MESSAGE FROM THE UNIVERSITY LIBRARIAN

Each year it is a pleasure to reflect on how SFU Library has grown and changed, and how our environment continues to present ever greater opportunities to expand services and access to academic resources. It is ironic that the heady growth focuses on two seeming extremes – the online and the rare or fragile materials – yet it is intriguing the extent to which they reinforce one another. We acquire the original editorial cartoons to preserve a slice of our history, seen through the creative eyes of a few rare individuals; we create digital images to share these precious resources beyond the confines of the Special Collections vault; in turn, these online images impel the curious to visit SFU Library to study the originals. The same may be said of the Harrison Brown photo collection of 1930’s China and our Lake District Collection.

In another dimension, the licensing of a plethora of online journals and other resources brings knowledge to the desktop of researchers and students, who are then able to communicate with each other as never before, contributing to the continual expansion of academic knowledge. Still further, our participation in two Canada Foundation for Innovation initiatives will bridge print and online scholarly communication in Canadian Humanities and Social Sciences (HSS), complementing the Canadian Research Knowledge Network project which brings HSS online resources to the desktops of Canadian scholars.

2006/2007 has been another year of successful activity for SFU Library thanks to the contributions of Library staff and to the continuing support of the University Administration.

Lynn Copeland
University Librarian
COLLECTIONS

The scope of our collections continues to broaden to keep pace with the University’s expanding teaching and research agendas. This year we paid particular attention to adding resources for Health Sciences and new programming at the Surrey campus. As in past years, 60 per cent of the collection budget was spent on serials and the remaining 40 per cent on monographs and other one-time purchases. We introduced significant numbers of e-books from publishers Springer and Sage to complement our existing collections from Oxford University Press, Elsevier, Wiley, and others.

Usage statistics continued to increase significantly indicating that the expanding online collection is matching the interests of the SFU community. For instance, the Oxford English Dictionary was searched more than 80,000 times last year. In 2006/07, the 7,500 most used journals accounted for over 820,000 article downloads, and an average of 108 articles were downloaded per title.

Donor support is critical in helping the Library keep up with the rapid generation of information resources. We purchased the newly released 20th and 21st century House of Commons Parliamentary Papers with funds from the Alumni Library Endowment Fund and the BC Hydro Library Trust Renewal Endowment Fund.

Significant new resources

- Canadian Centre for Occupational Health & Safety’s Academic support program
- Cold Spring Harbor Protocols
- CumInCAD
- Film and television literature index online
- Gutenberg - e
- Index Islamicus online
- Institutional Investor journals, including historical archive
- International Index to the Performing Arts
- JSTOR Biological Sciences Collection

- Lexis Nexis Academic, web version
- Patrologia Latina Database
- Sage Reference online
- Scottish women poets of the romantic period
- Springer e-books
- Taylor & Francis journals online
- Town to Town database
- Wall St. Journal historical archive online
- Washington Post historical archive online
- World Development Indicators online

“...the improvements that this library has made in the last two years are exceptional. I am impressed with the additional training and support services available plus the access to electronic resources online that have allowed my papers to become ‘A’ papers.”

-Undergrad student
Special Collections and Rare Books
In 2006-07, our editorial cartoon collection expanded with donations from Graham Harrop, Dan Murphy, Roy Peterson, and Mike Apsey. On the literary front, we acquired first installments of papers from Christian Bok, Larissa Lai, and Kevin Roberts. We also added New Star Books and the periodicals Artichoke and West Coast Review to our publisher archives.

Other highlights included a collection of British Columbia travel/settlement and tourism materials to 1930; manuscripts, postcards and a large collection of letters including many from Peter Verigin, Anastasia Holoboff, and Fedosia Verigin to our already strong Doukhobor collection; books on books/book history material, including additional Jim Rimmer/Pie Tree Press & Type Foundry items and Charles van Sandwyk’s Twenty-one Years, Twenty-one Prints; and the libraries of Miriam Waddington, Fred Candelaria, Roy Miki, Peter Buitenhuis, and the William and Gertrude Cleveland Collections.

SERVICES
Ask Us

In 2006, our collaborative chat reference service with the University of Victoria expanded to AskAway, involving all BC post-secondary and public libraries. With this expansion, we were able to increase the number of hours per week the service is available from 44 to more than 60. From September 2006 to April 2007, 1,676 users accessed AskAway via the SFU Library website.

Ask Us Here, operating in the West Mall Complex, north and south AQ concourses, and Segal Centre, provides opportunities for librarians to discuss student projects and to engage with faculty in the places where they teach and conduct research. Librarians’ individual meetings with students also increased 14 per cent.

The Journals and Microform Assistance Desk experienced decreased traffic for the fourth year in a row due to the increase in the number of e-journals and the corresponding decrease in the number of print journal subscriptions. Still, JAMA staff continued to provide excellent service by familiarizing themselves with the quirks of newer e-journal publisher sites and aggregator databases. With a decreased budget
for 2007/08, we reluctantly decided to replace the in-person service on the 6th floor with a telephone hotline beginning in May 2007. This will enable staff to focus on higher priority activities.

**Instruction**

Course-integrated and general instruction continued to increase in 2006/07 in response to user demand. Drop-in programs remained popular, such as the Essay Architecture Fair offered in conjunction with the Health and Counselling Centre and Student Learning Commons. Library instruction was also provided in programs such as Foundations of Academic Literacy. Librarians explored and experimented with new technologies (Elluminate software) to design and deliver instruction in an online environment. Interest in the Library’s *Understanding and Avoiding Plagiarism* online tutorial increased sharply and is now integrated in courses in 16 disciplines.

**Loans**

We added two self-checkout machines and a self-service shelf for holds and document delivery items to improve customer service. Our popular laptop lending program now consists of 50 machines available for four hour loans. Five digital projector kits were also made available for loan so students can practice presentations in the group study rooms on the 2nd floor. In addition, specially-designated rooms in the Library can now be booked online by students with disabilities.

Renovations to the Reserves area included the installation of a security gate, a wheelchair accessible workstation, and a re-modelled counter. An online service for faculty who wish to place materials on reserve was also implemented.

“The challenge I now face is figuring out the key words to find relevant information and trying to manage the various pathways and interconnections I come across. I have attended a few of the library’s workshops on searching and found them very valuable.

Even though my life revolves around the laptop, teaching and learning, admittedly I still find myself rather overwhelmed with learning new processes for searching and keeping track of information. So please keep the workshops coming!”

- Graduate student
The Student Learning Commons (SLC) officially opened its doors in Fall 2006 with the mandate to assist and support students in their academic pursuits across all three SFU campuses. The SLC provides a visible and accessible gateway to a wide variety of student academic support services including writing and learning support, library research assistance, in-class presentations, and computer help.

SLC services are delivered by writing and learning coordinators, a graduate peer writing facilitator, and student peers. Assistance is provided through a mix of workshops, personal consultations, online resources, and classroom collaborations with faculty and other instructors. Online registration makes it easy for students to register for workshops or to book consultations. The SLC experimented with e-tutoring techniques for individual graduate students and will continue to explore this possibility.

The SLC works with Library Reference and Academic Computing Services (ACS) to provide integrated access to reference, writing, learning, and technical assistance at Bennett Library. This includes offering a number of joint academic writing and research workshops. The close physical proximity and cooperation of Library Reference, SLC, and ACS technical support creates a comprehensive resource and service node for student academic assistance at the University. The Theses Office also moved to the SLC area, further integrating academic support for graduate students.

“I think the learning session is helpful, since these are the very practical things that we will encounter in learning/classes. I would say more and more of these should be set up for students, especially for the first year students.”
-MACM 101 student

“It was a nice review and refresher for me, and it actually really helped me to clear my head and organize my ideas.”
-Student participant, Essay Writing Blues workshop
TECHNOLOGY & SPECIAL PROJECTS

With scores of online journals, books, and images, the Library’s website is an indispensable resource for students, faculty, staff, and community users. In fact, it is one of the most highly accessed SFU websites after the University home page. In Spring 2007, we launched a redesigned website to conform with the university’s new visual identity, consolidate information, and improve functionality and ease of navigation.

SFU Library is a partner in the Public Knowledge Project (PKP), which was the sole Canadian winner in the first annual Mellon Awards for Technology Collaboration. PKP won the prize for scholarly communication software for its Open Journal Systems and Open Conference Systems. Open Journal Systems is used by more than 1,000 journals worldwide and SFU Library now hosts more than 70 of these journals including portals for Vietnam, Bangladesh, and Nepal.

Other digital projects included; scanning SFU theses; scanning and uploading the papers of organizations in Vancouver’s Downtown Eastside, in collaboration with Professor Cynthia Patton, as part of the Community Health Online Digital Archive Research Resource (CHODARR); adding more than 500 new editorial cartoons; continuing the digitization of the Chinese Times; and scanning books for students with disabilities.

SFU Library is leading the project to create a Metadata Toolkit for AlouetteCanada. The toolkit will provide software, standards, and best practices to assist participants from libraries, archives, museums, and other cultural organizations in generating the metadata needed to build sustainable digital collections.

The Canada Foundation for Innovation also confirmed funding for two large-scale, national projects, Synergies and the Canadian Knowledge Research Network, which the Library will participate in over the next several years.

“Thank you for your most timely response. Such service, those folks at SFU are blessed to have such skill and dedication in their librarians.”
-External community user
“This is a great improvement! I love the new space.”
- Faculty member

WAC BENNETT LIBRARY

WAC Bennett Library was built more than 40 years ago when ideas about the role of the academic library were very different than they are today. Renovations have helped us transform our spaces to support the range and complexity of services we now provide. With funding from the Alumni Endowment Fund, the media collection moved from its cramped space on the 5th floor to the newly built Media Resource Centre on the 3rd floor in January 2007. We also created Student Learning Commons office space and made improvements to the Loans, Document Delivery, and Processing areas.

The widespread use of laptops has created increased demand for wireless access and power sources. With funds from the Library Campus Campaign, we added 28 double outlets at the window café tables and lower coffee tables in the student lounge on the 3rd floor. We also upgraded the wireless network throughout the library.

SAMUEL AND FRANCES BELZBERG LIBRARY

Belzberg Library added 2,277 volumes to its collection while relocating less used items and multiple copies to Bennett Library to create shelf space. During 2006/2007, Belzberg Library completed a review of services, collections, and space and recommended a model that would best serve the library needs of an expanding SFU Vancouver campus. The review made 22 recommendations for enhancements to hours, liaison, instruction, and other services, and identified additional resource requirements. The plan is being implemented in stages as funding becomes available.

“[the] best library experiences are when it’s fun – when librarians take a genuine interest in my research and are able to contribute new books or ideas – when the person stops a minute and joins me in my quest.”
- Faculty member
Library staff and collections moved into their new space at the Surrey campus in Summer 2006. The new library marries aesthetics with functionality and provides more space for collections, services, and studying. Library hours have been extended to include evenings and weekends, and new games and equipment have been added to the Games Room.

On March 13, 2007, President Michael Stevenson dedicated the library at SFU Surrey as the Fraser Valley Real Estate Board Academic Library. An endowment fund has been established to provide long-term support for acquisitions and special projects.

**Surrey Snapshot**
- 23,000 square feet
- 20,000 volumes stacks capacity
- 250 seats
- 56 public workstations
- Silent study, team rooms, and pods

**BC ELECTRONIC LIBRARY NETWORK**

BC Electronic Library Network (BC ELN) is housed at SFU Library and funded by the BC government to support all BC publicly-funded postsecondary libraries. BC ELN led the involvement of post-secondary libraries in the AskAway virtual reference service. The success of AskAway has been phenomenal since its launch in October 2006 by the Honourable Minister of Advanced Education Murray Coell and the Honourable Minister of Education Shirley Bond.

BC ELN became the administrative centre for the Electronic Health Library of BC which provides the academic and health care communities of British Columbia with easy access to online health library resources.

In addition, BC ELN completed two important strategic planning documents; the visionary 2006 - 2011 Strategic Plan, with a central goal to be a Post-Secondary Leader in Library, Learning, and Community Networking, and Strategies, Outcomes / Milestones and Yardsticks of Success for 2006 - 2008.

"The new library here at Surrey is terrific, as is the staff, and with the place coming to life this week with students, it will surely become a real hub of activity for students wanting to access its holdings and technical capabilities.”

-Surrey Program Director

"ELN is us. That is, ELN is really the partner libraries working with ELN staff to create a successful partnership that in turn makes us all better, or at least better able to provide services to students and faculty."

-Kim Isaac, Library Director, University College of the Fraser Valley
EVENTS & OUTREACH

Share the Enthusiasm series

The Annual Yosef Wosk – Friends of Special Collections – Alcuin Society Lecture

Readings in Special Collections and Rare Books
- Robert Kroetsch (with West Coast Line); September 14, 2006.
- Jeff Derksen and Kim Duff; October 19, 2006.
- Annabel Lyon; November 16, 2006.
- Erin Mouré (with West Coast Line); February 19, 2007.
- Timothy Taylor; March 20, 2007.

Outreach
SFU Library engaged in a wide range of outreach activities on and off campus to inform the wider community about the services, resources, and programs available through the Library.

- SFU Open House events in June 2006.
- Student Services fairs for new and transfer students at the beginning of each semester.
- Week of Welcome events during Fall orientation.
- New Faculty Orientation Benefits Fair in August 2006.
- Learning and Instructional Development Centre’s Tutor Assistant/ Tutor Marker Days at the beginning of Fall 2006 and Spring 2007 semesters.
- Workshop on subject-based research for visiting reference librarians from Burnaby Public Library.
- Word on the Street festival.
• Regular tours for high school and university student groups and visiting library professionals.
• Faculty information package distributed in December 2006.

EXHIBITS

Library Diversity Working Group
• Dr. Ambedkar and Human Rights
• Canadian Census Day
• Convocation 2006: A Taste of SFU Graduate Scholarship
• World Peace Forum
• A World Fit for Children (raising awareness around child exploitation, poverty, war, etc...)
• Ability Beyond Disability
• Diversity Media Collection
• Christmas/Season’s Greetings
• Black History Month
• Chinese New Year: Year of the Pig
• Freedom to Read Week

Special Collections and Rare Books
• Tony Power’s collection and the New York Times list of ‘Best Fiction of the Last 25 Years’
• Alcuin Society Book Design Award Winners 2005
• Selections from Canadian Bookbinders and Book Artist Guild’s A Book Mosaic: A Portfolio Collection of Work by Book Artists from Across Canada (Toronto, 2005)
• Jim Rimmer and his Pie Tree Press & Type Foundry
• Gifts to Special Collections in 2006
• Wesley W. Bates and his wood engravings

“Congratulations for putting on a fine and informative display on the media and diversity. This is an excellent way to let the SFU community know of some of the good and educational films available at SFU library.”

-Faculty member
SFU Library continues to be a leader in the provision of user-focused services and cutting-edge technologies thanks to the generosity of its donors. In 2006/07, donor support allowed the Library to expand its print and electronic collections, open the Student Learning Commons in a high-profile space at Bennett Library, create a film preview room, and provide additional laptops for loan.

With funds raised through the annual Campus Campaign, we purchased five audio visual kits for students to practice presentations and added laptop power sources to the 3rd floor lounge. It is a source of pride and inspiration to see staff, faculty, and retirees, from the Library and the broader SFU community, give so generously to benefit present and future generations of students.

*Gifts*

Judith Alexander
Margery Allen
Richard Allen
Ted Altar
Clare Appavoo
Gary Arca
Judith Arter
Barbara Atnikov
Brad Babcook
Maureen Bader
Lydia Baggott
Ronald Baker
Thomas Baker
Neal Baldwin
Paul Baldwin
Kenna Ball
James Barbour
Simon Beaulieu
KC Bell
Ron Belvedere
Erwin Berg
Michelle Berner
James Bertoa
Gwen Bird
Richard Bitcon
Pat Blunden
Mark Bodnar
Noreen Bollerup
James Boothroyd
Jose Botero
Carol Botting
J. Derek Brackley
Karen S. Brady
Robin Braidwood
Amanda Brittain
Edward Brown
Maureen Brown
Rob Butler
Caryn Cameron
Robert Campbell
Terrence Casella
David Cender
Lawrence Chan
Liny Chan
Sau Chang
Sherry Chen
Kenneth Cheung
Colin Chisholm
Linda Chiu
Janine Chow
Lonnie Chrobak
Chu On Fok and Wai Yuk Fok Foundation
Tina Cicchetti
Bill Claridge
Olive Clark
Gordon Coleman
Lynn Copeland
Joan Cosford
Barbara Coughlin
Mary Cox
Anna Craig
Bonnie Craig
Roberta Craig
Alan Craighead
Dallas Cristofoli
Keith Dawson
Heather De Forest
Paul Delleman
Beatrice Donald
Michael Doyle
Keith D’Souza
Stella Du
Sandra Dueckman
Heather Dumka
Michael Dyck
Freda Eddy Sumeke
Gregory Edge
Essam Elashi
Peter Eng
Michael Epp
Janelle Erickson
Leo Eutsler
Elizabeth Farmer
James Feaver
Patricia Finlay
Elaine Fleming
Kim M.R. Floeck
Kin Fong
Bruce Gardner

*Due to space restrictions, only donors who have contributed $100+ are listed. We are grateful for all donations to the Library.*
### Gifts-in-kind

<table>
<thead>
<tr>
<th>Gordon Adair</th>
<th>William Gaston</th>
<th>Jeffry Pelletier</th>
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<tbody>
<tr>
<td>Alcuin Society</td>
<td>Carole Gerson</td>
<td>Roy Peterson</td>
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<td>Brock Anderson</td>
<td>Kuldpip Gill</td>
<td>Anthony Podlecki</td>
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<td>Robert Anderson</td>
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<td>Ronald Baker</td>
<td>Robert Hackett</td>
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<td>Richard Banner</td>
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<td>Geoffrey Beley</td>
<td>Charles Hou</td>
<td>Ronald Roesch</td>
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<td>Darlene Bigus-Doheny</td>
<td>International Academic</td>
<td>Stu Ross</td>
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<td>Janet Blanchet</td>
<td>Committee on Cyprus</td>
<td>Alan Rudrum</td>
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<td>James Blohm</td>
<td>Daniel Jans</td>
<td>Rozellen Saunders</td>
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<td>George Bowering</td>
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<td>Paul St Pierre</td>
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<td>June Sturrock</td>
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<td>Stewart Candelaria</td>
<td>Ernest Krieger</td>
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<td>Rhona Charron</td>
<td>Don Kugler</td>
<td>Reiko Tagami</td>
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<td>Raymond Chow</td>
<td>Elizabeth Lane</td>
<td>Barry Truax</td>
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<td>Sharon Clements</td>
<td>Yi Li</td>
<td>United Power</td>
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<td>William Cleveland (deceased)</td>
<td>Jiawen Lin</td>
<td>Will C. Van Den Hoonard</td>
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<td>Joan Collins</td>
<td>Jane Martin</td>
<td>Jonathan Waddington</td>
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<td>H. Basil S. Cooke</td>
<td>Matsuki Masutani</td>
<td>Marcus Waddington</td>
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<td>Ann Cowan</td>
<td>Ralph Maud</td>
<td>Fred Wah</td>
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<td>May Cutler</td>
<td>Ian McLean</td>
<td>Yvonne Walls</td>
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<td>Richard Debo</td>
<td>Thomas McLeod</td>
<td>John Webster</td>
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<td>Jeff Derksen</td>
<td>Edward McWhinney</td>
<td>Bethiah Weisgarber</td>
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<td>Ron Dies</td>
<td>Hemant Merchant</td>
<td>Mark Winston</td>
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<td>Jacob Eyferth</td>
<td>Kathy Mezei</td>
<td>Charles Wrong</td>
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<td>Maggie Fankboner</td>
<td>Roy Miki</td>
<td>Jerry Zaslove</td>
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<td>Michael Fellman</td>
<td>David Mirhady</td>
<td>Angie Zhang</td>
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<td>Christopher Fragassi</td>
<td>National Gallery of Canada</td>
<td>Meguido Zola</td>
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<td>David Fraser</td>
<td>Andre Obadia</td>
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<tr>
<td>R. Fraser</td>
<td>Bryan Otto</td>
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STAFF HIGHLIGHTS

Appointments

• Colleen Alstad was hired as liaison librarian for Political Science and Sociology and Anthropology at both the Burnaby and Surrey campuses, and for Education and the Explorations Program in Surrey.
• Liza Eurich was hired as a Library Assistant at SFU Surrey.
• Patty Gallilee was appointed Acquisitions and Serials Division Head on a continuing basis.
• Mark Jordan was seconded to work on the Alouette Metadata Toolkit project.
• Alisa Kuan was appointed Library Assistant.
• Hon Lam was appointed Library Assistant.
• Grace Lee was appointed Library Assistant.
• Iris Lee was appointed Library Assistant.
• Ioanna Luita was appointed Library Assistant.
• Megan Monteforte was appointed Library Assistant.
• Soo Oh was hired as a Library Assistant at SFU Surrey.
• Alyssa Polinsky joined the Library as the Communications, Advancement, and Grants Officer.
• Hope Power joined Surrey Library and the Reference Division full-time to cover Nicole Gjertsen’s maternity leave.
• Dietmar Stoll was promoted to Ordering/Receiving Assistant in the Acquisitions unit.
• Belinda Thompson moved to the position of Acquisitions Assistant.
• Greg Tourino was hired as liaison librarian for Computing Science and Engineering Science at both the Burnaby and Surrey campuses, and liaison for Science and Business at Surrey.
• Matthew Williams was appointed Library Assistant.
• Patrick Wong was appointed Library Assistant.

Retirements

• Emily Sheldon, longtime Senior Library Assistant.

Presentations and Publications

Gwen Bird
Co-Publication: “‘We own it’: Dealing with perpetual access in big deals”; Serials Librarian (2006) 50: 179-196.

Mark Bodnar
Anita Cocchia  
<http://eprints.rclis.org/archive/00006445/>  

Gordon Coleman  
<http://eprints.rclis.org/archive/00006207/>  

Lynn Copeland  
Presenter: “Open source information technology for academic libraries”; Faculty of Information and Management Studies, University of Western Ontario, London, February 2007.  

Heather De Forest  

Elaine Fairey  

Natalie Gick  
Presenter: “Library as Place: The SFU Surrey Library”; Academic Librarians in Public Service Meeting, Malaspina University-College, Nanaimo, December 2006.  

Amanda Goldrick-Jones  
<http://glamorousgrammar.blog.ca/2007/01/29/open_source_good_guys_an_analysis_of_the~1647607 >

Co-Publication: “Social Software: Building Bridges to a Global Community”; A five-lesson web-module examining forms of social software and their uses in the classroom UBC Education Curriculum Studies Moodle, Vancouver, December 2006.


Carole Goldsmith

Carla Graebner

Mark Jordan

Presenter: “From the Big Picture to Those Pesky Details: Starting a Digitization Project in Your Library”; British Columbia Library Association Conference, Burnaby, April 2006.


Presenter: “The CARL metadata harvester and search service”; CARL Scholarly Communications Group Meeting, Vancouver, November 2006.


Heather Morrison


Publication and Co-Presenter: “Usage Statistics and Scholarly Communications”; In Strauch,

Todd M. Mundle

Sunni Nishimura

Brian Owen
Presenter: “Software @ SFU Library: A Work in Progress”; Open Source and Sustainability Conference, Oxford, April 2006.

Alyssa Polinsky

Trish Rosseel
Eric Swanick
Publication: “The Jim Rimmer Collection”; CBBAG Newsletter 24, no.4 [Autumn 2006]: 6-7
Publication: “Simon Fraser University’s Special Collections & Rare Books: A Brief Introduction”; Bibliographica no. 7 [Spring 2007]: 5-7.

Penny Swanson

Ian Song

Donald Taylor
## Library Statistics

### (a) Collections

<table>
<thead>
<tr>
<th></th>
<th>March 2006</th>
<th>Growth 06/07</th>
<th>March 2007</th>
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<tbody>
<tr>
<td>Books</td>
<td>1,237,024</td>
<td>35,710</td>
<td>1,272,734</td>
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<tr>
<td>Journals</td>
<td>280,244</td>
<td>3,714</td>
<td>283,958</td>
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<tr>
<td>Statistics Canada reports</td>
<td>6,552</td>
<td>178</td>
<td>6,730</td>
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<tr>
<td>Surrey Volumes</td>
<td>11,881</td>
<td>5,319</td>
<td>17,200</td>
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<tr>
<td>Belzberg Volumes</td>
<td>14,234</td>
<td>54</td>
<td>14,288</td>
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<tr>
<td>Micro material volumes</td>
<td>914,785</td>
<td>7,084</td>
<td>921,869</td>
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<tr>
<td><strong>Subtotal Volumes</strong></td>
<td><strong>2,438,605</strong></td>
<td><strong>46,686</strong></td>
<td><strong>2,485,291</strong></td>
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<tr>
<td>Audiovisual, other</td>
<td>184,292</td>
<td>12,933</td>
<td>197,225</td>
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<td>Digital Formats</td>
<td>683,785</td>
<td>81,688</td>
<td>765,473</td>
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<tr>
<td>Print Subscriptions</td>
<td>6,464</td>
<td>-417</td>
<td>6,047</td>
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<tr>
<td>Electronic Subscriptions</td>
<td>37,125</td>
<td>10,248</td>
<td>47,373</td>
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![Subtotal Volumes Graph](image-url)
### (b) Collection Use

<table>
<thead>
<tr>
<th></th>
<th>Bennett</th>
<th>Belzberg</th>
<th>Surrey</th>
<th>Total 2006/07</th>
<th>Total 2005/06</th>
<th>% Change</th>
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<tr>
<td><strong>General Collection Loaned</strong></td>
<td></td>
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<tr>
<td>06/07</td>
<td>464,906</td>
<td>23,175</td>
<td>26,500</td>
<td>514,581</td>
<td>556,993</td>
<td>-8%</td>
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<td>16,522</td>
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(c) Services

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*incorrect number reported in 2005/06 Annual Report