

# SIMON FRASER UNIVERSITY LIBRARY

# ANNUAL REPORT 2005/2006

## ☞ The Library Opens Its Eyes

Robert Bringhurst

MEANING trickles down the sides of nouns and verbs. This is how it happens that a sentence, like a hoofprint or a leaf, becomes a little watershed of meaning. Like water shaping earth, meaning nudges words and sentences around. It rolls them, sculpts them, polishes them, shapes them into landscapes we call stories.

☞ Books – the real ones, not the imitations – are like continents and islands. Meaning spills down over them and spreads in all directions, forming creeks and lakes and rivers. You may never see those rivers, deep in the underbrush of the book, but after a few moments of deep reading you may start to hear them flowing through your bones or feel them filling up the space between your toes. Settle into a book – a real one, that is – and you'll find yourself wading or swimming or fishing or drowning in meaning.

☞ Watersheds are concave. Worlds are convex. Worlds double back upon themselves. They swallow their own tails and keep on going. Their watersheds are woven with rainstorms and glaciers and oceans and snowdrifts and clouds. That is how it is with the watersheds of meaning. One lake may be enough to fish and live beside forever; one island may be home; one book may seem enough to read; but it does not make a world.

☞ Library buildings are not often spherical, yet libraries – real ones, that is – with their square-cornered pages on square-cornered shelves, are as round as the globe. Every book in the library leads to another, which leads to another, which leads to a book you have already read but cannot read again as you read it before, because of the others you've read in between. Invisible rivers and fogbanks and glaciers and blizzards of meaning sweep through the stacks. The library acts like a world, because it is a working model of the world, built from simple bricks of printed paper in an ever-changing order. Logical systems of organization never fit what it contains. Arbitrary systems – Melvil Dewey's decimals or the sequence of the alphabet, for instance – are the only ones that serve. Like the world and every creature in it – and like every stream and river – the library constantly changes its mind and follows its nose. You cannot step twice into the same collection of books.

☞ Its lifeblood is meaning, but readers are its life. They are the neurons in its brain. Without them the library closes its eyes and shuts its mind – and yours as well – forever.

### Colophon

◀ There are 300 copies of this broadside, issued in commemoration of the fortieth anniversary of Simon Fraser University. The piece was printed by Alex Widen at the Sandhill Press in Vancouver. The paper is Arches, mouldmade at a papermill founded in 1469 near the old monastery of Spinalium, on the Moselle, in northeastern France. The types – Amethyst for the text and Albertan on the title page – were both designed by Jim Rimmer at the Pie Tree Press & Foundry, New Westminster, British Columbia. The fleuron, pilcrow, and initial were designed in Italy and Austria by Giovanni de Faccio and Lui Karner.



## Introduction

What is an academic library in 2006? The activity encompassed is breathtaking. This year's Annual Report particularly makes the point. As I write this, one library staff member is in Pretoria, South Africa; this year library staff have reported on our activities in India, Norway, Denmark, England, and all over North America; upcoming are trips to Brazil, Vietnam and South Korea. Herein are described book collections, electronic resources, academic support for students, software development, reference support, a wide range of equipment support and distribution, and publishing support. All this in addition to the continually morphing traditional reference, loans and processing services. And these activities take place in an environment of continually evolving collaboration, partnership and sharing with faculty, librarian colleagues, and students. Library space is being repurposed to meet these new requirements with a variety of active learning spaces and contemplative study areas being configured throughout the three SFU libraries. Still, research libraries continue as the world described most evocatively in Robert Bringhurst's poetic essay on the cover of this annual report.

## Collections

In this 40<sup>th</sup> year of collection building at SFU Library, our activities were buoyed by the strength of the Canadian dollar and by continued University support. In forty years the SFU Library collections have grown to well over two million volumes – a significant achievement, and a valuable legacy for the next forty years, and beyond. In addition to continuing to support established teaching and research at SFU, we developed collections in new growth areas for the university, including Health Sciences, Interactive Arts & Technology, and French language programming. Following the same pattern of spending in recent years, two thirds of the Library's materials budget was spent on serials, and one third on monographs and other one-time acquisitions.

The growth of our electronic collections continued apace, with some notable acquisitions. As part of SFU's participation in a new round of national licensing through the Canadian Research Knowledge Network, we significantly deepened our online resources in the Humanities and Social Sciences. Generous donations by SFU Alumni funded the purchase of the digitized 19<sup>th</sup> Century House of Commons Parliamentary Papers of the UK, an invaluable source of primary documents covering this significant period in British, Canadian and colonial history.

Electronic journal usage showed an increase of twenty-five per cent over the previous year, with the most highly used journals, *Nature* (23,706 articles downloaded) and *Science* (17,965 articles downloaded) showing usage increases of more than twenty per cent. The top twenty most used electronic journals came from chemistry, physics, biology, health sciences, and psychology. During 2005 we also saw more than 800,000 accesses to the Library's licensed databases and well over three million unique searches made of these databases. This level of usage clearly illustrates the value of our investment in these online products.

This year we updated the Library's overall collection development policy to complement the subject-specific policies that direct our collection building. The policy now includes guidelines for formats such as electronic books, DVDs and electronic data sets.



## Significant new resources

- 19<sup>th</sup> Century House of Commons Parliamentary Papers online (UK)
- Alexander Street Press – 11 new collections of primary sources online
- ARTStor
- Blackwell's Online Journals
- Chronicle of Higher Education online
- Classical Music Library
- ebrary Academic Complete Collection
- EIU Country Reports
- EIU Viewswire
- Encyclopaedia Britannica online
- Guide to Social Science and Religion online
- IPSOS Reid News Centre
- IPSOS Reid Trend Report
- JSTOR Arts & Sciences IV
- JSTOR Arts & Sciences Complement
- Lippincott Williams Wilkins Total Access journal collection
- London Times archive 1785 –
- Making of the Modern Economy
- New York Times archive 1851 –
- Oxford University Press online journal archive
- PapersInvited
- Play Index online
- Sage Online Journals
- Smithsonian Global Sound collection
- Springer online journal archive

## Special Collections

This was a bellwether year, with gifts exceeding \$800,000, far surpassing any previous total. Significant acquisitions included:

- The poetry collection of bp Nichol (over 3000 v.)
- The Charles Hou editorial cartoons collection (over 70 v. each vol. has 250 to 300 cartoons)
- Jim Rimmer/Pie Tree Press printing & graphic art collection
- Talonbooks accrual, Caitlin Press, Polestar & Tanks publishing archives
- Editorial cartoons of Bierman, Harrop, Rice, Uluschak, Krieger, Peterson and Rimmer as well as cartoons featuring the Canada/U.S. lumber wars from Mike Apsey
- Barry McKinnon collection of Canadian Literature (2200+ v.)
- The BC Civil Liberties Association archive
- Incline Press
- Gerard Brender à Brandis collection
- George Fetherling collection



- Doukhobor material (postcards, LPs, circular letters, books)
- *The Body Politic*
- Thoreau MacDonald (books, Christmas cards...)
- Collection of Wordsworth, especially Lake District books, postcards
- Paul St. Pierre papers
- Darren Werschler-Henry papers
- Jamie Reid papers
- A collection of Finnish material
- Small collections of leftist materials – Labour Progressive Party, Communist Party in BC, Workers Party of Canada

## Maps/Data/GIS

This year both our traditional paper and digital map collections were expanded, through donations of paper maps and a complete set of DMTI's Satellite StreetView imagery data for all of Canada. The imagery dataset is stored on a 300GB HD for distribution to researchers and GIS labs.

## Media Collection

The Media Collection was featured in SFU's student newspaper, *The Peak*, in an article by Sean Trembath about the film collection, entitled, *Free films (use responsibly)*

<http://www.peak.sfu.ca/the-peak/2005-3/issue7/ar-sfufyi.html>.

The popular BBC video series *Shock of the New* was withdrawn from the collection, as BBC discontinued the licence for educational use in Canada. Improved access to films is now provided through a monthly list of new films, linked from the Film Guide on the library home page.

"I'm now seeing what's in your media collection and am pleased to find so many video artworks ... I'm especially happy to find the Video Data Bank early video collection – there are so many seminal works in there..." (film student)

"This is cool." "You have lots of films here that you can't find in video stores." (Student)

## Games at Surrey

The important games collection at the Surrey library continued to be expanded to support programming at that site. A new games system, Nintendo DS, was purchased for the Games Room and additional games were purchased including some 'girl games' in support of the Women in Technology – Girl Gamers Club. A Games Room advisory group of students was established. Improvements to the catalogue records now enable searching by the game system.



## Services

“Library staff through their work are collaborators in a common effort of faculty, sessional instructors, teaching assistants, and fellow students helping each other to create a learning commons at SFU by which we can share knowledge, know-how, and perspectives. I have been profoundly affected by students coming from other countries where they did not have access to so many books, periodicals, and online resources and the people who work so hard to build and maintain this shared commonwealth. Their excitement and joy at being given access to both the materials and the librarians and other staff helped me better appreciate the importance of what we are trying to do together.” (Faculty member)

### Information Commons

This year saw the continuance of the successful partnership between the WAC Bennett Library and Academic Computing Services (ACS) in providing an integrated service point for reference and technical assistance, as well as integrated hardware and software. With the opening of the Student Learning Commons in September 2006, there is even greater potential to provide more collaborative and integrated support to students with the addition of academic writing programs and activities within WAC Bennett Library.

“Thank you very much to the helpful staff at the Alumni Information Commons and at the Microforms for helping me research an article and saving me a great amount of time! Great customer service!!!” (Student)

### Ask Us Live

The Library’s collaborative Ask Us Live service with the University of Victoria continued to thrive, with increased hours and positive feedback from SFU users. Building on the success of the service, planning is underway to participate in the BC-wide, post-secondary virtual reference service which will be administered through the BC Electronic Library Network. Funding for software, training, and communications has been provided by the Ministry of Advanced Education. SFU and UVic will play a key role in sharing our successful practices with the wider post-secondary community. As a prototype for the anticipated wider service, SFU participated in the BCcampus Chat Reference Pilot project, which extended chat reference service to users within the Library Services

“u rock! thanks man! have a wicked day” (AUL patron)

Gateway of the BCcampus Portal. SFU, UVic, and UBC staffed the service, which was targeted to students at Camosun College, College of the Rockies, Kwantlen University College, and University College of the Fraser Valley.



## Ask Us Here

The Ask Us Here team test drove a new cart beginning Spring 2006 to provide better support for this expanding service which continues to answer students' questions at their point of need, provide opportunities for faculty liaison, and raise awareness of Library services. To provide support at the Segal School of Business, Belzberg librarians extended the 'Ask Us Here' service downtown to the Segal Centre lobby.

"I received an emergency call from ... National TV this morning... They were at Cambie and headed my way. I needed some current data in a hurry and contacted our liaison librarian. Within 15-20 minutes he found, screened and e-mailed the relevant statistics to me -- just in time for the interview. (Faculty member)

## Other Contacts

In addition to providing reference services to SFU students, faculty, staff, and the community at the Information Commons desk, liaison librarians in the Reference Division also met with users upon request.

## Instruction

### *Course-integrated*

Demand for course-integrated instruction rose significantly in 2005/06 as liaison librarians developed new – and fostered existing – relationships with faculty across disciplines. Librarians deliver instruction in a variety of locations using many different methods. They teach in labs and lecture halls in the Library and on-campus, meet users online via detailed web pages and off campus upon request.

"Setting up the course web site as you have, walking us through some of the main indices they'll use and, above all, offering to serve as a resource for their projects will, I am confident, make a major contribution to the success of the seminar. So, thanks for putting the time in -- I appreciate it." (Faculty member)

More than 18,000 students attended course-integrated instruction classes in 2005/06, compared with 15,297 in 2004/05. Business, Psychology, and Communication were the heaviest instruction areas, followed by Education, English, and Biology. The Library's *Understanding and Avoiding Plagiarism* tutorial was installed in over thirty courses in 2005/06.

### *General Instruction*

While the majority of our instruction is course-related, there is a continuing need to provide general drop-in classes. We continue to receive positive feedback from students with regard to the Essay Architecture Fair, offered in collaboration with the Health and Counselling Centre (HCC). The Student Learning Commons will offer further opportunities for joint programs for students in 2006/07.





## Journals and Microform Assistance Desk

“Had I asked for help from you earlier, I could have saved days of research... But I know who to look for next time when I need help :-). Thanks a lot!!”  
(Undergraduate student)

Although it is located by the print journals and microformats, many of the questions at the JAMA Desk are about e-journals. Researchers who are inexperienced at retrieving online articles sometimes arrive at the sixth floor expecting to find the print version of a journal, then ask for help when they find that we no longer have their title in print, or they ask for help navigating e-journal publisher sites. There is always a need for ongoing training on the quirks of newer e-journal publisher sites and aggregator databases.

## Thesis Support

The Thesis office has increased its support for students over the past few years, with classes available early in the process; online documentation; and increased contact with students. In addition, an online thesis information submission form was developed. The result has been a significant reduction in late submissions from nine per cent to below one per cent.

As well the turnaround time for processing items has been greatly reduced. In previous years it was not until late in the following semester that the final approval was given to the majority of submissions. This has now been cut in half and most of the submissions are approved by the middle of the next semester. This reduction means that the items are then digitized and made available in a much shorter period of time.

“I just completed my dissertation and oral defence and want to thank the Telebook staff of for the excellent service provided to me throughout the past three years. My "text-based" thesis meant that I ordered a large number of books. Requested books always arrived promptly. These services provided to me in interior BC by Telebook were critical to my course work and dissertation.” (Graduate student)

## Loans Services

Our popular laptop/notebook service continues to thrive with 19,543 laptop circulations. Headphones circulated 4,445 times. The number of laptops will be doubled to fifty for the Fall 2006 semester and the loan period extended from two to four hours. The SFU Surrey library also loans laptops and a variety of other equipment to support its unique programmes. In addition, thanks to staff and others’ donations during the 2006 Campus Campaign, presentation equipment for use in the group study rooms will soon be available for checkout at the WAC Bennett Library.

The “Food for Fines” drives in Summer and Fall 2005 were once again very successful. The Library received 2,350 food items from 514 patrons and waived \$4,676 in fines.

Thirty pedometers were offered for lending in support of HCC’s ‘Walk this Way’ program from September 19th to October 20th.





## Reserve Services

A number of new reserve services have been introduced. Print articles requested for Reserve are now also searched online; for nine per cent of a total of 3,521 articles, a link was provided to the online version as well. Online Reserve Request forms, made available July 2005, are being very well received. An Exam Bank Repository will be available June 2006 for interested faculty. Courseware Packages will be placed on Reserve effective Summer 2006 at the request of the course instructor. Finally, as of Summer 2006, a new Business Competition collection, consisting of approximately 100 case studies referenced by students in the annual Business Competitions, will be added to the Reserve collection on a permanent basis.

## University Outreach

"The Library at Simon Fraser University has been quite successful in developing an outreach program to the entire University community. The efforts of the library liaison to the Faculty of Business Administration are particularly noteworthy. Many students are familiar with this person due to such actions as weekly e-mail newsletter and occasional sessions during which he sets up a table in the Faculty of Business Administration building to meet with anyone strolling down the hallway. As a result, library usage among students is heavy and particularly effective." (One of four highlighted "strengths and effective practices" cited in the acceptance letter from the AACSB accreditation team.)

Public services staff on all three campuses continue to contribute to a wide range of outreach activities on and off campus to inform the wider community about the services, resources and programs accessible through the Library. In 2005/06 these included:

- Benefits and Services Fair for new faculty .
- Week of Welcome orientation in September 2005.
- Alumni Day Open House in October 2005.
- Burnaby Public Library visit in November 2005.
- Learning and Instructional Development Centre's Symposium on Innovative Teaching.
- Teaching Assistant/Tutor Marker Day.
- Tutor Marker Orientations.
- Student Services Fair for new and transfer students at the beginning of each semester.
- Tours for Library visitors.

## Student Learning Commons

In May 2005 Vice-President Academic John Waterhouse announced that "SFU will establish an academic learning centre, connected to, and in support of, the ongoing curriculum project. The Learning Commons has a mandate to assist and support students in their academic pursuits and to provide learning support services across the 3 SFU campuses. The SFU Learning Commons will open officially in September 2006 in the WAC Bennett Library, and eventually in other SFU Library sites." One year later, with much behind-the-scenes work, we are on track for the September 2006 opening.

Building on the existing services of the Alumni Information Commons and the HCC Learning Skills program, the Student Learning Commons (SLC) will offer a wide range of academic assistance to undergraduate and graduate students, including academic writing, learning strategies, library research, computer technology, English language skills, theses formatting advice and more. Over fifteen peer educators will receive specialized writing and learning support training for Fall 2006.



The SLC is working to create and maintain effective relationships with many campus groups. In particular, the SLC has strong ties to the Yosef Wosk Student Learning Commons at SFU Surrey, and will be working through the Belzberg Library at Harbour Centre to deliver services at SFU Vancouver. The Writing-intensive Learning Office (WILO) is another important partner, especially given the “W” requirements of SFU’s new undergraduate curriculum, while traditional links with many Student Services units will be maintained and strengthened. The SLC’s goal is to provide students with “one stop” for academic support services, and “one step” referrals to other campus services.

The SLC will be located in the NW corner of the Bennett Library’s main floor. Its virtual location will be at <http://learningcommons.sfu.ca>.

Elaine Fairey was appointed SLC Director in December 2005, in addition to her responsibilities as Associate University Librarian for Bennett Public Services. Learning Services Coordinator Donna McGee Thompson and the HCC Learning Skills programme transferred to the SLC in April 2006, and Dr. Amanda Goldrick-Jones was appointed Writing Services Coordinator in May 2006. Thesis Support will move to the SLC to provide more seamless referral to SLC services of interest to graduate students.

## Processing

Items catalogued increased by 20%, a testament to the hard work and dedication of everyone in the Processing Division and to workflow improvements. With an increase in monograph receipts of fifteen percent and a doubling of new serials subscriptions over the previous year, meeting fiscal year end was a challenge which staff met through initiative and flexibility in assigning tasks to make sure orders were placed, materials received and invoices paid by March 31. In order to improve workflow and public access, renovations were undertaken in the processing area and should be completed in Summer 2006.

“I just wanted to say what wonderful staff you've got up there. I phoned up looking for a new book which had gone MIA after being catalogued. Two of your staff, hunted the beast and delivered it to me in about 20 minutes. I was very impressed at the wonderful service!” (Liaison librarian)

## Library Technology/Special Projects

Last spring a newly designed Online Public Access Catalogue was introduced. It looks more contemporary and takes advantage of some recent improvements in functionality in the Innovative Interfaces software. User feedback has been very positive.

“Software @ SFU Library” (<http://software.lib.sfu.ca/>) outlines the extensive range of open source software developed and/or hosted at the SFU Library. The software includes SFU Library’s *reSearcher* suite – Citation Manager, CUFTS, dbWiz, GODOT – and the PKP suite, a very productive and positive partnership with the Public Knowledge Project and SFU’s Canadian Centre for Studies in Publishing. These products benefit the Library and users from two perspectives: we are able to avoid the costs of commercial equivalents. The cost of development and support costs are shared among a number of partner institutions. There has been significant uptake of both software suites during the past year. Our OJS hosting services now provide support to fifteen journals at various stages of implementation and the OJS software is now in use by over 700 journals worldwide.



Two SFU Library technology accomplishments deserve special mention. First, the dbWiz metasearch application, developed at SFU Library with the support of nine partner libraries in Western Canada, was launched and has received attention in the library technology literature and worldwide. This service allows users to search more than one of our licensed databases at once, and also has the ability to search library catalogues and free content on the Web. One of the developers, Calvin Mah, was asked to address a major library technology conference in South Africa.

### reSearcher

As in past years, development of the *reSearcher* applications (GODOT, CUFTS, Citation Manager, and dbWiz) continues, resulting in economical, functional, and flexible services for SFU Library users and staff. This year, all of the applications became available to the world under an Open Source license, and interest in *reSearcher* from around the world is increasing rapidly.

In December and January, Systems staff assisted Roskilde University in Denmark ([http://www.ruc.dk/ruc\\_en/](http://www.ruc.dk/ruc_en/)) to set up and use GODOT, CUFTS, and dbWiz. Roskilde reimbursed SFU for this work and Kevin Stranack visited their campus to assist with local configuration and to make a presentation to librarians from 26 Danish libraries.

### PKP

In May 2005, the University of British Columbia's PKP (Public Knowledge Project) software -- which includes open source journal publishing system, a conference management system, and a metadata harvester -- moved to SFU Library as its permanent home. Since the move, SFU has coordinated the development and release of two minor upgrades to Open Journal Systems, and an entire rewrite of the PKP Metadata Harvester.

The SFU Library is a leading participant in the Synergies initiative, which is intended to build a sustainable ejournal publishing platform for Canadian journals. SFU Library is a key participant in the Synergies CFI submission, with OJS software being used at four of the five partner sites; SFU Library demonstrated 'proof of concept' export of OJS journal metadata to the Synergies prototype site.

### Digitization

Activity in this area continues to grow. This year, the Digitization Center scanned 2633 retrospective and 588 new theses, which will shortly be available in the SFU Institutional Repository. We also scan an average of 30 textbooks per semester for students with visual or learning disabilities. This year we also digitized the complete run of *Archivaria* (50 volumes), 240 items from a personal collection of memorabilia from the May 1968 Paris Labour Riots, 171 items from the Library's Harrison Brown Collection, and over 100 items from the Library's Doukhobor Collection. Work continues on the Editorial Cartoons Collection, with an additional 150 cartoons added this year and the development of a series of teachers' guides for the Cartoons.

The Library has now scanned 27,000 pages of the Chinese Times, as part of the Multicultural Canada initiative, and is making these available on the web. Also as part of Multicultural Canada, the Library has made the *Encyclopedia of Canada's Peoples* available as a searchable database.



## Library Building and Equipment Services

The WAC Bennett Library continues to undergo renovations to improve services in the changing academic environment.

Services for the Student Learning Commons will be located on the entry level in the northwest corner adjacent to the Alumni Information Commons to bring those services together physically as well as operationally. After suffering in an increasingly inadequate space, the Media Resource Centre will be located on the entry level in the southeast corner, with the collections brought together in one space and new services such as a viewing room available. Document Delivery Services, which works closely with the Media Resource Centre, will be located adjacent to it in the northeast corner. Thanks to generous donations by Library staff and others during two Campus Campaigns, the casual reading area on floor three received a significant facelift including the addition of counters and stools by the Mall window and electrical and wireless support for laptop use. In order to improve public access to the Processing area and workflows, renovations were undertaken in that part of the building as well.

## Samuel and Frances Belzberg Library

The Belzberg Library undertook a pilot project to test the viability of Sunday Hours, opening the library on Sundays from 10 am to 5 pm during Spring 2006. Most visitors were undergraduate students who used the library to study, work on assignments and do research for their papers. Based on its success, it is expected that this service will continue in Fall 2006.

Cross-library co-ordination of library services is becoming increasingly important with departments offering courses on all three campuses. The business liaison librarian and Belzberg librarians coordinated enhanced library instruction at the Segal Centre for Business and collaborated with faculty and administrators to develop the right mix of library support for the new building.

“The information I am able to obtain through your collection is invaluable to my work as an artist and my effectiveness as a citizen. Also the helpfulness of the staff at Belzberg (where I order and pick up my books) is always outstanding.” (Alumnus)

## SFU Surrey Library

With the expansion of programming at SFU Surrey, the Library continues to grow and enhance its services. By the second week of classes in Fall 2005, students were complaining that the Library was full and there was nowhere to sit; additional seats were added but the move to the new library space in summer 2006 is eagerly awaited.

The SFU Surrey Student Learning Commons was created by expanding the mandate of the Tech One Success Centre to serve all Surrey students and to articulate with the Burnaby Student Learning Commons, under the direction of Coordinator Cynthia Wright. In honour of a generous gift, the new SLC space will be named the Yosef Wosk Student Learning Commons.



The Surrey collections budget was increased to cover expanding programs; the book & media collections have grown by 26% over the last year, and circulation of these collections has increased by 64%.

"I always find great materials here. This is an incredibly rich collection for its size" (Graduate student)

"Thanks to what I learned with you I was able to get the "A" I was hoping for." (1<sup>st</sup> year education student re SLC)

A variety of online materials and workshops were created to support the use and circulation of equipment for SIAT and other students. Funding for equipment was provided by the VP Academic and the Faculty of Applied Sciences. MiniDVD tapes and Arduino circuit boards are sold through the Library. The Library works closely with ACS to provide these services.

## BC Electronic Library Network

Funded by the BC Ministry of Advanced Education, the BC ELN is housed within SFU Library. Its activities are governed by a representative Steering Committee. Its role is to "work with post-secondary libraries to provide equitable, expanded and cost-effective access to information for learners and educators throughout British Columbia." Further information about BC ELN can be found at: <http://eln.bc.ca>

In 2005/06, for the first time, three sectors (academic, public, and school libraries) worked collaboratively to provide a provincial license, to the online *Encyclopedia of British Columbia*. BC ELN was a lead participant in the development work for the e-HLbc consortium, a leading-edge cross-sectoral project involving BC's academic and health libraries. Negotiations were completed and highly advantageous pricing obtained for the first suite of products, in time for the e-HLbc launch April 1, 2006. Another barrier to resource-sharing fell, with the elimination of charges for interlibrary book loans among BC post-secondary libraries, effective January 1, 2006.



## Donations

As in previous years, the Library was generously supported by gifts and in-kind donations. Thanks to our supporters, our Alumni Library Endowment, General Library Endowment, and Technology Endowment funds were strengthened. Income from these funds was used to strengthen our book and electronic collections and to enable us to undertake key renovations, particularly the Media Resource Centre and Student Learning Commons. Renovations to the casual seating area on Floor 3 were funded through generous matched contributions by Library staff and others during the 2005 and 2006 Campus Campaigns.

### In-kind Donations

Alcuin Society  
 Robert Anderson  
 Mike Apsey  
 Nelson Ball  
 Jean Barman  
 Derek Beaulieu  
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| Barry Biddle      | Sandra Dueckman          | Sonja Inkster            |
| Gwen Bird         | Heather Dumka            | Eric Irvine              |
| Gladys Blunden    | J. Dyck                  | Marlene Jan              |
| Mark Bodnar       | Susan Edwards            | David Jang               |
| Roberto Bondi     | Essam Elashi             | Leonard Jang             |
| Juan Botero       | Margaret Ellwood         | Edward Janzen            |
| Carol Botting     | Michael Epp              | John Jensen              |
| John Brackley     | Leo Eutsler              | Sophie Jerkovic          |
| Kelly Brantner    | Elaine Fairey            | Mariela Johansen         |
| Amanda Brittain   | Margaret Finlay          | Shona Johansen           |
| Shirley Brunke    | Gail Fleming             | Frances Johnson          |
| David Burgess     | Margarete Floeck         | Robert Johnson           |
| Oliver Busby      | Susan French             | Stacy Johnson            |
| Barbara Bussey    | Catherine Frost          | Paulette Johnston        |
| Caryn Cameron     | Patty Gallilee           | Linda Jules              |
| Robert Campbell   | Kerri Gallup             | Naveen Kapahi            |
| Charles Carter    | Bruce Gardner            | Ayaz Karim               |
| Terrence Casella  | Timothy Garrish          | Bradley Keith            |
| Ann Cederberg     | Marisa Genovese          | Pamela Keith             |
| David Cender      | Carole Gerson            | Roland Keith             |
| Lawrence Chan     | Martin Gerson            | Kenneth Ketchum          |
| Liny Chan         | Eli Gibson               | Joy Klammer              |
| Margaret Shi Chen | Beth Gillespie           | Stephen Kloster          |
| Cyrus Cheung      | Patrick Gilligan-Hackett | John Ko                  |
| Kenneth Cheung    | Percival Gives           | Barrie Kovish            |
| Colin Chisholm    | Vera Godavari            | Stanislaw Kubik          |
| Linda Chiu        | Carole Goldsmith         | Eva Kuchar               |
| Andrew Chow       |                          | Chun-Chun Lam            |





Christy Lapi  
 Christine Lawson  
 Cherie Leader  
 Deanna Lee  
 Ena Lee  
 Norman Lee  
 Eva Leung  
 Ye-Fee Liang  
 Justin Liew  
 Sean Lightle  
 Imogene Lim  
 Hugh Lindsay  
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 Xichi Zheng

\*Due to space restrictions, only donors who have contributed \$100+ are listed.



## Library Special Events

- SFU Library Special collections commissioned, and had published *The Library Opens Its Eyes*, by Robert Bringhurst in celebration of the SFU 40<sup>th</sup> Anniversary (reproduced on cover).
- The Multicultural Canada Conference (May 31 – June 2) brought together community, scholars, librarians, and archivists. Speakers talked about a wide variety of projects which together form a knowledge base of online resources which help us represent Canada's multicultural diversity and history to ourselves and to the world. Perhaps the most exciting aspect of the conference was the engagement of community, librarians, government and academics which took place during the sessions and especially during the breaks. The papers from the conference are available in the SFU Library institutional repository at <http://ir.lib.sfu.ca/handle/1892/2511>.
- SFU Library hosted the BC Academic Librarians in Public Services Meeting in December 2005 focussed on "The Future of Reference."
- SFU Library promoted its services with a booth at Word on the Street, September 2005.
- **Share the Enthusiasm Lecture Series:**
  - October 19, 2005 Wally Chung, "Collecting History".
  - March 22, 2006 Andrew Feenberg, "Collecting on in the Barricades during Paris May Events of 1968."
- **Talks:**
  - April 21, 2005 "The Origin and Evolution of the Shanty Bay Press" by Walter Bachinsky & Janis Butler in cooperation with the Alcuin Society.
  - September 26, 2005 - launch of *Companions and Horizons : An Anthology of Simon Fraser University Poetry* ed. by S. Collis. (Burnaby, BC : West Coast Line, 2005).
  - October 29, 2005 Sue Allen, "The Brilliance of Cloth Book Covers : Decorated Publishers' Bindings in America, 1830-1910" - The Annual Yosef Wosk – Friends of SFU Library Special Collections & Alcuin Society Lecture.
- **Special Collections readings:**
  - September 22, 2005 Lynn Coady.
  - October 27, 2005 Eden Robinson.
  - November 24, 2005 Evelyn Lau.
  - March 2, 2006 Larissa Lai.
  - March 16, 2006 Nancy Richler.
- **Exhibitions:**
  - September 22–24, 2005 'J.S. Woodsworth: an exhibition at the Woodsworth Conference.
  - October 20, 2005 Mirhady lecture—exhibition of recently acquired Persian material.
  - 40 years of collecting in Special Collections & Rare Books.
  - An Exhibit Acknowledging Gifts from 2005.
  - Political Ephemera from the Last Provincial Election.
  - First 40. Selections from an exhibition of early SFU graduate theses and projects, at WAC Bennett Library and Belzberg Library.
  - SFU Archives 40<sup>th</sup> Anniversary display, at WAC Bennett Library and Belzberg Library.
  - The Library Diversity Working Group (LDWG) continued its series of displays this year including Sustainable Technologies (work from students in First Nations Studies), Children from Around the World, Robbie Burns Day/Chinese New Year Celebration, Freedom to Read Week, Dr. B.R. Ambedkar and Human Rights, and Convocation 2006: A Taste of Graduate Scholarship.



• **Acknowledgements:**

- Ian Butling, Pauline and Susan Rudy, *Writing in Our Times...* (Waterloo, 2005).
- *The Halcyon* (June 2005) of the Pauline Johnson Collection.
- *Globe and Mail* 25 June 2005 for Peter Trower Collection.
- October 20, 2005 Mirhady lecture.
- the use of several cartoons including P. Roy and J.H. Thompson, *British Columbia: Land of Promises* (Toronto : Oxford University Press, 2005).
- Cynthia Zimmerman, "Auto/biography and re/vision/: Betty Lambert's *Under the skin*," in *Theatre and autobiography...*/ed. Sherrill Grace & Jerry Wasserman (Vancouver: Talonbooks, 2006): 152-66.

## Visitors to SFU Library

- Lynn Copeland met with eighteen publishers from Shanghai hosted by the Canadian Centre for Studies in Publishing.
- Professor Uma Coomaraswamy, Vice Chancellor, Open University of Sri Lanka, came to Simon Fraser University for a study visit and toured the WAC Bennett Library.
- Peter Trower, poet-writer.
- Ellie Nichol, wife of author bp Nichol.
- Lisa Robertson, writer.
- Dr. Barbara Godard (York University—work on *Open Letter*).
- Michael Bough (work on Charles Olson).
- Linda Quick (work on Pauline Johnson).
- Cindy Zimmerman (work on Betty Lambert).
- Roy Peterson (editorial cartoonist).
- Mike Apsyey (donor of cartoons).
- Judy Wu (work on Gary Snyder).
- Mary Innes, a librarian on exchange from Victoria University of Wellington in New Zealand.
- North Korean Delegation visited the SFU Surrey Library.
- Eleven librarians from Scandinavia came to visit SFU and toured WAC Bennett Library.
- Ruth Ivey, Information Services, Team Leader, University of Waikato Library Hamilton, New Zealand. Visited Information Commons, Reference and Document Delivery. Provided information about the University of Waikato Library and a demonstration of its web site to liaison librarians.
- Dale Lackeyram, Learning Specialist, Learning Commons, University of Guelph. Toured the evolving Student Learning Commons spaces with Elaine Fairey and Donna McGee Thompson.

## Staff

### Notable Staff Changes

#### *Appointments*

- Warren Bandzmer was hired as Continuing Surrey Campus Media Technician.
- Gwen Bird was appointed Associate University Librarian, Collection Services, in addition to her responsibilities as Head of Collections Management Division.
- Gordon Coleman has accepted a position with ELN role, replacing John Durno.
- Elaine Fairey was appointed SLC Director in December 2005, in addition to her responsibilities as Associate University Librarian for Bennett Public Services.



- Heather De Forest joined the Belzberg Library as liaison for Urban Studies and Public Policy and has also assumed responsibility for Geography in Burnaby.
- Frances Dodd (formerly with Innovative Interfaces Inc. [III] and Online Computer Library Centre [OCLC] Canada) was hired as Technical Services librarian.
- Liza Eurich, Surrey Library Assistant has replaced Cecilia Roberts who has left to pursue other goals.
- Patty Gallilee agreed to take on the position of Acquisitions/Serials Division Head in what is now a continuing role.
- Amanda Goldrick-Jones was hired as the SLC Writing Services Coordinator.
- Donna McGee Thompson, Learning Services Coordinator was transferred to the SLC from the HCCC Learning Skills programme in April 2006.
- Cynthia Wright was hired as Surrey Student Learning Commons coordinator.

#### *Retirements*

- Jack Corse, Reference Librarian.
- Cindy Swoveland, Reference Librarian, Belzberg.
- Claude LeFrançois, Library Assistant, Sorting Room.

## Professional Activities, Committees, Presentations and Publications

### Staff Development Day

Many staff volunteered or participated in the second successful staff development day on May 4, 2006.

### Gwen Bird

*Co-Presenter:* "From Bindings to Bytes: The Evolution of Paper to Digital and What it Means for Bookstores"; Annual Symposium of Campus Stores Canada, Vancouver, November 5, 2005.

*Presenter:* "Collection Management in a University Library"; LIBR 520 Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, October 2005 & March 2006.

*Chair:* COPPUL Collections Group.

*Member:* CRKN Negotiations Resource Team.

*Member:* Senate Committee on Undergraduate Studies (SCUS).

*Member:* Senate Graduate Studies Committee (SGSC).

### Mark Bodnar

*Presenter:* "Learning Support for Undergraduates: Tips and Tools for Helping Your Students Succeed"; Reaching New Heights in Learning at SFU: 7th Annual Symposium on Innovative Teaching, SFU, May 18-20, 2005.

*Instructor:* "Business Reference"; One-credit course (LIBR 539G) at the School of Library, Archival & Information Studies (SLAIS), UBC, July, 2005.

*Chair:* SFUFA Maternity/Parental Leave Advisory Group. November 2005 to February 2006.

*Chair:* Librarians' Economic Benefits Committee. August 2005 to February 2006.

*Member:* Executive Committee, Simon Fraser University Faculty Association, Library Representative.

*Member:* Economic Benefits Negotiating Committee of the Simon Fraser University Faculty Association.

### Moninder Bubber

*Presenter:* "Building the Shastri Librarians' Network Project"; Presentation at Shastri Indo-Canadian Institute, New Delhi, November 29, 2005, and at Panjab University Library, Chandigarh, December 6, 2005 (pdf of document: <http://ir.lib.sfu.ca/retrieve/1885/ShastriLibrariansNetworkProjectNov2005EditedDec202005.ppt>)

*Participant:* The Institute of the Humanities' Universities as Sites of Citizenship Forum.

*Chair of Session:* "Academic Activism" at the conference, "Transformations: The Politics of Women's Studies, 30th



Anniversary of Women's Studies at SFU"; Vancouver Campus, SFU, February 10, 2006.

*Exhibition of Paintings:* "Joy of Life: recent works by Moninder Bubber" in the SFU Library Gallery, April 18, 2005 to September 22, 2005.

Anita Cocchia

*Co-Chair:* Consortia Canada.

*Co-Convenor:* Consortia Canada Meeting, Montreal, August 2005.

*Champion:* e-HLbc Negotiation Implementation Team.

*Participant:* BC Public Library Gateway Symposium.

*Member:* e-HLbc Library Working Group & Implementation Team.

*Member:* Public Library Virtual Reference Team.

Lynn Copeland

*Paper:* "Research Libraries: Key Players in e-Learning"; Paper presented at the International Conference on e-Learning (presented by Todd Mundle), Montreal, June 22, 2006.

*Participant:* "CARL eLearning Report & Update" CARL/ARL joint meeting, Ottawa, May 17, 2006.

*Presenter:* "Research, IT & SFU Library"; IT & Advanced Networks Symposium, SFU, May 9, 2006.

*Presenter:* "Multicultural Canada: Preserving Our Nation's Multicultural Heritage"; Library and Archives Canada, January 6, 2006.

*Instructor:* "Current Issues and Trends in Library Services and Information Science: Topics in Academic Librarianship"; UBC School of Library Archival and Information Science, (one credit course) Winter 2006.

*Presenter:* "There Be Dragons... Course Management and Library Systems at SFU Library and BC Campus"; Presented at the IFLA Congress, Oslo, August 19, 2005. To appear in print.

*Chair:* CARL eLearning Working Group.

*Member:* CanKNOW Steering Committee.

*Member:* HCI-Book working group.

*Member:* AlouetteCanada Steering Committee.

*Member:* CARL Board.

*Member:* Chinese Canadian Historical Society of BC Board of Directors.

Megan Crouch

*Presenter:* "Development of a Collection for the Faculty of Health Sciences at Simon Fraser University"; Canadian Health Libraries Association Conference, Vancouver, B.C., May 2006.

*Planning Committee Member:* 2006 Canadian Health Libraries Association Conference May 12-16 in Vancouver. BC.

Heather De Forest

*Co-Convenor:* "Ain't on the Globe and Mail Bestseller List"; BCLA (British Columbia Library Association) Conference, Hilton Vancouver Metrotown, Burnaby, April 2006.

*Co-Panelist:* "Getting Hired in Higher Education"; ALPS (Academic Librarians in Public Service) session, School of Library, Archival & Information Studies (SLAIS), UBC, October 2005.

*Chair:* British Columbia Library Association—Intellectual Freedom Committee.

*Chair:* BCLA (British Columbia Library Association) Intellectual Freedom Committee. Dec. 2004 - present.

John Durno

*Presenter:* "BCcampus: Linking Distributed e-Learners to e-Libraries"; CADE /ACÉD, 2005.

*Member:* CPSLD BCcampus Learner Services Committee.





Elaine Fairey

*Co-presenter:* "Academic Integrity: Emerging Partnerships for Librarians, Faculty, and Students"; BCLA Conference, Burnaby, BC, April 2006.

*Conference planning committee member and convenor:* "Learning Virtually Anywhere"; Canadian Association of Distance Education (CADE) Conference 2005, Vancouver, BC, May 2005.

*Member (ex officio):* Senate Committee on Academic Integrity and Student Learning Environment (SCAISLE).

*Chair:* SFU Human Rights Policy Board.

Nicole Gjertsen

*Moderator:* "New Art Roundtable" in Banff, AB (May 5 - 9) at the Art Libraries Society of North America (ARLIS) Conference.

Carole Goldsmith

*Co-Presenter:* "SFU Library Digital Image Project"; ARLIS NW Chapter Annual Meeting, Fall 2005.

*Executive Member:* Advisory Planning Committee, "Fast Forward Media Trade Show", April 2005.

Carla Graebner

*Co-chair:* BCLA Information Policy Committee.

*Co-convenor:* "Government and Legal Information Librarians Annual Gathering"; BCLA Information Policy Committee event, March 2006.

*Reviewer:* Michael Wallace and Lawrence Webber's "The Disaster Recovery Handbook: a Step-by-Step Plan to Ensure Business Continuity and Protect Vital Operations, Facilities, and Assets"; *Business Information Alert*, November/December 2005.

Percilla Groves

*Co-convenor:* "Government and Legal Information Librarians Annual Gathering"; BCLA Information Policy Committee event, March 2006.

*Participant:* a poster session with George Adler, Psychology Lecturer, at the International Society for the Scholarship of Teaching and Learning.

Mark Jordan

*Presenter:* Multicultural Canada Conference, May/June 2006.

*Instructor:* "Introduction to Data Manipulation with Perl"; 1-credit course, UBC School of Library, Archival and Information Studies, March 2006 (with John Durno).

*Guest speaker:* UBC School of Library, Archival and Information Studies, on SFU's database of databases, EJDB, and dbWiz, February 2006.

*Instructor:* "Developing Digital Collections"; 3-credit course, UBC School of Library, Archival and Information Studies, September – December 2005.

*Participant:* "The CARL Repositories Metadata Application Profile"; Library and Archives Canada Metadata Forum, September 2005.

*Participant:* "SFU's Institutional Repository Service"; BCcampus Webcast, May 2005.

*Participant:* "Introduction to Open Journal Systems"; Synergies Meeting, University of Montreal, May 2005.

Calvin Mah

*Co-Presenter:* "Searching and Retrieving"; BCNET Conference, Vancouver, BC, April 26, 2005.

*Co-Publication:* "dbWiz: Open Source Federated Searching for Academic Libraries"; *Library Hi Tech*, 23, no. 4(2005): 490-503 .



Christine Manzer

*Member:* Library and Information Technology Program Advisory Committee for Langara College.

Heather Morrison

*Presenter:* "Beyond Peer Review: Collaboration"; Drexel CoAS E-Learning, Feb. 23, 2006.

<http://drexel-coas-elearning-transcripts.blogspot.com/2006/04/peer-review-in-google-age-morrison.html>.

*Facilitator & Presenter:* "Open Access & Policy Issues"; Breakout session at the CERN Workshop on Scholarly Innovations (OAI4), Geneva, October 22, 2005. <http://hdl.handle.net/1892/1843>.

*Co-Presenter:* "Open Access: an Introduction"; Alberta Library Conference, April 30, 2005. <http://ir.lib.sfu.ca/handle/1892/261>.

*Co-Presenter:* "Open Access: Resources and Opportunities"; Beyond Hope Library Conference, Prince George, B.C. April 25, 2005. <http://ir.lib.sfu.ca/handle/1892/260>.

*Co-Presenter:* "Opening Access to Scholarly Research"; British Columbia Library Association Conference, April 23, 2005. <http://ir.lib.sfu.ca/handle/1892/260>.

*Publication:* "The Dramatic Growth of Open Access: Implications and Opportunities for Resource Sharing"; *Journal of Interlibrary Loan, Document Delivery & Electronic Reserve*, 16, 3 (2006). <http://hdl.handle.net/1892/510>.

*Publication:* "The Imaginary Journal of Poetic Economics"; Scholarly Blog, July 2005 - present.

<http://poeticeconomics.blogspot.com>.

*Publication:* "The Implications of Usage Statistics as an Economic Factor in Scholarly Communications"; In: *Usage Statistics of E-Serials*, ed. by David Fowler. Binghamton, NY: Haworth Press, 2005.

*Publication:* "Haworth Series on Serials Librarianship and Continuing Resources"; <http://ir.lib.sfu.ca/handle/1892/1639>.

*Co-Chair:* BCLA Information Policy Committee.

*Chair-Elect:* BCLA Academic Librarians in Public Service (ALPS).

*Member:* CLA Working Group on Information Policy.

*Member:* Public Library E-Audio / E-Text Working Group.

*First (and Chief) Editor:* E-LIS Canada.

*Member:* OA Librarian Blog Team.

*Editor:* The Partnership: Library and Information Science Practice and Research in Canada (forthcoming).

Todd Mundle

*Presenter:* a paper – "Digital Retrospective Conversion of Theses and Dissertations: an In House Project" at the Electronic Theses and Dissertations (ETD) 2006 Conference, Sydney, Australia.

*Keynote address:* UBC SLAIS Job Fair.

*Presenter:* Academic Libraries (LIBR 560), Foundations of Information-Based Organizations; UBC School of Library, Archival and Information Studies.

Brian Owen

*Presenter:* "Multicultural Canada Project"; Meeting of the Vancouver Region Digital Archivists Group. ICBC, North Vancouver, B.C. March 2006.

*Co-Presenter:* "Open or Closed: Software and Information"; Speak Up Series at Vancouver Public Library, Vancouver, B.C. October 2005.

*Co-Presenter:* "Library2Vendor: Open Source Development at SFU Library"; Access 05 Conference, Edmonton, Alberta. October 2005.

*Member:* Gateway Project, B.C. Public Libraries Services Branch, Sept. 2005—present.

*Member:* Project Steering Committee and participating in the development of a vision and implementation plan for province wide online public library services.

*Member:* Synergies Project, Technical Working Group, Jan. 2005—present.

*Presenter:* Access 05 (Edmonton): Software @ SFU Library.

*Presenter:* "Open Access & Open Source Software"; Vancouver Public Library Speak Up Series.





*Presenter:* BC Digital Archivists Association: Multicultural Canada.

*Presenter:* "Software @ SFU Library"; Open Source Software Sustainability (Oxford, England).

*Presenter:* BCLA Conference: Open Access Publishing: Three Perspectives.

*Member:* Negotiations Resource Team for the Canadian Research Knowledge Network (CRKN).

*Member:* Public Library Board Trustee for the West Vancouver Memorial Library.

*Chair:* Board's Information Technology Committee.

*Participant:* BC Public Libraries Services Branch (PLSB) Gateway Committee.

Walter Piovesan

*Member:* Statistic Canada DLI External Advisory Committee.

*Member:* ICPSR Council (third year of a four-year term).

*Presenter:* ICPSR data web data services workshop.

Marianne Reid

*Member:* Faculty Association's Committee on Mandatory Retirement, Library Representative.

Sylvia Roberts

*Member:* BCLA Information Policy Committee (2005-2006).

*Member:* BCLA Copyright Committee (2005-2006).

*Convener:* "Learning with the Brain in Mind"; pre-conference session at BCLA annual conference (April 2005).

*Member:* Community Advisory Group to Communication faculty member Ellen Balka's major SSHRC funded Action for Health Research Group; advised researchers about the dissemination of research results beyond academia; met with the SSHRC committee conducting the mid-term review (2005-2006).

Trish Rosseel

*Member:* seconded part time as Library Services Consultant on the BCcampus Learner Services Committee and on Public Library Services Branch Virtual Reference Committee.

*Presenter:* "BCcampus Update"; Presentations at post-secondary libraries throughout BC, September/October 2005 and February 2006.

*Presenter:* "The Future of Reference: Approaches to Service"; Academic Librarians in Public Service Meeting, Vancouver, BC, December 2005.

*Presenter:* "Post-Secondary Partnership: BCcampus Library Services, Learning Objects, and Virtual Reference"; British Columbia Library Association Conference, Burnaby, BC, April 2006.

*Convener:* "Multi-type Collaboration: Providing Library Services Across the Life Span"; British Columbia Library Association Conference, Burnaby, BC, April 2006.

Nina Smart

*Convener:* "Academic Integrity: Emerging Partnerships for Librarians, Faculty and Students"; BCLA Annual Conference, April 2006.

Ian Song

*Presenter:* Multicultural Canada Conference, Vancouver, BC, May/June 2006.

Kevin Stranack

*Publication:* Mah, C. and Stranack, K. "dbWiz: Open Source Federated Searching"; *Library Hi Tech*, 23, no. 4(2005): 490-503 .

*Co-Presenter:* "Libraries Sharing Technology for Sharing"; British Columbia Library Association Conference, Burnaby, BC, April 2006.

*Presenter:* "dbWiz: Open Source Federated Searching"; TAL Federated Search Symposium, University of Calgary, February 2006.



*Presentation:* "Open Source Software at SFU"; Copenhagen Business School, Copenhagen, Denmark, December 2005.

*Presenter:* "CUFTS: Open Source Serials Management"; Netspeed Conference, University of Alberta, Edmonton, October 2005.

*Co-Presenter:* "Consortial Updates"; Access Conference, University of Alberta, Edmonton, October 2005.

*Co-Presenter:* "library2vendor: Open Source Development at SFU Library"; Access Conference, University of Alberta, Edmonton, October 2005.

*Co-Presenter:* "Humanities and Social Science E-Journal Hosting at the SFU Library"; Canadian Association of Learned Journals, University of Western Ontario, June 2005.

*Co-Presenter:* "Open Journal Systems Workshop"; Synergies: Canadian Network of Digital Publishing and Dissemination Platforms Meeting, Université de Montréal, May 2005.

*Presenter:* "Getting Better Results: Federated Searching in the Virtual Library"; Canadian Association for Distance Education Conference, Simon Fraser University, May 2005.

*Co-Presenter:* "Transition from Print to e-Journals: Academic Library Perspectives"; British Columbia Library Association Conference, Burnaby, BC, April 2005.

*Co-Presenter:* "dbWiz: Federated Searching in Academic Libraries"; BC Net Advanced Networks Conference, Simon Fraser University, April 2005.

*Presenter:* "Open Source Software at Simon Fraser University"; Beyond Hope Library Conference, Prince George, BC, April 2005.

Eric Swanick

*Publication:* "Book Collectors." In *History of the Book in Canada*, vol. 2, 1840-1918/ edited by Yvon Lamonde, Patricia Lockhart Fleming and Fiona A. Black. Toronto : University of Toronto Press, [2005]. pp. 246-249.

*Publication:* "William Godsoe MacFarlane: An Introduction". *Bulletin* (Canadiana.org) 5, no.2 (April 2005): pp.7-8.

*Publication:* "Crocket, James Harvie..." *Dictionary of Canadian Biography* v.15, 1921 to 1930. Toronto: University of Toronto Press, 2005. pp. 240-242. Issued also in French.

*Publication:* "Hawke, John Thomas..." *Dictionary of Canadian Biography* v.15, 1921 to 1930. Toronto: University of Toronto Press, 2005. pp. 461-463. Issued also in French.

*Presenter:* "Simon Fraser University's Special Collections: What's So Special"; Vancouver Public Library, February 13, 2006.

*Member:* Executive Committee, Canadiana.org.

*Member:* Board, Alcuin Society.

*Chair:* Wayzgoose Conference, October 2005.

Penny Swanson

*Chair:* the Spring BCCATS meeting.

*Moderator:* Cataloguing Forum at the III User Group meeting.

*Convenor:* BC Innovative User Group, Simon Fraser University.

Don Taylor

*Publication:* "Up North--Comparison and Contrast of U.S. and Canadian Academic Libraries" in Gwen Meyer Gregory (Ed) *The Successful Academic Librarian: Winning Strategies from Library Leaders*. Medford, N.J.: Information Today, 2005. pp.141-154.

*Publication:* "E-Journal MARC Records at the Simon Fraser University Library", *Charleston Conference Proceedings 2004*, Westport, CT: Libraries Unlimited, 2006, pp. 289-292.

Sandra Wong

*Member:* Research Ethics Board, Simon Fraser University.

*Member:* Steering Committee, the SLA Northwest Regional Conference.

## APPENDIX I—Activities

### Table A—Collections

	March 2005	Growth 05/06	March 2006
Books	1,199,269	37,755	1,237,024
Journals	274,738	5,506	280,244
Statistics Canada reports	7,350	-798	6,552
Surrey Volumes	7,570	4,311	11,881
Belzberg Volumes	11,613	2,621	14,234
Micromaterial volumes	908,306	6,479	914,785
<b>Subtotal Volumes</b>	<b>2,389,663</b>	<b>48,942</b>	<b>2,438,605</b>
Audiovisual & other formats	182,373	1,919	184,292
Digital Formats	481,573	202,212	683,785
Print Subscriptions	6,142	322	6,464
Electronic Subscriptions	35,054	2,071	37,125

### Table B—Collection Use

	Bennett	Belzberg	Surrey	Total 05/06	Total 04/05	%Change
General Collection Loaned						
05/06	518,853	21,618	16,522	556,993		-7%
04/05	533,788	18,251	44,465		596,504	
Equipment Loaned	19,543	N/A	41,575	61,118	N/A	N/A
Used in Library						
05/06	222,739	6142	2,179	231,060		-6%
04/05	237,254	6502	1,040		244,796	
Journal/ Database Connections	N/A	N/A	N/A	2,212,866	1,388,274	59%
E-Reserves Downloads	N/A	N/A	N/A	65,891	154,021	-57%
Sent To Other Libraries	N/A	N/A	N/A	19,633	19,685	0%
Distance Ed. Deliveries	N/A	N/A	N/A	5,066	4,010	26%
Total—all use				3,152,627	2,407,290	31%
Total—circulations				873,870	864,995	1%
Items Received From Other Libraries	N/A	N/A	N/A	29,576	28,532	0%
Media Bookings	N/A	N/A	N/A	2,231	1,660	34%

### Table C—Services

	Reference Questions			Instruction—number of students		
	2005/06	2004/05	% change	2005/06	2004/05	%change
Bennett	33,012	31,490	5%	13,251	12,641	5%
Belzberg*	9,419	6,289	50%	759	745	2%
Surrey	3,067	2,679	14%	4,049	1,911	112%
Ask Us Here	298	381	-22%			
Ask Us Live	1,202	1,344	-11%			
Ask a Librarian	1,581	1,540	3%			

\*Counting methodology changed.



## **SIMON FRASER UNIVERSITY LIBRARY**

### **W.A.C. BENNETT LIBRARY**

#### **SFU BURNABY**

8888 University Drive  
Burnaby, B.C. V5A 1S6  
Phone: 604-291-4084  
Fax: 604-291-3023  
website: [www.lib.sfu.ca](http://www.lib.sfu.ca)

### **SAMUEL & FRANCES BELZBERG LIBRARY**

#### **SFU VANCOUVER**

515 West Hastings Street  
Vancouver, B.C. V6B 5K3  
Phone: 604-291-5050  
Fax: 604-291-5052  
website: [www.harbour.sfu.ca/belzberg/](http://www.harbour.sfu.ca/belzberg/)

### **SURREY CAMPUS LIBRARY**

#### **SFU SURREY**

250 -13450 102nd Avenue  
Surrey B.C. V3T 0A3  
Phone: 778-782-7411  
Fax: 778-782-7420  
website: [www.lib.sfu.ca/about/surrey/](http://www.lib.sfu.ca/about/surrey/)