Bezdan
Gwen Bird
Karen E. Blanchard
Pat Blunden
Mark Bodnar
Noreen Bollerup
James Boothroyd
Jose Botero
J. Derek Brackley

Elizabeth Farmer
Patricia Fennell
Kenneth Ferguson
Patrick Field
Patricia Finlay
Jan Flagel
Gail Fleming
Charlotte French
Patty Gallilee
Timothy Garrish
Michael Gasher
Ross Gentleman
Carole Gerson
Warren Gill
John Gives
Vera Godavari
Carole Goldsmith
David Gorrill
Carla Graebner
Lynne Guinet
Apollo Guy
Gena Hahn
Rob Halliday
Brian Hamman
H.David Harms
Mary Harris
Melissa Hartfiel
Trude Heift
Roderick Henderson
Brian Hollington
Deborah Holloway
Alan Hooper
Peter Hopkins
Ward Horan
Paul Houle
Rob Howardson
Geoffrey Hultin
David Hylands
Jean Illingworth
Jackie Ing
Jim Intihar
Eric Irvine
Arlene Jackson
Yasmin Jamal
Leonard Jang
Wayne Janzen
Bindy Johal
Robert Johnson
Faith Jones
Gary Judd
Lizabeth Kalt
Jennifer Keeling
Bradley Keith
Kurt Killer
Robert Kim
Steve Kloster
Guenther Krueger
So Kwan
Vivian Lai
Keith Lam
Bruce Leighton
Renee Lenobel
Eva Leung
Brian Lewis
Imogene Lim
Hugh Lindsay
Janet Litke
Sandra Lloyd
Christopher Locke
Stewart Lockwood
Jill Logan
Catherine Louie
Henry Macht
Barney Magnusson
Ramanjot Mangat
Jeannette Mansell
Jane-Anne Manson
Karen Marotz
Richard Marsh
John Martin
Doug Mathias
Della McLaren
Darren McDonald
Bill McFadden
Janis McKenzie
Shirley McKinley
Ward A. McMahon
Staff Highlights
This was a year of many changes at the Library:
• Gisele Pomerleau, Division Head, retired.
• Joanne Mein, Stacks Maintenance staff, retired.
• Scott Mackenzie was appointed Head of Access Services.
• Kurt Bolkko joined Library Systems.
• Todd Holbrook rejoined Library Systems.
• Hope Power became Liaison Librarian for Education/Political Science.
• Rebecca Dowson became Liaison Librarian for English and History.
• Sylvia Roberts was acting Surrey Campus Librarian.
• Mark Bodnar was Liaison Librarian for Communications/REM.
• Yolanda Koscielski was appointed interim Business Librarian.
• Donald Taylor was Acting Head, Document Delivery Services & Media Services.
• Carole Goldsmith retired in August 2009.
• Natalie Gick was appointed acting Head of Collections Management.
• Brenda Philip provided SIAT and Criminology liaison services at SFU Surrey.
• Holly Hendrigan became the Surrey Education/Arts & Social Sciences liaison.
• Greg Tourino left for a position at North Carolina State University.

Presentations and Publications
Mark Bodnar
• Presenter: “Bringing Down the Walls: Re-imagining libraries for today’s students”; McGraw-Hill Ryerson Teaching, Learning, & Technology Conference, SFU.

Gordon Coleman
• Co-presenter: “Website Redesign with Drupal”, BC Library Conference.
• Co-presenter: “ALPS LINK: A Repository of Learning Objects for Librarians”, WILU.

Lynn Copeland
• Recipient: Public Knowledge Project Community Contribution Award, July 2009.
• Invited speaker: West Beyond the West Digitization Symposium. (Vancouver) (December 2008) “BC Postsecondary Library Digitization Initiatives”.
• Presenter: “Multicultural Canada”, IFLA Multicultural Services Preconference. Vancouver, BC.

Heather De Forest
• Co-presenter: “Movin’ on Out: Academic librarians in hallways, classrooms, pubs and more!”; BC Library Conference.

Elaine Fairey
• Co-presenter: “Movin’ on Out: Academic librarians in hallways, classrooms, pubs and more!”; BC Library Conference.

Carla Graebner
• Co-presenter: “When the zombies invade, will your library be ready?” with Brian Owen, Barbara Jo May, Lorna Mackie, BC Library Association Conference.

Faith Jones
• Presenter: “The Poetess’ Mixed Blessing: Esther Shumichter-Hirschbein and the Gender of Writing,” Association of Canadian
Jewish Studies, Congress of the Humanities and Social Sciences.

- Editorial board member: Bridges: a Jewish Feminist Journal.

**Christine Manzer**


**Karen Marotz**

- Presenter: “Belzberg Library Services and Collections”, School of Library, Archival & Information Studies.

**Donna McGee Thompson**


**Janis McKenzie**

- Coordinator/Convenor/Facilitator: “Going Over to the Dark Side...And Seeing the Light: Tapping Your Inner Manager (redux)”; BC Library Association Conference.
- Co-convenor/Presenter: “Ain’t on the Globe & Mail Bestseller List”; BC Library Association Conference.
- Panelist: “Standing Out While Fitting In—Succeeding in Academic Library Culture”; panel discussion for BCLA/Academic Librarians in Public Service.
- Publication: McKenzie, Janis. “Little Brother by Cory Doctorow, We read banned books, and other stuff too”, The (unofficial) blog of the BCLA’s Intellectual Freedom Committee.

**Heather Morrison**

- Presenter: “Open Access Publishing”, Celebration of Research and Scholarship, Kwantlen University College, Surrey Campus.
- Presenter: “Open Access, Authors’ Rights and the Commons”. Canadian Library Association Preconference, Vancouver.
- Presenter: “Special Issue: Topics in Scholarly Communications. A Distance Presentation for Joan Cherry’s Class”, University of Toronto Faculty of Information Studies.
- Presenter: “Open Access in the Sciences”. McGill Library School, Distance Presentation.
• Publication: Morrison, Heather and Waller, Andrew. “Open Access for the Australian Medical Librarian”. Health Inform, 2008 Spring.

Tim Mossman

Sunni Nishimura

Brian Owen
• Co-presenter: Round Table Session “Libraries and the Push toward Open Access Scholarly Monographs”, ACRL Conference, Seattle.
• Co-presenter: One day workshop “PKP Open Access Publishing”, Berlin 6 Open Access Conference, Dusseldorf, Germany.
• Panelist: “Shibboleth & CRKN”, Canadian Research Knowledge Network AGM, Montreal, Quebec.
• Panelist: “Open Access to Scientific

Nina Smart
• Presenter: “The Passionate Librarian” British Columbia Literacy forum online talk.
• Presenter: “The Passionate Librarian” WILU Lightning Strike, Kelowna, BC.

Bryan Owen, Associate University Librarian for Processing and Systems.

Eric Swanick

Don Taylor
• Co-presenter: “More than CUFTS: Understanding and managing e-serials”, BC Library Association Conference, Richmond, BC.

• Panelist: Pre-Conference Session on “Free Beer Anyone?...Leveraging the Power of Open Source Software for Your Organization”, BC Library Association Conference, Richmond, BC.
• Panelist: “When the Zombies Invade Will Your Library be Ready?” BC Library Association Conference, Richmond, BC.

Shiraz Ramji
## Library Statistics

### Collections

<table>
<thead>
<tr>
<th></th>
<th>March 2008</th>
<th>Growth 08/09</th>
<th>March 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books</td>
<td>1,311,971</td>
<td>39,722</td>
<td>1,351,693</td>
</tr>
<tr>
<td>Journals</td>
<td>287,227</td>
<td>3,337</td>
<td>290,564</td>
</tr>
<tr>
<td>Statistics Canada Reports</td>
<td>6,932</td>
<td>7</td>
<td>6,939</td>
</tr>
<tr>
<td>Surrey Volumes</td>
<td>23,259</td>
<td>3,704</td>
<td>26,963</td>
</tr>
<tr>
<td>Belzberg Volumes</td>
<td>15,085</td>
<td>1,725</td>
<td>16,810</td>
</tr>
<tr>
<td>Micro Material Volumes</td>
<td>928,092</td>
<td>8,716</td>
<td>936,808</td>
</tr>
<tr>
<td><strong>Subtotal Volumes</strong></td>
<td><strong>2,572,566</strong></td>
<td><strong>57,211</strong></td>
<td><strong>2,629,777</strong></td>
</tr>
<tr>
<td>Audiovisual, other</td>
<td>202,604</td>
<td>6,495</td>
<td>209,099</td>
</tr>
<tr>
<td>Digital Forms</td>
<td>2,973,136</td>
<td>997,337</td>
<td>3,970,473</td>
</tr>
<tr>
<td>Print Subscriptions</td>
<td>6,655</td>
<td>-103</td>
<td>6,552</td>
</tr>
<tr>
<td>Electronic Subscriptions</td>
<td>41,898</td>
<td>29,941</td>
<td>71,839</td>
</tr>
</tbody>
</table>

### Collection growth over the last five years

[Graph showing collection growth over the last five years]
## Collection Use

<table>
<thead>
<tr>
<th></th>
<th>Bennett</th>
<th>Belzberg</th>
<th>Surrey</th>
<th>Total 08/09</th>
<th>Total 07/08</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Collection</td>
<td></td>
<td></td>
<td></td>
<td>451,466</td>
<td>470,963</td>
<td>-4%</td>
</tr>
<tr>
<td>08/09</td>
<td>389,567</td>
<td>25,316</td>
<td>36,583</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>07/08</td>
<td>415,009</td>
<td>23,540</td>
<td>32,414</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment Loaned</td>
<td>59,714</td>
<td>N/A</td>
<td>104,592</td>
<td>164,306</td>
<td>157,621</td>
<td>4%</td>
</tr>
<tr>
<td>Used in Library</td>
<td>170,423</td>
<td>6,971</td>
<td>11,372</td>
<td>188,766</td>
<td>220,265</td>
<td>-14%</td>
</tr>
<tr>
<td>Journal Database Connections</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>2,064,623</td>
<td>2,069,230</td>
<td>0%</td>
</tr>
<tr>
<td>*E-Reserves Downloads</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>24,015</td>
<td>52,002</td>
<td>n/a</td>
</tr>
<tr>
<td>Sent to Other Libraries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>14,677</td>
<td>14,285</td>
<td>3%</td>
</tr>
<tr>
<td>Distance Ed. Deliveries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>3,393</td>
<td>4,464</td>
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*Total count of PDF downloads available only from November 2008 to March 2009.*
## Services

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**Carole Goldsmith with the library’s recorded music collection. Goldsmith retired in 2009.**