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In 2007/08 the Library continued to offer a diverse range of services to all three campuses and online. By revitalizing the student lounge, continuing to develop innovative student learning commons programs and increasing the number of services available through our website, SFU Library continued to seek new ways to meet the needs of the SFU community. The 2007-08 Annual Report highlights the ways SFU Library has supported its invitation to students and researchers to ‘Ask. Explore. Discover.’

2007/08 was a year of new beginnings. Following on the success in 1999 of Canada Foundation for Innovation (CFI) proposal to facilitate the transition for Canadian researchers and research libraries from print to online science and technology journals, a further proposal received funding in 2007 to effect a similar transition for Humanities and Social Science scholarly materials. For SFU, the collections which are licensed under this initiative truly expand faculty and student access to research resources. A second CFI-funded initiative, the Synergies project, will enable SFU Library to continue the development of the Public Knowledge Project (PKP) software for scholarly journal and conference management, and will support the transition online of the output of Canadian Humanity and Social Sciences (HSS) scholarly research.

The Student Learning Commons introduced new programs to support students whose first language is not English, as well as students undertaking the ‘Success Program’, managed through Student Services.

We continue to provide information sessions relating to scholarly communications, public readings, and other events of interest to the campus community. A particularly enjoyable event this year was the Authors’ reception, which recognized SFU faculty and staff who have published books or other formats.

SFU librarians and staff continue to find ways to enhance our services to students and faculty and it is gratifying to receive positive feedback. Still we always welcome the opportunity to discuss new possibilities or issues of concern to the SFU community.

Lynn Copeland
University Librarian and Dean of Library Services
COLLECTIONS

SFU Library has long recognized that, as a young mid-sized university, we cannot own all the resources needed by our researchers. Over the years we have provided innovative interlibrary loan services and rapid document delivery services. This past year, we were pleased to augment these services by joining the Centre for Research Libraries, extending the materials available to SFU faculty to this rich and deep collection. CRL collections are particularly strong in area studies, foreign dissertations, and international newspapers. When possible, material is digitized for delivery to researchers. When physical items are loaned, long loan periods and indefinite renewals are permitted. We look forward to SFU faculty and students reaping the benefits of this membership for years to come.

It is a privilege to be entrusted with building and preserving a collection of information resources in support of the University’s work. Looking back on the past year, we have acquired a rich new set of resources that will allow readers and researchers at SFU to ‘Ask, Explore and Discover’ for many years to come.

Significant new resources
- 17th and 18th Century Burney Collection
- 19th Century British Library Newspapers
- 19th Century UK Periodicals
- 19th Century US Newspapers
- BioOne II
- BIOSIS Previews backfile
- Blackwell journal archive
- Bloomberg
- Compustat backdata and global datasets
- CRC Netbases (ForensicNetBase, EconomicsNetBase, CleanTechNetBase)
- Database of Recorded American Music (DRAM)
- Datastream
- Foreign Broadcast Information Service (FBIS) Daily Reports, 1974 – 1996
- Foreign Exchange data (EBS)
- Library Press Display
- Lippincot Williams & Williams journal archive
- Nature archive online
- Nineteenth-century short title catalog
- Ontario Geospatial data
- Perdita Manuscripts
- Taylor & Francis journal archives (selected subject sets)
- Trade And Quote (TAQ) data from NY Stock Exchange
- WRDS (Wharton Research Data Services)
- Zoological record backfile

“It’s fantastic that all the books and DVDs will be ordered! Thanks a lot for your support.”

faculty

“Thanks for championing this new resource, which looks like a great addition to the collection.”

staff
Special Collections and Rare Books
SFU Library Special Collections achieved a notable milestone in 2007-08, acquiring gifts-in-kind valued at $1.25 million.

The Simon Fraser University Library Editorial Cartoons Collection contains over 5,000 original drawings published in Canadian newspapers between 1952 and the present. In 2007/2008 the collection grew significantly with a donation of 1,185 cartoons from John Larter, runner-up in this year’s National Newspaper Award for cartooning. Additional editorial cartoons were donated by Robert Bierman, Graham Harrop, Robert Krieger, and Len Norris. Through the generosity of these artists, researchers can now visit SFU Library’s website (http://edocs.lib.sfu.ca/projects/Cartoons/) for a unique viewpoint into Canada’s changing political and cultural landscape over the past fifty years through the eyes of editorial cartoonists.

On the literary front, papers from Robin Blaser, Michael Turner, Eden Robinson, George Stanley, Cynthia Flood, Lisa Robertson, Caroline Adderson, Peter Trower, and Alan Twigg were added. Additional publishers’ papers/books came from Sono Nis and Douglas & McIntyre. The Library also received gifts from Robert Reid, Margison Printing, the blocks used in Bev Leech’s publication of A Glossary of Typographic Terms (1961), Terry Rutherford’s preservation archive, and more Jim Rimmer material. Other archival additions included the legal materials for both Little Sister’s cases, those of the Canadian Farmworker’s Union, Vancouver punk, and BC Rail.

Canadian Research Knowledge Network (CRKN)
The CRKN is a partnership of Canadian universities, dedicated to expanding digital content for academic research enterprise in Canada. As a CRKN member, SFU will be one of 67 universities benefitting from a $47 million investment by CFI, to allow nearly 900,000 researchers, scholars and students in Canadian universities to gain desktop access to an extensive body of national and international Humanities and Social Sciences material.
SERVICES

AskAway
2007/08 marked the first full year of AskAway, the province-wide interactive online reference service that builds on Ask Us Live, our earlier collaboration with the University of Victoria. AskAway has proven extremely successful with the SFU community: our users asked 29% of all postsecondary questions, more than any other institution. With SFU contributing up to 24 staff hours per week in addition to coverage provided by other institutions, our students and faculty had access to 70 hours of service per week via AskAway.

In addition, SFU librarians provided reference service at the ‘Ask Us Here’ desk, around the campus, and online through libask email. Librarians also answered questions and gave specialized research help in person, by phone, and via email and other web-based communications.

Instruction
This year librarians provided course-integrated instruction to 10,569 students in 362 classes. Business was the heaviest area of instruction, followed by Psychology, Communication, Biology, Education, Health, and English. General instruction increased in 2007/08, with the number of classes taught up 28%, reaching over 1,500 students.

In Fall 2007, the Centre for Student with Disabilities decided to make Accessible PDF the default format for the conversion of texts for students with disabilities. As this formatting is created in house at the Bennett Library, material is delivered to students considerably faster than previously, when all requests were handled through the BC College and Institute Library Services (CILS). There is also significant cost savings to the Library which paid considerably more for CILS services.

“Wow! Thanks, really appreciate you tracking down the online journal that includes the book contents! That is fantastic news, I’ll just download them. Your help is much, much appreciated—you made my day!”
undergraduate student
The Student Learning Commons (SLC), located in the Library on all three campuses, supports SFU students in their academic pursuits, focusing on writing and learning support. In its second year of operation, the SLC continued to offer individual consultations and group workshops. As well, the SLC was increasingly called upon to participate in partnerships and large scale integrated programs, the most significant of which were the Academic Enhancement Program (AEP) and the Student Success Program (SSP).

Popular topics included On Your Way to an A, Top Ten Things to Know About University Writing, Creating an Effective Study Schedule, and Exam Strategies. Workshops targeted specifically to graduate students included Publish, Don’t Perish as well as the Grad Salon writing and discussion series.

Many students benefitted from workshops in the context of their specific programs. SLC Coordinators co-developed and/or co-facilitated open workshops with History, Mathematics, the Centre for Distance and Online Education, and Health and Counselling Services. Topics included: Overcoming Class Participation Anxiety; Math Study Tips You’ll Be Glad You Have; Strategies for Success in Mathematics Courses and other Q-Courses; Strategies For Success In Distance Education; Time Management; and Procrastination.

The SLC is a partner with Student Services in the Student Success Program, which offers students with Required to Withdraw status intensive advising, learning assessments, weekly seminars, and individual consultations toward their academic reinstatement. This program is showing early positive results in retaining students at SFU who are rebuilding their academic standing by building a new foundation of academic skills.

“[There were so many valuable aspects of the workshop! …finding out about university writing, and the many many services available to students – and this workshop just really made me feel more welcomed here...Thank you.]”

On Your Way to an A workshop attendee
The Library continued to explore technological innovations to improve services to students and faculty. Faculty, staff, and students now receive email reminders about overdue books and hold notices. Belzberg Library group study rooms can now be booked through the Library’s room booking software.

The five newly available presentation projectors have become popular short term loan items for in-library use. In this initial year, usage is increasing and is steady during peak times when students are busiest preparing for class presentations.

An improved and comprehensive Reserve Online Requesting and Processing system went live on October 10, 2007. The software development particularly benefitted from Reserve staff involvement with Systems staff in the development. This team effort resulted in an outstanding new faculty support product which has also streamlined work processes.

**Synergies**

This year the CFI awarded $12 million to *Synergies: the Canadian Information Network for Research in the Social Sciences and Humanities*. The Synergies initiative will create a national network for the production, storage, and access to digitized knowledge. The BC node of *Synergies* is being led by SFU Library and SFU’s Canadian Centre for Studies in Publishing with regional partners. The Open Journal System (OJS) software, developed and maintained by SFU Library under the auspices of the BC-based Public Knowledge Project (PKP), will be used by four of the five principal Synergies partners.

**reSearcher**

*reSearcher* is open source software developed at SFU Library with funding from a variety of sources including western Canadian postsecondary libraries. Interest in *reSearcher* continued to grow this year: Lee College, Baker University, the Indian Institute of Technology, and the Jet Propulsion Laboratory have all implemented part or all of the *reSearcher* suite.

*reSearcher* allows users to link to available online journal articles or document delivery request forms and now includes a new module, the CUFTS ERM (Electronic Resource Management) system. The ERM integrates management of all electronic resources into one framework, a vast improvement for staff who must manage a wide number of online journal subscriptions and electronic monographs. Information managed through the ERM is publicly available through the Library’s web site. This collaborative development involved staff from Collections, Acquisitions, Reference, and Systems.

“...extend our eternal gratitude for developing the PKP Suite and providing us with amazing assistance not only through the forum but also via direct e-mail contact, assisting us with the technology transfer to our users and our need for ever growing expertise with the software.”

Ramón Martins S. da Fonseca
Sistemas / Ibict / MCT
As one of the original buildings at SFU and the central home of SFU’s collection, a major challenge in the WAC Bennett Library is to provide adequate and appropriate collection and study space. Technology unimagined 40 years ago must be accommodated. Thus, changes to the Library must ensure the building keeps pace with student technical and learning needs.

The WAC Bennett Library Thesis Defence Room was officially opened in October, 2007. The Thesis Defence Room is a dedicated space where graduate students can defend their dissertations, aided by wireless access, video-conferencing, and projection capabilities -- all the tools they need to present their research findings. The well-appointed room enhances the defence experience for candidate, examiners, and audience by providing a high-quality venue that honours this academic milestone. In addition, when not reserved, the room serves as additional instruction space for the Library and the Student Learning Commons.

This year the Library, with matched proceeds from the 2007 Campus Campaign, created comfortable and functional casual seating on the second floor. This area has proven to be highly popular, with students observed moving furniture into this new study area and ‘plugging in’ before renovations were complete.

With stacks rapidly filling, the decision was made to move the Curriculum Collection to Floor 2 of the Library from Floor 5 and the collection on Floor 5 was dispersed to accommodate further growth. The print reference collection on Floor 3 was weeded, with less critical materials being integrated into the regular collection. The Mac workstations outside the Student Learning Commons Offices were moved to the vacated Reference collection space so that a consultation space could be created.

The next renovation project in the Bennett Library, funded through SFU employee and alumni donations, is to create a comfortable and well-appointed quiet study space in the underused area of the northwest corner of the sixth floor. With this renovation, it is anticipated that this space will become one of the most sought-after study spaces on campus.
During 2007/2008, the Belzberg Library implemented the primary recommendations of a comprehensive service review, expanding library hours, services, and facilities.

Library opening hours were increased by 27%, from 60 to 76 hours per week, during the fall and spring semesters. Based on student feedback as well as class scheduling patterns, Belzberg Library is now open earlier and later as well as on Sunday. Increased use of the Library confirms the success of the expanded hours, with the number of people visiting the Library growing by 29% in 2007/2008.

Improved space for students and staff was created through a partial renovation of the mezzanine. As well, planning began for a collaborative writing and learning space at Belzberg funded by Dr. Yosef Wosk.

Belzberg Library’s priorities for the coming year are to implement the remaining recommendations from the library review, address the critical shortage of collections space, build the Student Learning Commons, and plan for further Library expansion to support the School for the Contemporary Arts and new programs such as SFU NOW.

Like the community it serves, the FVREBA Library at SFU Surrey is dynamic, innovative, and growing rapidly. Last year, library staff answered 43% more questions, loaned 34% more materials, and offered 26% more course-integrated classes. Games circulation increased by an impressive 110% and the gate count increased by 34%.

The Library at SFU Surrey continued to build collections specifically for established and emerging programs, such as World Literature, Criminology/Policing, Mechatronics, SIAT, Education and Business. This year, over 8,000 items were added to the collection, including books, journals, DVDs, CDs, sound effects, and circulating equipment and games.

This unique approach to media, gaming, and learning is recognized internally and externally as innovative, cutting edge, and significant. Monthly high school games sessions were held over the summer semester and the Library liaised with the SFU Surrey Gaming Club regarding the games room space and usage. Presentations have been made by SFU Surrey Campus Librarian Natalie Gick to the BC Library Association, the American Library Association, and the Association of College and Research Libraries.

Information on circulating games and managing games rooms has also been shared with libraries, such as the Great Northern Way Campus and Vancouver Public Library.

Parents and future students have shown a high degree of interest in the Library, making over 1,000 visitors during SFU Surrey’s highly successful open house.

“Thank you so very much for your help. What a wonderful job you have. You must feel like a detective!! We could write a book where your research would solve the crime. ..”

patron with publishing question

“Compliments to everyone at the Surrey Library on their customer service. Staff are very nice and always try to accommodate requests.”

graduate student/teaching assistant
Located at SFU, the BC ELN is funded by the Province of British Columbia to enable BC post-secondary library partners to work collaboratively to meet the expanding information needs of the province’s learners and educators, at the lowest possible cost.

This year, the BC Electronic Library Network co-organized the Library 2020 Symposium, held on October 22, 2007. The Symposium brought together representatives from the post-secondary, public, school, and special library communities, along with representatives of the Ministries of Advanced Education and Education to discuss possible areas of collaboration.

The AskAway provincial post-secondary virtual reference chat service received 3 awards: Academic Librarians in Public Service Award, BC Library Association Service Merit Award, and the BC Innovation Award in Educational Technology, an indication of the success of the ELN in its co-ordinating role.

“lt is inexpressible how much our ability (as a fairly small, not rich, institution) to do our jobs has changed for the better since ELN started -- and it keeps getting better.”

 patron, Camosun College

PARTNERSHIPS

**Multicultural Canada**

SFU Library received a $500,000 grant from the Department of Canadian Heritage to lead the Multicultural Canada digitization project. The goal of this seven-partner project is to preserve the history and heritage of Canada’s minority groups by collecting and digitizing multicultural collections of newspapers, magazines, audio tapes, photographs, local histories, speeches, letters, and oral histories from a variety of sources.

The Multicultural Canada team digitized 11 collections, including the Chinese Times newspaper, a Ukrainian collection, articles about the Vietnamese Boat People, and an Indo-Canadian oral history collection. The collections and educational materials are available free at www.multiculturalcanada.ca.

**Public Service Initiatives**

The Library’s periodic *Food for Fines* campaign allows borrowers to return overdue books for free in exchange for a food donation. Three were held this past year. A total of 523 patrons cleared $4,712 in fines with approximately 2,400 food items being donated to the SFU Food bank. Since its inception in the spring of 2004, 1,869 patrons have donated 9,500 food items, clearing $18,977 in fines.

The Library launched a new initiative to ‘go green’ and discontinued providing plastic bags, instead encouraging patrons to bring their own cloth bags, use a recycled plastic bag, or purchase a reusable SFU Library cloth bag. The Library sold 1,275 bags for $3 each.

Free library cards are now available to spouses of SFU faculty and graduate students.
DONATIONS

Donor support continues to play an important role in helping SFU Library to meet current and emerging teaching, learning and research needs. The Library ran its most successful campus campaign yet, raising $11,785 which, when matched, funded the creation of the student lounge on the second floor of the WAC Bennett Library.

In 2007/08, Dr. Yosef Wosk made a major gift to support the creation of a Student Learning Commons for the Belzberg Library at SFU Vancouver. His $75,000 donation followed a $100,000 contribution to launch the Yosef Wosk Student Learning Commons at SFU’s Surrey campus the previous year.

In addition to the $500,000 grant from Multicultural Canada, donations of special collections, rare books and other in-kind gifts exceeded $1.25 million in 2007/2008, a truly impressive record.

Gifts *

Judith Alexander
Margery Allen
Richard Allen
Ted Altar
Douglas Andrews
James Ang
Clare Appavoo
John Appleton
June Arnett
Barbara Atnikov
Brad Babcock
Maureen Bader
Chris Baker
Thomas Baker
James Barbour
Sophie Bartek
Simon Beaulieu
KC Bell
Ron Belvedere
Erwin Berg
James Bertoia
Gwen Bird
Pat Blunden
Mark Bodnar
Noreen Bolterup
James Boothroyd
Marc Borbas
Jose Botero
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Kwok Ho
Brian Hollington
Deborah HollOway
O. Barry Holmes
Ward Horan
Rob Howardson
David Hylands
Grace Etsuko Tryphaena Inoue
Eric Irvine
David W. F. Jang
Leonard Jang
Wayne Janzen
John Jensen
Bindy Johal
Deborah Johnson
Richard Johnson
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Naveen Kapahi
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Kurt Killer
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John Ko
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So Ting Kwan
Oscar Lai
Vivian Lai
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John M. Webster
Maya Wengen
Joanne White
NiCole White
Peggy White
Robert Wilband
Joan Wilson
Ho Wong
Sandra Wong
Shue Tuck Wong
*Due to space restrictions, only donors who have contributed $100+ are listed. We are grateful for all donations to the library.

**Gifts-In-Kind**

Heribert Adam
Ashok Aklujkar
Sobhi Al-Zobaidi
Alcuin Society
Neat Baldwin
Nelson Ball
Elizabeth Belton
Ronald BiermaN
Pieter Botman
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Barry Truax
Alan Twigg
David Vaisbord
Peter Vaisbord
West Coast Line Magazine
Paul Whitney
Wayne Wiens
Jerry Zaslove
Glennis Zilm
Meguido Zola
Carolyn Zonailo
EVENTS AND OUTREACH

Celebration of SFU Authors
In November 2007, the Library, supported by President Michael Stevenson, hosted a reception to celebrate SFU authors -- students, staff, and current and retired faculty. The event honoured 87 authors who published 91 titles between January 2006 and June 2007.

Share the Enthusiasm Series - talks by book collectors on their collections and collecting
- “Honey It’s Just Like Money in the Bank and Other Myths: The Confessions of a Modern First Collector”; Paul Whitney, November 4, 2007

The Annual Yosef Wosk – Friends of Special Collections – Alcuin Society Lecture

Readings in Special Collections and Rare Books
- Daphne Marlatt, June 13, 2007
- Roo Borson, September 21, 2007
- Eden Robinson, October 19, 2007
- David Chartrand and Fred Booker, November 20, 2007
- Peter Behrens, February 19, 2008
- Donato Mancini and Kim Minkus, February 21, 2008

Outreach
SFU Library contributed to a wide range of activities on campus and off to inform the wider community about our services, resources, and programs.
- Word on the Street
- Freedom to Read activities included a very popular banner (inviting students to note which banned books they had read) and readings of banned books in the Library lobby
- Training session on marketing resources for librarians from Kwantlen Polytechnic University

Exhibits
WAC Bennett Lobby exhibits co-ordinated by the Library Diversity Working Group
- Black History Month, February 1 to 15
- Chinese New Year, February 15 to 23
- Freedom to Read Week, February 23 to March 3
- International Women’s Day, March 8 to 22
- Ghanaian Art, March 23
- First Nations Studies Class, March 26 to April 9
- Ghanaian Art - 50th Anniversary for Independence of Ghana, April 9 to April 27
- UNESCO - Universal Declaration on Cultural Diversity, April 30 to May 31
- Spring Convocation, June
- National Aboriginal Day, June 12 to July 6
- National Aboriginal Day, June 21, Surrey Campus Library - featuring Canadian aboriginal authors and artists
- Refugee Day, July 9 to July 31
- Library Services, September
- Fall Convocation, October
- National Library - Right to Know Government Information, October 9 to October 29
- SFU Author Celebration, October 29 to November 23
- Aids Awareness Day - November 30 to December 31

Displays in Special Collections and Rare Books
- Alcuin Society Book Design Award Winners 2006
- Vancouver Punk [twice]
- An exhibition acknowledging gifts from 2007
- Charles Olson exhibition
STAFF HIGHLIGHTS

Notable Appointments
- Sarah Lawson was hired as Monograph Cataloguing Librarian in Library Cataloguing.
- Tim Mossman was hired as the English as an Additional Language (EAL) Services Coordinator in the Student Learning Commons.
- Hope Power, hired as the Liaison Librarian for the Masters of Digital Media Program, Great Northern Way Campus and Liaison Librarian for World Literature, Education, Explorations, and Master of Arts for Teachers of English programs at SFU Surrey, has now assumed a continuing position as liaison librarian for Education and Psychology.
- Nina Saklikar was the Acting Head of Library Systems while Mark Jordan was seconded to the Metadata Toolkit project.
- Mahara Sinclaire was hired as Learning Services Coordinator in the Student Learning Commons.

Retirements
- Jack Rogers, Systems.

Presentations and Publications

Colleen Alstad
Panel Member: 2007 BCLA session “Making the Leap”.

Gwen Bird

Moninder Bubber

Gordon Coleman

Lynn Copeland
Featured Speaker: Off-Campus Library Services 2008 [Salt Lake City] [April 2008]. “Library services to distance learners: is it time to recast the model?”
Heather De Forest  

Frances Dodd  
Member: Physical Access Advisory Committee, SFU.

Elaine Fairey  

Natalie Gick  

Amanda Goldrick-Jones  
Presenter: “Moving Writing ‘Off-Centre’”: Roundtable session for the Canadian Association of Teachers of Technical Writing, Congress of the Social Sciences and Humanities, University of Saskatchewan, Saskatoon, May 28 - 30, 2007.  
Co-presenter: “Reading and Writing Digital Texts: Communicating in Online Learning Communities”: an invited presentation for the Canadian Association for Distance Education Conference, Winnipeg Manitoba, May 13 - 16, 2007.

Carole Goldsmith  
Member: Selection Committee, ARLIS Canada Dwyer Award (for outstanding reference source on Canadian art or architecture).

Carla Graebner  
Co-presenter: “Open access, open source, opening communication with library users and the Campaign for Open Government” Union for Democratic Communication annual conference, Vancouver, October 2007.

Percilla Groves  

Faith Jones  
Adjunct professor: LIBR 576, “Public Libraries”. School of Library, Archival & Information Studies (SLAIS), UBC.  
Editorial board member: Bridges: a Jewish Feminist Journal [available at SFU Library via Project MUSE database].  
Also book reviews for the /AJL/ [Association of Jewish Libraries]/ Newsletter /and /Canadian Jewish Outlook//.

Mark Jordan  
Presenter: “Introduction to Building Digital Collections” and “Introduction to Project Management For Digital Collections”;

Faith Jones  
Adjunct professor: LIBR 576, “Public Libraries”. School of Library, Archival & Information Studies (SLAIS), UBC.  
Editorial board member: Bridges: a Jewish Feminist Journal [available at SFU Library via Project MUSE database].  
Also book reviews for the /AJL/ [Association of Jewish Libraries]/ Newsletter /and /Canadian Jewish Outlook//.
Full day workshop at the Joint Conference on Digital Libraries, Vancouver, June 2007.

Karen Marotz

Donna McGee-Thompson

Heather Morrison

Todd Mundle
Jo Anne Newyear-Ramirez

Sunni Nishimura

Brian Owen
Presenter: Speak Up Series at Vancouver Public Library [Vancouver, B.C. March 2008] Session speaker for “Information Online: What’s Out There?”
Canadian Association of Learned Journals at the 76th Congress of the Humanities and Social Sciences [Saskatoon, Sask. May 2007] Presentation on the “Synergies Project: B.C. Node.”
Publication: Owen, G.W. Brian and Kevin Stranack, “The Public Knowledge Project and the Simon Fraser University Library: A Partnership in Open Source and Open Access” The Serials Librarian 55, Nos.1/2.

Hope Power
Co-presenter: “Job Search Skills After Graduation”; SLAIS Co-op Program Presentation, School of Library, Archival & Information Studies [SLAIS], UBC, March 2008.

Shiraz Ramji

Sylvia Roberts
Co-presenter: “Open access, open source, opening communication with library users and the Campaign for Open Government.” Union for Democratic Communication annual conference, Vancouver (October 2007).
Co-presenter: “The Embedded Librarian: Going Beyond the One-Shot.” BCLA annual conference session, Burnaby [April 2007] and the 36th Workshop on Instruction in Library Use [WILU], Toronto [May 2007].
Panelist: “Making the Leap: Mid-Career Migration from One Library Sector to Another.” BCLA annual conference session, Burnaby [April 2007].

Ruth Silverman
Penny Simpson  

Ian Song  

Eric Swanick  
Exhibition Organizer: Alcuin Wayzgoose 2007, Vancouver Public Library, November 17.

Donald Taylor  
Presenter: “Managing Electronic Resources”; LIBR 557 Presentation, School of Library, Archival & Information Studies [SLAIS], UBC, February 12, 2008.  
LIBRARY STATISTICS

(a) Collections

<table>
<thead>
<tr>
<th></th>
<th>March 2007</th>
<th>Growth 07/08</th>
<th>March 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books</td>
<td>1,272,734</td>
<td>39,237</td>
<td>1,311,971</td>
</tr>
<tr>
<td>Journals</td>
<td>283,958</td>
<td>3,269</td>
<td>287,227</td>
</tr>
<tr>
<td>Statistics Canada Reports</td>
<td>6,730</td>
<td>202</td>
<td>6,932</td>
</tr>
<tr>
<td>Surrey Volumes</td>
<td>17,200</td>
<td>6,059</td>
<td>23,259</td>
</tr>
<tr>
<td>Belzberg Volumes</td>
<td>14,288</td>
<td>426</td>
<td>14,714</td>
</tr>
<tr>
<td>Micro Material Volumes</td>
<td>921,869</td>
<td>6,223</td>
<td>928,092</td>
</tr>
<tr>
<td><strong>Subtotal Volumes</strong></td>
<td>2,516,779</td>
<td>55,416</td>
<td>2,572,195</td>
</tr>
<tr>
<td>Audiovisual, other</td>
<td>197,225</td>
<td>5,379</td>
<td>202,604</td>
</tr>
<tr>
<td>Digital Forms</td>
<td>765,473</td>
<td>2,207,663</td>
<td>2,973,136</td>
</tr>
<tr>
<td>Print Subscriptions</td>
<td>6,047</td>
<td>613</td>
<td>6,660</td>
</tr>
<tr>
<td><strong>Electronic Subscriptions</strong></td>
<td>47,373</td>
<td>-5,475</td>
<td>41,898</td>
</tr>
</tbody>
</table>

*Incorrect amount of 2,485,291 recorded for March 2007 in last annual report
**New counting method for EJDB and RDL clean up reduces number added
## (b) Collection Use

<table>
<thead>
<tr>
<th></th>
<th>Bennett</th>
<th>Belzberg</th>
<th>Surrey</th>
<th><strong>Total 07/08</strong></th>
<th><strong>Total 06/07</strong></th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General Collection</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>07/08</td>
<td>415,009</td>
<td>23,540</td>
<td>32,414</td>
<td>470,963</td>
<td></td>
<td>-8%</td>
</tr>
<tr>
<td>06/07</td>
<td>464,906</td>
<td>23,175</td>
<td>26,500</td>
<td></td>
<td>514,581</td>
<td></td>
</tr>
<tr>
<td><strong>Equipment Loaned</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>61,811</td>
<td>N/A</td>
<td>95,810</td>
<td>157,621</td>
<td>114,735</td>
<td>37%</td>
</tr>
<tr>
<td><strong>Used in Library</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>207,232</td>
<td>6,775</td>
<td>6,258</td>
<td>220,265</td>
<td>211,999</td>
<td>4%</td>
</tr>
<tr>
<td><strong>Journal/Database</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Connections</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>2,069,230</td>
<td>2,290,640</td>
<td>-10%</td>
</tr>
<tr>
<td>E-Reserves Downloads</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>52,002</td>
<td>73,688</td>
<td>-29%</td>
</tr>
<tr>
<td>Sent to Other Libraries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>14,285</td>
<td>16,584</td>
<td>-14%</td>
</tr>
<tr>
<td>Distance Ed. Deliveries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>4,464</td>
<td>5,286</td>
<td>-16%</td>
</tr>
<tr>
<td><strong>Total Use</strong></td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>2,988,830</td>
<td>3,227,513</td>
<td>-7%</td>
</tr>
<tr>
<td><strong>Total Circulations</strong></td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>867,598</td>
<td>863,185</td>
<td>1%</td>
</tr>
<tr>
<td>Items Received from Other Libraries</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>16,633</td>
<td>22,030</td>
<td>-24%</td>
</tr>
<tr>
<td>Media Bookings</td>
<td>n/a</td>
<td>N/A</td>
<td>n/a</td>
<td>2,037</td>
<td>2,353</td>
<td>-13%</td>
</tr>
</tbody>
</table>
## (c) Services

<table>
<thead>
<tr>
<th></th>
<th>Reference Questions</th>
<th>Instruction - number of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2007/08</td>
<td>2006/07</td>
</tr>
<tr>
<td>Bennett</td>
<td>30,920</td>
<td>35,670</td>
</tr>
<tr>
<td>Belzberg</td>
<td>8,061</td>
<td>8,524</td>
</tr>
<tr>
<td>Surrey</td>
<td>11,273</td>
<td>7,476</td>
</tr>
<tr>
<td>SLC Workshops</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>SLC Orientations</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Ask Us Here</td>
<td>297</td>
<td>318</td>
</tr>
<tr>
<td>Ask Us Live</td>
<td>2,517</td>
<td>1,900</td>
</tr>
<tr>
<td>Ask a Lib</td>
<td>1,732</td>
<td>1,596</td>
</tr>
</tbody>
</table>