Meaning trickles down the sides of nouns and verbs. This is how it happens that a sentence, like a hoofprint or a leaf, becomes a little watershed of meaning. Like water shaping earth, meaning nudges words and sentences around. It rolls them, sculpts them, polishes them, shapes them into landscapes we call stories.

Books – the real ones, not the imitations – are like continents and islands. Meaning spills down over them and spreads in all directions, forming creeks and lakes and rivers. You may never see those rivers, deep in the underbrush of the book, but after a few moments of deep reading you may start to hear them flowing through your bones or feel them filling up the space between your toes. Settle into a book – a real one, that is – and you’ll find yourself wading or swimming or fishing or drowning in meaning.

Watersheds are concave. Worlds are convex. Worlds double back upon themselves. They swallow their own tails and keep on going. Their watersheds are woven with rainstorms and glaciers and oceans and snowdrifts and clouds. That is how it is with the watersheds of meaning. One lake may be enough to fish and live beside forever; one island may be home; one book may seem enough to read; but it does not make a world.

Library buildings are not often spherical, yet libraries – real ones, that is – with their square-cornered pages on square-cornered shelves, are as round as the globe. Every book in the library leads to another, which leads to another, which leads to a book you have already read but cannot read again as you read it before, because of the others you’ve read in between. Invisible rivers and fogbanks and glaciers and blizzards of meaning sweep through the stacks. The library acts like a world, because it is a working model of the world, built from simple bricks of printed paper in an ever-changing order. Logical systems of organization never fit what it contains. Arbitrary systems – Melvil Dewey’s decimals or the sequence of the alphabet, for instance – are the only ones that serve. Like the world and every creature in it – and like every stream and river – the library constantly changes its mind and follows its nose. You cannot step twice into the same collection of books.

Its lifeblood is meaning, but readers are its life. They are the neurons in its brain. Without them the library closes its eyes and shuts its mind – and yours as well – forever.

The Library Opens Its Eyes

Robert Bringhurst
Colophon

There are 300 copies of this broadside, issued in commemoration of the fortieth anniversary of Simon Fraser University. The piece was printed by Alex Widen at the Sandhill Press in Vancouver. The paper is Arches, mouldmade at a paper mill founded in 1459 near the old monastery of Spinalium, on the Moselle, in northeastern France. The types – Amethyst for the text and Alberan on the title page – were both designed by Jim Rimmer at the Pie Tree Press & Foundry, New Westminster, British Columbia. The fleuron, pilcrow, and initial were designed in Italy and Austria by Giovanni de Faccio and Lui Karrer.

Copyright © 2005 by Robert Bringhurst
Introduction

What is an academic library in 2006? The activity encompassed is breathtaking. This year’s Annual Report particularly makes the point. As I write this, one library staff member is in Pretoria, South Africa; this year library staff have reported on our activities in India, Norway, Denmark, England, and all over North America; upcoming are trips to Brazil, Vietnam and South Korea. Herein are described book collections, electronic resources, academic support for students, software development, reference support, a wide range of equipment support and distribution, and publishing support. All this in addition to the continually morphing traditional reference, loans and processing services. And these activities take place in an environment of continually evolving collaboration, partnership and sharing with faculty, librarian colleagues, and students. Library space is being repurposed to meet these new requirements with a variety of active learning spaces and contemplative study areas being configured throughout the three SFU libraries. Still, research libraries continue as the world described most evocatively in Robert Bringhurst’s poetic essay on the cover of this annual report.

Collections

In this 40th year of collection building at SFU Library, our activities were buoyed by the strength of the Canadian dollar and by continued University support. In forty years the SFU Library collections have grown to well over two million volumes – a significant achievement, and a valuable legacy for the next forty years, and beyond. In addition to continuing to support established teaching and research at SFU, we developed collections in new growth areas for the university, including Health Sciences, Interactive Arts & Technology, and French language programming. Following the same pattern of spending in recent years, two thirds of the Library’s materials budget was spent on serials, and one third on monographs and other one-time acquisitions.

The growth of our electronic collections continued apace, with some notable acquisitions. As part of SFU’s participation in a new round of national licensing through the Canadian Research Knowledge Network, we significantly deepened our online resources in the Humanities and Social Sciences. Generous donations by SFU Alumni funded the purchase of the digitized 19th Century House of Commons Parliamentary Papers of the UK, an invaluable source of primary documents covering this significant period in British, Canadian and colonial history.

Electronic journal usage showed an increase of twenty-five per cent over the previous year, with the most highly used journals, Nature (23,706 articles downloaded) and Science (17,965 articles downloaded) showing usage increases of more than twenty per cent. The top twenty most used electronic journals came from chemistry, physics, biology, health sciences, and psychology. During 2005 we also saw more than 800,000 accesses to the Library’s licensed databases and well over three million unique searches made of these databases. This level of usage clearly illustrates the value of our investment in these online products.

This year we updated the Library’s overall collection development policy to complement the subject-specific policies that direct our collection building. The policy now includes guidelines for formats such as electronic books, DVDs and electronic data sets.
Significant new resources

- 19th Century House of Commons Parliamentary Papers online (UK)
- Alexander Street Press – 11 new collections of primary sources online
- ARTStor
- Blackwell's Online Journals
- Chronicle of Higher Education online
- Classical Music Library
- ebrary Academic Complete Collection
- EIU Country Reports
- EIU Viewswire
- Encyclopaedia Britannica online
- Guide to Social Science and Religion online
- IPSOS Reid News Centre
- IPSOS Reid Trend Report
- JSTOR Arts & Sciences IV
- JSTOR Arts & Sciences Complement
- Lippincott Williams Wilkins Total Access journal collection
- London Times archive 1785 –
- Making of the Modern Economy
- New York Times archive 1851 –
- Oxford University Press online journal archive
- PapersInvited
- Play Index online
- Sage Online Journals
- Smithsonian Global Sound collection
- Springer online journal archive

Special Collections

This was a bellwether year, with gifts exceeding $800,000, far surpassing any previous total. Significant acquisitions included:

- The poetry collection of bp Nichol (over 3000 v.)
- The Charles Hou editorial cartoons collection (over 70 v. each vol. has 250 to 300 cartoons)
- Jim Rimmer/Pie Tree Press printing & graphic art collection
- Talonbooks accrual, Caitlin Press, Polestar & Tanks publishing archives
- Editorial cartoons of Bierman, Harrop, Rice, Uluschak, Krieger, Peterson and Rimmer as well as cartoons featuring the Canada/U.S. lumber wars from Mike Apsey
- Barry McKinnon collection of Canadian Literature (2200+ v.)
- The BC Civil Liberties Association archive
- Incline Press
- Gerard Brender à Brandis collection
- George Fetherling collection
• Doukhobor material (postcards, LPs, circular letters, books)
• *The Body Politic*
• Thoreau MacDonald (books, Christmas cards…)
• Collection of Wordsworth, especially Lake District books, postcards
• Paul St. Pierre papers
• Darren Werschler-Henry papers
• Jamie Reid papers
• A collection of Finnish material
• Small collections of leftist materials – Labour Progressive Party, Communist Party in BC, Workers Party of Canada

Maps/Data/GIS

This year both our traditional paper and digital map collections were expanded, through donations of paper maps and a complete set of DMTI’s Satellite StreetView imagery data for all of Canada. The imagery dataset is stored on a 300GB HD for distribution to researchers and GIS labs.

Media Collection

The Media Collection was featured in SFU’s student newspaper, *The Peak*, in an article by Sean Trembath about the film collection, entitled, *Free films (use responsibly)*


The popular BBC video series *Shock of the New* was withdrawn from the collection, as BBC discontinued the licence for educational use in Canada. Improved access to films is now provided through a monthly list of new films, linked from the Film Guide on the library home page.

"I’m now seeing what’s in your media collection and am pleased to find so many video artworks … I’m especially happy to find the Video Data Bank early video collection – there are so many seminal works in there…” (film student)

"This is cool." “You have lots of films here that you can’t find in video stores.” (Student)

Games at Surrey

The important games collection at the Surrey library continued to be expanded to support programming at that site. A new games system, Nintendo DS, was purchased for the Games Room and additional games were purchased including some ‘girl games’ in support of the Women in Technology – Girl Gamers Club. A Games Room advisory group of students was established. Improvements to the catalogue records now enable searching by the game system.
Services

“Library staff through their work are collaborators in a common effort of faculty, sessional instructors, teaching assistants, and fellow students helping each other to create a learning commons at SFU by which we can share knowledge, know-how, and perspectives. I have been profoundly affected by students coming from other countries where they did not have access to so many books, periodicals, and online resources and the people who work so hard to build and maintain this shared commonwealth. Their excitement and joy at being given access to both the materials and the librarians and other staff helped me better appreciate the importance of what we are trying to do together.” (Faculty member)

Information Commons

This year saw the continuance of the successful partnership between the WAC Bennett Library and Academic Computing Services (ACS) in providing an integrated service point for reference and technical assistance, as well as integrated hardware and software. With the opening of the Student Learning Commons in September 2006, there is even greater potential to provide more collaborative and integrated support to students with the addition of academic writing programs and activities within WAC Bennett Library.

Ask Us Live

The Library’s collaborative Ask Us Live service with the University of Victoria continued to thrive, with increased hours and positive feedback from SFU users. Building on the success of the service, planning is underway to participate in the BC-wide, post-secondary virtual reference service which will be administered through the BC Electronic Library Network. Funding for software, training, and communications has been provided by the Ministry of Advanced Education. SFU and Uvic will play a key role in sharing our successful practices with the wider post-secondary community. As a prototype for the anticipated wider service, SFU participated in the BCcampus Chat Reference Pilot project, which extended chat reference service to users within the Library Services Gateway of the BCcampus Portal. SFU, Uvic, and UBC staffed the service, which was targeted to students at Camosun College, College of the Rockies, Kwantlen University College, and University College of the Fraser Valley.

“Thank you very much to the helpful staff at the Alumni Information Commons and at the Microforms for helping me research an article and saving me a great amount of time! Great customer service!” (Student)

“u rock! thanks man! have a wicked day” (AUL patron)
Ask Us Here

The Ask Us Here team test drove a new cart beginning Spring 2006 to provide better support for this expanding service which continues to answer students’ questions at their point of need, provide opportunities for faculty liaison, and raise awareness of Library services. To provide support at the Segal School of Business, Belzberg librarians extended the ‘Ask Us Here’ service downtown to the Segal Centre lobby.

Other Contacts

In addition to providing reference services to SFU students, faculty, staff, and the community at the Information Commons desk, liaison librarians in the Reference Division also met with users upon request.

Instruction

Course-integrated
Demand for course-integrated instruction rose significantly in 2005/06 as liaison librarians developed new – and fostered existing – relationships with faculty across disciplines. Librarians deliver instruction in a variety of locations using many different methods. They teach in labs and lecture halls in the Library and on-campus, meet users online via detailed web pages and off campus upon request.

More than 18,000 students attended course-integrated instruction classes in 2005/06, compared with 15,297 in 2004/05. Business, Psychology, and Communication were the heaviest instruction areas, followed by Education, English, and Biology. The Library’s Understanding and Avoiding Plagiarism tutorial was installed in over thirty courses in 2005/06.

General Instruction
While the majority of our instruction is course-related, there is a continuing need to provide general drop-in classes. We continue to receive positive feedback from students with regard to the Essay Architecture Fair, offered in collaboration with the Health and Counselling Centre (HCC). The Student Learning Commons will offer further opportunities for joint programs for students in 2006/07.
Journals and Microform Assistance Desk

Although it is located by the print journals and microformats, many of the questions at the JAMA Desk are about e-journals. Researchers who are inexperienced at retrieving online articles sometimes arrive at the sixth floor expecting to find the print version of a journal, then ask for help when they find that we no longer have their title in print, or they ask for help navigating e-journal publisher sites. There is always a need for ongoing training on the quirks of newer e-journal publisher sites and aggregator databases.

Thesis Support

The Thesis office has increased its support for students over the past few years, with classes available early in the process; online documentation; and increased contact with students. In addition, an online thesis information submission form was developed. The result has been a significant reduction in late submissions from nine per cent to below one per cent.

As well the turnaround time for processing items has been greatly reduced. In previous years it was not until late in the following semester that the final approval was given to the majority of submissions. This has now been cut in half and most of the submissions are approved by the middle of the next semester. This reduction means that the items are then digitized and made available in a much shorter period of time.

Loans Services

Our popular laptop/notebook service continues to thrive with 19,543 laptop circulations. Headphones circulated 4,445 times. The number of laptops will be doubled to fifty for the Fall 2006 semester and the loan period extended from two to four hours. The SFU Surrey library also loans laptops and a variety of other equipment to support its unique programmes. In addition, thanks to staff and others’ donations during the 2006 Campus Campaign, presentation equipment for use in the group study rooms will soon be available for checkout at the WAC Bennett Library.

The “Food for Fines” drives in Summer and Fall 2005 were once again very successful. The Library received 2,350 food items from 514 patrons and waived $4,676 in fines.

Thirty pedometers were offered for lending in support of HCC’s ‘Walk this Way’ program from September 19th to October 20th.

“Had I asked for help from you earlier, I could have saved days of research... But I know who to look for next time when I need help :-) Thanks a lot!!” (Undergraduate student)

“I just completed my dissertation and oral defence and want to thank the Telebook staff of for the excellent service provided to me throughout the past three years. My "text-based" thesis meant that I ordered a large number of books. Requested books always arrived promptly. These services provided to me in interior BC by Telebook were critical to my course work and dissertation.” (Graduate student)
Reserve Services

A number of new reserve services have been introduced. Print articles requested for Reserve are now also searched online; for nine per cent of a total of 3,521 articles, a link was provided to the online version as well. Online Reserve Request forms, made available July 2005, are being very well received. An Exam Bank Repository will be available June 2006 for interested faculty. Courseware Packages will be placed on Reserve effective Summer 2006 at the request of the course instructor. Finally, as of Summer 2006, a new Business Competition collection, consisting of approximately 100 case studies referenced by students in the annual Business Competitions, will be added to the Reserve collection on a permanent basis.

University Outreach

“...The Library at Simon Fraser University has been quite successful in developing an outreach program to the entire University community. The efforts of the library liaison to the Faculty of Business Administration are particularly noteworthy. Many students are familiar with this person due to such actions as weekly e-mail newsletter and occasional sessions during which he sets up a table in the Faculty of Business Administration building to meet with anyone strolling down the hallway. As a result, library usage among students is heavy and particularly effective.” (One of four highlighted "strengths and effective practices" cited in the acceptance letter from the AACSB accreditation team.)

Public services staff on all three campuses continue to contribute to a wide range of outreach activities on and off campus to inform the wider community about the services, resources and programs accessible through the Library. In 2005/06 these included:

- Benefits and Services Fair for new faculty.
- Week of Welcome orientation in September 2005.
- Alumni Day Open House in October 2005.
- Burnaby Public Library visit in November 2005.
- Learning and Instructional Development Centre’s Symposium on Innovative Teaching.
- Teaching Assistant/Tutor Marker Day.
- Tutor Marker Orientations.
- Student Services Fair for new and transfer students at the beginning of each semester.
- Tours for Library visitors.

Student Learning Commons

In May 2005 Vice-President Academic John Waterhouse announced that “SFU will establish an academic learning centre, connected to, and in support of, the ongoing curriculum project. The Learning Commons has a mandate to assist and support students in their academic pursuits and to provide learning support services across the 3 SFU campuses. The SFU Learning Commons will open officially in September 2006 in the WAC Bennett Library, and eventually in other SFU Library sites.” One year later, with much behind-the-scenes work, we are on track for the September 2006 opening.

Building on the existing services of the Alumni Information Commons and the HCC Learning Skills program, the Student Learning Commons (SLC) will offer a wide range of academic assistance to undergraduate and graduate students, including academic writing, learning strategies, library research, computer technology, English language skills, theses formatting advice and more. Over fifteen peer educators will receive specialized writing and learning support training for Fall 2006.
The SLC is working to create and maintain effective relationships with many campus groups. In particular, the SLC has strong ties to the Yosef Wosk Student Learning Commons at SFU Surrey, and will be working through the Belzberg Library at Harbour Centre to deliver services at SFU Vancouver. The Writing-intensive Learning Office (WISO) is another important partner, especially given the “W” requirements of SFU’s new undergraduate curriculum, while traditional links with many Student Services units will be maintained and strengthened. The SLC’s goal is to provide students with “one stop” for academic support services, and “one step” referrals to other campus services.

The SLC will be located in the NW corner of the Bennett Library’s main floor. Its virtual location will be at http://learningcommons.sfu.ca.

Elaine Fairey was appointed SLC Director in December 2005, in addition to her responsibilities as Associate University Librarian for Bennett Public Services. Learning Services Coordinator Donna McGee Thompson and the HCC Learning Skills programme transferred to the SLC in April 2006, and Dr. Amanda Goldrick-Jones was appointed Writing Services Coordinator in May 2006. Thesis Support will move to the SLC to provide more seamless referral to SLC services of interest to graduate students.

**Processing**

Items catalogued increased by 20%, a testament to the hard work and dedication of everyone in the Processing Division and to workflow improvements. With an increase in monograph receipts of fifteen percent and a doubling of new serials subscriptions over the previous year, meeting fiscal year end was a challenge which staff met through initiative and flexibility in assigning tasks to make sure orders were placed, materials received and invoices paid by March 31. In order to improve workflow and public access, renovations were undertaken in the processing area and should be completed in Summer 2006.

**Library Technology/Special Projects**

Last spring a newly designed Online Public Access Catalogue was introduced. It looks more contemporary and takes advantage of some recent improvements in functionality in the Innovative Interfaces software. User feedback has been very positive.

“Software @ SFU Library” (http://software.lib.sfu.ca/) outlines the extensive range of open source software developed and/or hosted at the SFU Library. The software includes SFU Library’s reSearcher suite – Citation Manager, CUFTS, dbWiz, GODOT – and the PKP suite, a very productive and positive partnership with the Public Knowledge Project and SFU’s Canadian Centre for Studies in Publishing. These products benefit the Library and users from two perspectives: we are able to avoid the costs of commercial equivalents. The cost of development and support costs are shared among a number of partner institutions. There has been significant uptake of both software suites during the past year. Our OJS hosting services now provide support to fifteen journals at various stages of implementation and the OJS software is now in use by over 700 journals worldwide.
Two SFU Library technology accomplishments deserve special mention. First, the dbWiz metasearch application, developed at SFU Library with the support of nine partner libraries in Western Canada, was launched and has received attention in the library technology literature and worldwide. This service allows users to search more than one of our licensed databases at once, and also has the ability to search library catalogues and free content on the Web. One of the developers, Calvin Mah, was asked to address a major library technology conference in South Africa.

reSearcher
As in past years, development of the reSearcher applications (GODOT, CUFTS, Citation Manager, and dbWiz) continues, resulting in economical, functional, and flexible services for SFU Library users and staff. This year, all of the applications became available to the world under an Open Source license, and interest in reSearcher from around the world is increasing rapidly.

In December and January, Systems staff assisted Roskilde University in Denmark (http://www.ruc.dk/ruc_en/) to set up and use GODOT, CUFTS, and dbWiz. Roskilde reimbursed SFU for this work and Kevin Stranack visited their campus to assist with local configuration and to make a presentation to librarians from 26 Danish libraries.

PKP
In May 2005, the University of British Columbia’s PKP (Public Knowledge Project) software -- which includes open source journal publishing system, a conference management system, and a metadata harvester – moved to SFU Library as its permanent home. Since the move, SFU has coordinated the development and release of two minor upgrades to Open Journal Systems, and an entire rewrite of the PKP Metadata Harvester.

The SFU Library is a leading participant in the Synergies initiative, which is intended to build a sustainable ejournal publishing platform for Canadian journals. SFU Library is a key participant in the Synergies CFI submission, with OJS software being used at four of the five partner sites; SFU Library demonstrated ‘proof of concept’ export of OJS journal metadata to the Synergies prototype site.

Digitization
Activity in this area continues to grow. This year, the Digitization Center scanned 2633 retrospective and 588 new theses, which will shortly be available in the SFU Institutional Repository. We also scan an average of 30 textbooks per semester for students with visual or learning disabilities. This year we also digitized the compete run of Archivaria (50 volumes), 240 items from a personal collection of memorabilia from the May 1968 Paris Labour Riots, 171 items from the Library’s Harrison Brown Collection, and over 100 items from the Library’s Doukhobor Collection. Work continues on the Editorial Cartoons Collection, with an additional 150 cartoons added this year and the development of a series of teachers’ guides for the Cartoons.

The Library has now scanned 27,000 pages of the Chinese Times, as part of the Multicultural Canada initiative, and is making these available on the web. Also as part of Multicultural Canada, the Library has made the Encyclopedia of Canada’s Peoples available as a searchable database.
Library Building and Equipment Services

The WAC Bennett Library continues to undergo renovations to improve services in the changing academic environment.

Services for the Student Learning Commons will be located on the entry level in the northwest corner adjacent to the Alumni Information Commons to bring those services together physically as well as operationally. After suffering in an increasingly inadequate space, the Media Resource Centre will be located on the entry level in the southeast corner, with the collections brought together in one space and new services such as a viewing room available. Document Delivery Services, which works closely with the Media Resource Centre, will be located adjacent to it in the northeast corner. Thanks to generous donations by Library staff and others during two Campus Campaigns, the casual reading area on floor three received a significant facelift including the addition of counters and stools by the Mall window and electrical and wireless support for laptop use. In order to improve public access to the Processing area and workflows, renovations were undertaken in that part of the building as well.

Samuel and Frances Belzberg Library

The Belzberg Library undertook a pilot project to test the viability of Sunday Hours, opening the library on Sundays from 10 am to 5 pm during Spring 2006. Most visitors were undergraduate students who used the library to study, work on assignments and do research for their papers. Based on its success, it is expected that this service will continue in Fall 2006.

Cross-library co-ordination of library services is becoming increasingly important with departments offering courses on all three campuses. The business liaison librarian and Belzberg librarians coordinated enhanced library instruction at the Segal Centre for Business and collaborated with faculty and administrators to develop the right mix of library support for the new building.

“"The information I am able to obtain through your collection is invaluable to my work as an artist and my effectiveness as a citizen. Also the helpfulness of the staff at Belzberg (where I order and pick up my books) is always outstanding.” (Alumnus)

SFU Surrey Library

With the expansion of programming at SFU Surrey, the Library continues to grow and enhance its services. By the second week of classes in Fall 2005, students were complaining that the Library was full and there was nowhere to sit; additional seats were added but the move to the new library space in summer 2006 is eagerly awaited.

The SFU Surrey Student Learning Commons was created by expanding the mandate of the Tech One Success Centre to serve all Surrey students and to articulate with the Burnaby Student Learning Commons, under the direction of Coordinator Cynthia Wright. In honour of a generous gift, the new SLC space will be named the Yosef Wosk Student Learning Commons.
The Surrey collections budget was increased to cover expanding programs; the book & media collections have grown by 26% over the last year, and circulation of these collections has increased by 64%.

A variety of online materials and workshops were created to support the use and circulation of equipment for SIAT and other students. Funding for equipment was provided by the VP Academic and the Faculty of Applied Sciences. MiniDVD tapes and Arduino circuit boards are sold through the Library. The Library works closely with ACS to provide these services.

**BC Electronic Library Network**

Funded by the BC Ministry of Advanced Education, the BC ELN is housed within SFU Library. Its activities are governed by a representative Steering Committee. Its role is to “work with post-secondary libraries to provide equitable, expanded and cost-effective access to information for learners and educators throughout British Columbia.” Further information about BC ELN can be found at: [http://eln.bc.ca](http://eln.bc.ca)

In 2005/06, for the first time, three sectors (academic, public, and school libraries) worked collaboratively to provide a provincial license, to the online *Encyclopedia of British Columbia*. BC ELN was a lead participant in the development work for the e-HLbc consortium, a leading-edge cross-sectoral project involving BC’s academic and health libraries. Negotiations were completed and highly advantageous pricing obtained for the first suite of products, in time for the e-HLbc launch April 1, 2006. Another barrier to resource-sharing fell, with the elimination of charges for interlibrary book loans among BC post-secondary libraries, effective January 1, 2006.
Donations

As in previous years, the Library was generously supported by gifts and in-kind donations. Thanks to our supporters, our Alumni Library Endowment, General Library Endowment, and Technology Endowment funds were strengthened. Income from these funds was used to strengthen our book and electronic collections and to enable us to undertake key renovations, particularly the Media Resource Centre and Student Learning Commons. Renovations to the casual seating area on Floor 3 were funded through generous matched contributions by Library staff and others during the 2005 and 2006 Campus Campaigns.

In-kind Donations

Alcuin Society
Robert Anderson
Mike Apsey
Nelson Ball
Jean Barman
Derek Beaulieu
John Bechhoefer
Ronald Bierman
Mary Billy
Walter Bond
Frank Brozensky
Bruce Carmichael
Allyson Clay
Lynn Coady
Theodore Cohn
Jack Corse
Charles Day
Harvey DeRoo
Steven Deutsch
Sandra Djwa
Douglas & McIntyre Ltd.
Alex Drakern
Margaret Fankboner
Stuart Farson
Elta Fredeman
Luke Fredeman
Carole Goldsmith
Donald Grayston
Peter Greenwell
Yolande Grise
Sandor Halebsky
Douglas Hampton

Edgar Harden
Graham Harrop
Charles Hau
Karyn Huenemann
Islamic Culture Relations Organization
Danny Jans
Hugh Johnston
Linda Johnston
John Keenlyside
Joey Keithley
Robert Koepke
Charles Krieger
Robert Krieger
Donald Kugler
Ruth Lambert
Terrance Lavender
Andrea Lebowitz
Manfred Mackauer
Magic Flute Record Shop
Daniel Marshall
Ralph Maud
James McArthur
Barry McKinnon
Hemant Merchant
Kathy Mezei
Hemant Merchant
Kimberly Minkus
Katharine Mirhady
Ian Montagnes
Dan Murphy
Oliver Nesper
Eleanor Nichol
Malcolm Page
Eleanor Parke
Anthony Podlecki
Anna Raasveldt
Ingrid Rice
A. Richards
Wyn Roberts
Ronald Roesch
David Ross
Julian Ross
Carole Rubin
Alan Rudrum
Roy Shephard
June Skinner
Nina Smart
Ralph Stanton
Stephen Steele
Mary Lynn Stewart
Mary-Ann Stouck
Kenneth Strand
June Sturrock
Gordon Swan
Rose-Marie Tremblay
Barry Truax
Edward Uluschak
Richard Unger
Vancouver School of Theology
Wayne Wiens
Barbara Wood
Yosef Wosk
Anne Yandle
Ai-Zhen Zhang
Gifts*

Judith Alexander
Margery Allen
Richard Allen
Ted Altar
Douglas Andrews
Nello Angerilli
Mary Appavoo
John Appleton
Thomas Atkinson
Barbara Atnikov
Mei Au
Geoffrey Babcock
Maureen Bader
James Baker
Neal Baldwin
Kenna Ball
James Barbour
Simon Beaulieu
Vernon Bennington
Erwin Berg
Lenore Berkeley
Michelle Berner
James Bertoia
Barry Biddle
Gwen Bird
Gladys Blunden
Mark Bodnar
Roberto Bondi
Juan Botero
Carol Botting
John Brackley
Kelly Brantner
Amanda Brittain
Shirley Brunke
David Burgess
Oliver Busby
Barbara Bussey
Caryn Cameron
Robert Campbell
Charles Carter
Terrence Casella
Ann Cederberg
David Cender
Lawrence Chan
Liny Chan
Margaret Shi Chen
Cyrus Cheung
Kenneth Cheung
Colin Chisholm
Linda Chiu
Andrew Chow
Olive Clark
Susan Clark
Murray Cockle
Corrie Cole
Gordon Coleman
John Collingridge
Howard Cope
Lynn Copeland
Filomena Cormalo
Joan Cosford
Barbara Coughlin
Mary Cox
Anna Craig
Dallas Cristofoli
Gary Crowder
Catherine Daminato
Janine Davey
Russel Day
Wanda Dekleva
Leanne Denis
Zeke Doerksen
Parin Dossa
Stella Du
Sandra Dueckman
Heather Dumka
J. Dyck
Susan Edwards
Essam Elashi
Margaret Ellwood
Michael Epp
Leo Eutsler
Elaine Fairey
Margaret Finlay
Gail Fleming
Margarete Floeck
Susan French
Catherine Frost
Patty Gallilee
Kerri Gallup
Bruce Gardiner
Timothy Garrish
Marisa Genovese
Carole Gerson
Martin Gerson
Eli Gibson
Beth Gillespie
Patrick Gilligan-Hackett
Percival Givens
Vera Godavari
Carole Goldsmith
Douglas Gordon
David Gorrill
Sara-Lynn Grady
Carla Graebner
H. Gray
Lorne Greene
Percilla Groves
Lynne Guinet
Brian Hamman
James Hansen
Iris Hardy
M. Harris
Dale Harrison
Brenda Head
Henderson Living Stewart
Ward Horan
David Horsley
Paul Houle
Robert Howardson
Geoffrey Hultin
Kathryn Hunter
HYDRECS
David Hylands
Sonja Inkster
Eric Irvine
Marlene Jan
David Jang
Leonard Jang
Edward Janzen
John Jensen
Sophie Jerkovic
Mariela Johansen
Shona Johansen
Frances Johnson
Robert Johnson
Stacy Johnson
Paulette Johnston
Linda Jules
Naveen Kapahi
Ayaz Karim
Bradley Keith
Pamela Keith
Roland Keith
Kenneth Ketchum
Joy Klammer
Stephen Kloster
John Ko
Barrie Kovish
Stanislaw Kubik
Eva Kuchar
Chun-Chun Lam
Christy Lapi
Christine Lawson
Cherie Leader
Deanna Lee
Ena Lee
Norman Lee
Eva Leung
Ye-Fee Liang
Justin Liew
Sean Lightle
Imogene Lim
Hugh Lindsay
Janet Litke
Georgina Long
James Lyall
Diane MacDonald
Barbara Mackenzie
Scott Mackenzie
Barney Magnusson
Richard Magnusson
Anne Magusin
Christine Mah
Jill Mandrake
Joanne Manley
Jeannette Mansell
Christine Manzer
Lillian Manzer
Michael Marek
Karen Marotz
Richard Marsh
John Martin
Elder Matias
William McFadden
Wendy McLennan
Alice McNeil
Patricia McQueen
Daisy Megli
Dorothy Meyerhof
Kirk Michaelian
Sandra Miharija
Charles Miles
James Miller
Patricia Mitchell
Pamela Morris
Gordon Morrow
Jacqueline Mousseau
M.F. Mulligan
Todd Mundle
Carol Murray
Gerry Naito
Jean Nakamura
David Nelson
May Nembhard
Tom Nesbit
Karin Newton
Erik Nilsen
Gorel Berit Margaretha Nilsson
Ivana Nisetteo
Richard Noelte
Tara O’Coffey
Nancy O’Kraftka
Susan Oesterle
Peter Ogloff
Astrid Opsetmoen
Margaret Otte
Griffith Owen
John Park
Kathleen Parks
Robert Paulett
Rory Payment
Donna Peachey
Henry Penner
Bruce Pennington
Therese Poland
Gisele Pomerleau
Patrick Power
Gordon Priest
Robert Punnett
Angela Raasch
James Rainer
M. Reich
Barry Reid
Louis Remedios
Lorraine Rheault
Alexander Rhodes
Heather Rhodes
Erika Ricker
Greg Riddell
Sylvia Roberts
Patricia Rosseel
Daniel Rutquist
Sharon Saberton
Nina Saklikar
F. Sawatsky
Steven Schacter
Ethel Schatz
Teresa Schram
Anton Schweighofer
Maureen Selwood
Karl Senger
John Sennett
Charles Sharp
Robin Sharpe
Janice Shepherd
Jugdeep Sidhu
James Sim
Kevin Sit
Eleanor Sleath
Janet Souther
Robert Smith
Karen Spence
Michael Spittle
Richard Staehli
Robert Stainer
Richard Steward
James Stibbard
Jeffrey Strachan
Deborah Stupnikoff
Donald Sturrock
Edward Sullivan
Penelope Swanson
Michael Sweatman
Cynthia Swoveland
David Tanner
Lawrence Taylor
Paul Thompson
Nathan Thorpe
Ian Todd
Nai Tong
Ruby Toor
Thomas Truchan
Corey Trueman
Joanne Ueland
John Valentine
James Van Overbeek
Christine Vandaele
Robert Jacques William Vandersanden
John Vokes
Rory Wallace
William Walters
Scott Watson
Brian Weeks
Lisa Westcott
Mark Wexler
Joanne White
Christopher Widmeyer
Shelley Wilcox
Stephanie Williams
Frances Wilmeth
Gary Wilson
Natasha Wilson
Andrew Wong
Benjamin Wong
S.T. Wong
Sandra Wong
Paul Woodward
Michael Wortis
Yosef Wosk
Susan Yee
Wing Yu
Donald Zadravec
Xichi Zheng

*Due to space restrictions, only donors who have contributed $100+ are listed.*
Library Special Events

- SFU Library Special collections commissioned, and had published *The Library Opens Its Eyes*, by Robert Bringhurst in celebration of the SFU 40th Anniversary (reproduced on cover).

- The Multicultural Canada Conference (May 31 — June 2) brought together community, scholars, librarians, and archivists. Speakers talked about a wide variety of projects which together form a knowledge base of online resources which help us represent Canada’s multicultural diversity and history to ourselves and to the world. Perhaps the most exciting aspect of the conference was the engagement of community, librarians, government and academics which took place during the sessions and especially during the breaks. The papers from the conference are available in the SFU Library institutional repository at [http://ir.lib.sfu.ca/handle/1892/2511](http://ir.lib.sfu.ca/handle/1892/2511).

- SFU Library hosted the BC Academic Librarians in Public Services Meeting in December 2005 focussed on “The Future of Reference.”

- SFU Library promoted its services with a booth at Word on the Street, September 2005.

**Share the Enthusiasm Lecture Series:**
- October 19, 2005  Wally Chung, “Collecting History”.

**Talks:**

**Special Collections readings:**
- September 22, 2005 Lynn Coady.
- October 27, 2005 Eden Robinson.
- November 24, 2005 Evelyn Lau.
- March 2, 2006 Larissa Lai.
- March 16, 2006 Nancy Richler.

**Exhibitions:**
- October 20, 2005 Mirhady lecture—exhibition of recently acquired Persian material.
- 40 years of collecting in Special Collections & Rare Books.
- An Exhibit Acknowledging Gifts from 2005.
- Political Ephemera from the Last Provincial Election.
- First 40. Selections from an exhibition of early SFU graduate theses and projects, at WAC Bennett Library and Belzberg Library.
- SFU Archives 40th Anniversary display, at WAC Bennett Library and Belzberg Library.
- The Library Diversity Working Group (LDWG) continued its series of displays this year including Sustainable Technologies (work from students in First Nations Studies), Children from Around the World, Robbie Burns Day/Chinese New Year Celebration, Freedom to Read Week, Dr. B.R. Ambedkar and Human Rights, and Convocation 2006: A Taste of Graduate Scholarship.
• Acknowledgements:
  • Ian Butling, Pauline and Susan Rudy, Writing in Our Times… (Waterloo, 2005).
  • The Halcyon (June 2005) of the Pauline Johnson Collection.
  • Globe and Mail 25 June 2005 for Peter Trower Collection.
  • October 20, 2005 Mirhady lecture.
  • the use of several cartoons including P. Roy and J.H. Thompson, British Columbia: Land of Promises (Toronto: Oxford University Press, 2005).

Visitors to SFU Library

• Lynn Copeland met with eighteen publishers from Shanghai hosted by the Canadian Centre for Studies in Publishing.
• Professor Uma Coomaraswamy, Vice Chancellor, Open University of Sri Lanka, came to Simon Fraser University for a study visit and toured the WAC Bennett Library.
• Peter Trower, poet-writer.
• Ellie Nichol, wife of author bp Nichol.
• Lisa Robertson, writer.
• Dr. Barbara Godard (York University—work on Open Letter).
• Michael Bough (work on Charles Olson).
• Linda Quick (work on Pauline Johnson).
• Cindy Zimmerman (work on Betty Lambert).
• Roy Peterson (editorial cartoonist).
• Mike Apsey (donor of cartoons).
• Judy Wu (work on Gary Snyder).
• Mary Innes, a librarian on exchange from Victoria University of Wellington in New Zealand.
• North Korean Delegation visited the SFU Surrey Library.
• Eleven librarians from Scandinavia came to visit SFU and toured WAC Bennett Library.
• Ruth Ivey, Information Services, Team Leader, University of Waikato Library Hamilton, New Zealand. Visited Information Commons, Reference and Document Delivery. Provided information about the University of Waikato Library and a demonstration of its web site to liaison librarians.
• Dale Lackeyram, Learning Specialist, Learning Commons, University of Guelph. Toured the evolving Student Learning Commons spaces with Elaine Fairey and Donna McGee Thompson.

Staff

Notable Staff Changes

Appointments
• Warren Bandzmer was hired as Continuing Surrey Campus Media Technician.
• Gwen Bird was appointed Associate University Librarian, Collection Services, in addition to her responsibilities as Head of Collections Management Division.
• Gordon Coleman has accepted a position with ELN role, replacing John Durno.
• Elaine Fairey was appointed SLC Director in December 2005, in addition to her responsibilities as Associate University Librarian for Bennett Public Services.
Heather De Forest joined the Belzberg Library as liaison for Urban Studies and Public Policy and has also assumed responsibility for Geography in Burnaby.

Frances Dodd (formerly with Innovative Interfaces Inc. [III] and Online Computer Library Centre [OCLC] Canada) was hired as Technical Services librarian.

Liza Eurich, Surrey Library Assistant has replaced Cecilia Roberts who has left to pursue other goals.

Patty Gallilee agreed to take on the position of Acquisitions/Serials Division Head in what is now a continuing role.

Amanda Goldrick-Jones was hired as the SLC Writing Services Coordinator.

Donna McGee Thompson, Learning Services Coordinator was transferred to the SLC from the HCCC Learning Skills programme in April 2006.

Cynthia Wright was hired as Surrey Student Learning Commons coordinator.

Retirements

Jack Corse, Reference Librarian.

Cindy Swoveland, Reference Librarian, Belzberg.

Claude LeFrançois, Library Assistant, Sorting Room.

Professional Activities, Committees, Presentations and Publications

Staff Development Day

Many staff volunteered or participated in the second successful staff development day on May 4, 2006.

Gwen Bird


Presenter: "Collection Management in a University Library"; LIBR 520 Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, October 2005 & March 2006.

Chair: COPPUL Collections Group.

Member: CRKN Negotiations Resource Team.

Member: Senate Committee on Undergraduate Studies (SCUS).

Member: Senate Graduate Studies Committee (SGSC).

Mark Bodnar


Instructor: "Business Reference"; One-credit course (LIBR 539G) at the School of Library, Archival & Information Studies (SLAIS), UBC, July, 2005.


Member: Executive Committee, Simon Fraser University Faculty Association, Library Representative.

Member: Economic Benefits Negotiating Committee of the Simon Fraser University Faculty Association.

Moninder Bubber


Participant: The Institute of the Humanities’ Universities as Sites of Citizenship Forum.

Chair of Session: "Academic Activism" at the conference, "Transformations: The Politics of Women’s Studies, 30th
Anniversary of Women’s Studies at SFU”; Vancouver Campus, SFU, February 10, 2006.


Anita Cocchia
Co-Chair: Consortia Canada.
Co-Convenor: Consortia Canada Meeting, Montreal, August 2005.
Champion: e-HLbc Negotiation Implementation Team.
Participant: BC Public Library Gateway Symposium.
Member: e-HLbc Library Working Group & Implementation Team.
Member: Public Library Virtual Reference Team.

Lynn Copeland
Presenter: "Research, IT & SFU Library”; IT & Advanced Networks Symposium, SFU, May 9, 2006.
Presenter: "There Be Dragons… Course Management and Library Systems at SFU Library and BC Campus”;
Chair: CARL eLearning Working Group.
Member: CanKNOW Steering Committee.
Member: HCI-Book working group.
Member: AlouetteCanada Steering Committee.
Member: CARL Board.
Member: Chinese Canadian Historical Society of BC Board of Directors.

Megan Crouch
Presenter: "Development of a Collection for the Faculty of Health Sciences at Simon Fraser University”; Canadian Health Libraries Association Conference, Vancouver, B.C., May 2006.
Planning Committee Member: 2006 Canadian Health Libraries Association Conference May 12-16 in Vancouver. BC.

Heather De Forest
Chair: British Columbia Library Association—Intellectual Freedom Committee.

John Durno
Member: CPSLD BCcampus Learner Services Committee.
Elaine Fairey
Member (ex officio): Senate Committee on Academic Integrity and Student Learning Environment (SCAISLE). Chair: SFU Human Rights Policy Board.

Nicole Gjertsen

Carole Goldsmith
Co-Presenter: "SFU Library Digital Image Project"; ARLIS NW Chapter Annual Meeting, Fall 2005.

Carla Graebner
Co-chair: BCLA Information Policy Committee.

Percilla Groves
Participant: a poster session with George Adler, Psychology Lecturer, at the International Society for the Scholarship of Teaching and Learning.

Mark Jordan
Instructor: “Introduction to Data Manipulation with Perl”; 1-credit course, UBC School of Library, Archival and Information Studies, March 2006 (with John Durno).
Guest speaker: UBC School of Library, Archival and Information Studies, on SFU’s database of databases, EJDB, and dbWiz, February 2006.

Calvin Mah
Christine Manzer

**Member:** Library and Information Technology Program Advisory Committee for Langara College.

Heather Morrison

**Presenter:** "Beyond Peer Review: Collaboration"; Drexel CoAS E-Learning, Feb. 23, 2006.  

**Facilitator & Presenter:** "Open Access & Policy Issues"; Breakout session at the CERN Workshop on Scholarly Innovations (OA14), Geneva, October 22, 2005.  
[http://hdl.handle.net/1892/1843](http://hdl.handle.net/1892/1843).

**Co-Presenter:** "Open Access: an Introduction"; Alberta Library Conference, April 30, 2005.  

**Co-Presenter:** "Open Access: Resources and Opportunities"; Beyond Hope Library Conference, Prince George, B.C. April 25, 2005.  
[http://ir.lib.sfu.ca/handle/1892/260](http://ir.lib.sfu.ca/handle/1892/260).

**Co-Presenter:** "Opening Access to Scholarly Research"; British Columbia Library Association Conference, April 23, 2005.  
[http://ir.lib.sfu.ca/handle/1892/260](http://ir.lib.sfu.ca/handle/1892/260).

[http://hdl.handle.net/1892/182/510](http://hdl.handle.net/1892/182/510).


**Publication:** "Haworth Series on Serials Librarianship and Continuing Resources"; [http://ir.lib.sfu.ca/handle/1892/1639](http://ir.lib.sfu.ca/handle/1892/1639).

**Co-Chair:** BCLA Information Policy Committee.

**Chair-Elect:** BCLA Academic Librarians in Public Service (ALPS).

**Member:** CLA Working Group on Information Policy.

**Member:** Public Library E-Audio / E-Text Working Group.

**First (and Chief) Editor:** E-LIS Canada.

**Member:** OA Librarian Blog Team.

**Editor:** The Partnership: Library and Information Science Practice and Research in Canada (forthcoming).

Todd Mundle

**Presenter:** a paper—“Digital Retrospective Conversion of Theses and Dissertations: an In House Project” at the Electronic Theses and Dissertations (ETD) 2006 Conference, Sydney, Australia.

**Keynote address:** UBC SLAIS Job Fair.

**Presenter:** Academic Libraries (LIBR 560), Foundations of Information-Based Organizations; UBC School of Library, Archival and Information Studies.

Brian Owen

**Presenter:** "Multicultural Canada Project"; Meeting of the Vancouver Region Digital Archivists Group. ICBC, North Vancouver, B.C. March 2006.

**Co-Presenter:** "Open or Closed: Software and Information"; Speak Up Series at Vancouver Public Library, Vancouver, B.C. October 2005.

**Co-Presenter:** "Library2Vendor: Open Source Development at SFU Library"; Access 05 Conference, Edmonton, Alberta. October 2005.

**Member:** Gateway Project, B.C. Public Libraries Services Branch, Sept. 2005—present.

**Member:** Project Steering Committee and participating in the development of a vision and implementation plan for province wide online public library services.

**Member:** Synergies Project, Technical Working Group, Jan. 2005—present.

**Presenter:** Access 05 (Edmonton): Software @ SFU Library.

**Presenter:** “Open Access & Open Source Software”; Vancouver Public Library Speak Up Series.
Presenter: BC Digital Archivists Association: Multicultural Canada.
Presenter: “Software @ SFU Library”; Open Source Software Sustainability (Oxford, England).
Member: Negotiations Resource Team for the Canadian Research Knowledge Network (CRKN).
Member: Public Library Board Trustee for the West Vancouver Memorial Library.
Chair: Board’s Information Technology Committee.
Participant: BC Public Libraries Services Branch (PLSB) Gateway Committee.

Walter Piovesan
Member: Statistic Canada DLI External Advisory Committee.
Member: ICPSR Council (third year of a four-year term).
Presenter: ICPSR data web data services workshop.

Marianne Reid
Member: Faculty Association’s Committee on Mandatory Retirement, Library Representative.

Sylvia Roberts
Member: BCLA Information Policy Committee (2005-2006).
Member: BCLA Copyright Committee (2005-2006).
Convener: “Learning with the Brain in Mind”; pre-conference session at BCLA annual conference (April 2005).
Member: Community Advisory Group to Communication faculty member Ellen Balka’s major SSHRC funded Action for Health Research Group; advised researchers about the dissemination of research results beyond academia; met with the SSHRC committee conducting the mid-term review (2005-2006).

Trish Rosseel
Member: seconded part time as Library Services Consultant on the BCcampus Learner Services Committee and on Public Library Services Branch Virtual Reference Committee.

Nina Smart
Convener: “Academic Integrity: Emerging Partnerships for Librarians, Faculty and Students”; BCLA Annual Conference, April 2006.

Ian Song

Kevin Stranack
Presenter: "dbWiz: Open Source Federated Searching"; TAL Federated Search Symposium, University of Calgary, February 2006.
Presentation: "Open Source Software at SFU"; Copenhagen Business School, Copenhagen, Denmark, December 2005.
Co-Presenter: "Humanities and Social Science E-Journal Hosting at the SFU Library"; Canadian Association of Learned Journals, University of Western Ontario, June 2005.
Presenter: "Getting Better Results: Federated Searching in the Virtual Library"; Canadian Association for Distance Education Conference, Simon Fraser University, May 2005.
Presenter: "Open Source Software at Simon Fraser University"; Beyond Hope Library Conference, Prince George, BC, April 2005.

Eric Swanick
Presenter: “Simon Fraser University’s Special Collections: What’s So Special”; Vancouver Public Library, February 13, 2006.
Member: Executive Committee, Canadiana.org.
Member: Board, Alcuin Society.
Chair: Wayzgoose Conference, October 2005.

Penny Swanson
Chair: the Spring BCCATS meeting.
Moderator: Cataloguing Forum at the III User Group meeting.
Convenor: BC Innovative User Group, Simon Fraser University.

Don Taylor

Sandra Wong
Member: Research Ethics Board, Simon Fraser University.
Member: Steering Committee, the SLA Northwest Regional Conference.
## APPENDIX I—Activities

### Table A—Collections

<table>
<thead>
<tr>
<th>Table A—Collections</th>
<th>March 2005</th>
<th>Growth 05/06</th>
<th>March 2006</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books</td>
<td>1,199,269</td>
<td>37,755</td>
<td>1,237,024</td>
</tr>
<tr>
<td>Journals</td>
<td>274,738</td>
<td>5,506</td>
<td>280,244</td>
</tr>
<tr>
<td>Statistics Canada reports</td>
<td>7,350</td>
<td>-798</td>
<td>6,552</td>
</tr>
<tr>
<td>Surrey Volumes</td>
<td>7,570</td>
<td>4,311</td>
<td>11,881</td>
</tr>
<tr>
<td>Belzberg Volumes</td>
<td>11,613</td>
<td>2,621</td>
<td>14,234</td>
</tr>
<tr>
<td>Micromaterial volumes</td>
<td>908,306</td>
<td>6,479</td>
<td>914,785</td>
</tr>
<tr>
<td><strong>Subtotal Volumes</strong></td>
<td><strong>2,389,663</strong></td>
<td><strong>48,942</strong></td>
<td><strong>2,438,605</strong></td>
</tr>
<tr>
<td>Audiovisual &amp; other formats</td>
<td>182,373</td>
<td>1,919</td>
<td>184,292</td>
</tr>
<tr>
<td>Digital Formats</td>
<td>481,573</td>
<td>202,212</td>
<td>683,785</td>
</tr>
<tr>
<td>Print Subscriptions</td>
<td>6,142</td>
<td>322</td>
<td>6,464</td>
</tr>
<tr>
<td>Electronic Subscriptions</td>
<td>35,054</td>
<td>2,071</td>
<td>37,125</td>
</tr>
</tbody>
</table>

### Table B—Collection Use

<table>
<thead>
<tr>
<th>Table B—Collection Use</th>
<th>Bennett</th>
<th>Belzberg</th>
<th>Surrey</th>
<th>Total 05/06</th>
<th>Total 04/05</th>
<th>%Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Collection Loaned</td>
<td>518,853</td>
<td>21,618</td>
<td>16,522</td>
<td>556,993</td>
<td>596,504</td>
<td>-7%</td>
</tr>
<tr>
<td>05/06</td>
<td>533,788</td>
<td>18,251</td>
<td>44,465</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>04/05</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment Loaned</td>
<td>19,543</td>
<td>N/A</td>
<td>41,575</td>
<td>61,118</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>05/06</td>
<td>222,739</td>
<td>6142</td>
<td>2,179</td>
<td>231,060</td>
<td>244,796</td>
<td>-6%</td>
</tr>
<tr>
<td>04/05</td>
<td>237,254</td>
<td>6502</td>
<td>1,040</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Used in Library</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Journal/Database Connections</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>2,212,866</td>
<td>1,388,274</td>
<td>59%</td>
</tr>
<tr>
<td>E-Reserves Downloads</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>65,891</td>
<td>154,021</td>
<td>-57%</td>
</tr>
<tr>
<td>Sent To Other Libraries</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>19,633</td>
<td>19,685</td>
<td>0%</td>
</tr>
<tr>
<td>Distance Ed. Deliveries</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>5,066</td>
<td>4,010</td>
<td>26%</td>
</tr>
<tr>
<td>Total—all use</td>
<td></td>
<td></td>
<td></td>
<td>3,152,627</td>
<td>2,407,290</td>
<td>31%</td>
</tr>
<tr>
<td>Total—circulations</td>
<td></td>
<td></td>
<td></td>
<td>873,870</td>
<td>864,995</td>
<td>1%</td>
</tr>
<tr>
<td>Items Received From Other Libraries</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>29,576</td>
<td>28,532</td>
<td>0%</td>
</tr>
<tr>
<td>Media Bookings</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>2,231</td>
<td>1,660</td>
<td>34%</td>
</tr>
</tbody>
</table>

### Table C—Services

<table>
<thead>
<tr>
<th>Table C—Services</th>
<th>Reference Questions</th>
<th>Instruction—number of students</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005/06</td>
<td>2004/05</td>
<td>% change</td>
</tr>
<tr>
<td>Bennett</td>
<td>33,012</td>
<td>31,490</td>
</tr>
<tr>
<td>Belzberg*</td>
<td>9,419</td>
<td>6,289</td>
</tr>
<tr>
<td>Surrey</td>
<td>3,067</td>
<td>2,679</td>
</tr>
<tr>
<td>Ask Us Here</td>
<td>298</td>
<td>381</td>
</tr>
<tr>
<td>Ask Us Live</td>
<td>1,202</td>
<td>1,344</td>
</tr>
<tr>
<td>Ask a Librarian</td>
<td>1,581</td>
<td>1,540</td>
</tr>
</tbody>
</table>

*Counting methodology changed.
SIMON FRASER UNIVERSITY LIBRARY

W.A.C. BENNETT LIBRARY
SFU BURNABY
8888 University Drive
Burnaby, B.C. V5A 1S6
Phone: 604-291-4084
Fax: 604-291-3023
website: www.lib.sfu.ca

SAMUEL & FRANCES BELZBERG LIBRARY
SFU VANCOUVER
515 West Hastings Street
Vancouver, B.C. V6B 5K3
Phone: 604-291-5050
Fax: 604-291-5052
website: www.harbour.sfu.ca/belzberg/

SURREY CAMPUS LIBRARY
SFU SURREY
250 -13450 102nd Avenue
Surrey B.C. V3T 0A3
Phone: 778-782-7411
Fax: 778-782-7420
website: www.lib.sfu.ca/about/surrey/